

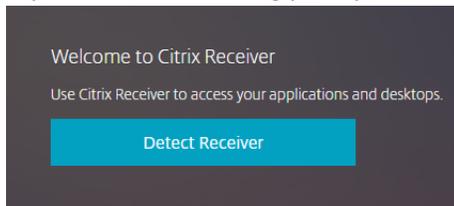
Grande Ronde Hospital – Remotely accessing GRH Apps

In order to remotely access GRH Apps you must have Citrix Workspace installed on your computer. If you don't already have this software you'll be prompted to install it the first time you connect. The software can also be downloaded from the [Citrix web site](#).

1. In your web browser, navigate to <https://apps.grh.org>
2. Enter your **Grande Ronde Hospital** username and password and click **Sign in**.



3. If you haven't enrolled for GRH multifactor authentication you'll be prompted to enroll. If you've already enrolled you'll be prompted to approve your login via one of your enrolled multifactor authentication methods.
4. If you see the following prompt click the **Detect Receiver** button.



5. If you see the following prompt check the "Always allow..." box and click **Open**.

This site is trying to open Citrix Receiver Launcher.

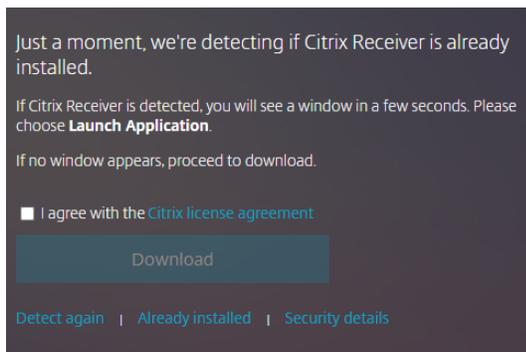
https://apps.grh.org wants to open this application.

Always allow apps.grh.org to open links of this type in the associated app

Open

Cancel

6. Your browser will check if you have Citrix Workspace installed. Follow the instructions displayed in your browser.



7. After Citrix Workspace has been installed/detected you'll be forwarded to the GRH Apps web site which contains shortcuts for available applications. Click a shortcut to launch that application.
8. When you've finished working make sure to log out of all applications and close all open windows.

If you need assistance with remote access, support is available from the GRH IS Helpdesk.

GRH IS Helpdesk Contact Info:

Phone: 541-963-1410

Email: 1410@grh.org