



PROVIDER *bulletin*

*****ATTENTION*****

February 28, 2020

Dear Provider:

As a reminder from the bulletin that was sent January 4, 2020 and numerous notifications since, please note, beginning March 1, 2020, all medication TAR requests are required to be submitted electronically online, just as they are with Medi-Cal and Medicare plans, through the Kern Family Health Care Provider Portal. Faxed submissions will not be processed and will be returned with instructions to submit through the KFHC Provider Portal. In efforts to make this a smooth transition, please begin submitting requests through the KFHC Provider Portal today. Thank you in advance if you are already doing so.

Authorization submission: Please submit TARs via the Provider Portal. <https://provider.kernfamilyhealthcare.com> Contact your company's system administrator for user access. If you are unsure who your system administrator is, please contact your Kern Health Systems Provider Relations Representative.

Sincerely,

Bruce Wearda, R.Ph.
Director of Pharmacy