

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

UPDATED

October 5, 2022

Medi-Cal Rx Medical Supplies: CGM (Continuous Glucose Monitoring) and DIDD (Disposable Insulin Delivery Devices) Covered Products

Dear Provider,

The Department of Health Care Services (DHCS) recently updated their communication regarding the implementation of new policies regarding diabetic supplies to take effect October 1, 2022. Per the update, the implementation for CGMs is functional at this time, but the DIDD processing is delayed. DHCS is providing guidance on how to handle servicing eligible members until their system is ready to process the claims. Beginning December 1, 2022, all CGMs must be billed as a pharmacy claim.

The updated DHCS notice regarding the new diabetic supplies policies can be found here:

CGM Bulletin:

https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.10_A_Diabetic_Supplies_CGM_Updates.pdf

DIDD Bulletin:

https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.10_A_CGM_Systems_DIDD_Updates.pdf

KHS posts all bulletins on the KHS website, www.kernfamilyhealthcare.com, choose Provider, then Bulletins.

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems