



# PROVIDER *bulletin*

December 6, 2018

Dear Provider:

Kern Health Systems will be updating the **Online Authorization** application on the ***KHS Provider Portal*** beginning Friday December 7, 2018 at 3pm Pacific time. The maintenance is expected to last through the weekend and be back up and running Monday December 10<sup>th</sup>. During this time the online authorizations will be temporarily unavailable.

The KHS Utilization Management Department will also be unavailable during the same time period. Please note that any authorization, phone call, peer to peer request, or any other Utilization Management request received after 3pm Friday, will not be processed until Monday December 10<sup>th</sup>.

If you have any questions please contact the KHS Provider Relations Department at Department at (661) 664-5000.

Thank you,

Jake Hall  
Provider Relations Supervisor  
Kern Health Systems

