Great Plains Health

Strategic Plan Summary 2022 - 2024

Strategic objective #1: Ensure access to quality care.

Goals and Initiatives	2022	2023	2024
Goal 1: Recruit, develop and retain diverse top talent.			
a: Hire to priority areas identified in the medical staff needs assessment.	X	X	X
b: Establish a Great Plains Health research department.	X		
c: Improve employee engagement.	X		
Goal 2: Grow and support educational opportunities for healthcare programs in our region.			
a: Create clear pathways to healthcare employment.	X	X	
b: Expand nursing student capacity in the region.	X	X	X
Goal 3: Utilize the 2019 campus plan to enhance access points throughout the health system.			
a: Build a neurosurgery clinic and outpatient service entrance at the main hospital.	X		
b: Build a primary care center.	X		
c: Maximize lab space to create greater efficiencies and improve the patient experience.			X
d: Upgrade the GPEast patient tower HVAC systems to support identified growth areas of the campus plan.		X	

Strategic objective #2: Deploy innovation to improve organizational outcomes

Goals and Initiatives	2022	2023	2024
Goal 1: Optimize the patient portal to increase My Chart utilization.			
a: Hardwire an Epic MyChart registration process at all registration areas.	X		
b: Deploy virtual visits through Epic.	X		
Goal 2: Deploy innovative solutions to reduce overall readmission rate.			
a: Increase care coordination active cases.	X	X	X
Goal 3: Ensure supply availability.			
a: Optimize the supply chain process.	X	X	

Strategic objective #3: Grow services to exceed our region's needs.

Goals and Initiatives	2022	2023	2024
Goal 1: Expand service offerings.			
a: Grow and enhance lab and pathology services and efficiencies.	X	X	
b: Establish an inpatient acute rehabilitation program in North Platte.	X	X	
c: Add pediatric sub-specialties onsite and/or through telehealth.		X	X
d: Ensure adequate infrastructure and service support to facilitate new services and population growth.	X	X	
Goal 2: Achieve overall growth targets for core services lines.			
a: Complete a comprehensive review of clinic and ancillary scheduling and implement identified improvement opportunities.	X	X	
b: Add orthopaedic robotic surgery to the GPHealth robotic surgery program.	X		
c: Enhance market-based pricing strategy.			X

Strategic objective #4: Live our mission, vision and values

Goals and Initiatives	2022	2023	2024
Goal 1: Create an exceptional and consistent patient experience at all health system touchpoints.			
a: Place consistent focus on HCAHP score results and related action plans to improve service.	X	X	X
b: Place consistent focus on CGCAHPS score results and related action plans to improve service.	X	X	X
Goal 2: Become nationally recognized as a top performer in quality.			
a: Create a framework to drive quality.	X	X	X

Strategic objective #5: Maintain the independence of healthcare within our region

Goals and Initiatives	2022	2023	2024
Goal 1: Continue to improve the billing, purchasing and accounts payable processes.			
a: Develop and deploy a more consumer-friendly billing process.	X	X	
b: Enhance ongoing documentation education to providers.	X	X	
c: Deploy lean teams to review the accounts payable and purchasing processes and execute on findings.	X		
Goal 2: Implement value-based care strategies that can help lower the cost of care.			
a: Negotiate and implement a direct-to-employer contract.		X	
b: Grow Caravan ACO lives.	X	X	X
Goal 3: Ensure the financial strength of the health system.			
a: Implement the Great Plains Health Care Foundation strategic plan.			
b: Achieve investment performance goals in every category.	X	X	X
c: Maintain an "A-stable" Standard & Poor's rating.	X	X	X