



GRANT REGIONAL
HEALTH CENTER

Grant Regional Health Center COMMUNITY HEALTH NEEDS IMPLEMENTATION PLAN 2023-2025

Empowering people through awareness and education			
PRIORITY AREA #1: Reduce/eliminate barriers to access to care. Health Issues Identified: Lack of access and affordability of primary and preventative healthcare. Goal: Provide appropriate and necessary healthcare services regardless of ability to pay and to limit the need for patients to travel outside the area.			
Program/Activity	Partnership/Department	Target Audience	Results
Financial Assistance	Admin/Finance Department		Position added/patient advocate
Primary Care: recruitment/retention for GRCC	Admin/HR		Dr. White joined in 2023 Brian Quick, PA-C joined in 2023
Outreach clinics in Potosi and Cassville		Communities without clinics	Opened one day/wk and increased to 2 day/wk
Specialty Care: recruitment/retention of needed specialty services	Admin/HR	Currently recruiting for Urology and Ortho	Dr. Chilson, ENT added in 2022
Plans to add EEG	RT in training		
Nursing recruitment – Nursing Open House	GRHC Nursing Team	RNs	Successful open house with 7 attendees
NCLEX preparation training			
Nurse Intern Program			
Insurance barriers: Continue to look into adding health plans that could be accepted at GRCC	Admin/Finance		Continue to reach out to Dean Health to have ENT credentialed at GRHC
Continue to research additional outpatient services to offer at GRHC.	Admin		Ongoing
Scholarships to assist local students interested in a career in healthcare	Foundation/Auxiliary		Ongoing Auxiliary awarded 4 in 2023 Foundation – 10 in 2023
Kindergarten Tours	GRHC Community Education	Area schools	Resumed in 2023 after a 3 year pause due to Covid.
New Electronic Medical Record to enhance continuity of care. MyUnityPoint	Updates/upgrades 2023-25 Ongoing Updates		UnityPoint Health EPIC conversion – 2.20.22 and upgrades in 2023
Telehealth Counseling Appointments	GRHC Outpatient Counseling		Continued after Covid

Telehealth/ER for mental health consultation/referral	GRHC/UW	High risk ER patients	
TeleStroke in ER	GRHC/UW		
Breast Health Services	GRHC Radiology/General Surgeon		2023 – MRI Breast Coil
3D Mammogram -Walk In Wednesdays	Access to screenings without appointments		Ongoing
Patient & Family Advisory Council	GRHC/PFAC		Developed in 2023, first meeting December 2023
Inclusivity	Improve access for Spanish-speaking patients, remove barriers and encourage them to utilize local healthcare		* Document/forms translation *Spanish in the Workplace language training * Bilingual signage in hospital and clinic *New language line/ipad for translation *Cultural Intelligence training – all staff
Construction of new clinic	GRCC: Primary Care, Lab, Radiology, Rehabilitation	Fennimore area	Completion expected in December 2023

Connecting people to services and resources

PRIORITY AREA #2: Chronic Disease

Goal: Increase the awareness, understanding and utilization of programs targeting some of the most prevalent, but preventable diseases affecting our communities. To address the need, GRHC will create opportunities for screenings/early intervention, education, wellness programs, support groups and other public communication tools.

Program/Activity	Partnership/Department	Target Audience	Results
Provide assistance and programs available to diabetic/pre-diabetic patients in our service area.	GRHC Diabetes Education	New and current diabetes patients, community members	*Ongoing focus
Collaborate with area organizations with existing programs to provide educational materials and create awareness	ADRC, Grant County Health Department		
Provide screenings at area community events such as blood pressures	Area community organizations and events		<u>Blood Pressures:</u> Dairy Breakfast – June 2023 Cassville Night Market - July Grant Co. Fair – Aug 2023 <u>Cholesterol screenings:</u> GRHC Health Fair - October ElderFest – October 2023 <u>Balance/reaction screening:</u>

			Lancaster Night Market GRHC Health Fair - October
Cardiac Rehab – Phase 3			Ongoing
Cardiopulmonary Rehab	Space expansion, added awareness in community		September 2023
Breast Cancer Awareness	Campaign during October. Collaborate with organizations for ongoing awareness of early detection (ex. Grant County Cancer Coalition).	Women 35+	
CPR/First Aid Classes	GRHC Community Health	Public	Offered in 2023
Healthy Strides		Aging, high fall risk	Planning to offer in QTR4 23

Creating a healthy environment and a culture of wellness across the lifespan			
PRIORITY AREA #3: Wellness/Obesity			
Goal: Promote healthy eating, active living, and healthy choices. To address the need, GRHC will create opportunities for wellness activities and education.			
Program/Activity	Partnership/Department	Target Audience	Results
5K Run/Walk – May 2023	in collaboration with two other hospitals and SWTC	All ages, fitness levels	90 participants
Childbirth classes		New parents	Quarterly each year
Kindergarten Tours	GRHC Community Education	Area schools	Resumed in 2023 after a 3 year pause due to Covid.
Parent Support & Education Group	GRHC OB, Rehab, Counseling	New and current parents, caregivers	January, February 2023
Potosi Senior Fitness	GRHC Community Education	Aging population	16 participants – Offered in 2023 through October
Aquatic Fitness	GRHC/Sleep Inn & Suites	Adult/Aging	Offered in 2022 through April 2023.
Blood Drives – monthly	ImpactLife/Auxiliary	Adult	Offered monthly
Grant County Rural Safety Day	GCHD and GRHC	Youth	June event, 200 attendees
Empowering people through awareness and education			
PRIORITY AREA #4: Mental Health			
Goal: Support the mental health needs of our surrounding communities by offering programs and services and also partnering with other organizations.			
Program/Activity	Partnership/Department	Target Audience	Results
Outpatient Counseling	GRHC Behavioral Health		*Hired second counselor in April 2023 *Increased appointment availability

Telehealth/ER for mental health consultation/referral	GRHC/UW	Patients who present to ER in a mental health crisis	
Make It Ok campaign – Resources and campaign to end stigma of mental health and illnesses	Make It Ok, HealthPartners, Crossing Rivers Health, Gundersen Boscobel Hospital & Clinics	GRHC staff and public	*Internal training *Mental Health Awareness month - May *Social media *You Matter 5K *Grant County Fair *Lancaster Night Market *GRHC Auxiliary Fall District Meeting *Outreach to schools, and other local organizations *internal impact survey
COMET training – May 16	Farm Well	All ages	10 attendees
Shine the Light Luminaria Event – September 9	Suicide Prevention & Mental Health Awareness	Public, those struggling, family	
Behavioral Health Partnership	Regional group		Participating in this region task force
Mental Health Matters	Grant County task force		Joined in Summer 2023

Creating a healthy environment and a culture of wellness across the lifespan			
PRIORITY AREA #5: Diversity, Equity, Inclusion			
Goal: To increase our efforts internally and in the community to be more welcoming and inclusive.			
Program/Activity	Partnership/Department	Target Audience	Results
Inclusivity initiative	GRHC	GRHC staff	* Document/forms translation *Spanish in the Workplace language training * Bilingual signage in hospital and clinic *New language line/ipad for translation *Cultural Intelligence training – all staff
Growing Lancaster	Formed new group in Lancaster with Chamber businesses		Community initiative to foster inclusivity/diversity acceptance
Recruitment	Continue to recruit a bilingual nurse/nursing staff	Large scale digital campaign in/around SW and Central Wis	*Ongoing
Health Equity – Health Care Equity Standard was	Gretta McKelvey/committee formed		Gap Analysis (8/09/23) In progress:

Elevated to National Patient Safety Goal for CAH			*Workforce training *Data collection *Health literacy, cultural competence/language *Community partnerships
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