

PROVIDER Bulletin



KERN HEALTH SYSTEMS

July 28, 2022

Proposition 56 Payments

Dear Provider,

Kern Health Systems (KHS) has historically paid Proposition 56 payments via manual check and provided an explanation of payment with the paper check. Starting in September 2022, KHS will be handling Proposition 56 payments in the same manner KHS handles regular claims payments, which is through PaySpan.

Since PaySpan will be handling the payment for Proposition 56 starting in September, your office will receive any applicable Proposition 56 payments via the method you are registered for currently (Electronic Funds Transfer, EFT, or paper check). Please note, you will no longer receive a paper EOP. In order to access your EOP, you will need to login to the PaySpan portal.

If your facility has never registered for PaySpan, you will receive instructions on how to register for access with your paper check.

If you have any questions, please feel free to contact PaySpan at: 1-877-331-7154.

The PaySpan website is located at:

<https://www.payspanhealth.com/nps>

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems