



PROVIDER *bulletin*

September 24, 2020

Dear Provider:

Since the COVID-19 pandemic began, members have raised questions about how and when to get care. We have gathered information from ACOG and CDC to provide the appropriate guidance for our pregnant members. Please share these resources with our members.

- [My Pregnancy during COVID-19](#) discusses where to get information, how to reduce the spread of COVID-19, and signs of a COVID-19 emergency
- [Pregnancy care and COVID-19](#) shares information on keeping in touch with providers, discussing labor and delivery plans, and how to reduce baby's exposure to COVID-19.
- [Important COVID-19 Information](#) provides general information on how our members can stay safe and healthy during the COVID-19 pandemic.

Also, a friendly reminder about our **Pregnancy Care Rewards** for KFHC members.

1. **Early Prenatal Care Reward** – members who complete a prenatal care visit in the 1st trimester will be mailed a **\$30 gift card**. A provider must sign off on the [Prenatal Reward Form](#) for the member to be mailed the gift card. The form is available on the KHS website or by calling the KFHC at (800) 391-2000.
2. **Postpartum Care Reward** – members who complete the postpartum visit within 7-84 days after delivery will be mailed* a **\$30 gift card**.

*This reward is based on claims data. The sooner KHS receives the claim, the sooner we can mail out the rewards to KFHC members!

All member rewards are mailed 6-8 weeks after the claim or reward form is received. Reward mailings may be delayed due to COVID-19.

If you have questions, please contact your Provider Relations Representative.

Sincerely,

Isabel Silva, MPH, CHES
Director of Health Education, Cultural & Linguistic Services