



JUNE 2022

### Hot Topics!

**Asthma Remediation** – Effective January 1, 2022, California Advancing Innovating Medi-Cal (CalAIM) is the Department of Health Services (DHCS) framework for changes to the Medi-Cal program that encompasses broad-based delivery system, program, and payment reform. KFHC will begin offering Community Support Services (CSS). The new services will include Asthma Remediation. Please access the link for more details:

[assessment-referral-provider-bulletin-final-2021.pdf](https://www.kernfamilyhealthcare.com/clientfiles/getfile/assessment-referral-provider-bulletin-final-2021.pdf)  
(cloudinary.com)

- **Eligibility** – Please Remember to Check Eligibility Every Visit. KHS has multiple ways to check eligibility including:
  - **KHS Provider Portal**
  - **DIVA 661-664-5185**
  - **AEVS 800-456-2387**
- **Prior Authorization** – The KHS Prior Authorization List gets updated monthly, be sure to check prior to rendering services. The list can be found under the Provider Resources section of the Provider Tab of the KHS website:  
<https://www.kernfamilyhealthcare.com/clientfiles/getfile/PA-List.pdf>
  - Services that require prior authorization, must be submitted via the KHS Provider Portal
- **Provider Portal Tip** – Don't Forget to deactivate employees who have access to the KHS Provider Portal who are no longer employed with your office

### Recent Bulletins

- CalAIM/Community Support Services (CSS)
- Claims Provider Bulletin
- Alternative Format for Visually Impaired Members
- No Wrong Door for Mental Health Services
- Language Assistance
- Prior-Retro Authorization Request and Claim Disputes
- Assessment Referral Provider
- 340-B Flag
- Utilization Review
- Medi-Cal Adult Eligibility Expansion

KHS uses Provider Bulletins to communicate updates and regulatory requirements with our contracted providers/facilities.

**To Access all KHS Bulletins, please visit the Provider section of the KHS website:**

<https://www.kernfamilyhealthcare.com/providers/bulletins/>

### Welcome to Our Newly Contracted Providers!

- **High Desert Respiratory DME**

For more information on all contracted KHS providers, you can visit our online provider directory at:

<https://www.kernfamilyhealthcare.com/members/find-a-doctor-hospital-or-clinic/>

For more information on any of the topics above, or any question, please contact your Provider Relations Representative at 1-800-391-2000, or visit the KHS website at [www.kernfamilyhealthcare.com](http://www.kernfamilyhealthcare.com)