

Medi-Cal Rx 101

What You Need to Know



Agenda

- Medi-Cal Rx Transition Background
- Provider Portal Registration
- Prior Authorization (PA)
- Contract Drugs List (CDL) & Other Covered Products
- Pharmacy Claims
- Beneficiary Details
- Contacts & Resources
- Q&A

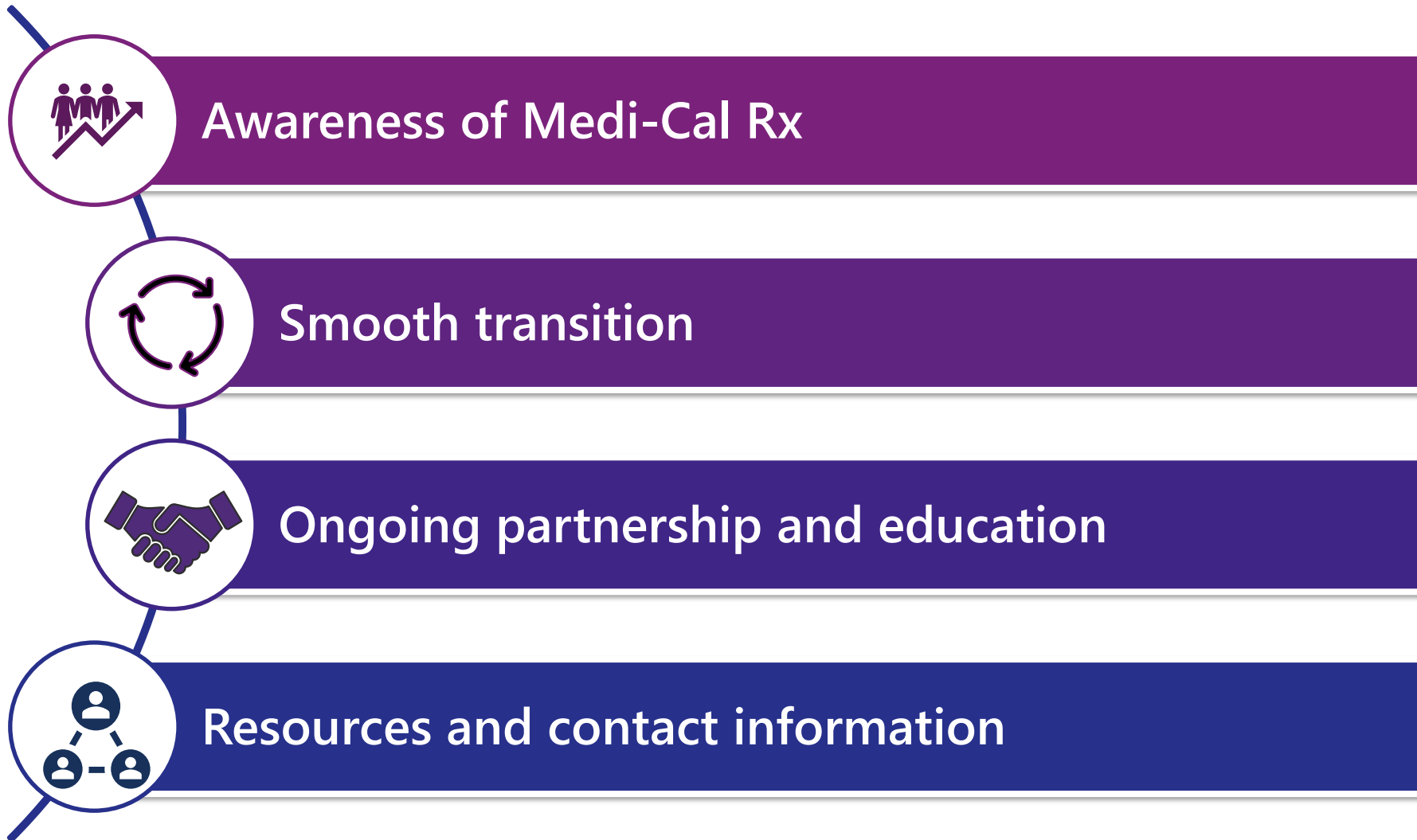


Medi-Cal Rx: Improving Pharmacy Processes

- Searchable Contract Drugs List (CDL)
- All Medi-Cal pharmacies are in the network
- 24-hour, 365-day Customer Service Center available
- Compatible with CoverMyMeds® for ePA
- Compatible with EHR under CoverMyMeds®



Objectives





What is Medi-Cal Rx?

Medi-Cal Rx

Medi-Cal Rx is the administration of Medi-Cal pharmacy benefits through the Fee-for-Service (FFS) delivery system.

Medi-Cal Rx implements on January 1, 2022.



Outpatient Drugs



Pharmacy
Reimbursable
Physician-
Administered
Drugs (PADs) *



Specific Medical
Supplies *



Enteral Nutrition
Products

*** For more detailed information about covered products please refer to the Medi-Cal Rx [Contract Drugs List \(CDL\)](#) and [Provider Manual](#)**



Medi-Cal Rx Pharmacy Benefits

Includes

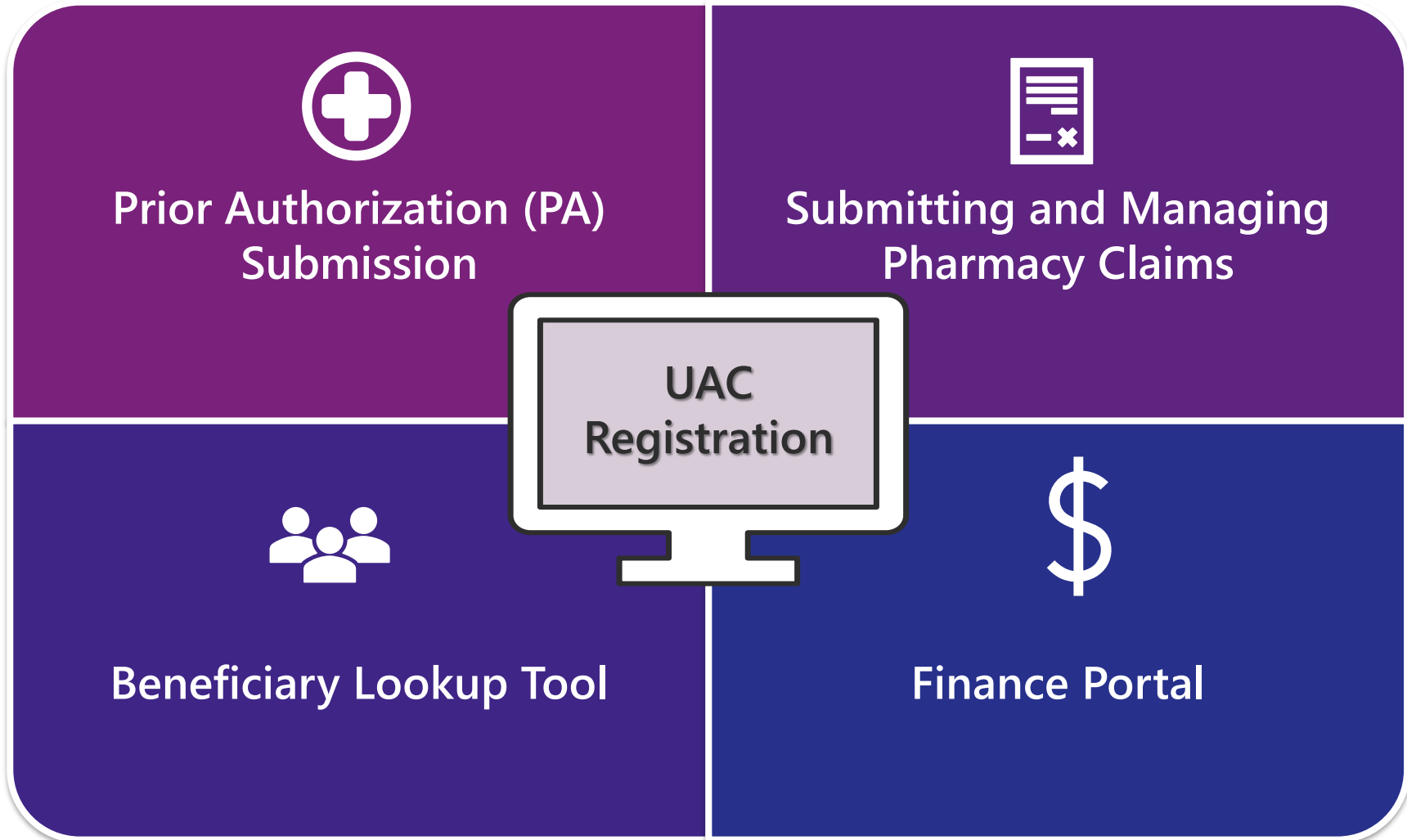
- Medi-Cal Managed Care
- Medi-Cal FFS
- California Children's Services (CCS)
- Genetically Handicapped Persons Program (GHPP)
- Family Planning, Access, Care, and Treatment (FPACT)

Excludes

- Senior Care Action Network (SCAN)
- Cal MediConnect
- Major Risk Medical Insurance Program (MRMIP)
- Programs of All-Inclusive Care for the Elderly (PACE)



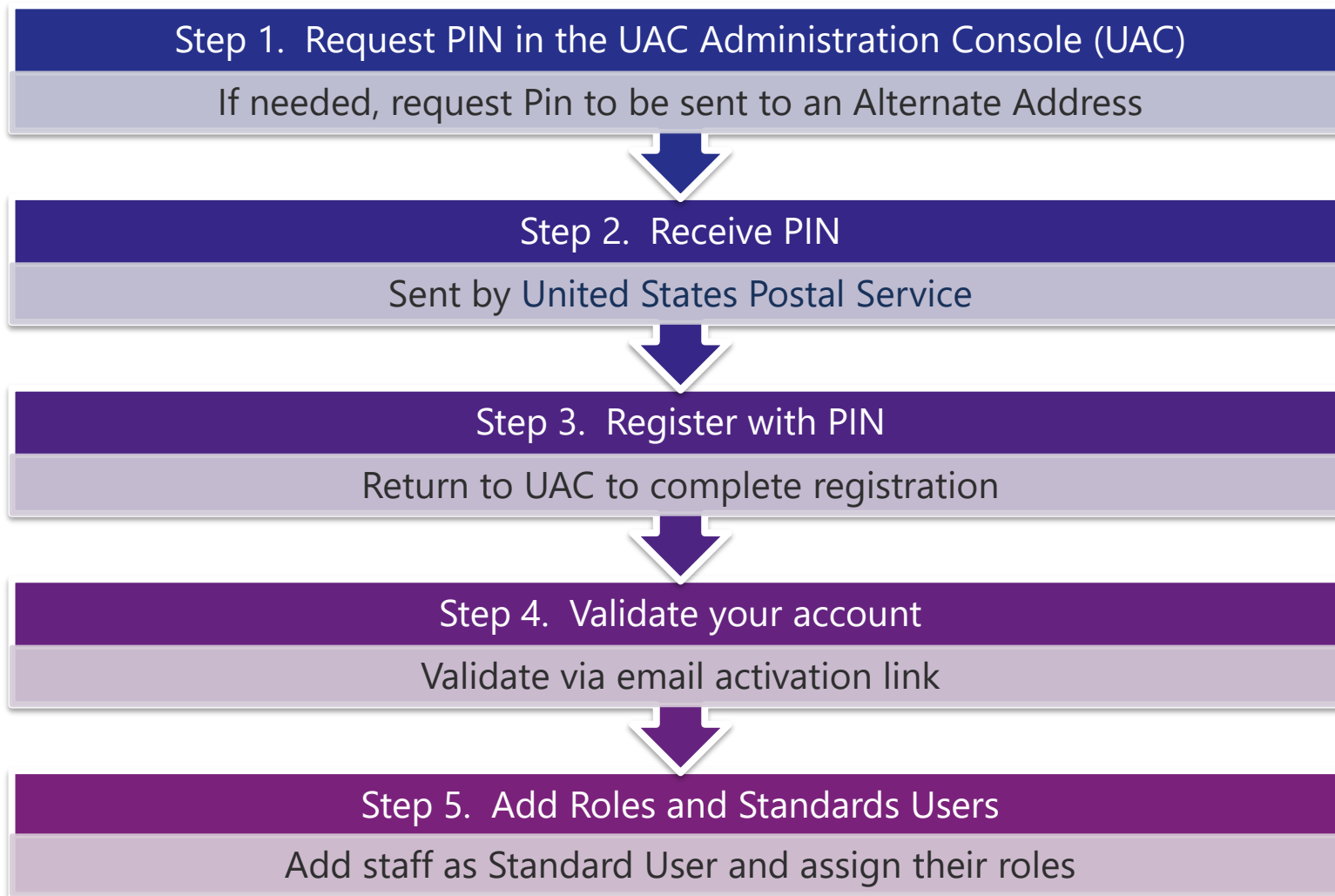
Registration – Why Sign Up?



Provider Portal: <https://medi-calrx.dhcs.ca.gov/provider/>



Provider Portal – Registration Overview





Assign UAC User Roles Under Your NPI

1. After logging on, click on the "**Orgs and Roles**" tab

2. Select the correct organization from the organizations list

3. Click the "**role assignments**" application and select what is appropriate

4. Click "**Save**" to save your changes



UAC Applications/Roles/Descriptions

| Application | Role: User Privileges | Description |
|------------------------------|------------------------------|--|
| MRx Provider Portal | California Provider Portal | Able to access the Secured Provider Portal, which features the following: Beneficiary Eligibility Lookup, Prior Authorization Submission and Inquiry, Secure Message Center and Chat |
| Web Claims Submission | Web Claims Submission Access | Able to submit claims (includes reversals and resubmissions) |
| Financial Portal | Financial Portal Access | Able to have full access to financial information and medical insurance payment explanation |
| | 835 File Access | Able to have access to and download the 835 File |
| | EFT Access | Able to add and remove financial information only |
| | ERA Access | Able to request data of medical insurance payment explanation |
| Saba | Saba Training | Able to view and register for trainings, class schedules and courses, calendar of education and outreach events |



Registration Support

Office Hours

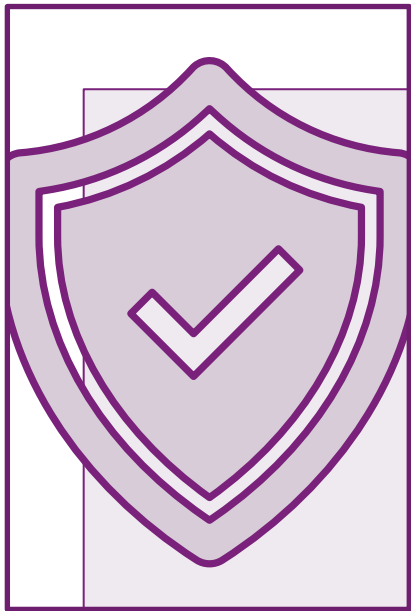
- Pharmacy Service Representatives (PSRs) are available for walkthrough registration.
- Set up a meeting by sending a request to:
medicalrxeducationoutreach@magellanhealth.com

YouTube Tutorials

- Found on the [Education & Outreach Website](#)
- Provides easy-to-follow guides to help you with registration



Prior Authorizations (PAs)



PAs will replace SARs and TARs as of January 1, 2022.



Prior Authorization 180 Day-Transition Period

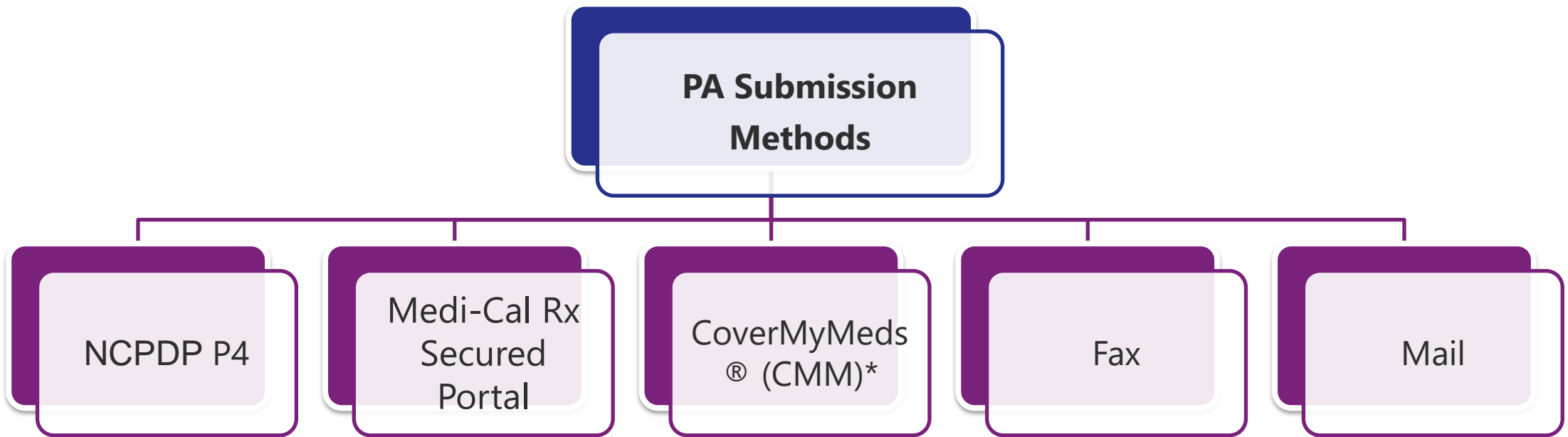
Pharmacy Transition Policy

Existing
prescriptions
without previously
approved PAs

- Uses historical encounters/paid claims data to validate prior prescription
- Includes drugs not on the Medi-Cal CDL
- Includes drugs that otherwise have PA requirements under Medi-Cal Rx
- Excludes medication used for off-label diagnosis

Prescriptions with
previously
approved PA

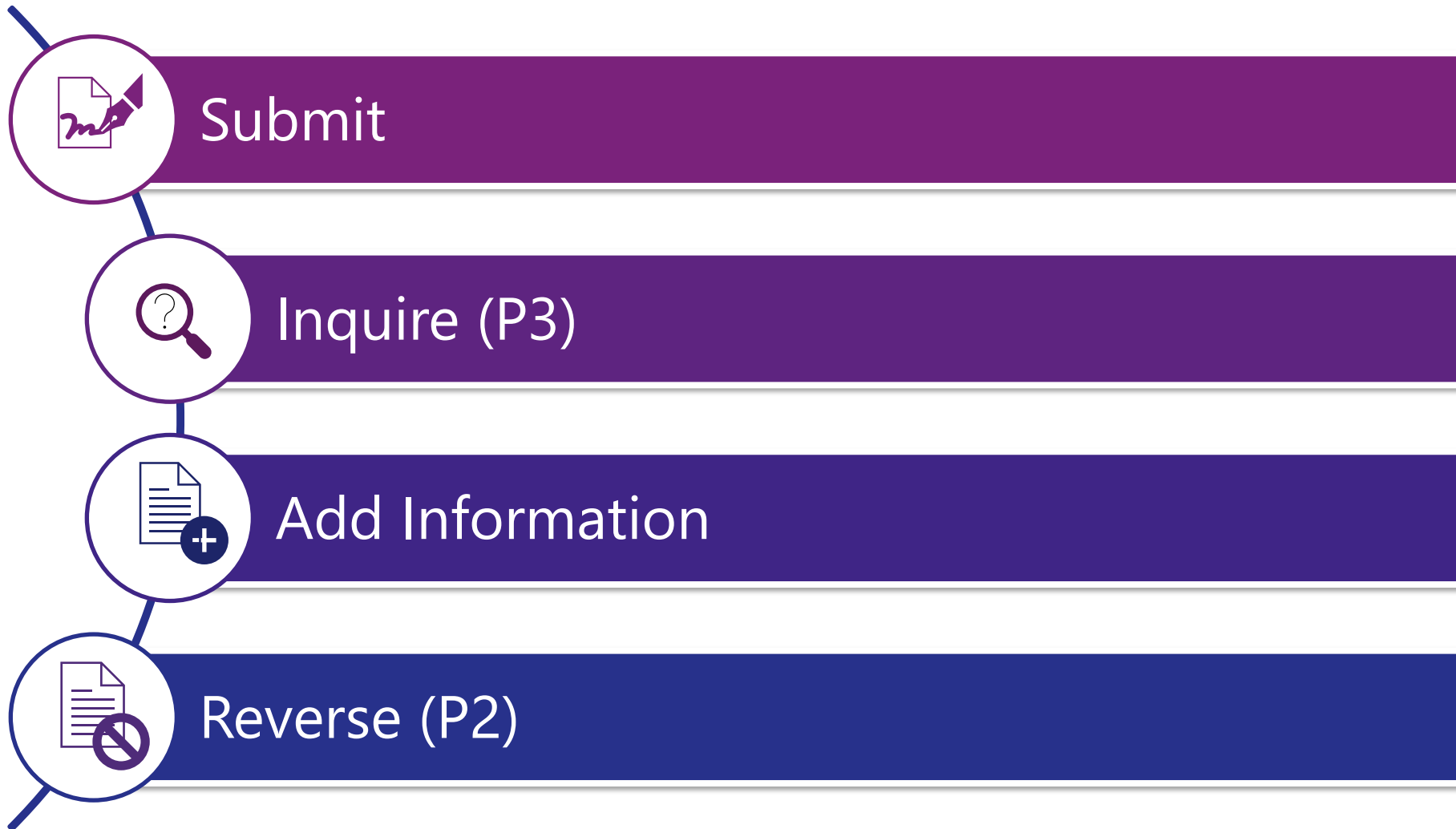
- Uses PA and encounter/claims history data to “grandfather” those prescriptions
- Allows continuation of the PA through its stated duration
- Not to exceed one full year



*Pharmacies can only initiate a PA through CMM

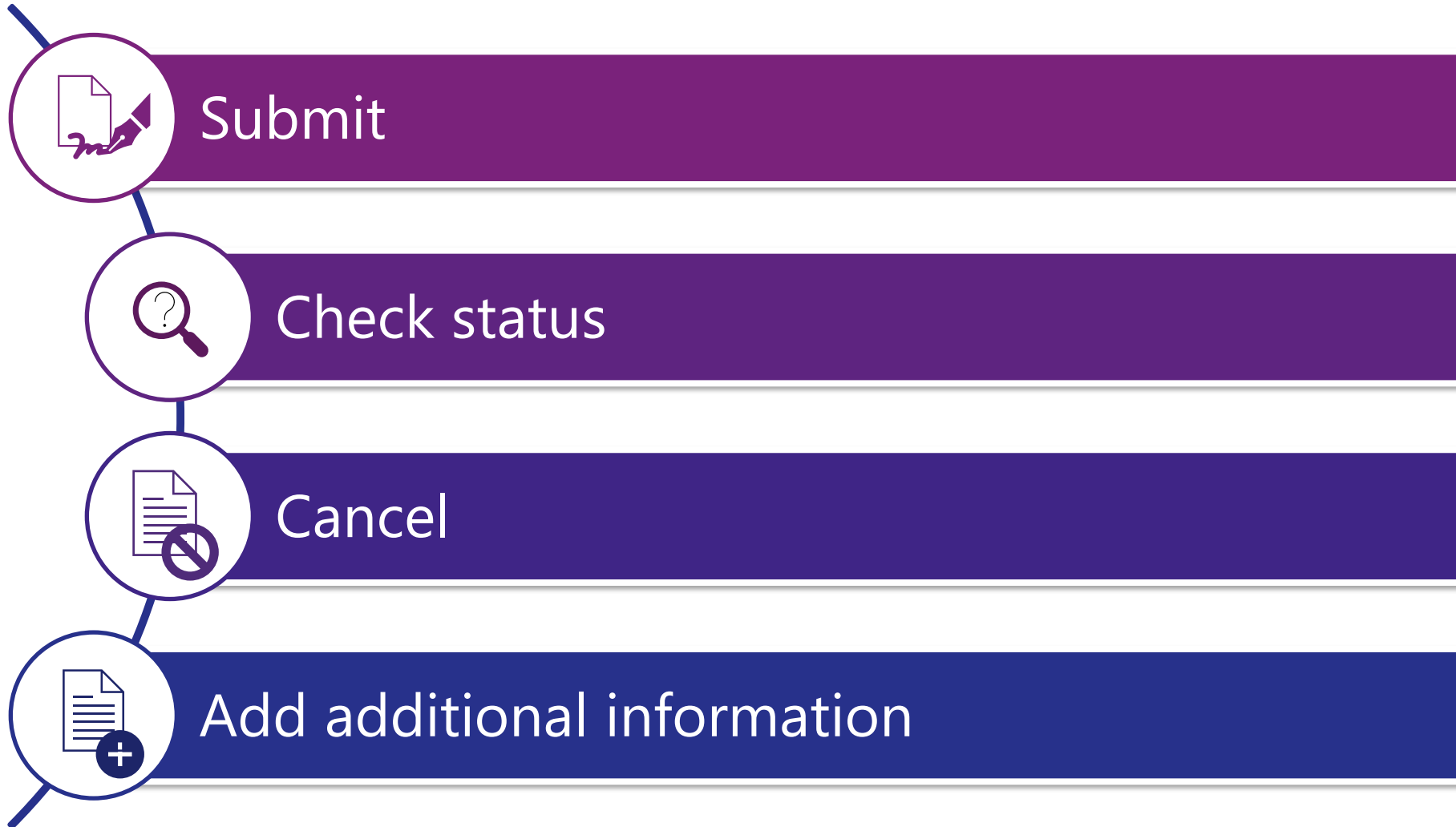


PA Submission via NCPDP P4





PA Submission via the Secured Provider Portal





Prior Authorization Submission Methods



Fax

- Fax number:
800-869-4325

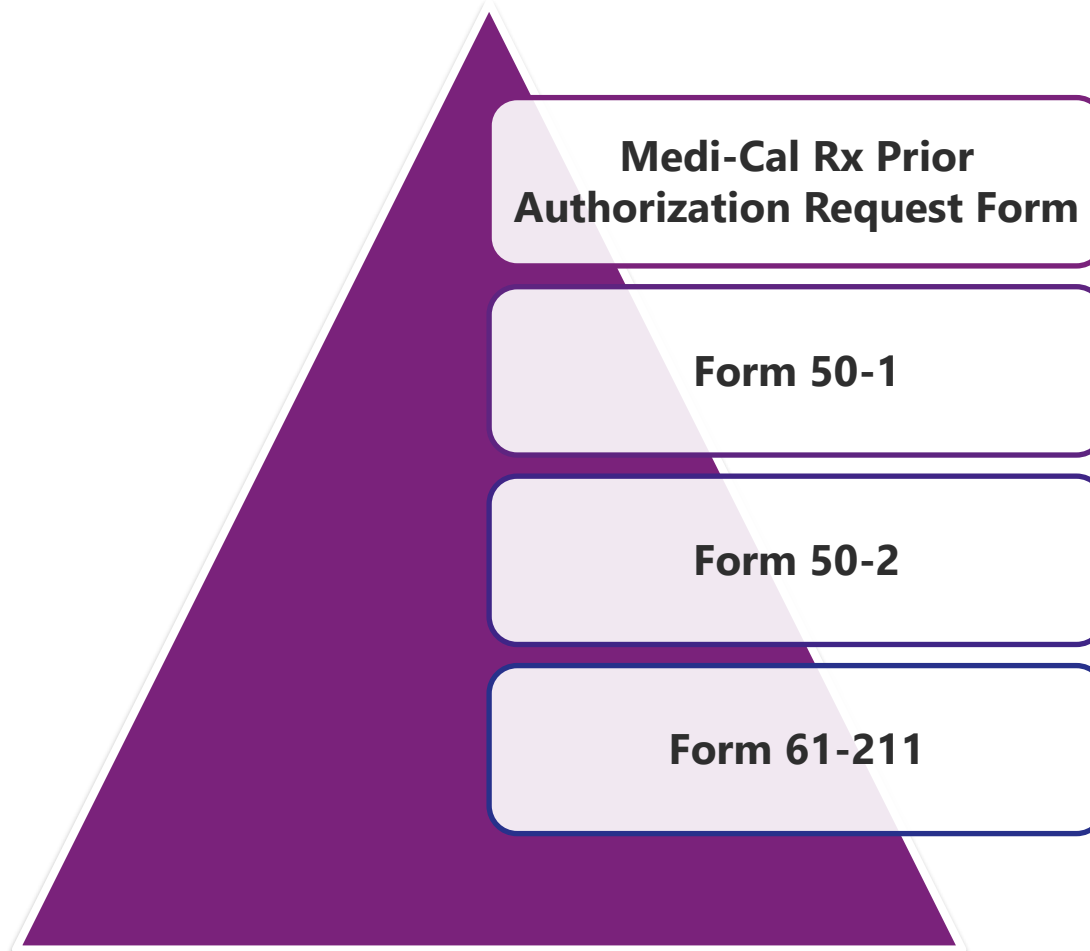


Mail

- Medi-Cal Rx Customer Service Center
Attn: PA Request
P.O. Box Number 730
Rancho Cordova, CA 95741-0730



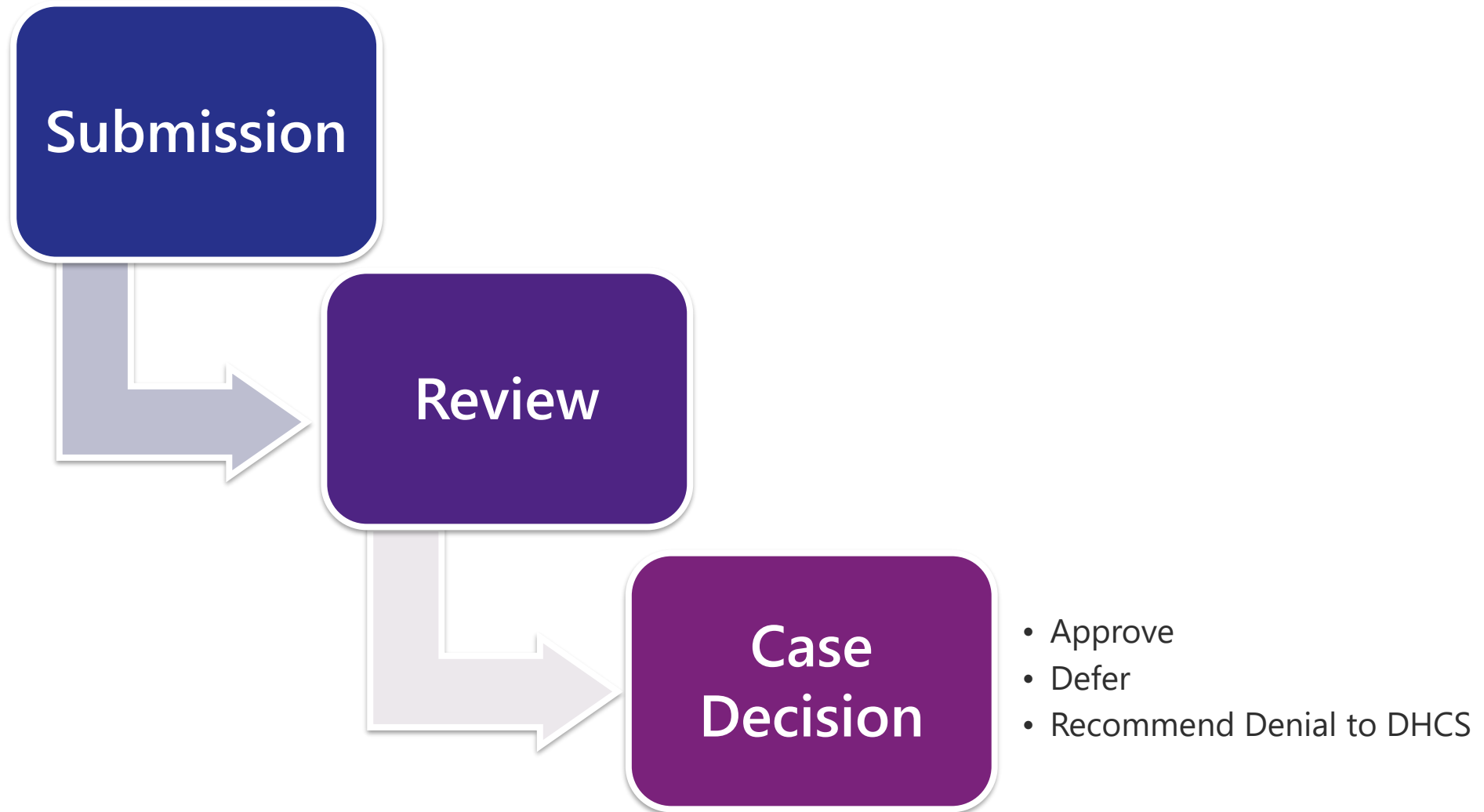
Approved PA Forms



Unapproved Forms
Forms not listed above will not be accepted.



What is the PA Process?





PA Appeal Intake Channels

Secured Provider
Portal



Fax



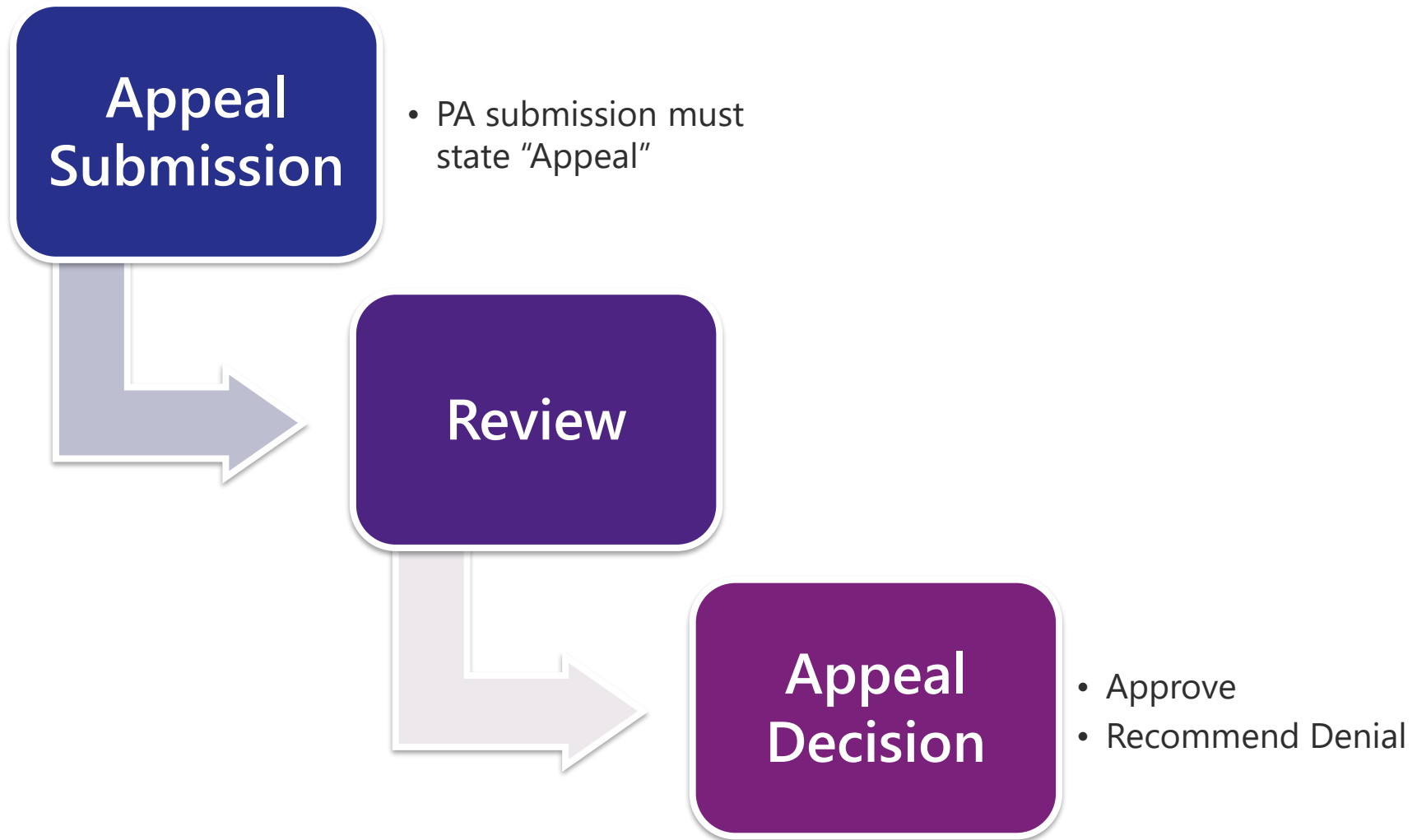
Mail



Appeal Submissions may be sent within 180 days from the date of the initial denial



What is the PA Appeal Process?





Contract Drugs List (CDL) and Other Covered Products



Contract Drugs List

- Searchable by generic name
- Alphabetized by Therapeutic Class
- Medications not on CDL, require a PA
- Code 1 Restrictions: AL, QL, LR, and diagnosis

| Code | Description |
|--------------------------|--|
| Age Limit (AL) | Claim will reject if age parameters are not met. |
| Labeler Restriction (LR) | Claim must reflect indicated labeler code for claim to pay. |
| Quantity Limit (QL) | Claim will reject if defined quantity limits are exceeded. |
| Diagnosis | Claim will reject if diagnosis is not met. Note: This rejection may be resolved by the pharmacy inputting an ICD-10 code as provided on a prescription. |



CDL Navigation

| Drug Name | Dosage | Strength/ Package Size | Billing Unit | UM Type | Code 1 | |
|---------------------------------|--------------|---------------------------------|-----------------|------------|---|------------|
| Diazepam * | Injection * | 5 mg/ml | ml | AL | * Use in beneficiaries less than 2 years of age requires prior authorization approval for all dosage forms except the nasal spray. * Restricted to use in Cerebral Palsy, Athetoid States, or Spinal Cord Degeneration for the injection only. | |
| | | Nasal Spray * | 5 mg | ea | | AL, LR, QL |
| | | 10 mg | ea | | | |
| | | 15 mg | ea | | | |
| | Tablets + * | 20 mg | ea | | | |
| | | 2 mg | ea | QL | * Restricted to use in the treatment of acute epilepsy in patients 6 years of age and older. Also restricted to a maximum quantity of 20 blister packs (10 cartons) in any 12-month period; and to NDC labeler code 72252 for the nasal spray only. Note: The billing unit for the nasal spray is a blister pack. Each carton contains 2 blister packs. | |
| | | 5 mg | ea | | | |
| | 10 mg | ea | | | | |
| | Rectal Gel * | 2.5 mg twin pack | ea | AL, LR, QL | | |
| | | 10 mg delivery system twin pack | ea | | | |
| 20 mg delivery system twin pack | | ea | | | | |



Medi-Cal Rx: Forms & Information Page

- **Contract Drug Lists**
 - [Blood Factors](#)
 - [Over the Counter Drugs](#)
 - [Over the Counter Cold/Cough Preparations](#)
- **Other Lists of Covered Products**
 - [Covered Enteral Nutrition Products*](#)
 - [Covered Diabetic Test Strips and Lancets*](#)
 - [Covered Pen Needles*](#)
 - [Family PACT Pharmacy Formulary](#)
 - [Pharmacy Reimbursable Physician Administered Drugs](#)



72-Hour Emergency Dispensing

Emergency Dispensing: Submission Guidelines

- Providers must retain documentation for any emergency fill and are subject to audit
- Bill with level of service code: 3-Emergency
- Limits to 3-day supply per fill and 3 fills per 30-days max*

** Dispensing over 3-day supply requires paper claim submission*



72-Hour Emergency Dispensing-Edits

If the service qualifies as Emergency Dispensing

Policy reject codes may be overridden except for eligibility, share of cost and other healthcare coverage, cannot be overridden.

Emergency Dispensing Submission Methods

Pharmacy POS or paper



BIN, PCN and RX Group Information

| NEW BIN | NEW PCN | NEW GROUP |
|---|----------------|------------------|
| 022659 | 6334225 | MEDICALRX |
| Beneficiary ID | | |
| 14- digit beneficiary identification number or 9-digit Client Index Number or Health Access Program (HAP) ID | | |
| Effective Date | | |
| January 1, 2022 | | |



Claim Submission Methods



POS

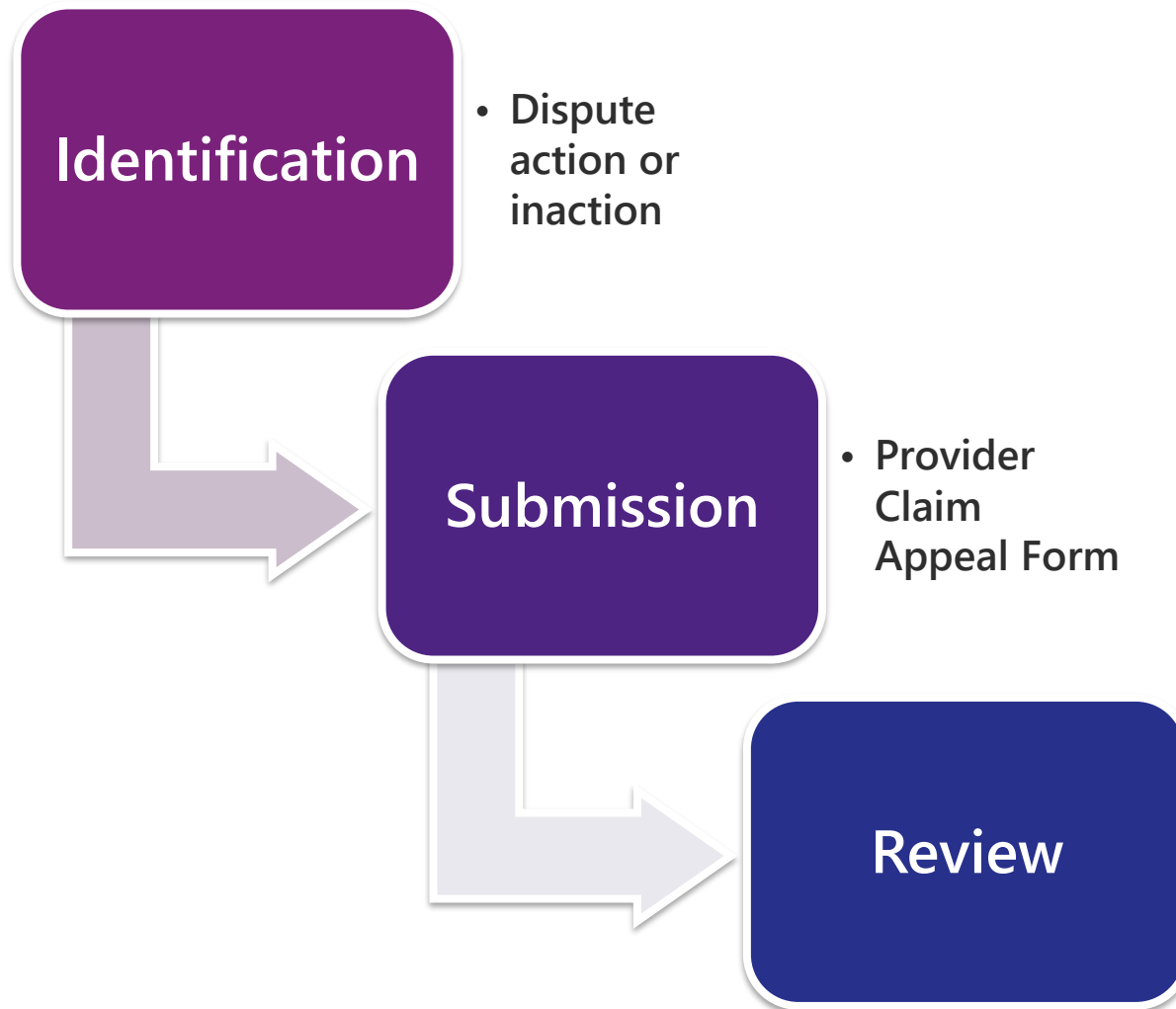
Web & Batch



Paper



Claim(s) Appeals Process





Submission Options for Compound Claims



POS

Paper & Fax

- Universal Claim Form
- Compound Claim Form (30-4)



Box 48 – Specific Details/Remarks must include the SNOMED® value of the claim



POS Test Claims

The Medi-Cal Rx pharmacy testing window is open through November 30, 2021 !



To submit test claims contact:

MRxPharmacyTesting@magellanhealth.com



Include the following with your test claims request:

- ✓ Contact Name
- ✓ Phone Number
- ✓ Pharmacy NPI
- ✓ Switch Details





Beneficiary BIC/CIN

Beneficiaries must provide one of the options below:

Examples of Benefits Identification Card (BIC)*



OR



Examples of Client Index Number (CIN)

90000000A

OR

01234567A

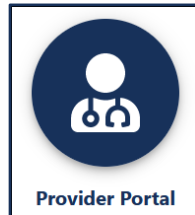
*Either of these versions are acceptable



Beneficiary Eligibility

Validate eligibility through methods listed below:

- ✓ The Secured Provider Portal
- ✓ Contacting the Customer Service Center (CSC)





Beneficiaries



MCP identification cards and associated ID numbers **cannot** be used



Confirm beneficiary's Medi-Cal eligibility



Beneficiaries can obtain a new card by contacting their local county office



Contacts & Resources



Need Additional Help or Want to Learn More?



Pharmacy Service Reps

MediCalRxEducationOutreach@MagellanHealth.com



Customer Service Center

1-800-977-2273



Medi-Cal Enrollment:
PAVE

1-866-252-1949



Live Chat & Messaging

For assistance, visit the [Contact Us](#) page



Readiness Survey

Take the [Medi-Cal Rx Readiness Survey](#)










Medi-Cal Rx Subscription
Service (MCRxSS)

Sign up for [MCRxSS](#) for the latest [Bulletins & News](#)

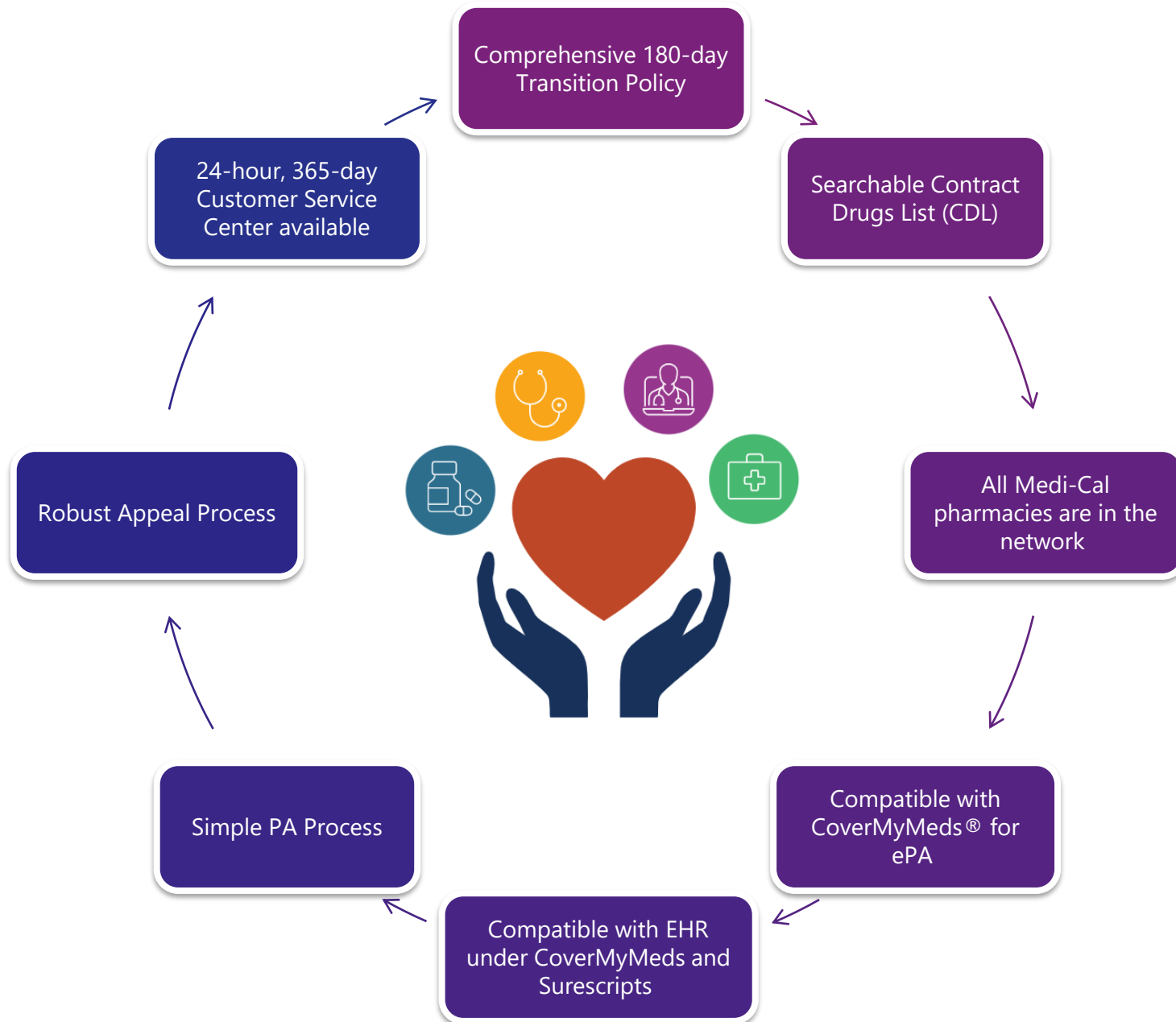


Resource Links

-  **Medi-Cal Website** <https://medi-calrx.dhcs.ca.gov/home/>
-  **Medi-Cal Rx Education & Outreach** <https://medi-calrx.dhcs.ca.gov/home/education>
-  **Provider Manual** [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/forms-and-information/manuals/Medi-Cal Rx Provider Manual.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/forms-and-information/manuals/Medi-Cal_Rx_Provider_Manual.pdf)
-  **FAQs** <https://medi-calrx.dhcs.ca.gov/home/faq>
-  **Medi-Cal Rx Communications** <https://medi-calrx.dhcs.ca.gov/provider/pharmacy-news/>
-  **Payer Sheet** [NCPDP Payer Sheet Link](#)
-  **Billing Tips for Claims** [Medi-Cal Rx Billing Tips for Claims](#)



Medi-Cal Rx Summary: Improving Pharmacy Processes





Questions?



**Thank you for attending the Medi-Cal Rx 101
Webinar**



Appendix



Medi-Cal Rx Team Introductions

- Katie Trueworthy- *VP, MCO Liaison and External Affairs*
- Bassant Khalil - *VP, Clinical Management*
- Jason Manviller- *Education & Outreach Senior Manager*
- Vanessa Chavez- *Education and Outreach Supervisor*
- Shaylene Gilkison- *Sr. Pharmacy Services Representative*
- Paola Barajas- *Sr. Pharmacy Services Representative*
- Samantha Fink RN, BSN- *Medi-Cal Rx Clinician*
- Karen Mikhael, PharmD - *Medi-Cal Rx Clinician*
- Thu Han Nguyen, RPh- *Medi-Cal Rx Clinician*