

Grande Ronde Hospital MyHealth Tutorial

The MyHealth tutorial – courtesy of Grande Ronde Hospital – is designed to guide you through the MyHealth Patient Portal account registration process.



If you have created an account profile before at online stores like Amazon, or completed any type of secured application online, you should have no problem completing the MyHealth registration. You will be asked to tie your account to a valid email address, create a password, and add optional information such as your health insurance.

Creating an account at MyHealth is free, safe, and secure. Grande Ronde Hospital, Inc. does not manage your personal health record. However, information from your visits flows into it electronically for your use. But it is yours to manage, and yours to share. Any messaging with your doctor is private and secure. The financial information you access and make payments to through the MyBills feature is also secure.





So, let's get started!

Go online to Grande Ronde Hospital's website <u>www.grh.org</u> and look for the MyHealth Patient Portal button.

MyHealth Patient Portal window Access to the portal is available through the hospital's web site www.grh.org – or you may also search for myhealth.grh.org from your web browser for access.



Go Select a health topi

App Store

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Click the patient register button to create your MyHealth account log-in.



Fill in the blank registration form with your personal information. The email account you choose will be used by your doctor and health care team to notify you of messages to your MyHealth account.

Sign In Register	Find a Doctor	
Register Your Account	Preferred Language English	•
Parents, please enter your own info AFTER completing this first step.	mation here. You can add family member(s) to your acco	ount Q: How will you ensure my privacy?
f you select Canada as your country Please enter a valid zip code that ad	, you will be asked to confirm where you plan to receive ca heres to one of the following formats: 55555 or 55555-555	G: How do I communicate on behalf of my family member(s)?
Required information		Q: How will you use my e-mail address?
Countr	y * United States *	
First Nam	• *	
Middle Nam	•	
Middle Nam Last Nam	•	
Middle Nam Last Nam Date of Birt	• • Select Month • Select Day • Select Year •	
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Middle Nam Last Nam Date of Birt Gende E-Ma	a + a + Select Month ▼ Select Day ▼ Select Year ▼ r * © Male © Female II *	

Create a User ID, a Password and choose three security questions and provide answers unique to you. These are security measures to help ensure only you have access to your MyHealth account.

You may use your e-mail address as your User ID. Your User ID must be at least four channers and contain no spaces. User ID * Personal e-mail address is easy to remember Password * Re-type your Password * At least 6 characters, no spaces	G: What makes a good User ID? G: What makes a good password?
Security Questions	
We will use your answers to these security questions to help verify your identity in the eve you forget your password.	int that
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We will use your answers to these security questions to help verify your identity in the everyou forget your password. Question 1 *Choose A Question Your Answer * Question 2 *Choose A Question Your Answer * Question 2 *Choose A Question Your Answer *	ent that

Note that informational links throughout the registeration process are available to answer the most common questions.

Finally, read the Terms of Use and Privacy Policy. If you agree, check the box and then click on the "NEXT" button.

Congratulations – You have successfully registered your MyHealth account! You may go back to the home page and log out now or continue to the Set-Up Wizard.





Questions, comments, or suggestions? Contact Us.

Continue to the Set-Up Wizard to add doctors?

Adding doctors is easy! Click on the "Add a Doctor" link

Setup Wizard			⊠ Close
1. Add or Remove Patients	2. Link Patients to Doctors	3. Done	
LINK PATIENTS TO PROVIDERS		WHY ADD A PROVIDER? When you add a doctor, a message is sen to notify the practice that you wish to use the service. We recommend you add doctors for every patient in the account. If needed you may	
Doctors			
Add a Doctor for			

and follow the instructions. You may do this step at any time, now that you are

registered as a MyHealth user. If you are, or may be, a patient of Grande Ronde Hospital, you will also **need to add Grande Ronde Hospital** as a provider in order to include all hospital generated information into your record.

IND A PROVIDER OR CLIN	IGAN	SEARCH RESULTS ARE USERS		
Search Advanced Search			OF RELAYHEALTH	
Provider's Last Name	grande ronde hospital		Can't find who you're looking for? Try entering less information and search again	
ZIP Code () 970 Se	97850 Searches within 50 miles of this ZIP Code		If your provider is not in the results, <u>please k</u> us know who you were looking for.	
	Search Cancel			
Name and Specialty		Address		
Grande Ronde Hospital, -, MD General Practice	Select this Practice	Grande Ronde Hospital 900 Sunset Drive La Grande OR 97850 Phone: 541-963-8421		



All Grande Ronde Hospital providers are participants in MyHealth. But there are also many doctors from all over the world who participate in the RelayHealth platform used to power MyHealth. If you have a specialist in another city, for example, you may use the zip code search to look for that specialist!

Now that you have successfully registered with MyHealth,

take some time to explore the features MyHealth offers. In addition to adding your doctors, you will be able to send and receive messages through the secure Message Center, view tests results, add personal health information like current medications, supplements



and prior health history, and view your patient account statements.

In addition, the MyHealth website has more information about MyHealth under Frequently Asked Questions, Features and Updates, Support contact info and more.