



State of California—Health and Human Services Agency
Department of Health Care Services



GAVIN NEWSOM
GOVERNOR

Dear Stakeholders,

As you likely are aware, starting January 1, 2021, pursuant to Governor Newsom's January 7, 2019 [Executive Order N-01-2019](#), Medi-Cal pharmacy benefits will be transitioned to and thereafter administered through the fee-for-service delivery system for all Medi-Cal beneficiaries (generally referred to as "Medi-Cal Rx"). The Department of Health Care Services (DHCS) has partnered with Magellan Medicaid Administration, Inc. (Magellan) to provide a wide-variety of administrative services and supports for Medi-Cal Rx.

DHCS is reaching out today to request that you share critical information regarding prescriber and pharmacy registration for the secure Medi-Cal Rx Provider Web Portal. This portal will be used to provide regular transitional monitoring supports to help ensure submitting providers and other interested entities will have all necessary information to support efforts related to a smooth and effective transition, including communications, trainings and other pertinent resources.

To that end, DHCS requests your organization include the information below with your respective membership through upcoming communications via fax blast, email, newsletters, social media, web posting and other communication strategies you use with your membership. We would also be pleased to meet with your members to further discuss the Medi-Cal Rx transition and Provider Training. We hope to continue to partner with you by sharing links to other upcoming Medi-Cal Rx provider and prescriber communications, and we thank you in advance for your assistance in these critical outreach efforts.

More information on the Medi-Cal Rx transition and the Provider Portal can be found at <https://medi-calrx.dhcs.ca.gov/home>

Thank you for your continued cooperation and partnership as we work to implement Medi-Cal Rx

Medi-Cal Rx Information to share with your respective membership:

DHCS continues to make significant progress towards a successful transition of pharmacy services on January 1, 2021 to Medi-Cal Rx. Medi-Cal Rx transitioning pharmacy services from Medi-Cal managed care to fee-for-service will, among other things:

- Standardize the Medi-Cal pharmacy benefit statewide, under one delivery system.
- Improve access to pharmacy services with a pharmacy network that includes the vast majority of the state's pharmacies and is generally more expansive than individual Medi-Cal managed care plan pharmacy networks.
- Apply statewide utilization management protocols to all outpatient drugs, as appropriate.
- Strengthen California's ability to negotiate state supplemental drug rebates with drug manufacturers as the largest Medicaid program in the country with over 13 million beneficiaries.

Recently, DHCS/Magellan launched the training registration application on the Medi-Cal Rx portal for Medi-Cal prescribers and pharmacies. Registration is the first step in the process toward full utilization of the secure Provider Web Portal and the included tools for delivery and management of consumer services. The secure Provider Web Portal includes key functions for providers and prescribers such as:

- Prior Authorization Information and Submittal Instructions
- Beneficiary Eligibility Look Up
- Web Claims Submission, Activities, and Inquiries

For detailed registration and training instructions, access the *Medi-Cal Rx Web Portal and Training Registration* article located on the Pharmacy News Page (<https://medi-calrx.dhcs.ca.gov/provider/pharmacy-news>) or visit <https://medi-calrx.dhcs.ca.gov/provider/> and click Register in the upper right hand corner.

It is important that registration be completed early so the users training and functionality are complete and active for use on January 1, 2021. Also, be the first to know, a [Medi-Cal Rx subscription service](#) is now available - sign up and receive Medi-Cal Rx updates by email.