



# PROVIDER *bulletin*

February 20, 2020

Re: ICD10 Diagnosis Coding

Dear Provider:

Currently, when submitting authorizations, our system does not require the highest specificity of the ICD10 Diagnosis codes for Kern Health Systems to complete the authorization and make a determination.

However, correct coding **REQUIRES** diagnostic coding to the highest specificity when billing your claim.

**Please make sure that you code your claims to the highest specificity to avoid unnecessary denials for an approved service.** This includes more detailed diagnoses when appropriate. Laterality is always required when available. “Unspecified” or “otherwise not listed” should only be used when unable to code higher.

If you have any questions, please feel free to contact your Provider Relations Representative at 661-664-5000.

Melissa Lopez  
Provider Relations Manager