

PROVIDER Bulletin



February 13, 2026

mPulse KHS Provider Portal Launch

Dear Provider,

Kern Family Health Care (KFHC) is excited to announce the tentative launch of the new mPulse KHS Provider Portal in **April 2026**. The new Provider Portal will offer several enhanced features to provide a more user-friendly experience.

To support a smooth transition, KHS will be offering training opportunities for Network Providers. Further details, including scheduling and registration information, will be shared in future communication.

The meeting should be attended by individuals who have administrative authority for the particular practice. Slots will be limited to 2 individuals per office and only 1 training session needs to be attended.

Please be aware that the existing Zapari KHS Provider Portal will be taken offline and will no longer be available once the new mPulse KHS Provider Portal goes live.

Please note, Medicare Providers will continue to use the Medicare (UHC) Provider Portal and should use the link below to access the UHC Provider Portal Guide*

- [Provider Resources \(DSNP Medicare\) | Kern Family Health Care](#)

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt #5.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems