



PROVIDER *bulletin*

April 13, 2022

Provider Portal Reminders

Dear Provider:

The Kern Health Systems (KHS) Provider Portal offers various services to assist our network providers in offering the best quality of care for our mutual members. The Provider Portal affords contracted providers the ability to:

- Access provider bulletins
- Submit authorizations
- Check claim status
- Check status of PCS form
- Check eligibility
- Check status of authorizations
- Submit PCS Form (Physician Certification Statement for Gurney and Wheelchair transportation)

Another tool available on the Provider Portal is Provider Practice which includes:

- Top 5 diagnoses based on assigned membership
- Hospital re-admits
- Potential Preventable Admits
- Peer Comparison
- MCAS/HEDIS & P4P scores and non-compliant lists
- Authorization information including:
 - % Approved authorizations
 - Specialty referrals
 - Open authorizations (Unfulfilled)
- Covid-19 non-vaccinated list
- Member profile
 - Condition History
 - Utilization Patterns
 - Health Records
 - Gaps In Care
 - Member Engagement

To access the Provider Portal please visit: www.kernfamilyhealthcare.com

If you have any questions or need to schedule additional training, please feel free to contact your Provider Relations Representative at 800-391-2000.

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