



PROVIDER *bulletin*

May 18, 2018

Claims Editing Software (CES)

Dear Provider:

Effective July 1, 2018, Kern Health Systems (KHS) will be implementing a new claims editing software program. This software will ensure claims received by KHS comply with all the Medi-Cal billing guidelines. If claims are billed incorrectly, they will be denied. Some examples of inaccurate billing are surgical claims missing the appropriate modifiers, incorrect or not highest specificity diagnosis codes, and modifier on the incorrect line.

For the last several years, KHS has been lenient in processing incorrectly billed claims. However, due to an increase in auditing and increased data integrity oversight by CA State Medi-Cal, claims billed with common errors will no longer be fixed but will be denied.

Please ensure that your biller or billing service are following Medi-Cal guidelines and are aware of the impact incorrect billing can have on your practice.

KHS will be contacting providers who would be most impacted by the claims editing system to discuss further and provide you with guidance in order to avoid unnecessary denials.

In the meantime, if you have any questions, please contact the Provider Relations Department at (661) 664-5566.

