Adding or Removing Other Health Coverage for Medi-Cal Beneficiaries

January 20, 2022

All providers, including pharmacies, can use the [DHCS OHC Removal or Addition Form](https://www.dhcs.ca.gov/services/Pages/TPLRD_OCU_cont.aspx) (https://www.dhcs.ca.gov/services/Pages/TPLRD_OCU_cont.aspx) to assist Medi-Cal beneficiaries who need to update or remove their Other Health Coverage (OHC) from the State's system. The [OHC Reference Guide](https://www.dhcs.ca.gov/services/Documents/OHCReferenceGuide_0619.pdf) (https://www.dhcs.ca.gov/services/Documents/OHCReferenceGuide_0619.pdf) provides step-by-step instructions for how to fill out these forms. Requests submitted via these forms are processed by DHCS within 36-72 hours. Providers should fill out and submit the applicable form with the beneficiary's consent (in-person or telephonic acceptable).

Alternatively, providers, including pharmacies, can direct beneficiaries fill out the [DHCS OHC Removal or Addition Form](https://www.dhcs.ca.gov/services/Pages/TPLRD_OCU_cont.aspx) (https://www.dhcs.ca.gov/services/Pages/TPLRD_OCU_cont.aspx) on their own, if desired.

Beneficiaries and/or providers may also call the Fee-for-Service Medi-Cal Telephone Service Center, 8 a.m. to 5 p.m., Monday through Friday, except holidays, at the toll-free number 1-800-541-5555, to remove the OHC.