

# VOLUNTEER SERVICES AT IRMC MARGE'S MISSION



“We are here to serve.”  
*It's what we do.*

– Marge Scheeren, Director of Volunteer Services, 1975 – 2017

Marge Scheeren devoted her life to serving others in her community. Indiana Regional Medical Center and our patients were blessed to be one of the numerous community organizations that she chose to serve. Marge's volunteer service to IRMC spanned 55 years (of the organization's 103 years in existence). She started volunteering at IRMC in 1961 and was appointed by the IRMC Auxiliary, the parent organization overseeing the volunteers, in 1975 to serve as the Director of Volunteer Services, a position that received no monetary compensation during her tenure. She held the position until her death on May 20, 2017.

Marge was an informal leader within the organization. She was a confidant to many employees who turned to her for comfort, encouragement, and advice when life brought challenges. She had a gentle, ladylike demeanor and a strict level of professionalism that she also expected of her volunteers and colleagues. She believed that the volunteers had a purpose to serve the patients and their families and she looked after her team as if he/she was a member of her family. She was supported by more than 200 loyal volunteers who reported for duty rain or shine or snowstorm; many of them had a volunteer tenure as long as Marge's. Marge could be seen at IRMC on any given day of the week, including weekends and holidays. For many years she was at the hospital on Christmas Day helping to hand out gift bags to patients from the IRMC Auxiliary. She believed that little gestures could make a tremendous difference for others.

As the Director of Volunteers, Marge served as the liaison between the hospital and the Auxiliary. She facilitated a long list of donations from the Auxiliary to IRMC over the years, which included some of the hospital's primary equipment. She also organized many annual hospital-based fundraisers on behalf of the Auxiliary, including the uniform sale, book sale, and jewelry sale.

In 2008, Marge was honored by IRMC leadership with the Compass Award in recognition of her compassion and commitment to patients and their families. In addition to exhibiting IRMC's Core Values of Compassion, Respect, Integrity and Excellence, Marge demonstrated the following key traits and expected the same of her team:

- Humble Service
- Sincere Kindness
- Genuine Compassion
- Heartfelt Sympathy
- Cheerful, Positive Attitude

To pay tribute to Marge Scheeren's devotion and service to IRMC and to ensure her legacy and commitment to serving others carries on throughout the hallways of IRMC, the Volunteer Program is being dedicated in her memory by renaming it "**Volunteer Services – Marge's Mission**" and the Marge Scheeren Volunteer Service Award is being established to recognize volunteers who exemplify a compassion and commitment for serving others through volunteering at IRMC. ~ December 2017