



December 2, 2025

### **KHS Medicare Line of Business – Effective January 1, 2026**

Dear Provider,

Kern Health Systems (KHS) is pleased to announce that our Medicare line of business, Kern Family Health Care Medicare (HMO D-SNP), will become effective January 1, 2026.

#### **Key Updates**

##### **Prior Authorization List:**

The Medicare prior authorization list will mirror the Medi-Cal line of business. This list will be posted on the KHS Medicare website (<http://www.kernfamilyhealthcare.com/medicare>) in the coming weeks.

##### **Services Authorized Before January 1, 2026, rendered after January 1, 2026:**

In an effort to ensure members do not experience a delay in service during their Health Plan transition, authorizations for outpatient services secured from a previous Health Plan prior to member's eligibility with Kern Family Health Care Medicare (HMO D-SNP) will be honored through January 31, 2026.

\*\*It is important that member eligibility is verified prior to providing services.

##### **Submitting Authorizations After January 1, 2026:**

Effective January 1, 2026, all Medicare authorizations must be submitted via the Medicare provider portal. Instructions and learning tools for the new portal will be provided within the next couple of weeks. The link to the new portal can be found here:

<https://eznetportal.universalhealthcareipa.com/>. If you have questions regarding the new portal, you can call 1-866-661-3767, provider silent prompt 5.

# PROVIDER Bulletin



## KERN HEALTH SYSTEMS

### Medicare ID Card:

Under our plan, members enrolled in Medicare will have one ID card to access Medicare, Medi-Cal, and Prescription Drug benefits.



### Action Required

Please ensure your staff is aware of these changes and prepared to transition to the Medicare provider portal starting January 1, 2026. Thank you for your continued partnership in serving our members.

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt option #5.

Sincerely,

Kristie Onaindia  
Provider Relations Manager  
Kern Health Systems