

Access Jackson Hospital's Philips PACS

Author: Information Systems

Version: 1.2

Date: 2018-09-27

Contents

Requirements.....	1
Internet Explorer Connection Steps For Internet Explorer	1
Non-Internet Explorer Browser Connection Steps	2
For Assistance	4
Appendix A: Required Internet Explorer Settings.....	4

Requirements

- Web Browser (Preferably Internet Explorer, set as the default browser)
- Cisco AnyConnect VPN Client
- Jackson Hospital Credentials
- Administrator privileges to install software

Internet Explorer Connection Steps For Internet Explorer

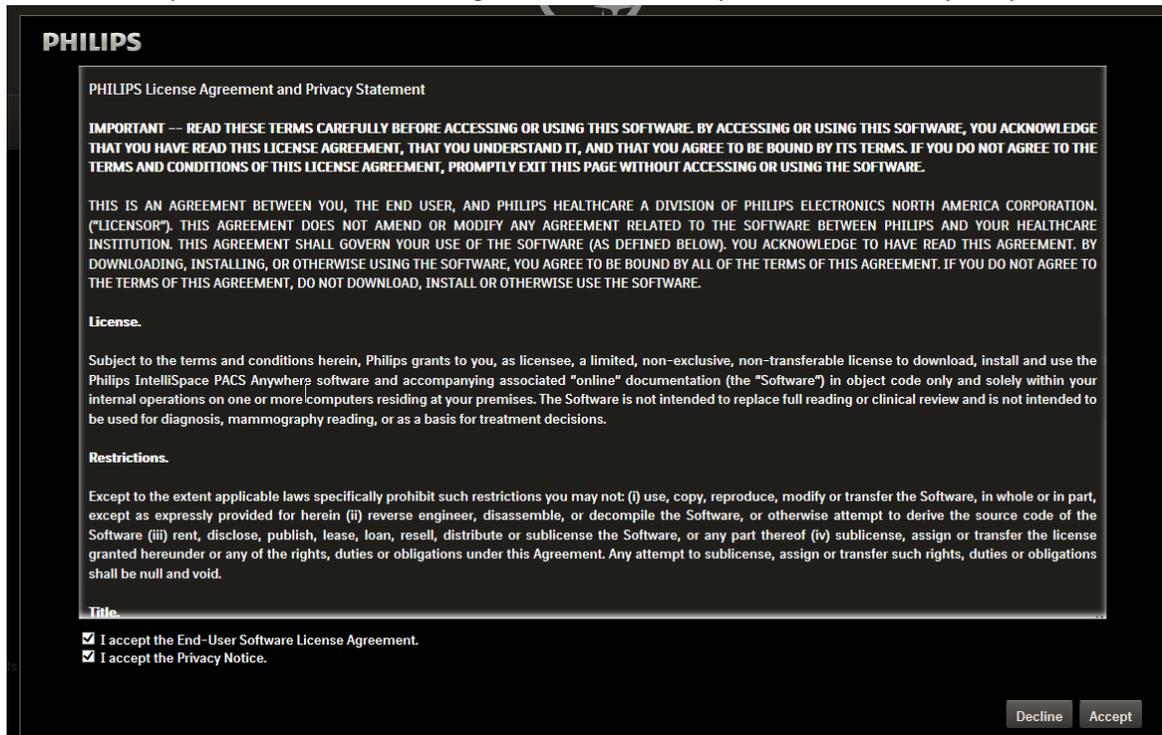
Note: Please review Appendix A: Required Internet Explorer Settings before proceeding.

1. Connect to Jackson Hospital's AnyConnect VPN with your Jackson Hospital credentials.
2. Open the following URL in Internet Explorer: <https://isite.jacksonhospital.net/clientweb>
3. First time accessing Jackson Hospital's Philips PACS you will need to permit the download and install of the Philips Package Manager. This step requires administrator privileges.
4. Enter your Jackson Hospital username and password.
5. Select Jackson Hospital from the environment dropdown.
6. Complete logon.

Non-Internet Explorer Browser Connection Steps

(Recommended connection for Apple Devices)

1. Connect to Jackson Hospital's AnyConnect VPN with your Jackson Hospital credentials.
2. Open the following URL in Internet Explorer: <https://isite.jacksonhospital.net/anywhere>
3. First time accessing Jackson Hospital's Philips PACS you will need to permit the download and install of the Philips Package Manager.
4. Check to accept the Software License Agreement and Privacy Notice. Click Accept to proceed



PHILIPS

PHILIPS License Agreement and Privacy Statement

IMPORTANT -- READ THESE TERMS CAREFULLY BEFORE ACCESSING OR USING THIS SOFTWARE. BY ACCESSING OR USING THIS SOFTWARE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS LICENSE AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS LICENSE AGREEMENT, PROMPTLY EXIT THIS PAGE WITHOUT ACCESSING OR USING THE SOFTWARE.

THIS IS AN AGREEMENT BETWEEN YOU, THE END USER, AND PHILIPS HEALTHCARE A DIVISION OF PHILIPS ELECTRONICS NORTH AMERICA CORPORATION. ("LICENSOR"). THIS AGREEMENT DOES NOT AMEND OR MODIFY ANY AGREEMENT RELATED TO THE SOFTWARE BETWEEN PHILIPS AND YOUR HEALTHCARE INSTITUTION. THIS AGREEMENT SHALL GOVERN YOUR USE OF THE SOFTWARE (AS DEFINED BELOW). YOU ACKNOWLEDGE TO HAVE READ THIS AGREEMENT. BY DOWNLOADING, INSTALLING, OR OTHERWISE USING THE SOFTWARE, YOU AGREE TO BE BOUND BY ALL OF THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, DO NOT DOWNLOAD, INSTALL OR OTHERWISE USE THE SOFTWARE.

License.

Subject to the terms and conditions herein, Philips grants to you, as licensee, a limited, non-exclusive, non-transferable license to download, install and use the Philips IntelliSpace PACS Anywhere software and accompanying associated "online" documentation (the "Software") in object code only and solely within your internal operations on one or more computers residing at your premises. The Software is not intended to replace full reading or clinical review and is not intended to be used for diagnosis, mammography reading, or as a basis for treatment decisions.

Restrictions.

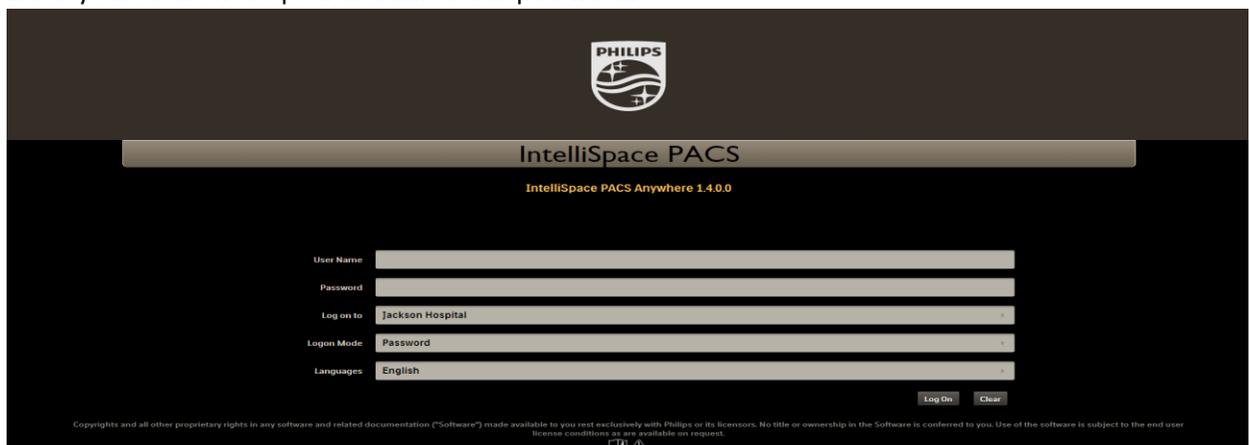
Except to the extent applicable laws specifically prohibit such restrictions you may not: (i) use, copy, reproduce, modify or transfer the Software, in whole or in part, except as expressly provided for herein (ii) reverse engineer, disassemble, or decompile the Software, or otherwise attempt to derive the source code of the Software (iii) rent, disclose, publish, lease, loan, resell, distribute or sublicense the Software, or any part thereof (iv) sublicense, assign or transfer the license granted hereunder or any of the rights, duties or obligations under this Agreement. Any attempt to sublicense, assign or transfer such rights, duties or obligations shall be null and void.

Title

I accept the End-User Software License Agreement.
 I accept the Privacy Notice.

Decline Accept

5. Enter your Jackson Hospital username and password.



PHILIPS

IntelliSpace PACS

IntelliSpace PACS Anywhere 1.4.0.0

User Name:

Password:

Log on to: Jackson Hospital

Logon Mode: Password

Languages: English

Log On Clear

Copyrights and all other proprietary rights in any software and related documentation ("Software") made available to you rest exclusively with Philips or its licensors. No title or ownership in the Software is conferred to you. Use of the software is subject to the end user license conditions as are available on request.

6. Select Jackson Hospital from the environment dropdown.
7. Complete logon.

The patient search and view is slightly different. The Patient can be searched by typing the LName, first three letters of FName or MRN in the highlighted box.

Back

PHILIPS

Patient Name: Patient Name

MRN: MRN

Date of Birth: mm/dd/yyyy

Organization:

Accession Number: Accession Number

Modality:

Exam Date:

Referring Physician: Referring Physician

Search For: Exceptions Exams

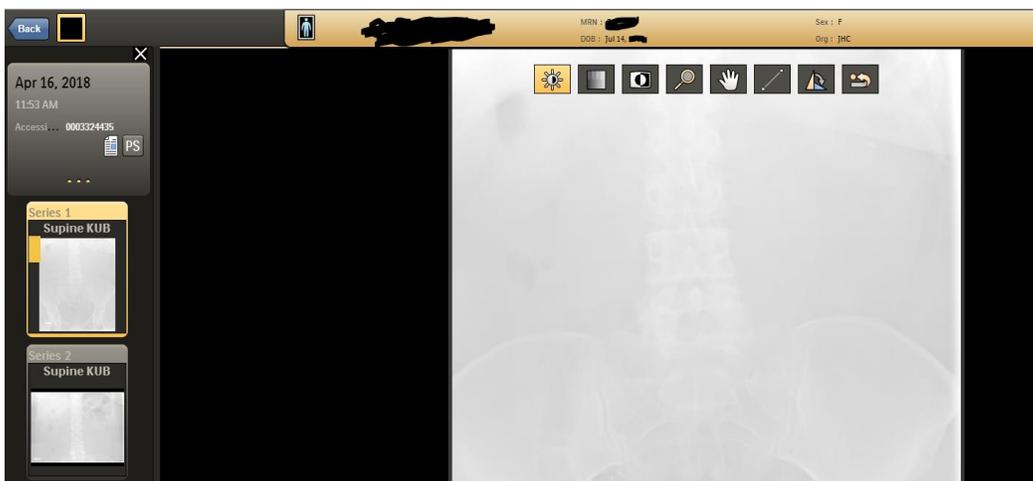
Search Clear All

SEARCH RESULTS:

Patient Search Results Exams with images only Sort: Patient Name

+ ♀	Test, Anneliese	440152
	Nov 13, 1984	JHC
+ ♀	Test, Donotcharge, V	491715
	Apr 4, 1968	JHC
+ ♀	Test, Donotchargetwo	506078
	Jan 1, 1971	JHC
+ ♀	TEST, DONOTCHARGESIX	504777
	May 2, 1974	JHC
+ ♂	Test, Donotchargethre	492686
	Jan 27, 1951	JHC
+ ♂	Test, Donotchargetwo	492633
	Jul 7, 1979	JHC
+ ♀	TEST, FAXITRON	949769
	Nov 11, 2009	JHC
+ ♂	Test, Finally	260261
	Dec 1, 1977	JHC
+ ♀	Test, Hrmjhc	357126
	Jan 1, 1970	JHC
+ ♂	Test, Hrmorm	357212
	Feb 5, 1978	JHC
+ ♂	Test, Interface1	670001

IMAGE VIEW:

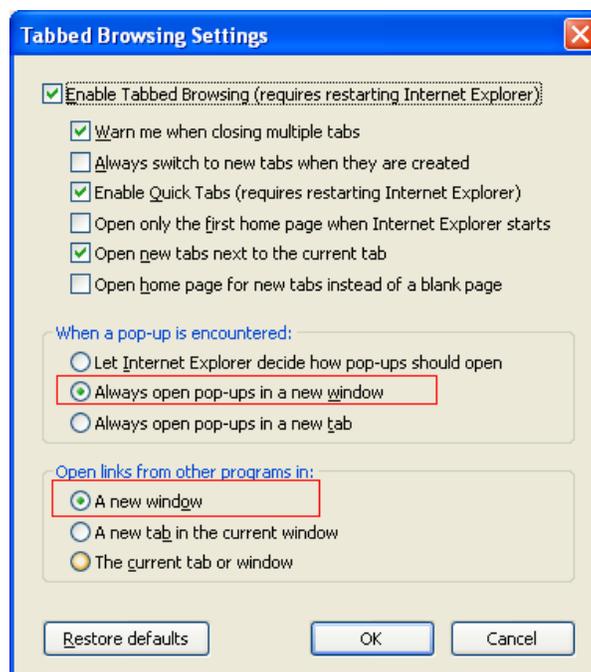


For Assistance

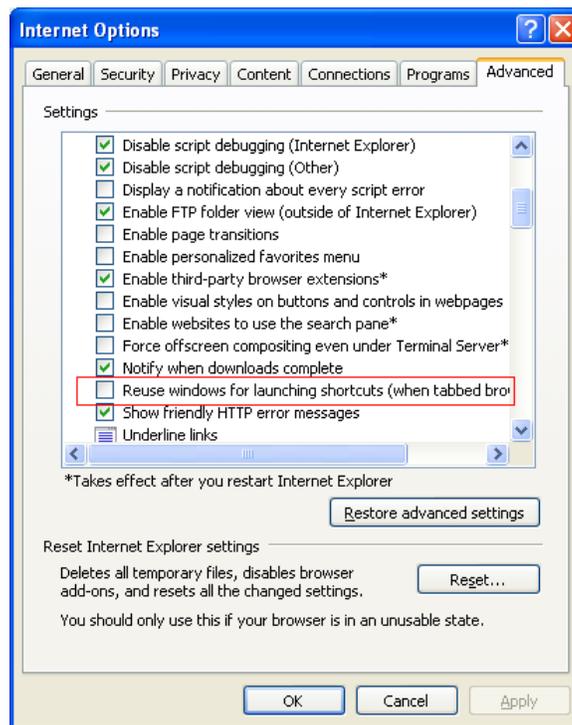
Please contact the Jackson Hospital Help Desk at 334-293-8945 for assistance.

Appendix A: Required Internet Explorer Settings

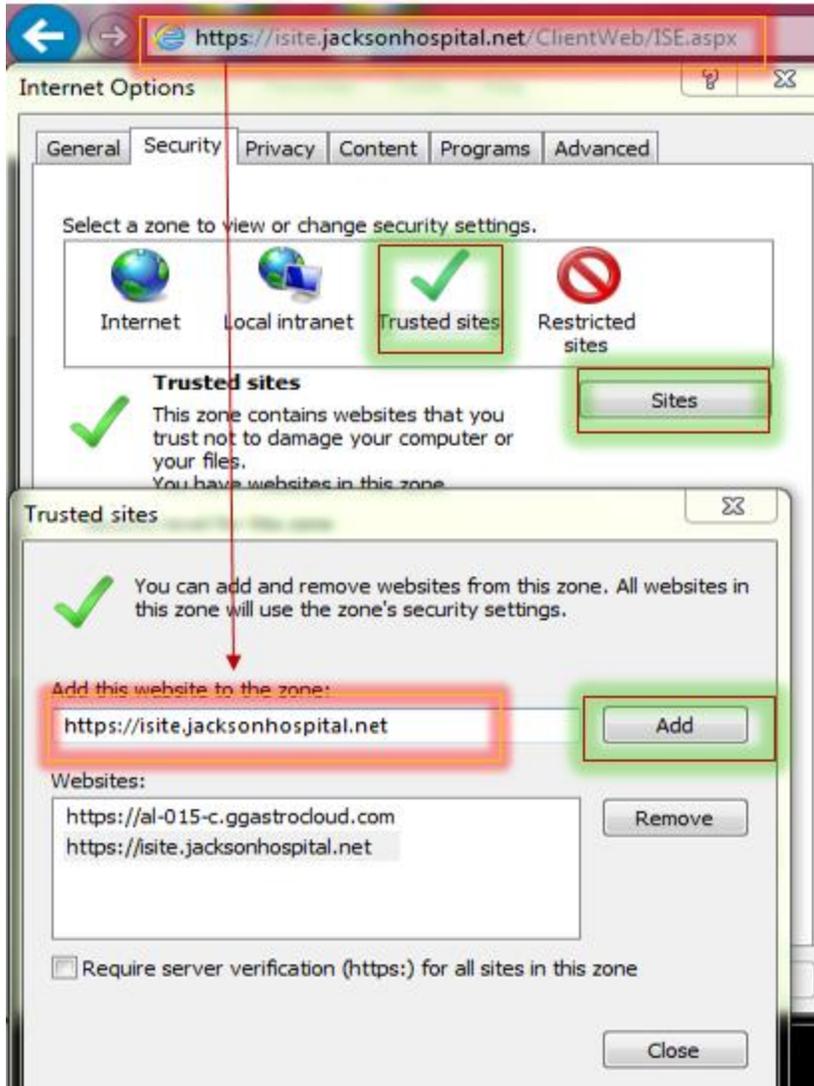
1. When tabbed browsing is enabled for IE (will be enabled on most systems), suggested settings are indicated below:



2. If not using tabbed browsing, disable Reuse windows option. If using tabbed browsing this step is not necessary.



3. Add Jackson Hospital's Philips PACS server address (<https://isite.jacksonhospital.net>) to trusted sites, will avoid many of the security checks IE does for iSite ActiveX controls and scripts in webpages run in more secure zones (i.e. the "Internet" zone). The default settings for the trusted sites zone will generally allow ActiveX controls to run without prompting.



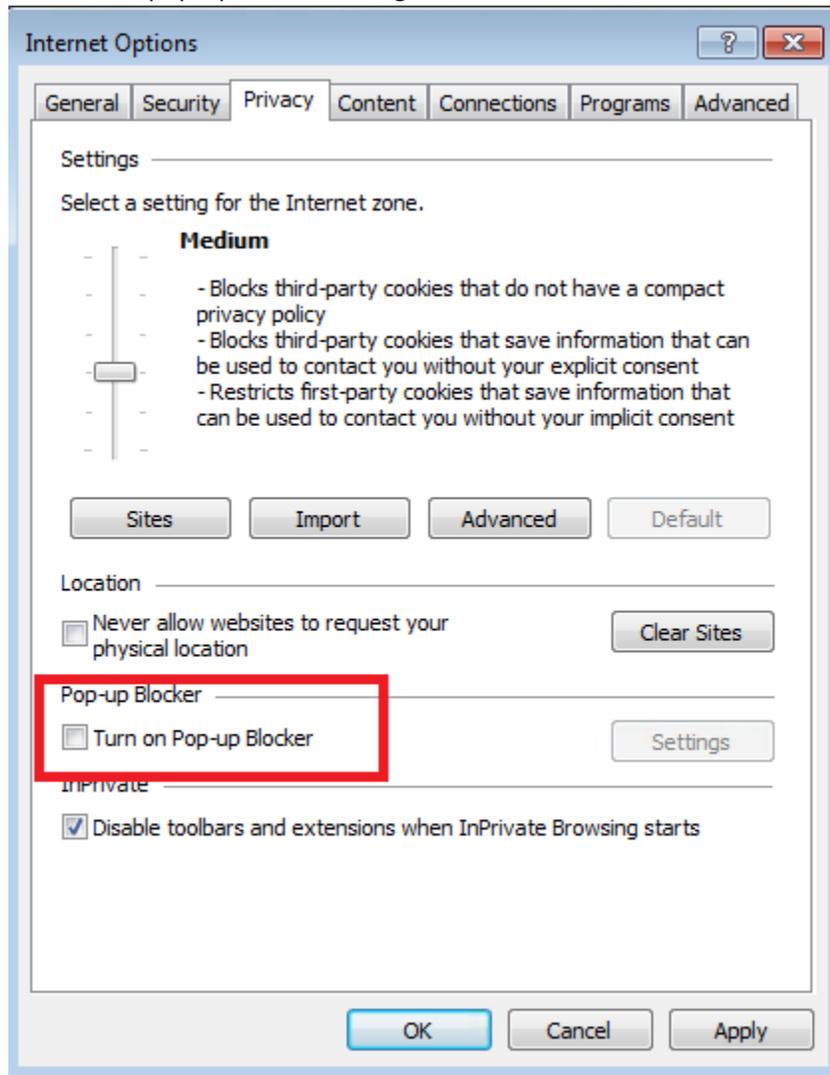
- a. In case you have decided to run the page in a different IE security zone (or you have changed the trusted sites zone settings), here are the specific security zone settings that are related to the Active X controls being allowed to run:
- Allow Previously unused ActiveX controls to run without prompt – Enable
 - Binary and script behaviors – Enable
 - Only allow approved domains to use ActiveX without prompt – disable
 - Run ActiveX controls and plug-ins – enable
 - Script ActiveX controls marked safe for scripting – enable

* If you are still receiving an error indicating a problem with an activeX component (e.g. the iSiteExt) you may want to try disabling the ActiveX filtering option for the zone.

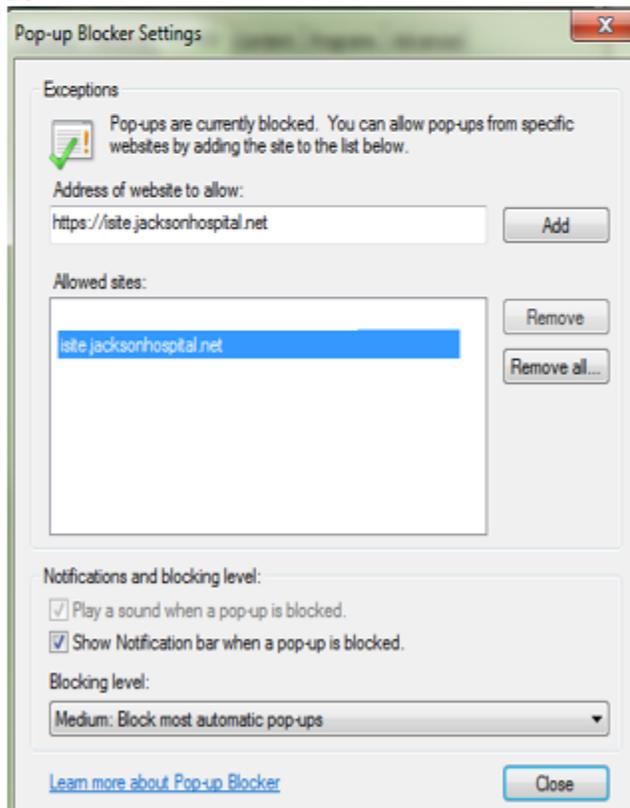
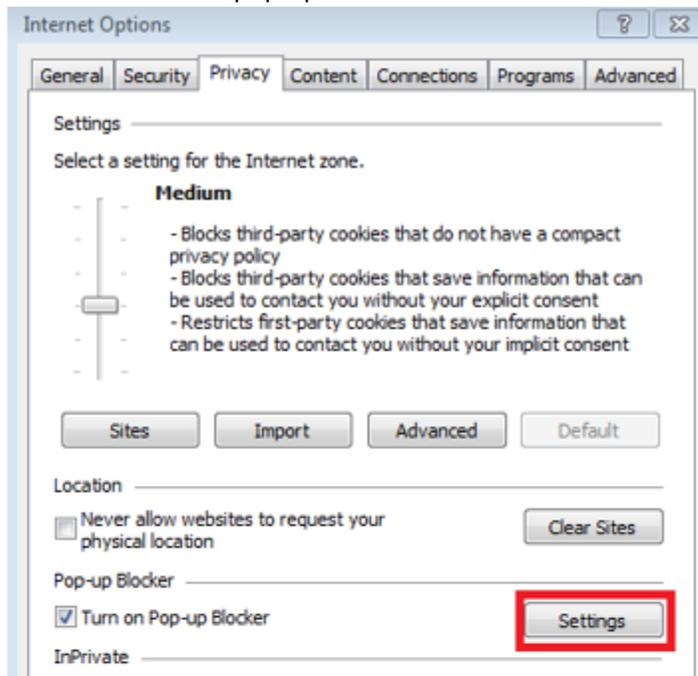
*For 4.4.543+ PACS versions, you may also want to make sure protected mode is disable for the zone you run the SUBI webpage in, to avoid prompts related to the ISE package manager (and potentially try disabling active X filtering if the above settings aren't working).

4. Jackson Hospital's Philips PACS uses pop-up windows, so pop-up must be allowed for the PACS address. Regarding the native IE pop-up blocker, some options to disable it are:

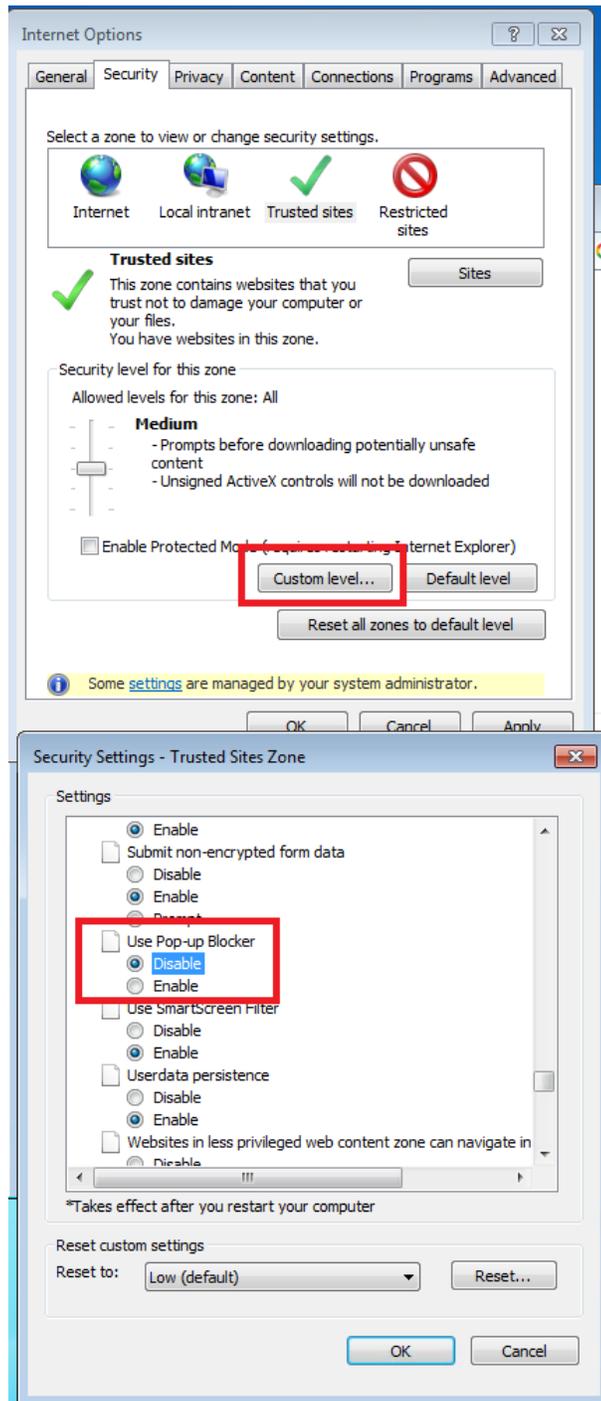
a. Disable the pop-up blocker all together



- b. Add the PACS to the pop-up blocker exclusion list



- c. Or disable the pop-up blocker for the IE security zone you will be running the PACS address in



*Also keep in mind if you have any 3rd party toolbars (e.g. google toolbar, yahoo toolbar, etc), these can have their own pop-up blockers, so be sure to check the toolbar setting regarding pop-up blockers if you are using one of these.

5. Upon logging in the first time, please check that “Log on to “section is set to **Jackson Hospital**.

PHILIPS

Welcome to Jackson Hospital IntelliSpace PACS

IntelliSpace PACS

IntelliSpace PACS Enterprise
Logon

User Name

Password

Log on to Jackson Hospital

Logon Mode Password

Location Main Location

OK

Copyrights and all other proprietary rights in any software and related documentation ("Software") made available to you rest exclusively with Philips or its licensors. No title or ownership in the Software is conferred to you. Use of the Software is subject to the end user license conditions as are available on request.