



December 11, 2023

2024 Health Plan Transition

Dear Provider,

As a reminder effective **January 1, 2024**, Medi-Cal members will have the following **three** health plan options in Kern County:

Continuing Health Plan	Kern Family Health Care (KFHC)
Entering Health Plan	Anthem Blue Cross Partnership Plan (*Health Net no longer available in Kern County after 12/31/2023)
Entering Health Plan	Kaiser Permanente (Subject to eligibility criteria)

*Members currently assigned to Health Net will be given the choice to select from the Health Plans listed above.

As reminder, eligibility should be verified prior to a visit. Eligibility can be verified via the Medi-Cal website, please reference the link below:

- <https://secure.medi-cal.ca.gov/mcwebpub/login.aspx>

Continuity of Care (CoC) will be provided to members transitioning to a new health plan effective January 1, 2024. CoC will allow members to continue services with their current provider for 12 months as they transition with their new health plan. However, the 2024 CoC policy does not apply to members that change health plans by choice **after** January 1, 2024.

For additional information regarding the 2024 MCP Transition, please reference the links below:

- <https://www.dhcs.ca.gov/MCP-Transition/Pages/Home.aspx>
- <https://www.dhcs.ca.gov/MCP-Transition/Pages/Providers.aspx>

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000, Option 5 (silent prompt).

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems