



PROVIDER *bulletin*

December 16, 2019

Dear Provider:

Kern Family Health Care strives to ensure safe, effective, and appropriate utilization of drug therapies and medical supplies. In an effort to enhance member safety and reduce cases of Fraud, Waste, and Abuse, please understand that pen needles and insulin syringes have the following measures applied to them to ensure safe, effective, and appropriate utilization.

The TRUEplus pen needles and syringes are the preferred products.

Pen needles will clear without prior authorization if recent history of insulin pens are detected in the PBM system. Likewise, insulin syringes will clear without requiring prior authorization if vials of insulin are detected.

The supplies also have quantity limits applied to them, allowing up to 200 pen needles or insulin syringes every 40 days.

Authorization submission: Please submit TARs via the Provider portal. <https://provider.kernfamilyhealthcare.com>
Contact your company's system administrator for user access. If you are unsure who your system administrator is, please contact your Kern Health Systems Provider Relations Representative.

Sincerely,

Bruce Wearda, R.Ph.
Director of Pharmacy