



# PROVIDER *bulletin*

April 8, 2020

## COVID-19 Provider Financial Relief Program

Dear Plan Provider:

Kern Health Systems (KHS) has been closely monitoring the unprecedented events resulting from the COVID-19 pandemic. One key component we are tracking daily is access to care for our members. In an effort to support and maintain a strong network of providers to ensure network adequacy, KHS will offer an emergency provider financial relief program to aid with meeting your office obligations during these challenging times.

KHS will offer advance payment to providers that meet certain requirements. The total advance payment will be up to 50% of the average monthly claims revenue paid by KHS. Each advance payment will be paid on a monthly basis for up to three (3) months.

Example (Calculation):

1. Provider average monthly claims revenue from KHS = \$20,000 per month
2. Advanced payment allowed \$20,000 @ 50% = \$10,000 per month
3. Maximum advance payment allowed (3 mos.) = \$30,000

Repayment of the advanced amount will begin starting January 1, 2021, and due in twelve equal monthly installments. No interest will be charged on these funds.

Provider can formally request an advancement from KHS via letter or email. The advancement will be documented as an amendment to your contract. Funds will be available within five days of execution of the contract amendment.

### **Provider Requirements:**

The program will be available to providers who meet the following criteria:

- 1) Provider must be contracted with KHS
- 2) Contracted provider must be in good standing
- 3) Provider is designated as a Primary Care Provider/Practice or a Specialty Care Provider/Practice.

- 4) Provider must be locally owned and operated in Kern County
- 5) Provider must sign and agree to all terms and conditions outlined in the contract amendment.

**Other COVID-19 Relief Funds Available**

Kern Health Systems strongly encourages providers to also review the CARES Act Economic Injury Disaster Loan program intended for business and practices that have been impacted by the COVID-19 outbreak.

For more information, please contact Jake Hall, Provider Network Manager at (661) 664-5145 or via email at [Jake.Hall@khs-net.com](mailto:Jake.Hall@khs-net.com) .

Sincerely,

Emily Duran  
Chief Network Administration Officer  
Kern Health Systems