

# PROVIDER Bulletin



KERN HEALTH  
SYSTEMS

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April 21, 2023

**UPDATED**

## **Medi-Cal Rx Reject Code 76: Continuous Glucose Monitors (CGM)**

Dear Provider,

The Department of Health Care Services (DHCS) MCRx has received reports of pharmacy claims for Continuous Glucose Monitors (CGMs) sensors and transmitters being denied with an error code 76- Plan Limitations Exceeded. MCRx has outlined steps to remediate this issue in their bulletin.

A link to the bulletin on the NCPDP Reject Code 76 – Plan Limitations Exceeded regarding CGMs may be found here:

[https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.04\\_A\\_NCPDP\\_Reject\\_76\\_Continuous\\_Glucose\\_Monitor\\_Supplies.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.04_A_NCPDP_Reject_76_Continuous_Glucose_Monitor_Supplies.pdf)

KHS posts all bulletins on the KHS website, [www.kernfamilyhealthcare.com](http://www.kernfamilyhealthcare.com), choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire  
Deputy Director of Provider Network  
Kern Health Systems