

PROVIDER Newsletter



KERN HEALTH SYSTEMS

June 2023

Hot Topics

COMMUNITY SUPPORT SERVICES

Kern Health Systems (KHS) is excited to announce that three additional services will be offered under Community Supports Services starting July 1, 2023. Community Supports Services are additional services which provide added support to address social needs that could be impacting a member's health. The new services include:

- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Community Transition Services/Nursing Facility Transition to a Home
- Personal Care and Homemaker Services

If you would like to review the full CalAIM document, please visit:

<https://www.dhcs.ca.gov/Documents/MCQMD/DHCS-Community-Supports-Policy-Guide.pdf>

For any questions, please contact your Provider Relations Representative and they will connect you to the KHS Community Support Services Team at 800-391-2000.

CAQH ProView

A variety of resources to help providers and their practice managers use CAQH ProView are available including short how-to videos and a Quick Reference Guide at: <https://www.caqh.org/for-providers>

To Register or get started visit:

<https://proview.caqh.org/PR/Registration>

Please access the CAQH bulletin dated May 23, 2023

<https://www.kernfamilyhealthcare.com/providers/bulletins/>

Recent Bulletins

- Community Support Services
- CAQH Proview Application Form
- Electronic Claims Submission
- APL 23-008 Family Planning (APL22-011)
- Doula Services
- Medi-Cal RX Retirement of the Transition Policy
- ASL Interpreting Services
- Dual Medi-Medi Eligibility

To access all KHS Bulletins, please visit the Provider section of the KHS website:

<https://www.kernfamilyhealthcare.com/providers/bulletins/>

MEMBERS SEEKING TO KEEP MEDI-CAL COVERAGE

They can complete their annual renewal and report changes to their Medi-Cal case online. Members can create their online account today by going to

www.benefitscal.com

and select the "Create an Account" link.

Department of Human Services office online at

www.benefitscal.com, by phone at 1-877-410-8812, or by mail at P.O. BOX 511, Bakersfield, CA 93302-9985.

For a list of office locations visit www.kcdhs.org

SAVE THE DATE

Provider Form Dinner Q2

June 28, 2023

6PM to 7PM

Double Tree

Welcome to Our Newly Contracted Providers

- Blood and Cancer Therapeutics
Hematology/Oncology
- Hassan Chahine MD Inc
IM/Hospitalist
- E Ride
Transportation
- Windsor Post-Acute Center
Arvin and Bakersfield
Skilled Nursing facility
- Social Stamina Behavior Consult
Services
ABA
- Rosewood Health Facility
Skilled Nursing Facility

For more information on any of the topics above, or any question, please contact your Provider Relations Representative at 1-800-391-2000, or visit the KHS website at www.kernfamilyhealthcare.com