



PROVIDER *bulletin*

May 16, 2019

Dear Provider:

Kern Health Systems will be updating the **Online Authorization** application on the **KHS Provider Portal** beginning Friday May 17th, 2019 at 3pm Pacific time. The maintenance is expected to last through the weekend and be back up and running Monday May 20th, 2019. During this time the online authorizations will be temporarily unavailable.

The KHS Utilization Management Department will also be unavailable during the same time period. Please note that any authorization, phone call, peer to peer request, or any other Utilization Management request received after 3pm Friday, will not be processed until Monday May 20th, 2019.

If you have any questions please contact the KHS Provider Relations Department at Department at (661) 664-5000.

Thank you,

Jake Hall
Provider Relations Supervisor
Kern Health Systems

