

July 25, 2018

RE: Provider Preventable Conditions Reporting Requirements

Dear Provider:

Background:

As of July 1, 2012, the Department of Health Care Services (DHCS) and Centers for Medicare and Medicaid Services (CMS) require all Medi-Cal providers to report Provider-Preventable Conditions (PPCs) associated with claims for Medi-Cal payment or courses of treatment prescribed to a Medi-Cal patient for which payment would otherwise be available. Providers must report PPCs to DHCS after the discovery of a PPC and confirmation that the patient is a Medi-Cal beneficiary. Federal and state law prohibits Kern Family Health Care (KFHC) from paying for treatment of PPCs; therefore, payment adjustments may be applied to involved claims.

Since May 15, 2017, DHCS no longer accepts the paper form DHCS 7107 for the reporting of PPCs. As a result, Providers must report all PPCs using the secure online portal located on the DHCS website. Providers are also required to send KFHC a copy of all PPCs submitted to the online portal. For general information regarding PPC reporting, including accessing the online portal, visit the following DHCS websites:

- Medi-Cal Guidance on Reporting PPCs
http://www.dhcs.ca.gov/individuals/Pages/AI_PPC.aspx
- DHCS secure online portal for reporting PPCs
<https://apps.dhcs.ca.gov/PPC/SecurityCode.aspx>

Providers can send copies of their PPC submissions by mail, fax or by secure email to:

Kern Health Systems
9700 Stockdale Highway
Bakersfield, CA 93311
Attn: Compliance Director
Fax: (661) 664-5420

PPCreports@khs-net.com

Providers must comply with HIPAA and any other relevant privacy laws to ensure the confidentiality of beneficiary information.

Thank you,
Carl R. Breining, CHC
Director of Compliance and Regulatory Affairs

Additional Resources:

[KHS Policy and Procedure 6.01-P Claims Submission and Reimbursement](#)
[DHCS All Plan Letter 17-009](#)

