# PROVIDERNewsletter



#### May 2023

### **Hot Topics!**

## MENTAL HEALTH MONTH AWARNESS MCAS MEASURES FUM AND FUA- Why are these measures important?

Research shows that people with mental health conditions have more reoccurring Emergency Department (ED) visits in comparison to those with physical ailments. In addition, young patients seen in the ED with undiagnosed mental illness were likely to have progressed to a point of suicidal thoughts and/or attempts. Young patients are less likely to get reliable care upon discharge. These measures help support efforts to improve behavioral health, alcohol, and other drug dependence issues.

- Follow-up can be with member's PCP or a mental health provider.
- Telehealth, e-visits, and/or virtual check-ins can be used for the follow- up visit.
- Ensure the member has a follow-up visit within 7 and 30 calendar days of the ED visit.
- Visits on the same day of the ED visit are considered compliant.
  - \*\*For FUA, a pharmacotherapy dispensing event is also compliant when it's coupled with either a visit with a mental health provider, or a principal diagnosis of one of the following is used:
    - Substance use disorder, or
    - Substance use, or
    - Drug overdose.

For more information, please reference MY2023 Provider Resource Guide

#### **Recent Bulletins**

- KHS Provider Partnership Meeting
- Complex Cancer Diagnosis SB987
- Doula Services
- Medi-Cal RX Reminder-Limitations on Coverage of Certain Drugs or Drug Classes
- PM 330 Sterilization Consent Forms
- Dual Medi-Medi Eligibility
- Long Term Care Carve-In
- FDA Removes Approval of Makena

#### MEMBERS SEEKING TO KEEP MEDI-CAL COVERAGE

They can complete their annual renewal and report changes to their Medi-Cal case online. Members can create their online account today by going to www.benefitscal.com

and select the "Create an Account" link.

Department of Human Services office online at <a href="https://www.benefitscal.com">www.benefitscal.com</a>, by phone at 1-877-410-8812, or by mail at P.O. BOX 511, Bakersfield, CA 93302-9985. For a list of office locations visit <a href="https://www.kcdhs.org">www.kcdhs.org</a>

To access all KHS Bulletins, please visit the Provider section of the KHS website:

https://www.kernfamilyhealthcare.com/providers/bulletins/

#### KHS PROVIDER PARTNERSHIP MEETING

May 3, 2023, 12:00pm - 1:00pm

**Invitees:** Any contracted Provider within the KHS network

**Purpose:** The purpose of this month's Provider Partnership Meeting is to provide an overview of our Managed

Care Accountability Set (MCAS).

#### Please contact your PR Rep for call in information

For more information on any of the topics above, or any question, please contact your Provider Relations Representative at 1-800-391-2000, or visit the KHS website at <a href="https://www.kernfamilyhealthcare.com">www.kernfamilyhealthcare.com</a>