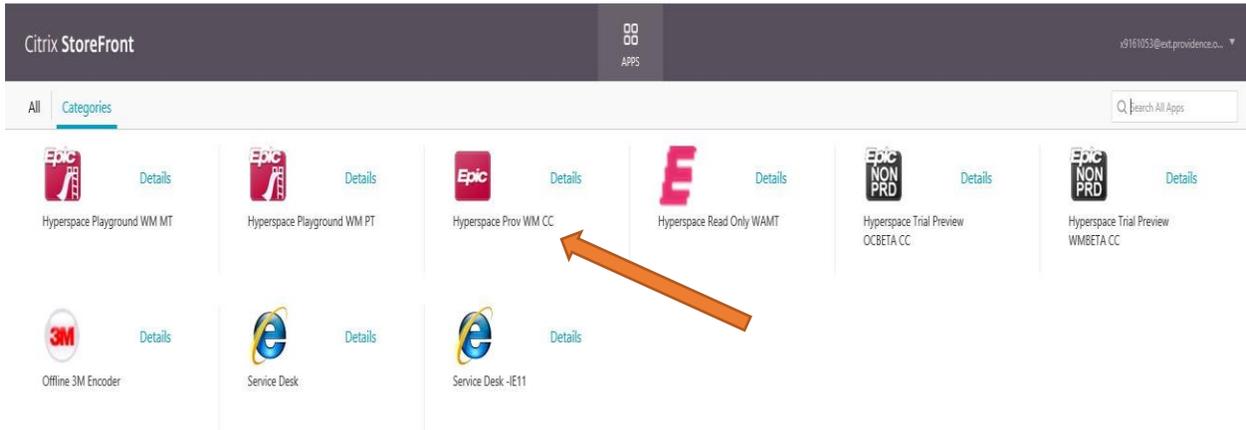


If you have questions at any time please call X1410 from within the Hospital or 541-963-1410 if you are off site. You can also email 1410@grh.org which will create an IS Helpdesk ticket within our system

[EPIC Log In](#)

Log in with your epic credentials

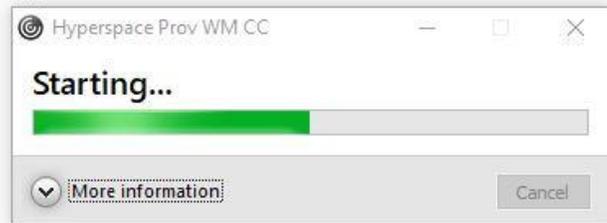


Click on The Hyperspace Link and if you already have Citrix installed the pop up will appear



Service Desk -IE11

Details



Log In with your credentials again to get into the EPIC program and once logged in you will need to choose your department and start to work in Epic.



If you have trouble launching Hyperspace or do NOT have Citrix installed here are the steps:

[Download the Citrix Workspace App](#)

Click above link ABOVE to download the Citrix Worskspace App (Formerly Citric Receiver)

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Citrix Workspace app 1810 for Windows

Release Date: Oct 29, 2018

Compatible with
Windows 10, 8.1, 7, 2008R2, Thin PC as well as Windows Server 2016, 2012, and 2012R2.

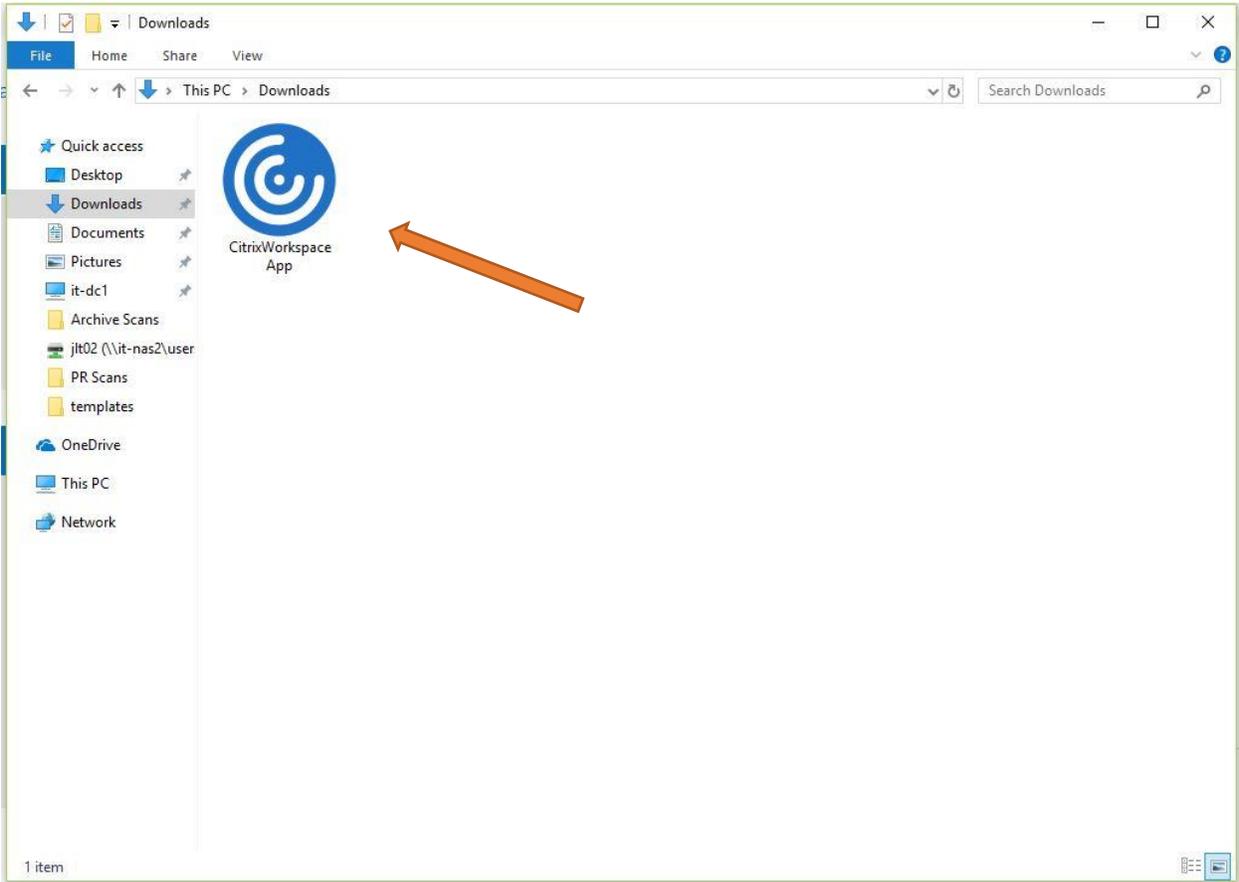
[Download Citrix Workspace app for Windows](#) (96 MB - .exe)

Version: 18.10.0.20023 (1810)

Checksums 35D83B904F0A5A3542FC25EC404C28458D966FB9CEA2019E29F3BB7F969189A2

[What's new, fixed or updated \(Release notes\)](#)

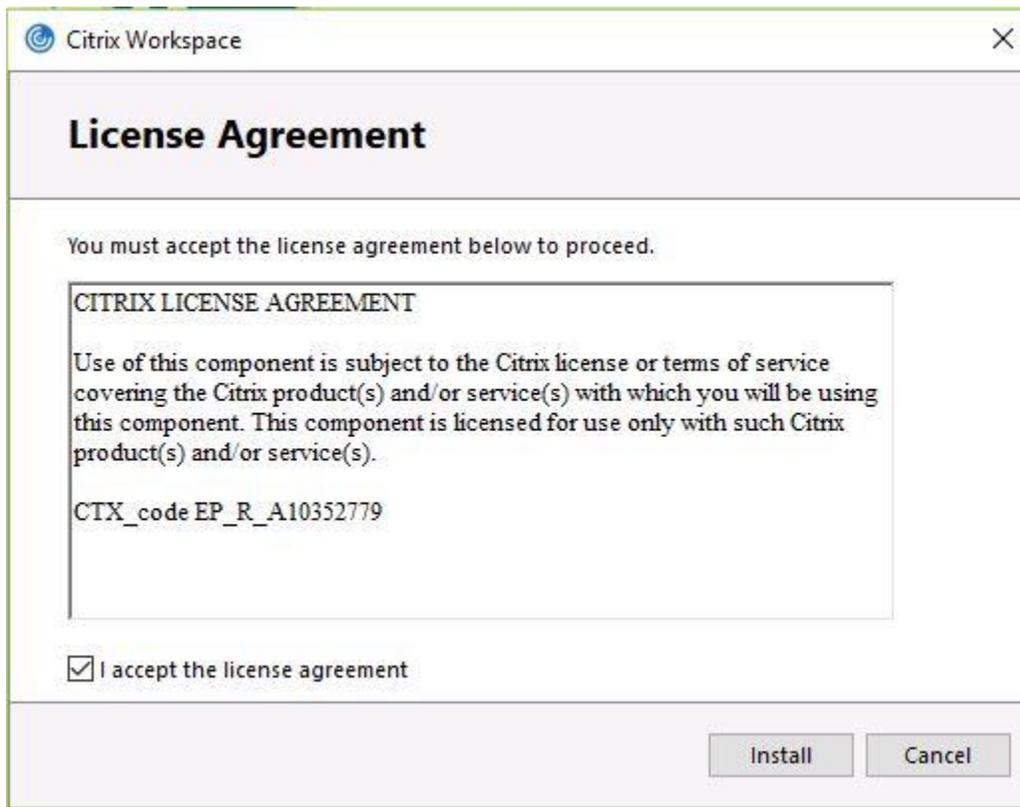
Once downloaded double click the file and start the installation process



Click Start



Follow the on screen prompts to accept the agreement.



Click Install and let the program run until it has successfully installed.

