If you have questions at any time please call X1410 from within the Hospital or 541-963-1410 if you are off site. You can also email <u>1410@grh.org</u> which will create an IS Helpdesk ticket within our system

## EPIC Log In

Log in with your epic credentials





Click on The Hyperspace Link and if you already have Citrix installed the pop up will appear

e	Details			
rvice Desk	Hyperspace Prov WM CC	-		×
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	More information		Ca	incel

	<b>**</b>	Hyperspace - WMPRDAPP1 on U90020 - Providence WM Production	_ <b>_ X</b>
		HYPERSPACE®	De
k		User ID Password	
		Log In	1000
		Forgot your password?	

Log In with your credentials again to get into the EPIC program and once logged in you will need to choose your department and start to work in Epic.

<b>9</b>	Hyperspace - WMPRDAPP1 on U90020 - Providence WM Production	- <b>-</b> ×
	Epoio 2017 HYPERSPACE®	
	Department:	
	QK Cancel Last login Thu Jun 21, 2018 2017 PDT.	

If you have trouble launching Hyperspace or do NOT have Citrix installed here are the steps:

Download the Citrix Workspace App

## Click above link ABOVE to download the Citrix Worskspace App (Formerly Citric Receiver)

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1 item		

Once downloaded double click the file and start the installation process

## Click Start

litrix Workspace	×
	Welcome to Citrix Workspace
	Citrix Workspace app installs software that allows access to virtual applications that your organization provides, including software that allows access to the applications that use your browser.
Workspace	<ul> <li>Allow applications access to your webcam and microphone.</li> <li>Allow applications to use your location.</li> <li>Allow access to local applications authorized by your company.</li> <li>Save your credential to log on automatically.</li> </ul>
	Click Start to set up and install Citrix Workspace app on your computer.
CITRIX	
	Start Cancel

Follow the on screen prompts to accept the agreement.

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Click on Finish to begin using Citrix Workspace	
	Finish