

Agenda

Quality Improvement (QI) / Utilization Management (UM) Committee MEETING

Kern Health Systems
4th Floor Kern River Room
2900 Buck Owens Boulevard
Bakersfield, California 93308

Virtual Meeting
Thursday, May 26th, 2022

7:00 A.M.

All agenda item supporting documentation is available for public review at Kern Health Systems in the Administration Department, 2900 Buck Owens Blvd, Bakersfield, CA 93308 during regular business hours, 8:00 a.m.–5:00 p.m., Monday through Friday, following the posting of the agenda. Any supporting documentation that relates to an agenda item for an open session of any regular meeting that is distributed after the agenda is posted and prior to the meeting will also be available for review at the same location.

COMMITTEE MEMBERS: Jennifer Ansolabehere, PHN; Satya Arya, MD; Danielle C Colayco, PharmD; MS; Allen Kennedy; Philipp Melendez, MD; Chan Park, MD; Martha Tasinga, MD, CMO

CONSENT AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: ALL ITEMS LISTED WITH A "CA" ARE CONSIDERED TO BE ROUTINE AND NON-CONTROVERSIAL BY KERN HEALTH SYSTEMS STAFF. THE "CA" REPRESENTS THE CONSENT AGENDA. CONSENT ITEMS WILL BE CONSIDERED FIRST AND MAY BE APPROVED BY ONE MOTION IF NO COMMITTEE MEMBER OR AUDIENCE WISHES TO COMMENT OR ASK QUESTIONS. IF COMMENT OR DISCUSSION IS DESIRED BY ANYONE, THE ITEM WILL BE REMOVED FROM THE CONSENT AGENDA AND WILL BE CONSIDERED IN LISTED SEQUENCE WITH AN OPPORTUNITY FOR ANY MEMBER OF THE PUBLIC TO ADDRESS THE COMMITTEE MEMBERS CONCERNING THE ITEM BEFORE ACTION IS TAKEN.

STAFF RECOMMENDATION SHOWN IN CAPS

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PUBLIC PRESENTATIONS

- 1) This portion of the meeting is reserved for persons to address the Committee Members on any matter not on this agenda but under the jurisdiction of the Committee Members. Committee Members may respond briefly to statements made or questions posed. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Committee Members at a later meeting. Also, the Committee Members may take action to direct the staff to place a matter of business on a future agenda.
SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE AND SPELL YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!

COMMITTEE MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Committee Members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Gov. Code Sec. 54954.2[a])
 - 3) Announcements
 - 4) Closed Session
 - 5) CMO Report
- CA-6) QI/UM Committee Summary of Proceedings February 24th, 2022 – APPROVE
- 7) Physician's Advisory Committee (PAC) Summary of Proceedings 1st Quarter 2022–
RECEIVE AND FILE
 - February 2022
 - March 2022
- CA-8) Public Policy and Community Advisory Summary of Proceedings 1st Quarter 2022
RECEIVE AND FILE
 - March 2022

Pharmacy Reports

- CA-9) Pharmacy TAR Log Statistics 1st Quarter 2022– RECEIVE AND FILE

Quality Improvement Department Summary Reports

- 10) Quality Improvement Department Summary Reports 1st Quarter 2022– APPROVE
 - COVID-19 Updates
 - Potential Quality Issues (PQI) Notifications
 - PQI Audit Summary
 - Facility Site Reviews (FSRs)
 - a. Initial Full Site Reviews
 - b. Periodic Full Site Reviews
 - c. Interim/ Focus Reviews
 - Quality Improvement Projects
 - a. Performance Improvement Projects (PIPs)
 - b. MCAS Member Incentive and Engagement Project
 - c. SWOT Project
 - MCAS Accountability Set (MCAS) Updates
 - Policy and Procedure and other program documents

UM Department Summary Reports

- 11) Combined UM Reporting 1st Quarter 2022– APPROVE
 - Executive Summary
 - VSP DER Effectiveness Report – APPROVE
 - VSP- Medical Data Summary- APPROVE
 - Policies and Procedures - APPROVE

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Kaiser Organization Summary Reports

CA-12) Kaiser Reports (**PROPRIETARY AND CONFIDENTIAL**)

- KFHC APL Grievance Report-1st Quarter 2022– RECEIVE AND FILE
- KFHC Volumes Report -1st Quarter 2022– RECEIVE AND FILE
- Kaiser Reports will be available upon Request

Member Services Department Summary Reports

13) Grievance Operational Board Update – APPROVE

- Executive Summary
- 1st Quarter 2022

14) Grievance Summary Reports – APPROVE

- Executive Summary
- 1st Quarter 2022

Provider Network Management Department Summary Reports

15) Re-credentialing Report 1st Quarter 2022– APPROVE

CA-16) Board Approved New Contracts Report – RECEIVE AND FILE

CA-17) Board Approved Providers Report – RECEIVE AND FILE

CA-18) Provider Relations Network Review Report 1st Quarter 2022– RECEIVE AND FILE

- Executive Summary

Policies and Procedures

19) 2.70- I Potential Quality of Care Issues- RECEIVE AND FILE

20) 2.72- I Provider Preventable Conditions- RECEIVE AND FILE

21) 3.22-P Referral and Authorization Process HP- RECEIVE AND FILE

22) 3.25-P Prior Authorization Services and Procedures- RECEIVE AND FILE

Health Education Department Summary Report

CA-23) Health Education Activity Report 1st Quarter 2022-APPROVE

- Executive Summary

ADJOURN MEETING TO THURSDAY JULY 28TH,2022, @ 7:00 A.M.
IF COMMITTEE APPROVES DATE

AMERICANS WITH DISABILITIES ACT (Government Code Section 54953.2)

The meeting facilities at Kern Health Systems are accessible to persons with disabilities. Disabled individuals who need special assistance to attend or participate in a meeting of the Board of Directors may request assistance at the Kern Health Systems office, 9700 Stockdale Highway, Bakersfield, California or by calling (661) 664-5000. Every effort will be made to reasonably accommodate individuals with disabilities by making meeting material available in alternative formats. Requests for assistance should be made five (5) working days in advance of a meeting whenever possible.

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8. Combined UM Report- Pages 61- 95
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12. QI_UM Policy and Procedures-Pages 180-226
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