Access Jackson Hospital's Philips PACS

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Requirements

- Web Browser (Preferably Internet Explorer, set as the default browser)
- Cisco AnyConnect VPN Client
- Jackson Hospital Credentials
- Administrator privileges to install software

Internet Explorer Connection Steps For Internet Explorer

Note: Please review Appendix A: Required Internet Explorer Settings before proceeding.

- 1. Connect to Jackson Hospital's AnyConnect VPN with your Jackson Hospital credentials.
- 2. Open the following URL in Internet Explorer: https://isite.jacksonhospital.net/clientweb
- 3. First time accessing Jackson Hospital's Philips PACS you will need to permit the download and install of the Philips Package Manager. This step requires administrator privileges.
- 4. Enter your Jackson Hospital username and password.
- 5. Select Jackson Hospital from the environment dropdown.
- 6. Complete logon.

Non-Internet Explorer Browser Connection Steps

(Recommended connection for Apple Devices)

- 1. Connect to Jackson Hospital's AnyConnect VPN with your Jackson Hospital credentials.
- 2. Open the following URL in Internet Explorer: https://isite.jacksonhospital.net/anywhere
- 3. First time accessing Jackson Hospital's Philips PACS you will need to permit the download and install of the Philips Package Manager.
- 4. Check to accept the Software License Agreement and Privacy Notice. Click Accept to proceed

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Title	Title.	

5. Enter your Jackson Hospital username and password.

	PHILIPS	
	IntelliSpace PACS	
	IntelliSpace PACS Anywhere 1.4.0.0	
Liser Name		
Password		
Log on to	Jackson Hospital	
Logon Mode	Password	
Languages	English	
	Log On Clear	
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- 6. Select Jackson Hospital from the environment dropdown.
- 7. Complete logon.

The patient search and view is slightly different. The Patient can be searched by typing the LName, first three letters of FName or MRN in the highlighted box.

Back		8	PHILIPS
Patient Name Date of Birth	Patient Name mm/ddlyyyy *	MRN Organization	MRN e
Accession Number Exam Date	Accession Number :	Modality Referring Physician	Interenting Hoppicitate
	Search For: 🕑 Exceptions 🕑 Exams		Search E Clear Al

SEARCH RESULTS:

Patient	Search Results	Exams with images only		Sort: Patient Name	÷
+ Ş	Test, Anneliese Nov 13, 1984		440152 JHC		
+ Ş	Test, Donotcharge, V		491715		
	Apr 4, 1968		JHC		
+ Ş	Test, Donotchargeseven Jan 1, 1971		506078 ЈНС		
+ \$ &	TEST, DONOTCHARGESIX		504777		
	May 2, 1974		JHC		
+ 8	Test, Donotchargethre Jan 27, 1951		492686 JHC		
+ 7	Test, Donotchargetwo Jul 7, 1979		492633 JHC		
+ \$ ê	TEST, FAXITRON		949769		
	Nov 11, 2009		JHC		
+ 7	Test, Finally Dec 1, 1977		260261 JHC		
+ Ş	Test, Hrmjhc Jan 1, 1970		357126 ЈНС		
+ 8	Test, Hrmorm Feb 5, 1978		357212 JHC		
+ 7	Tast Interface1		670001		

IMAGE VIEW:

Back		MRN :		Sex: F Org: JHC	
Apr 16, 2018	g	*	9 ♥ /		
Accessi 0003324435					
Series 1					
Series 2 Supine KUB					

For Assistance

Please contact the Jackson Hospital Help Desk at 334-293-8945 for assistance.

Appendix A: Required Internet Explorer Settings

1. When tabbed browsing is enabled for IE (will be enabled on most systems), suggested settings are indicated below:

Tabbed Browsing Settings	X
☑ Enable Tabbed Browsing (requires restarting Internet Explorer)	
✓ Warn me when closing multiple tabs	
Always switch to new tabs when they are created	
Enable Quick Tabs (requires restarting Internet Explorer)	
Open only the <u>fi</u> rst home page when Internet Explorer starts	
Open <u>n</u> ew tabs next to the current tab	
Open home page for new tabs instead of a blank page	
When a pop-up is encountered:	
OLet Internet Explorer decide how pop-ups should open	
• Always open pop-ups in a new window	
Always open pop-ups in a new tab	
Open links from other programs in:	
⊙ A new window	
○ A new ta <u>b</u> in the current window	
O The current tab or window	
Restore defaults OK Cancel	

2. If not using tabbed browsing, disable Reuse windows option. If using tabbed browsing this step is not necessary.

Internet Options
General Security Privacy Content Connections Programs Advanced
Settings
Disable script debugging (Internet Explorer) Disable script debugging (Other)
Display a notification about every script error Enable FTP folder view (outside of Internet Explorer)
Enable page transitions Enable personalized favorites menu
 Enable third-party browser extensions* Enable visual styles on buttons and controls in webpages
Enable websites to use the search pane* Force offscreen compositing even under Terminal Server*
Notify when downloads complete Reuse windows for launching shortcuts (when tabled brou
Show friendly HTTP error messages Utdetring interferences
*Takes effect after you restart Internet Explorer
<u>R</u> estore advanced settings
Reset Internet Explorer settings
Deletes all temporary files, disables browser add-ons, and resets all the changed settings.
You should only use this if your browser is in an unusable state.
OK Cancel Apply

3. Add Jackson Hospital's Philips PACS server address (https://isite.jacksonhospital.net) to trusted sites, will avoid many of the security checks IE does for iSite ActiveX controls and scripts in webpages run in more secure zones (i.e. the "Internet" zone). The default settings for the trusted sites zone will generally allow ActiveX controls to run without prompting.

eneral Secu	rity Privacy Content Program	ms Advanced
Select a zone	to view or change security settin	gs.
Internet	Local intranet Trusted sites	Restricted
		sites
Tru:	zone contains websites that you	Sites
trust	t not to damage your computer o	r
	- Cl-L	
You	files. have websites in this zone	
sted sites	files, have websites in this zone an add and remove websites from	this zone. All websites in
your You sted sites You ca this zo	files. have websites in this zone an add and remove websites from one will use the zone's security se the to the zone:	this zone. All websites in ttings.
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your You sted sites You ca this zo add this websit https://isite.j Vebsites: https://al-01! https://isite.j	files. have websites in this zone an add and remove websites from one will use the zone's security se to the zone: acksonhospital.net 5-c.ggastrocloud.com acksonhospital.net	this zone. All websites in ttings.
your You ca You ca this zo Add this websit https://isite.j Nebsites: https://isite.j	files. have websites in this zone an add and remove websites from me will use the zone's security se te to the zone: acksonhospital.net 5-c.ggastrocloud.com acksonhospital.net	this zone. All websites in ttings.
your You ca You ca this zo Add this websit https://isite.j Vebsites: https://al-01! https://isite.j	files. have websites in this zone an add and remove websites from me will use the zone's security se to the zone: acksonhospital.net 5-c.ggastrocloud.com acksonhospital.net	Add

- a. In case you have decided to run the page in a different IE security zone (or you have changed the trusted sites zone settings), here are the specific security zone settings that are related to the Active X controls being allowed to run:
 - Allow Previously unused ActiveX controls to run without prompt Enable
 - Binary and script behaviors Enable
 - Only allow approved domains to use ActiveX without prompt disable
 - Run ActiveX controls and plug-ins enable
 - Script ActiveX controls marked safe for scripting enable

* If you are still receiving an error indicating a problem with an activeX component (e.g. the iSiteExt) you may want to try disabling the ActiveX filtering option for the zone.

*For 4.4.543+ PACS versions, you may also want to make sure protected mode is disable for the zone you run the SUBI webpage in, to avoid prompts related to the ISE package manager (and potentially try disabling active X filtering if the above settings aren't working).

4. Jackson Hospital's Philips PACS uses pop-up windows, so pop-up must be allowed for the PACS address. Regarding the native IE pop-up blocker, some options to disable it are:

Internet Options
General Security Privacy Content Connections Programs Advanced
Settings
Select a setting for the Internet zone.
Blocks third-party cookies that do not have a compact privacy policy Blocks third-party cookies that save information that can be used to contact you without your explicit consent Restricts first-party cookies that save information that can be used to contact you without your implicit consent
Sites Import Advanced Default Location
Pop-up Blocker Turn on Pop-up Blocker Settings
☑ Disable toolbars and extensions when InPrivate Browsing starts
OK Cancel Apply

a. Disable the pop-up blocker all together

b. Add the PACS to the pop-up blocker exclusion list

Internet Options					8 8
General Security	Privacy	Content	Connections	Programs	Advanced
Settings					
Select a setting fo	r the Inte	rnet zone.			
Medi	ium				
Blo	ocks third-	party cook	ies that do not	have a com	pact
Blo	acy poicy ocks third-	party cook	ies that save in	formation t	hat can
- Bet	used to co estricts firs	ntact you v st-party co	without your ex okies that save	plicit conser information	that
can	be used t	o contact y	you without you	ur implicit co	nsent
Sites	Imp	port	Advanced	De	fault
Location					
Never allow we physical location	ebsites to on	request yo	ur	Clea	r Sites
Pop-up Blocker					
Turn on Pop-u	p Blocker			Set	tings
InPrivate					_
Pop-up Blocker Settings	-	(here	iner.		x
Exceptions					
Pop-ups are of websites by a	currently blo adding the si	cked. You c te to the list t	an allow pop-ups below.	from specific	
Address of website to	allow:				
https://isite.jacksonh	ospital net			Add	
Allowed sites:					
				Remove	
isite jacksonhospital.	net			Remove a	
Notifications and kinets	ing levels				
Play a sound when	a pop-up is	blocked.			
Show Notification	bar when a	pop-up is blo	cked.		
Blocking level:					
Medium: Block most a	automatic p	op-ups			•
Learn more about Pop	-up Blocker			Close	

c. Or disable the pop-up blocker for the IE security zone you will be running the PACS address in

Internet Options
General Security Privacy Content Connections Programs Advanced
Select a zone to view or change security settings.
🥥 🔩 🗸 🚫
Internet Local intranet Trusted sites Restricted sites
Trusted sites
This zone contains websites that you trust not to damage your computer or your files. You have websites in this zone.
Security level for this zone
Allowed levels for this zone: All
Prompts before downloading potentially unsafe content Unsigned ActiveX controls will not be downloaded
Enable Protected Mode (equine and a ling in ternet Explorer)
Custom level Default level
Reset all zones to default level
Some <u>settings</u> are managed by your system administrator.
Security Settings - Trusted Sites Zone
Security Settings - Trusted Sites Zone Settings Submit non-encrypted form data Disable Enable Disable Disabl
Security Settings - Trusted Sites Zone Settings Image: Submit non-encrypted form data Disable Image: Submit non-encrypted form data Image: Submit non-encrypted form
Security Settings - Trusted Sites Zone
Security Settings - Trusted Sites Zone

*Also keep in mind if you have any 3rd party toolbars (e.g. google toolbar, yahoo toolbar, etc), these can have their own pop-up blockers, so be sure to check the toolbar setting regarding pop-up blockers if you are using one of these.

5. Upon logging in the first time, please check that "Log on to "section is set to *Jackson Hospital*.

	Welcome to Jackson Hospital IntelliSpace PACS	
	IntelliSpace PACS	
	IntelliSpace PACS Enterprise Logon	
	User Name Password Log on to Jackson Hospital Logon Mode Password Location Main Location	
	ОК	
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