# Ventura County Medi-Cal Managed Care Commission (VCMMCC) dba Gold Coast Health Plan (GCHP) Executive / Finance Committee Meeting Adjourn and Reconvene for Audit Committee Meeting 

Executive Conference Room at Gold Coast Health Plan 711 E. Daily Drive, Suite 106, Camarillo, CA 93010<br>Thursday, January 7, 2016<br>3:00 p.m.

AGENDA

## CALL TO ORDER / ROLL CALL (Executive / Finance Committee)

PUBLIC COMMENT A Speaker Card must be completed and submitted to the Clerk of the Board by anyone wishing to comment:

- Public Comment - Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee.
- Agenda Item Comment - Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item.


## 1. APPROVE MINUTES

a. November 5, 2015 Regular Executive/ Finance Committee Meeting Minutes
2. APPROVAL ITEMS
a. Total Net Equity (TNE) and Working Capital Policy

Meeting Agenda available at http://www.goldcoasthealthplan.org

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Ventura County Medi-Cal Managed Care Commission (VCMMCC) dba Gold Coast Health Plan (GCHP)
January 7, 2016 Joint Executive / Finance Committee and Audit Committee Meeting Agenda (continued)
LOCATION: Executive Conference Room, 711 E. Daily Drive, Suite 106, Camarillo, CA 93010
TIME: 3:00 p.m.
PAGE: Page 2 of 3
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## 3. ACCEPT AND FILE ITEMS

a. CEO Update
b. COO Update
c. Financials - October and November 2015
d. Investment Committee November 30, 2015 Report

## COMMENTS FROM COMMITTEE MEMBERS

## ADJOURN TO AUDIT COMMITTEE MEETING

Unless otherwise determined, the next regular meeting of the Executive / Finance Committee will be held on March 3, 2016 at 3:00 p.m. in the Executive Conference Room at Gold Coast Health Plan, 711 E. Daily Drive, Suite 106, Camarillo, CA 93010.

## CALL TO ORDER / ROLL CALL (Audit Committee)

PUBLIC COMMENT A Speaker Card must be completed and submitted to the Clerk of the Board by anyone wishing to comment:

- Public Comment - Comments regarding items not on the agenda but within the subject matter jurisdiction of the Committee.
- Agenda Item Comment - Comments within the subject matter jurisdiction of the Committee pertaining to a specific item on the agenda. The speaker is recognized and introduced by the Committee Chair during Committee's consideration of the item.


## 1. APPROVAL ITEMS

a. FY 2015-16 External Auditor Contract with Moss Adams
b. Audit Plan

Meeting Agenda available at http://www.goldcoasthealthplan.org

[^1]Ventura County Medi-Cal Managed Care Commission (VCMMCC) dba Gold Coast Health Plan (GCHP) January 7, 2016 Joint Executive / Finance Committee and Audit Committee Meeting Agenda (continued) LOCATION: Executive Conference Room, 711 E. Daily Drive, Suite 106, Camarillo, CA 93010
TIME: 3:00 p.m.
PAGE: Page 3 of 3

## COMMENTS FROM COMMITTEE MEMBERS

## ADJOURNMENT

Unless otherwise determined, the next regular meeting of the Audit Committee will be held on March 3, 2016 at 3:00 p.m. in the Executive Conference Room at Gold Coast Health Plan, 711 E. Daily Drive, Suite 106, Camarillo, CA 93010.

ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CLERK OF THE BOARD, 711 E. DAILY DRIVE, SUITE \#106, CAMARILLO, CA.

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT TRACI AT (805) 437-5509. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS ADVANCE NOTICE IS PREFERABLE) WILL ENABLE US TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING.

# Ventura County Medi-Cal Managed Care Commission (VCMMCC) dba Gold Coast Health Plan (GCHP) Executive / Finance Committee Meeting Minutes 

November 5, 2015
(Not official until approved)

## CALL TO ORDER

Vice-Chair Alatorre called the meeting to order at $3: 10$ p.m. in the Executive Conference Room at Gold Coast Health Plan, 711 E. Daily Drive, Suite 106, Camarillo, CA 93010.

## ROLL CALL

COMMITTEE MEMBERS PRESENT
Antonio Alatorre, Clinicas del Camino Real, Inc.
Gagan Pawar, MD, Clinicas del Camino Real, Inc.
Dee Pupa, Ventura County Health Care Agency

## EXCUSED / ABSENT COMMITTEE MEMBERS

David Glyer, Private Hospitals / Healthcare System
Vacant, County of Ventura

## STAFF IN ATTENDANCE

Ruth Watson, Chief Operating Officer
Patricia Mowlavi, Chief Financial Officer
Traci R. McGinley, Clerk of the Board
Scott Campbell, Legal Counsel
Danita Fulton, Senior Human Resources Director
Steven Lalich, Communications Director
AI Reeves, MD, Chief Medical Officer
Melissa Scrymgeour, Chief Information Officer

## PUBLIC COMMENTS

None.

## 1. APPROVE MINUTES

a. October 8, 2015 Regular Meeting Minutes

Committee Member Pupa moved to approve the October 8, 2015 Regular Meeting Minutes. Vice-Chair Alatorre seconded. The motion carried with the following vote:

AYE: Alatorre and Pupa.
NAY: None.
ABSTAIN: Pawar.
ABSENT: Glyer.

## 2. ACCEPT AND FILE ITEMS

## a. CEO Update

COO Watson reviewed the CEO report; updating the Committee on the reissuance of the Pharmacy Benefit Manager (PBM) Request for Proposals (RFP). The current PBM Contract with Script Care expires June 30, 2016. The Plan is negotiating with Script Care for an extension of the contract; however, if the Plan is unable to negotiate new terms, the contract will automatically renew.

In response to Vice-Chair Alatorre's questions regarding the negotiations, Legal Counsel Campbell explained that if negotiations are successful there will be significant cost reductions. Negotiations are for a three month extension with options for additional extensions if needed.

With regard to the Managed Behavioral Health Organization (MBHO), Beacon Health Strategies, COO Watson explained that GCHP issued a Corrective Action Plan (CAP) in May due to claims processing. Two subsequent CAP letters were issued due to continued deficiencies. The Plan is reviewing an extension to the current contract which expires December 31, 2015. This will allow a Request for Information (RFI) to be issued in November to assess other potential MBHO vendors.

COO Watson reported that the Plan responded to an RFI from the State regarding a Home Health Program to build an advance care management system for a small group of high risk members with complex care needs. Responding to the RFI will allow, but not require, the Plan to further participate. CMO Reeves added that the services were to coordinate the care of the most complex members, approximately $3-5 \%$ of the population. The service would include housing, transportation, social workers and home visits.

## b. CFO Update - September Financials

CFO Mowlavi informed the Committee that the FY 2013-14 audit from McGladrey was filed in early October. She reported that audits typically take three months, she was happy to report that GCHP's new auditors, Moss Adams, is pushing to complete the FY 2014-15 in only six weeks. The audited financials will be filed as soon as they are published by Moss Adams. Having the audits completed brings the Plan closer to the State allowing repayment of the lines of credit to Ventura County.

CFO Mowlavi reviewed the financial dashboard. She added that staff has been working on a forecast model which they will then present to the Commission.

Committee Member Pawar asked if hospitalizations had increased in the Adult Expansion (AE) population. CMO Reeves responded that overall the AE population was utilizing more services, hospitalizations included.

Committee Member Pawar asked if GCHP had enough Primary Care Physicians (PCPs) if the Plan were to receive an additional 30,000 members. COO Watson responded that the Plan did not expect to receive a large increase; however depending on the number of undocumented children coming onto the Plan there is a concern that the Plan may not
have a sufficient number of pediatricians. The State requires $1: 2,000$ and the Plan is at $1: 1,300$ but would prefer the numbers to be higher. CMO Reeves noted that if they previously did not have coverage that there could be access issues. COO Watson added that the State will notify the 120,000 undocumented workers regarding this coverage. What is unknown is how many of the 120,000 have children and whether they are citizens or undocumented.

Committee Member Pawar asked if there was a plan to obtain additional pediatricians. COO Watson responded that it was being discussed but a plan had not been formulated.

CMO Reeves added that a large number of family doctors recently joined the Plan through Identity Medical Group; however, GCHP does not yet know how many of the doctors are pediatricians. The group has also, temporarily at least, limited the number of members they are willing to accept.

Committee Member Pupa moved to accept and file the CEO Update and the CFO Update - September Financials. Committee Member Pawar seconded. The motion carried with the following vote:

AYE: $\quad$ Alatorre, Pawar and Pupa.
NAY: None.
ABSTAIN: None.
ABSENT: Glyer.

## COMMENTS FROM COMMITTEE MEMBERS

None.

## ADJOURNMENT

Meeting adjourned at 3:35 p.m.

## AGENDA ITEM 2.a.

To: Gold Coast Health Plan Commission / Executive \& Finance Committee
From: Patricia Mowlavi, CFO
Date: January 7, 2016
Re: Total Net Equity (TNE) and Working Capital Reserve Funds Policy

## SUMMARY:

Staff is presenting the Tangible Net Equity and Working Capital Reserve Fund Policy for review and approval.

## BACKGROUND / DISCUSSION:

This policy establishes guidelines around Tangible Net Equity (TNE) and Working Capital Reserve Funds (liquid reserve funds) in support of the long-term financial stability of Gold Coast Health Plan (GCHP or Plan).

Key elements of the policy include:

- Establishing a minimum TNE maintenance target goal.
- Establishing and maintaining liquid reserve funds.
- Establishing a payment protocol for delays in receipt of State Capitation Revenue.

A more in-depth review of the elements of the policy follows.

## Establishing a minimum TNE maintenance target goal

The Plan's goal is to maintain a minimum TNE amount of at least $500 \%$ of the State required TNE calculation. This goal was established based on input from the state, consideration of economic cycles, the Plan's maturity, financial commitments, financial longevity and future business needs as well as a review of other County Organized Health Systems (COHS) TNE position.

As of November 30, 2015, GCHP TNE was approximately $\$ 123$ million or $541 \%$ of the State required TNE, excluding the $\$ 7.2$ million County of Ventura lines of credit (LOC). The chart below, shows the TNE position in relation to other COHS and details the Restricted TNE (statutorily required) portion. GCHP has the second to lowest TNE compared to all other COHS.


GCHP's TNE position is further refined in the table and chart below which identify the components of total TNE and reflects $\$ 9$ million in excess TNE over the targeted goal ( $541 \%-500 \%$ goal), as of November 30, 2015. The Plan is currently exploring various options including alternative payment strategies, such as value based payments and other opportunities in support of GCHP's mission.


Establishing and maintaining working capital reserve (liquid reserve funds) In order to meet the Plan's current and future financial obligations, a working capital or liquid reserve fund will be established to cover 3 months of medical and administrative expenses. In addition, liquid reserve funds will be maintained to ensure that financial obligations for Commission approved capital projects and other long term liabilities whose payments are projected for the current operating cycle are met.

## Establishing a payment protocol for delays in receipt of State Capitation Revenue

 Should capitation revenue from the state be delayed and the Plan's unrestricted cash proves to be inadequate to pay health care providers and vendors, liquid reserve funds will be used for two months or until the liquid reserve funds reach a level equaled to one month's projected working capital requirement. When the level of liquid reserve funds falls to one month's projected working capital requirement, management may cease payments to health care providers and vendors until such time as the State restores capitation revenue to the Plan.The policy also allows for management to create additional reserve funds as necessary to ensure the long-term wellness of the Plan.

## FISCAL IMPACT:

Policy establishes guidelines to support GCHP's long-term financial solvency and supports a key strategy of being a responsible fiscal steward of public funds.

## RECOMMENDATION:

Staff seeks the Committee's approval of the Tangible Net Equity and Working Capital Reserve Fund Policy.

| Title: Tangible Net <br> Equity and Working <br> Capital Reserve Funds | Policy Number: |
| :--- | :--- |
| Department: Accounting <br> and, Financial Planning <br> and Analysis | Effective Date: |
| CEO Approved: | Revised: |

## 1. Policy:

Gold Coast Health Plan's ("GCHP" or "Plan") policy is to establish, maintain, and utilize Tangible Net Equity ("TNE") and Working Capital Reserve funds for the benefit of GCHP's long-term financial solvency.
a. It is the Plan's policy to comply with all provisions of its contract with the California Department of Health Care Services ("DHCS") as a County Organized Health System ("COHS"), including maintenance of statutorily required levels of tangible net equity ("TNE") as defined in Title 28, Managed Health Care, California Code of Regulations $\S 1300.76$ ("CCR Section 1300.76"). The required statutory TNE amount is a stated legal "capitalization" amount and is not reflective of the amount of actual working capital required by the Plan to ensure continuance of operations and/or long-term financial sustainability.
b. It is the Plan's policy to comply with requirements related to reservations of TNE as outlined in Title 28, Managed Health Care, California Code of Regulations §1300.84.3 ("CCR Section 1300.84.3").
c. In addition to setting aside funds to meet TNE requirements, GCHP shall establish, and maintain appropriate levels of working capital reserves (more commonly referred to as "liquid reserve funds") to ensure that current and future financial obligations of the Plan are met.

## 2. Required Tangible Net Equity

CCR Section 1300.76 requires the TNE amount to be calculated based on either revenue or medical cost. Because of its current business structure, Gold Coast calculates its required TNE amount based on medical cost.
a. Except for that provided for a newly established COHS as detailed in subsection 2 b following, CCR Section 1300.76 states that the required TNE be at least equal to the greater of:

1) $\$ 1$ million; or
2) The sum of two percent of the first $\$ 150$ million of annualized premium revenues plus one percent of annualized premium revenues in excess of $\$ 150$ million; or
3) An amount equal to the sum of:
a) Eight percent of the first $\$ 150$ million of annualized health care expenditures except those paid on a capitated basis or managed hospital payment basis; plus
b) Four percent of the annualized health care expenditures, except those paid on a capitated basis or managed hospital payment basis, which are in excess of $\$ 150$ million; plus

Gold Coast Health Plan*

| Title: Tangible Net <br> Equity and Working <br> Capital Reserve Funds | Policy Number: |
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c) Four percent of annualized hospital expenditures paid on a managed hospital payment basis.
b. CCR Section 1300.76 provides for a TNE phase-in period for a newly established COHS. The phase-in period is a progressive TNE milestone schedule allowing for the new COHS to operate for a period of time at less than $100 \%$ required TNE. The new COHS must achieve minimum TNE amounts by specific milestone dates as defined in paragraphs 1) through 6) as follow:
a) 20 percent of the TNE amount required as per above subsection 2a of this policy within 6 months of the COHS' inception date.
b) 36 percent of the TNE amount required as per above subsection 2a of this policy within 12 months of the COHS' inception date.
c) 52 percent of the TNE amount required as per above subsection 2 a of this policy within 18 months of the COHS' inception date.
d) 68 percent of the TNE amount required as per above subsection 2a of this policy within 24 months of the COHS' inception date.
e) 84 percent of the TNE amount required as per above subsection 2 a of this policy within 30 months of the COHS' inception date.
f) 100 percent of the TNE amount required as per above subsection 2 a of this policy within 36 months of the COHS' inception date.
c. CCR Section 1300.84.3 defines certain specific situations that require reservations of TNE.

## 3. Actual Tangible Net Equity

For the purpose of this section "net equity" means the excess of total assets over total liabilities, excluding liabilities which have been subordinated in a manner acceptable to the DHCS. TNE means net equity reduced by the value assigned to intangible assets including, but not limited to, goodwill; going concern value; organizational expense; starting-up costs; obligations of officers, directors, owners, or affiliates which are not fully secured, except short-term obligations of affiliates for goods or services arising in the normal course of business which are payable on the same terms as equivalent transactions with non-affiliates and which are not past due; long term prepayments of deferred charges, and nonreturnable deposits. An obligation is fully secured for the purposes of this subsection if it is secured by tangible collateral, other than by securities of the Plan or an affiliate, with equity of at least 130 percent of the amount owing (reference CCR Section 1300.76 (e).
a. To ensure financial longevity, it is the Plan's goal to maintain a minimum TNE amount of at least $500 \%$ of the required TNE amount.

| Title: Tangible Net <br> Equity and Working <br> Capital Reserve Funds | Policy Number: |
| :--- | :--- |
| Department: Accounting <br> and, Financial Planning <br> and Analysis | Effective Date: |
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## 4. Accounting For Tangible Net Equity

a. Tangible Net Equity is reported in account 900-3000 in the general ledger. Increases to TNE result from net income for the fiscal period. Decreases to TNE result from net loss for the fiscal period.
b. TNE is comprised of three components:

1) Net invested in capital assets. This amount is the aggregate net book value ("NBV") of the Plan's capital assets. NBV is the original cost of an asset, less any accumulated depreciation, accumulated depletion, or accumulated amortization, and less any accumulated impairment. The Plan's Capital Assets Policy should be referenced for additional information on asset cost, depreciation, depletion, amortization and impairment.
2) Restricted - Required Tangible Net Equity. CCR Section 1300.76 states that this is the statutorily required TNE amount for the Plan. Reference to above Section 2 of this policy for discussion on the methodology used to compute the required TNE amount.
3) Unrestricted net position. The unrestricted net position amount is total TNE (reference to above Section 3) less net invested in capital assets (from paragraph 4.b.1) above) and less restricted - required tangible net equity (from paragraph 4.b.2) above).
c. $\quad$ Net invested in capital assets and restricted-required tangible net equity are considered statutory required reserve funds of the Plan's TNE.

## 5. Financial Reporting of TNE

a. The Director of Finance is responsible for ensuring the propriety of the Plan's TNE and required TNE amounts.
b. The CFO or designee shall update the Commission on the Plan's TNE and required TNE amounts. The TNE amount, including any accumulated reserve for allocation, shall be shown on GCHP's balance sheet.

## 6. Working Capital or Liquid Reserve Funds

The Plan shall establish and maintain liquid reserve funds to ensure that it is able to meet its current and future financial obligations. Liquid reserve funds are accounts or securities that can be easily converted to cash at little or no loss of value. Examples of liquid reserve funds include: cash, money in bank accounts, money markets mutual funds, U.S. treasury bills, etc.
a. It shall be the goal of the Plan to maintain liquid reserve funds whose amount is no less than the greater of the combined budgeted medical and administrative expenses for the

| Title: Tangible Net <br> Equity and Working <br> Capital Reserve Funds | Policy Number: |
| :--- | :--- |
| Department: Accounting <br> and, Financial Planning <br> and Analysis | Effective Date: |
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ensuing three months period; or, the combined actual medical and administrative expenses for the most recent three months period.
b. The Plan shall also maintain liquid reserve funds to ensure that financial obligations arising from unfinished or in-process Commission approved capital projects carried-over from prior fiscal years, Commission approved capital projects for the current fiscal year and other long term liabilities whose payments are projected for the current operating cycle are met.
c. If Capitation Revenue from the State is Delayed:

1) In the event of a delay in the Plan's receipt of capitation revenue from the State and the Plan's unrestricted cash falls to a level requiring the use of liquid reserve funds for continuous payments to health care providers and vendors for medical and administrative expenses incurred in the operations of the Plan, management is authorized to use liquid reserve funds for two months or until the liquid reserve funds amount reaches a level equaled to one-month's projected working capital requirement.
a) Examples of medical and administrative expenses eligible for payment by liquid reserve funds include wages payable and other payroll related expenses, liabilities owed to health care providers and vendors, MCO tax liability, and other expenses incurred in the operations of the Plan
2) When the level of liquid reserve funds falls to one-month's projected working capital requirement, management may cease payments to health care providers and vendors until such time as the State restores capitation revenue to the Plan.
3) Once capitation from the State is resumed, restoration of liquid reserve funds to its appropriate amount shall be a priority.
d. Management may create additional reserve funds as necessary to ensure the long-term wellness of the Plan.

## Attachments:

None

## References:

Title 28, California Code of Regulations, Sections 1300.76 and 1300.84.3.

Gold Coast Health Plan ${ }^{*}$

| Title: Tangible Net <br> Equity and Working <br> Capital Reserve Funds | Policy Number: |
| :--- | :--- |
| Department: Accounting <br> and, Financial Planning <br> and Analysis | Effective Date: |
| CEO Approved: | Revised: |

Revision History:

| Review Date | Revised Date | Approved By |
| :--- | :--- | :--- |
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## AGENDA ITEM 3.c.

To: Gold Coast Health Plan Commission
From: Patricia Mowlavi, CFO
Date: January 7, 2016
Re: Financials - October and November, 2015

## SUMMARY:

Staff is presenting the attached fiscal year to date November 2015 financial statements (unaudited) of Gold Coast Health Plan (Plan) for review by the Executive / Finance Committee. The Plan requests that the Executive / Finance Committee recommend approval of these financials to the Commission.

## BACKGROUND / DISCUSSION:

The staff has prepared the fiscal year to date November 2015 financial package, including statements of financial position, statement of revenues, expenses and changes in net assets, and statement of cash flows.

## FISCAL IMPACT:

## Financial Highlights

Overall Performance - For the five months ending November 30, 2015, the Plan's gain in unrestricted net assets was approximately $\$ 22.8$ million compared to the $\$ 6.0$ million budget. The favorable variance was largely due to higher than expected growth in membership in the Adult Expansion (AE) category of aid. Also contributing to the variance was lower than anticipated health care and administrative costs.

Tangible Net Equity - Favorable operating results contributed to a Tangible Net Equity (TNE) level of approximately $\$ 130.0$ million, which exceeded the budget of $\$ 85.9$ million by $\$ 44.0$ million. November's TNE was $541 \%$ of the State required TNE, excluding the $\$ 7.2$ million County of Ventura lines of credit (LOC). The sharp rise in the TNE multiple reflects an increase in capitated arrangements which are excluded from the required TNE calculation.

Membership - November membership of 200,385 exceeded budget by 5,474 members. The increase was primarily in the Adult Expansion (AE) category, which grew by 4,654 members this fiscal year. October membership also exceeded budget by 4,347.

Revenue - For the month ending November, fiscal year to date net revenue was $\$ 268.7$ million or $\$ 6.8$ million favorable to budget. The positive variance was primarily due to increase in membership with higher capitation rates (Adult Expansion).

Revenue includes a $\$ 12.6$ million reserve for rate reductions associated with AE. This reserve represents an expected refund, to DHCS, of rate overpayments (DHCS was paying at July 1, 2014 rates rather than the July 1, 2015 published rates) and the anticipated refund of revenue to achieve a medical loss ratio (MLR) of $85 \%$, for this aid category. (The MLR is calculated by dividing health care costs by revenue.) In November, DHCS began using the new reduced AE rates to calculate current month's revenue.

Health Care Costs - For the month ending November, fiscal year to date health care costs were $\$ 231.3$ million or $\$ 7.7$ million favorable to budget. Health care costs increased by $\$ 3.3$ million or $7 \%$ in November over October driven by increased Inpatient utilization. The MLR for the fiscal year is $86 \%$. Additional detail by major line item follows:

- Capitation - For the fiscal year, capitation was $\$ 40.0$ million or $\$ 9.6$ million unfavorable to budget. The unfavorable variance was driven by the Enhanced Adult Expansion Capitation program, which was revised effective July 2015, as well as higher than budgeted capitated membership growth.
- Fee for Service - For the fiscal year, total claims expense was $\$ 184.9$ million compared to a budget of $\$ 198.5$ million. While there was some movement of services between categories, the overall variance is driven by lower than expected Inpatient, LTC/SNF and Specialty Physician costs.
- Pharmacy - For the fiscal year, overall Pharmacy was $\$ 37.7$ million or $\$ 67,000$ favorable to budget driven by lower than budgeted costs in Adult and Family aid categories.
- Physician ACA 1202 - An ACA 1202 payment of $\$ 360,000$ was made in October. An additional $\$ 560,000$ payment was made in December.

Administrative Expenses - For the month ending November, fiscal year to date administrative costs totaled $\$ 14.7$ million or $\$ 2.3$ million favorable to budget. Costs associated with Outside Services, which is driven by membership, was offset by savings in personnel expenses.

The administrative cost ratio (ACR) is $5.5 \%$ or $1 \%$ favorable to budget. (The ACR is calculated by dividing administrative expenses by total revenue.)

Cash and Medi-Cal Receivable - Total Cash and Medi-Cal Premium Receivable balances were $\$ 463.7$ million, as of November 30, 2015. This includes pass-through payments for AB 85 of $\$ 1.8$ million and Managed Care Organizations (MCO) tax of $\$ 4.1$ million. Excluding the impact of the pass through amount, the total of Cash and MediCal Receivable balance as of November 30, 2015 was $\$ 457.8$ million or $\$ 36.6$ million over the budgeted level of $\$ 421.1$ million.

Investment Portfolio - As of November 30, 2015, the value of the investments were as follows:

- Short-term Investments $\$ 260.3$ million: Cal Trust $\$ 80.2$ million; Ventura County Investment Pool $\$ 80.1$ million; LAIF CA State $\$ 50.0$ million; Commercial paper and bonds $\$ 50.0$ million (Commercial Paper will mature in December with value of $\$ 45$ million).
- Long-term Investments (Bonds) \$24.5 million.

FINANCIAL RESULTS SUMMARY


[^2]
FINANCIAL PERFORMANCE DASHBOARD




Note: $5+7$ indicates 5 months of actual results followed by 7 months of forecasts
For the month ended November 30, 2015


|  |  |  | Audited <br> A |  |
| :--- | :--- | :--- | :--- | :--- |
|  | $11 / 30 / 15$ | $10 / 31 / 15$ | $09 / 30 / 15$ | FY 2013-14 |

## ASSETS

## Current Assets:

Total Cash and Cash Equivalents
Total Short-Term Investments
Medi-Cal Receivable
Interest Receivable
Provider Receivable
Other Receivables

## Total Accounts Receivable

Total Prepaid Accounts
Total Other Current Assets
Total Current Assets
Total Fixed Assets
Total Long-Term Investments
Total Assets

## LIABILITIES \& NET ASSETS

## Current Liabilities:

| Incurred But Not Reported | \$ | 60,459,311 | \$ | 55,476,902 | \$ | 61,456,059 | \$ | 40,304,158 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Claims Payable |  | 11,683,971 |  | 11,320,074 |  | 6,002,510 |  | 9,482,660 |
| Capitation Payable |  | 29,096,440 |  | 28,417,041 |  | 27,247,178 |  | 12,444,575 |
| Physician ACA 1202 Payable |  | 10,600,928 |  | 10,600,928 |  | 10,965,642 |  | 12,765,516 |
| AB 85 Payable |  | 1,779,287 |  | 3,275,907 |  | 3,243,135 |  | 2,325,587 |
| Accounts Payable |  | 2,507,055 |  | 565,247 |  | 5,166,071 |  | 2,875,709 |
| Accrued ACS |  | 1,604,232 |  | 1,593,827 |  | 0 |  | 0 |
| Accrued Expenses |  | 106,251,563 |  | 10,094,486 |  | 9,437,545 |  | 5,748,120 |
| Accrued Premium Tax |  | 4,122,354 |  | 4,742,315 |  | 4,047,112 |  | 15,925,782 |
| Accrued Interest Payable |  | 90,109 |  | 84,179 |  | 80,835 |  | 42,062 |
| Current Portion of Deferred Revenue |  | 268,333 |  | 306,667 |  | 345,000 |  | 460,000 |
| Accrued Payroll Expense |  | 978,546 |  | 960,437 |  | 881,101 |  | 760,032 |
| Total Current Liabilities |  | 229,442,130 |  | 127,438,011 |  | 128,872,189 |  | 103,134,200 |
| Long-Term Liabilities: |  |  |  |  |  |  |  |  |
| DHCS - Reserve for Capitation Recoup |  | 132,379,703 |  | 208,190,569 |  | 189,686,725 |  | 24,970,000 |
| Other Long-term Liability-Deferred Rent |  | 616,634 |  | 583,193 |  | 549,751 |  | 71,845 |
| Deferred Revenue - Long Term Portion |  | 0 |  | 0 |  | 0 |  | 460,000 |
| Notes Payable |  | 7,200,000 |  | 7,200,000 |  | 7,200,000 |  | 7,200,000 |
| Total Long-Term Liabilities |  | 140,196,337 |  | 215,973,761 |  | 197,436,476 |  | 32,701,845 |
| Total Liabilities |  | 369,638,467 |  | 343,411,772 |  | 326,308,665 |  | 135,836,045 |
| Net Assets: |  |  |  |  |  |  |  |  |
| Beginning Net Assets |  | 99,945,264 |  | 99,945,264 |  | 99,945,264 |  | 4,691,101 |
| Total Increase / (Decrease in Unrestricted Net / |  | 22,780,450 |  | 20,757,646 |  | 16,288,381 |  | 43,644,110 |
| Total Net Assets |  | 122,725,714 |  | 120,702,910 |  | 116,233,646 |  | 48,335,211 |
| Total Liabilities \& Net Assets | \$ | 492,364,181 | \$ | 464,114,682 | \$ | 442,542,310 | \$ | 184,171,256 |


| FINANCIAL INDICATORS |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Current Ratio | $2.03: 1$ | $3.44: 1$ | $3.24: 1$ | $1.77: 1$ |
| Days Cash on Hand | 235 | 233 | 217 | 116 |
| Days Cash + State Capitation Rec | 271 | 271 | 257 | 347 |
| Days Cash + State Capitation Rec (less Tax Lie | 268 | 268 | 255 | 316 |

## STATEMENT OF REVENUES, EXPENSES AND CHANGES IN NET ASSETS

FOR FIVE MONTHS ENDING NOVEMBER 30, 2015

|  |  | November 15 Year-To-Date |  |  | Variance <br> Fav / (Unfav) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Actual |  | Budget |  |  |
| Membership (includes retro members) |  | 976,589 |  | 963,528 |  | 13,061 |
| Revenue |  |  |  |  |  |  |
| Premium | \$ | 292,377,101 | \$ | 292,484,168 | \$ | $(107,067)$ |
| Reserve for Rate Reduction |  | $(12,615,000)$ |  | $(20,015,431)$ |  | 7,400,431 |
| MCO Premium Tax |  | $(11,512,349)$ |  | $(10,728,456)$ |  | $(783,893)$ |
| Total Net Premium |  | 268,249,752 |  | 261,740,281 |  | 6,509,471 |
| Other Revenue: |  |  |  |  |  |  |
| Miscellaneous Income |  | 493,508 |  | 191,666 |  | 301,842 |
| Total Other Revenue |  | 493,508 |  | 191,666 |  | 301,842 |
| Total Revenue |  | 268,743,260 |  | 261,931,947 |  | 6,811,313 |
| Medical Expenses: |  |  |  |  |  |  |
| Capitation (PCP, Specialty, Kaiser, NEMT \& Vision) |  | 40,001,699 |  | 30,421,139 |  | (9,580,560) |
| FFS Claims Expenses: |  |  |  |  |  |  |
| Inpatient |  | 44,382,779 |  | 48,701,429 |  | 4,318,650 |
| LTC / SNF |  | 41,885,063 |  | 45,113,962 |  | 3,228,899 |
| Outpatient |  | 17,393,897 |  | 15,758,880 |  | $(1,635,017)$ |
| Laboratory and Radiology |  | 1,598,818 |  | 1,107,857 |  | $(490,961)$ |
| Emergency Room |  | 6,940,575 |  | 6,426,712 |  | $(513,863)$ |
| Physician Specialty |  | 17,454,481 |  | 20,653,962 |  | 3,199,481 |
| Primary Care Physician |  | 5,543,498 |  | 6,541,123 |  | 997,625 |
| Home \& Community Based Services |  | 5,626,226 |  | 6,175,870 |  | 549,644 |
| Applied Behavior Analysis Services |  | 251,480 |  | 492,224 |  | 240,744 |
| Mental Health Services |  | 1,991,496 |  | 2,208,313 |  | 216,818 |
| Pharmacy |  | 37,689,498 |  | 37,756,250 |  | 66,752 |
| Provider Reserve |  | 0 |  | 2,841,699 |  | 2,841,699 |
| Other Medical Professional |  | 827,782 |  | 1,024,863 |  | 197,081 |
| Other Medical Care |  | 739 |  | 0 |  | (739) |
| Other Fee For Service |  | 2,720,518 |  | 2,981,297 |  | 260,779 |
| Transportation |  | 630,086 |  | 708,128 |  | 78,042 |
| Total Claims |  | 184,933,123 |  | 198,492,569 |  | 13,559,446 |
| Medical \& Care Management Expense |  | 6,572,559 |  | 8,669,674 |  | 2,097,115 |
| Reinsurance |  | 763,586 |  | 1,362,380 |  | 598,794 |
| Claims Recoveries |  | $(988,517)$ |  | 0 |  | 988,517 |
| Sub-total |  | 6,347,628 |  | 10,032,054 |  | 3,684,426 |
| Total Cost of Health Care |  | 231,282,450 |  | 238,945,762 |  | 7,663,312 |
| Contribution Margin |  | 37,460,811 |  | 22,986,185 |  | 14,474,626 |
| General \& Administrative Expenses: |  |  |  |  |  |  |
| Salaries and Wages |  | 3,594,712 |  | 4,233,372 |  | 638,660 |
| Payroll Taxes and Benefits |  | 966,623 |  | 1,250,853 |  | 284,230 |
| Travel and Training |  | 77,644 |  | 300,944 |  | 223,300 |
| Outside Service - ACS |  | 7,844,355 |  | 7,452,866 |  | $(391,489)$ |
| Outside Services - Other |  | 716,246 |  | 870,775 |  | 154,529 |
| Accounting \& Actuarial Services |  | 88,590 |  | 197,000 |  | 108,410 |
| Legal |  | 172,680 |  | 437,500 |  | 264,820 |
| Insurance |  | 170,539 |  | 135,840 |  | $(34,699)$ |
| Lease Expense - Office |  | 330,171 |  | 434,700 |  | 104,529 |
| Consulting Services |  | 292,169 |  | 578,367 |  | 286,198 |
| Advertising and Promotion |  | 48,199 |  | 31,020 |  | $(17,179)$ |
| General Office |  | 705,077 |  | 1,200,166 |  | 495,089 |
| Depreciation \& Amortization |  | 102,814 |  | 157,652 |  | 54,838 |
| Printing |  | 22,710 |  | 60,045 |  | 37,335 |
| Shipping \& Postage |  | 38,919 |  | 64,615 |  | 25,696 |
| Interest |  | 127,796 |  | 106,819 |  | $(20,977)$ |
| Total G \& A Expenses |  | 15,299,244 |  | 17,512,534 |  | 2,213,290 |
| Total Operating Gain / (Loss) | \$ | 22,161,566 | \$ | 5,473,651 | \$ | 16,687,915 |
| Non Operating |  |  |  |  |  |  |
| Revenues - Interest |  | 638,281 |  | 500,000 |  | 138,281 |
| Expenses - Interest |  | 19,398 |  | 14,034 |  | $(5,364)$ |
| Total Non-Operating |  | 618,883 |  | 485,966 |  | 132,917 |
| Total Increase / (Decrease) in Unrestricted Net Assets | \$ | 22,780,450 | \$ | 5,959,617 | \$ | 16,820,833 |
| Net Assets, Beginning of Year |  | 99,945,264 |  |  |  |  |
| Net Assets, End of Year |  | 122,725,714 |  |  |  |  |



|  | AUG 15 | SEP 15 | OCT 15 | NOVEMBER 2015 |  | VarianceFav / (Unfav) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Actual | Budget |  |
| Membership (includes retro members) | 193,867 | 194,875 | 198,148 | 200,385 | 194,911 | 5,474 |
| Revenue: |  |  |  |  |  |  |
| Premium | 298.56 | 316.10 | 295.13 | 297.64 | 305.72 | (8.08) |
| Reserve for Rate Reduction | (1.81) | (6.98) | (20.23) | (20.25) | (21.26) | 1.01 |
| MCO Premium Tax | (11.76) | (12.45) | (11.62) | (11.72) | (11.20) | (0.52) |
| Total Net Premium | 285.00 | 296.67 | 263.28 | 265.67 | 273.25 | (7.59) |
| Other Revenue: |  |  |  |  |  |  |
| Interest Income | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Miscellaneous Income | 0.20 | 0.20 | 1.72 | 0.19 | 0.20 | (0.01) |
| Total Other Revenue | 0.20 | 0.20 | 1.72 | 0.19 | 0.20 | (0.01) |
| Total Revenue | 285.20 | 296.87 | 264.99 | 265.86 | 273.45 | (7.59) |
| Medical Expenses: |  |  |  |  |  |  |
| \& Vision) | 43.20 | 39.96 | 44.25 | 42.06 | 31.88 | (10.18) |
| FFS Claims Expenses: |  |  |  |  |  |  |
| Inpatient | 61.99 | 42.23 | 33.27 | 48.82 | 51.04 | 2.22 |
| LTC / SNF | 39.72 | 40.36 | 45.63 | 40.49 | 46.67 | 6.18 |
| Outpatient | 13.63 | 15.92 | 18.90 | 19.40 | 16.46 | (2.94) |
| Laboratory and Radiology | 1.47 | 2.09 | 1.24 | 2.09 | 1.16 | (0.93) |
| Emergency Room | 7.58 | 6.86 | 6.95 | 7.03 | 6.70 | (0.33) |
| Physician Specialty | 16.66 | 19.01 | 16.77 | 17.84 | 21.61 | 3.78 |
| Primary Care Physician | 5.94 | 6.40 | 5.45 | 5.28 | 6.81 | 1.52 |
| Home \& Community Based Services | 6.78 | 6.38 | 5.28 | 5.80 | 6.39 | 0.59 |
| Applied Behavior Analysis Services | 0.24 | 0.25 | 0.24 | 0.34 | 0.84 | 0.51 |
| Mental Health Services | 1.34 | 1.77 | 1.51 | 1.39 | 2.30 | 0.91 |
| Pharmacy | 37.37 | 40.43 | 40.07 | 38.85 | 39.44 | 0.59 |
| Adult Expansion Reserve | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Provider Reserve | 0.00 | 0.00 | 0.00 | 0.00 | 2.96 | 2.96 |
| Other Medical Professional | 0.57 | 0.91 | 0.97 | 1.06 | 1.07 | 0.01 |
| Other Medical Care | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Other Fee For Service | 2.07 | 2.93 | 3.05 | 2.77 | 3.10 | 0.33 |
| Transportation | 0.41 | 0.63 | 0.77 | 0.69 | 0.74 | 0.05 |
| Total Claims | 195.79 | 186.17 | 180.08 | 191.85 | 207.30 | 15.45 |
| Medical \& Care Management Expense | 7.43 | 6.36 | 6.67 | 6.37 | 8.92 | 2.54 |
| Reinsurance | 1.41 | 1.42 | (1.73) | 1.42 | 1.43 | 0.01 |
| Claims Recoveries | (1.05) | (1.28) | (1.74) | (0.41) | 0.00 | 0.41 |
| Sub-total | 7.80 | 6.49 | 3.20 | 7.38 | 10.35 | 2.97 |
| Total Cost of Health Care | 246.78 | 232.62 | 227.54 | 241.29 | 249.53 | 8.24 |
| Contribution Margin | 38.41 | 64.25 | 37.45 | 24.57 | 23.93 | 0.65 |
| General \& Administrative Expenses: |  |  |  |  |  |  |
| Salaries and Wages | 3.99 | 3.67 | 3.66 | 3.31 | 4.56 | 1.24 |
| Payroll Taxes and Benefits | 1.00 | 1.00 | 0.98 | 0.93 | 1.35 | 0.42 |
| Travel and Training | 0.06 | 0.09 | 0.10 | 0.08 | 0.29 | 0.20 |
| Outside Service - ACS | 8.42 | 8.10 | 8.05 | 8.19 | 7.73 | (0.46) |
| Outside Services - Other | 0.71 | 0.80 | 0.65 | 0.81 | 0.91 | 0.11 |
| Accounting \& Actuarial Services | 0.00 | 0.03 | 0.13 | 0.09 | 0.10 | 0.02 |
| Legal | 0.47 | (0.18) | (0.16) | 0.24 | 0.45 | 0.21 |
| Insurance | 0.17 | 0.18 | 0.18 | 0.17 | 0.14 | (0.04) |
| Lease Expense - Office | 0.34 | 0.34 | 0.33 | 0.33 | 0.45 | 0.12 |
| Consulting Services | 0.45 | 0.36 | 0.49 | 0.10 | 0.70 | 0.61 |
| Translation Services | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Advertising and Promotion | 0.03 | 0.04 | 0.00 | 0.03 | 0.05 | 0.02 |
| General Office | 0.78 | 0.62 | 0.80 | 0.63 | 0.97 | 0.34 |
| Depreciation \& Amortization | 0.11 | 0.11 | 0.10 | 0.10 | 0.19 | 0.09 |
| Printing | 0.03 | 0.01 | 0.06 | 0.01 | 0.02 | 0.01 |
| Shipping \& Postage | 0.00 | 0.00 | 0.11 | 0.01 | 0.02 | 0.01 |
| Interest | 0.14 | 0.09 | 0.15 | 0.17 | 0.11 | (0.06) |
| Other/ Miscellaneous Expenses | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total G \& A Expenses | 16.70 | 15.26 | 15.63 | 15.21 | 18.04 | 2.83 |
| Total Operating Gain / (Loss) | 21.71 | 48.98 | 21.82 | 9.36 | 5.89 | 3.48 |
| Non Operating: |  |  |  |  |  |  |
| Revenues - Interest | 0.57 | 0.71 | 0.75 | 0.76 | 0.51 | 0.25 |
| Expenses - Interest | 0.02 | 0.02 | 0.02 | 0.03 | 0.01 | (0.02) |
| Total Non-Operating | 0.56 | 0.69 | 0.73 | 0.73 | 0.50 | 0.23 |
| Total Increase / (Decrease) in Unrestricted Net Assets | 22.27 | 49.68 | 22.56 | 10.09 | 6.39 | 3.71 |


|  | NOV 15 |  |
| :---: | :---: | :---: |
| Cash Flow From Operating Activities |  |  |
| Collected Premium | \$ | 429,184,841 |
| Miscellaneous Income |  | 564,472 |
| State Pass Through Funds |  | 47,231,323 |
| Paid Claims |  |  |
| Medical \& Hospital Expenses |  | $(146,288,652)$ |
| Pharmacy |  | $(39,783,740)$ |
| Capitation |  | $(48,685,146)$ |
| Reinsurance of Claims |  | $(1,384,716)$ |
| State Pass Through Funds Distributed |  | $(26,216,344)$ |
| Paid Administration |  | $(19,096,292)$ |
| MCO Taxes Received / (Paid) |  | $(15,691,018)$ |
| Net Cash Provided / (Used) by Operating Activities |  | 179,834,728 |
| Cash Flow From Investing / Financing Activities |  |  |
| Net Acquisition of Investments |  | $(95,073,809)$ |
| Net Dis/Prem Amortization of Investments |  | 73,809 |
| Net Acquisition of Property / Equipment |  | $(45,628)$ |
| Net Cash Provided / (Used) by Investing / Financing |  | $(95,045,628)$ |
| Net Cash Flow | \$ | 84,789,100 |
| Cash and Cash Equivalents (Beg. of Period) |  | 57,218,141 |
| Cash and Cash Equivalents (End of Period) |  | 142,007,241 |
|  | \$ | 84,789,100 |
| Adjustment to Reconcile Net Income to Net |  |  |
| Cash Flow |  |  |
| Net Income / (Loss) |  | 22,780,450 |
| Depreciation \& Amortization |  | 173,606 |
| Net Dis/Prem Amortization of Investments |  | $(73,809)$ |
| Decrease / (Increase) in Receivables |  | 68,634,736 |
| Decrease / (Increase) in Prepaids \& Other Current Assets |  | $(825,383)$ |
| (Decrease) / Increase in Payables |  | 96,625,662 |
| (Decrease) / Increase in Other Liabilities |  | $(8,615,358)$ |
| Change in MCO Tax Liability |  | 480,781 |
| Changes in Claims and Capitation Payable |  | $(7,433,122)$ |
| Changes in IBNR |  | 8,087,165 |
|  |  | 179,834,728 |
| Net Cash Flow from Operating Activities | \$ | 179,834,728 |


|  | NOV 15 |  | OCT 15 |  | SEP 15 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash Flow From Operating Activities |  |  |  |  |  |  |
| Collected Premium | \$ | 76,117,540 | \$ | 75,884,536 | \$ | 68,284,834 |
| Miscellaneous Income |  | 113,988 |  | 137,805 |  | 123,815 |
| State Pass Through Funds |  | 1,796,588 |  | 17,612,139 |  | 4,517,957 |
| Paid Claims |  |  |  |  |  |  |
| Medical \& Hospital Expenses |  | $(25,481,591)$ |  | $(28,454,257)$ |  | (30,834,324) |
| Pharmacy |  | $(8,587,538)$ |  | $(8,251,177)$ |  | $(7,880,591)$ |
| Capitation |  | $(7,839,138)$ |  | $(7,599,163)$ |  | $(25,287,425)$ |
| Reinsurance of Claims |  | $(284,242)$ |  | $(278,965)$ |  | $(276,955)$ |
| State Pass Through Funds Distributed |  | $(1,725,782)$ |  | $(15,888,984)$ |  | $(3,244,866)$ |
| Paid Administration |  | $(1,909,868)$ |  | $(6,161,977)$ |  | $(2,234,571)$ |
| MCO Tax Received / (Paid) |  | $(3,681,432)$ |  | $(2,866,610)$ |  | $(9,135,503)$ |
| Net Cash Provided / (Used) by Operating Activi |  | 28,518,525 |  | 24,133,346 |  | $(5,967,628)$ |
| Cash Flow From Investing / Financing Activities |  |  |  |  |  |  |
| Net Acquisition of Investments |  | $(38,347)$ |  | $(10,984)$ |  | $(14,743)$ |
| Net Dis/Prem Amortization of Investments |  | 38,347 |  | 10,984 |  | 14,743 |
| Net Acquisition of Property / Equipment |  | $(9,168)$ |  | $(12,139)$ |  | $(11,131)$ |
| Net Cash Provided / (Used) by Investing / Finar |  | $(9,168)$ |  | $(12,139)$ |  | $(11,131)$ |
| Net Cash Flow | \$ | 28,509,357 | \$ | 24,121,207 | \$ | (5,978,760) |
| Cash and Cash Equivalents (Beg. of Period) |  | 113,497,885 |  | 89,376,678 |  | 95,355,438 |
| Cash and Cash Equivalents (End of Period) |  | 142,007,241 |  | 113,497,885 |  | 89,376,678 |
|  | \$ | 28,509,357 | \$ | 24,121,207 | \$ | (5,978,760) |
| Adjustment to Reconcile Net Income to Net Cash Flow |  |  |  |  |  |  |
| Net (Loss) Income |  | 2,022,803 |  | 4,469,265 |  | 9,681,123 |
| Net Dis/Prem Amortization of Investments |  | $(38,347)$ |  | $(10,984)$ |  | $(14,743)$ |
| Depreciation \& Amortization |  | 34,927 |  | 34,927 |  | 34,621 |
| Decrease / (Increase) in Receivables |  | 525,735 |  | 2,202,780 |  | $(5,459,203)$ |
| Decrease / (Increase) in Prepaids \& Other Curr |  | $(253,289)$ |  | 334,251 |  | $(74,222)$ |
| (Decrease) / Increase in Payables |  | 96,636,709 |  | $(2,599,318)$ |  | $(13,856,973)$ |
| (Decrease) / Increase in Other Liabilities |  | $(75,815,757)$ |  | 18,498,952 |  | 15,463,661 |
| Change in MCO Tax Liability |  | $(619,960)$ |  | 695,203 |  | $(5,277,645)$ |
| Changes in Claims and Capitation Payable |  | 1,043,296 |  | 6,487,426 |  | $(10,358,404)$ |
| Changes in IBNR |  | 4,982,409 |  | $(5,979,156)$ |  | 3,894,156 |
|  |  | 28,518,525 |  | 24,133,346 |  | (5,967,628) |
| Net Cash Flow from Operating Activities |  | 28,518,525 |  | 24,133,346 |  | (5,967,628) |


NOVEMBER 2015

GOLD COAST HEALTH PLAN

GOLD COAST HEALTH PLAN

GOLD COAST HEALTH PLAN

Note: Paid Claims Composition - reflects adjusted medical claims payment lag schedule.
Months Indicated with $5^{\star}$ represent months for which there were 5 claim payments. For all other months, 4 claim payments were made.

GOLD COAST HEALTH PLAN

GOLD COAST HEALTH PLAN
PHARMACY ANALYSIS




## AGENDA ITEM 3.d.

To: Gold Coast Health Plan Commission
From: Patricia Mowlavi, CFO
Date: January 7, 2016
Re: Investment Committee November 30, 2015 Report

The Investment Committee met on November 30, 2015. The Investment Policy, which became effective March 1, 2015, was reviewed and found current with no changes recommended or warranted. The foremost objective of the policy is the safety of principal. The portfolio is diversified to mitigate risk and structured over various maturities to meet GCHP's ongoing cash needs.

The value of the portfolio as of the most recent quarter, September 30, 2015, was approximately $\$ 360$ million with an average yield of $0.42 \%$. The next portfolio valuation update will be December 31, 2015. In December, $\$ 45$ million of commercial paper will mature and will coincide with the scheduled recoupment of the approximately $\$ 96.3$ million (at November 30, 2015) in AE rate overpayments, which will be paid back to the state beginning in January 2016, in four monthly installments.


As of November, DHCS offered direct deposits of capitated revenue to specific banks. GCHP worked closely with Bank of the West and DHCS to accommodate this, which significantly improves time of receipt.

AGENDA ITEM 1.a.
To: Audit Committee
From: Patricia Mowlavi, CFO
Date: January 7, 2016
Re: FY 2015-16 External Auditor Contract with Moss Adams

## SUMMARY:

Staff proposes to utilize Moss Adams LLP (Moss Adams) to perform the GCHP's FY 2015-16 financial audit and provide accounting expertise.

## BACKGROUND / DISCUSSION:

The Plan's contract with DHCS requires an annual audit be performed on the Plan's financial statements. This audit provides confidence to the community and the Commission that the Plan's financial condition is accurately represented and that proper controls are in place. To meet these needs, the Plan hires a firm qualified to perform this annual financial audit.

Moss Adams was selected to perform the Plan's FY 2014-15 financial audit due to their Med-Cal expertise. The Plan's former auditors, McGladrey LLP, no longer provides support for Medi-Cal health plans..

## FISCAL IMPACT:

The financial audit and anticipated expertise and support is estimated not to exceed \$150,000.

## RECOMMENDATION:

Staff recommends Moss Adams LLP be appointed as the FY 2015-16 external audit firm.

## AGENDA ITEM 1.b.

To: Audit Committee
From: Patricia Mowlavi, CFO
Date: January 7, 2016
Re: Audit Plan

## SUMMARY:

Staff is presenting the Internal Audit Plan for review and approval by the Audit Committee.

## BACKGROUND / DISCUSSION:

The Internal Audit Plan provides independent, objective assurance of the Plan's risk management, internal controls and governance and the processes in place for ensuring effectiveness, efficiency and economy.

FISCAL IMPACT:
The establishment of the Internal Audit Plan will not result in any immediate fiscal impact.

## RECOMMENDATION:

Staff recommends approval of the Internal Audit Plan.

## Attachments:

Internal Audit Plan

## Internal Audit Plan

Internal audit provides independent, objective assurance over an organization's risk management, internal control and governance and the processes in place for ensuring effectiveness, efficiency and economy.

Each audit plan will be different and tailored to the organization's needs. However, there are common elements that the audit committee should expect to see when reviewing the audit plan, albeit in practice these elements might be presented in many different ways. These elements are discussed below.

## Overview of the audit approach

The audit committee should expect the audit planning document to set out that the audit plan has been developed by:

- Taking account of the risks identified by the organization
- Using the internal auditor's experience of the organization and the sector more generally to identify other areas of risk which may warrant attention
- Discussing all identified risks and other relevant issues with the organization's management to identify the potential scope of internal audit.


## Risk-focused internal audit coverage

Where the organization's risk management policy allocates each risk a likelihood and impact rating between 'high' and 'low', the audit plan might for example focus on 'high' and 'medium' priority risks over (say) a three-year period. However the internal audit is focused, the audit committee should be fully informed of:

- which areas are being addressed
- how many audit days have been allocated to each area
- when the fieldwork is being undertaken
- when the internal auditors will report their findings.

Exhibit 1 (below) illustrates which risks identified by the organization are addressed by the internal audit plan.

## Other reviews

The internal audit strategy may address some ad hoc areas that do not feature as a high or medium risk. These are nevertheless areas where the organization would benefit from an internal audit review, or they are being reviewed to provide assurance to the audit committee and external auditors regarding operation of the key financial and management information systems. The audit days, fieldwork and reporting expectations for these areas should also be identified in the audit plan.

## Contingencies

It is important to adopt a flexible approach in determining internal audit resources, in order to accommodate any unforeseen audit needs. The audit plan should give an indication as to how many 'person days' have been allowed for contingencies.

## Follow-up

For internal audit to be as effective as possible, its recommendations need to be implemented. Specific resources should be included within the plan to provide assurance to the organization and the audit committee that agreed audit recommendations have been implemented effectively and on a timely basis.

## Planning, reporting and liaison

The audit committee should expect the internal audit plan to identify a number of audit days relating to the following:

- quality control review by director
- production of reports, including the strategic plan and annual internal audit report
- attendance at audit committee meetings
- regular contact with the organization's management
- liaison with external audit
- internal quality assurance reviews.


## Timing

The audit plan should set out the timing of the fieldwork and confirm the form and timeliness of reports to management and the audit committee. For example:

- a report for each area of work undertaken within $X$ days of finishing the fieldwork
- a progress report for each audit committee meeting
- an annual report on internal audit coverage to the audit committee (reporting to fit in with the committee meeting dates).


## Internal audit performance indicators

The internal auditor might propose a series of performance indicators against which management and the audit committee can measure the audit's performance. An example of proposed indicators is included as Exhibit 3.

## Exhibit 1: Internal audit plan - focus on the organization's key risks KEY RISKS - 2016

1. Recent Accounting Pronouncements (TBD)
2. Use of Estimates
3. Cash Concentration
4. New Systems
a. TBD
5. Subsequent Events
6. Regulatory environment/changes
7. Industry challenges
a. Decreased reimbursements
b. Clinical innovation
c. Transformations of care delivery models
d. Physician relationships, compensation models
e. Bundled payments
f. Business continuity
i. Supply chain disruptions
g. Reducing operating costs
h. Engaging consumers in preventative health
i. Integrating non-acute services
j. Managing in uncertainty
k. Building new non-conventional relationships with commercial payers
l. Demand for nurses
m . Value based purchasing
n. New workforce models
o. Population health management
8. Technology and privacy
9. Consumer expectations
a. Convenience
b. Pricing transparency
c. Quality reporting
d. Consumerism - finding greater value for each healthcare dollar spent
e. Increased consumer interest in public scorecards
10. Reputation
a. Governance
b. Organizational culture
c. Cost control - needs not wants
d. Business justification for expenses
11. Social factors
a. Demographic changes
b. Political polarization
12. External factors
a. Joint Ventures
b. Business Associates
c. Vendor relationships
d. Outsourced vendors
13. Fraud and abuse prevention
a. Ghost employees and ghost vendors
b. Cash diversion
c. Supply chain (purchasing schemes)
d. Warehouse
e. Conflicts of interest/kickbacks from vendors
Exhibit 2: Audit Plan 2016

| No. | Project Name | Project <br> Start <br> Date | Project <br> End <br> Date | Duration (Days) | Resources |  |  | Budgeted Hours |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Director | Consultant | Consultant |  |
|  |  |  |  |  | Martin Haisma | TBD | TBD |  |
| 1 | Purchasing/Expenditures | 1/15/16 | 2/15/15 | 20 | 0.100 | 0.400 | 0.000 | 160 |
| 2 | State Action Plan Review | 2/16/15 | 3/15/15 | 20 | 0.100 | 0.400 | 0.000 | 160 |
| 3 | Revenue | 3/16/15 | 4/16/15 | 20 | 0.050 | 0.100 | 0.100 | 160 |
| 4 | IT General Controls | 4/16/15 | 6/16/15 | 40 | 0.200 | 0.500 | 0.500 | 320 |
| Totals |  |  |  |  |  |  |  | 800 |

## Exhibit 3: Performance indicators

| Performance indicator | Target |
| :--- | :--- |
| Percentage of audit work delivered by qualified staff | $60 \%$ |
| Operational plan to be submitted by September each year | September of each year |
| Follow-ups to be performed within 1 year of the audit taking place | Within 1 year of assignments |
| Issue of draft reports within 30 days of work being completed | 30 working days |
| Issue of final report within 10 working days of receipt of management <br> responses | 10 working days |
| Recommendations made compared with recommendations accepted | $80 \%$ |
| Internal audit attendance at audit committee meetings | $100 \%$ |
| Issue of internal audit annual report | September of each year |


[^0]:    ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CLERK OF THE BOARD, 711 E. DAILY DRIVE, SUITE \#106, CAMARILLO, CA.

    IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT TRACI AT (805) 437-5509. REASONABLE ADVANCE NOTIFICATION OF THE NEED FOR ACCOMMODATION PRIOR TO THE MEETING (48 HOURS adVance notice is preferable) will enable us to make reasonable arrangements to ENSURE ACCESSIBILITY TO THIS MEETING.

[^1]:    ADMINISTRATIVE REPORTS RELATING TO THIS AGENDA AND MATERIALS RELATED TO AN AGENDA ITEM SUBMITTED TO THE COMMITTEE AFTER DISTRIBUTION OF THE AGENDA PACKET ARE AVAILABLE FOR PUBLIC REVIEW DURING NORMAL BUSINESS HOURS AT THE OFFICE OF THE CLERK OF THE BOARD, 711 E. DAILY DRIVE, SUITE \#106, CAMARILLO, CA.

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[^2]:    Note: TNE amount includes $\$ 7.2$ million related to the Lines of Credit (LOC) from Ventura County.

    * Audited amounts reflect financial adjustments made by auditors, but exclude presentation reclassifications without P\&L impact (i.e. reporting package kept the same).

