

RECOMMENDATIONS DURING COVID-19



PRENATAL AND POSTPARTUM CARE VISITS

(PART 1)

Il pregnant women, including those with confirmed or suspected COVID-19 infections, have the right to high quality care before, during and after child-birth including mental health care.

- World Health Organization

A REMINDER OF RESOURCES FOR MCPs (PROVIDER FOCUSED)

Re-engineering Visits

► Curbside Visits:

- Prenatal checks for BP, flu and Tdap immunizations, fetal heart rate and counseling.
- Postpartum checks for BP, wound checks, depression screening and reproductive counseling.

Multidisciplinary Approach:

- Use of <u>doulas and community health workers</u> as trusted communicators and part of case management teams.
- Use WIC partnership and referral assistance, accessing WIC foods.
- ► Home Prenatal BP Monitoring: Results and trend sharing with clinician/OB provider.

Practice Re-design

- ► Education: Use of short educational video snippets for members while waiting for provider in the exam room or <u>wall posters</u> on importance of immunizations in pregnancy.
- ► Share Stories/Testimonials: Use of real life stories or linking with influential peers to reinforce the importance of immunization in pregnancy.
- Practice Advisory during COVID 19: ACOG advisory on practices regarding management of pregnant women: assessment algorithm, and FAQ for providers. A webinar on COVID-19 Postnatal care. Assure members that they can safely continue to receive vital services.



RECOMMENDATIONS DURING COVID-19



PRENATAL AND POSTPARTUM CARE VISITS

(PART 2)

Il pregnant women, including those with confirmed or suspected COVID-19 infections, have the right to high quality care before, during and after child-birth including mental health care.

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A REMINDER OF RESOURCES FOR MCPs (MEMBER FOCUSED)

Relevant Messaging

► Strategic Outreach:

- Use data to identify high risk members for targeted messaging with prenatal/ postpartum wellness tips and immunization reminders.
- Use <u>video communication</u> to assure members they can safely continue to receive vital prenatal and postpartum OB services.

► Information Medium:

- <u>Use of flyers</u> to provide importance of immunizations such as flu and Tdap.
- Share resources: <u>self-care guide and activi-ties</u> for children to cope with COVID-19.

Member Education

- ► Virtual Learning:
 - Virtual prenatal classes and birthing classes
 - Lactation consultant via telehealth
- ► Share information from CDC:
 - Ways to <u>prevent illness</u> during pregnancy amid COVID 19
 - <u>Breastfeeding</u> if sick with COVID-19 and frequently asked questions after birth.
 - Use member portal for educational messaging or for members to submit questions and encourage continuous conversation.