Clinician Hub Setup

Browser set up and compatibility

Step 1—system requirements

-Hardware settings

Processor: minimum 3 Ghz Recommended Core i5

Memory: Minimum of 2 GB RAM / Recommended 4 GB RAM for optimal performance

Monitor: Minimum 1024 x 768 resolution

Disk Space: Minimum of 2 GB of free space

-Internet connections

Dial up is not supported

DSL and Cable only

-Operating systems

Microsoft Windows 7 with Internet Explorer version 11

Microsoft Windows 8 with Internet Explorer version 11

-Supported browsers

Internet Explorer version 11

Google chrome

Step 2. Disable your pop op blocker

Step 3. How to enable active X controls

To enable the ability for ActiveX controls to be installed on your PC we will need to take the following steps:

- Go to the Menu bar and click Tools, then Internet Options.
- Select the Security Tab, then Click on the Trusted Sites Icon.
- Click on the Sites Button.
- Uncheck the box "Require server verification (https :) for all sites in this zone".
- In the "Add the Web site to the zone" Text box type the following 2 entries:
  jackson.org **click Add**
  jacksonhospital.net **click Add**
- Once the above entries are entered click the OK button in the bottom of the window.

- Click OK once more to close the Internet Settings window.

Step 4. Install the HRSD PACS Viewer- Windows only

Click here to install the HRSD PACS viewer

Click on the HRSD PACS Viewer link above and follow the directions below: (This is a one-time installation per computer).

1. A Pop up will appear asking you what you would like to do. Select Run/Open.

2. A Security Warning may appear. Select Run.

3. The InstallShield Wizard will appear. Select next twice, then select Install.

4. The Wizard will run for a few minutes, installing the necessary files to use the Clinician Hub. Once the wizard has completed, select Finish.

5. Repeat steps 1-4 again for the HRSD PACS Viewer Updater link above.The script is complete and will not have to be run again on the PC

Step 5- Install Clinician Hub Documentation Viewer

Click to install Clinician Hub Documentation Viewer

Step 6. Clinician Hub Connector

Click appropriate operating system and follow instructions below:

- **Windows**
- **Mac**

(This is a one time installation per computer)

1. The file download dialogue box will appear. Select Open.
2. The Windows AnyConnect dialogue box will appear. Double click on installer package (this will open package/files).
3. Download dialogue box will appear, select Run.
4. Cisco AnyConnect VPN Client Setup will appear, select Next.
5. Accept license agreement and select next.
6. Select install from Cisco AnyConnect VPN client setup.
7. Select finish from Cisco VPN Client setup.
8. Close all windows and navigate to start > programs > locate Cisco AnyConnect VPN Client. Once located, right click and send to desktop.

9. From desktop, double click on Cisco AnyConnect Client.

10. Add vpn.jacksonhospital.net in the "Connect To:" field.

11. VPN client will appear in bottom right of system tray—you are now connected to the Jackson Hospital network.

12. Open browser and type the following URL:
    https://clinicianhub.jacksonhospital.net/PCH/

13. Create shortcut or add the URL to your favorites for easy access