PROVIDER Bulletin

KERN HEALTH SYSTEMS

April 22, 2025

SFTP Server Update

Dear Provider,

Kern Health Systems will be upgrading our SFTP server. We are expecting to go live with this new server on 5/2/2025. If you have an SFTP connection with Kern Health Systems (sftp.khs-net.com) you will be prompted with a new SSH key that you will have to accept before connecting to the new SFTP server. If you have any questions or concerns, please contact the Kern Health Systems Helpdesk via email at helpdesk@khs-net.com.

Provider Bulletins are available on the KHS website. Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt option #5.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems