



PROVIDER *bulletin*

November 30, 2021

Community Supports Services

Dear Provider:

California Advancing and Innovating Medi-Cal (CalAIM) is the Department of Health Care Services (DHCS) framework for changes to the Medi-Cal program that encompasses broad-based delivery system, program, and payment reform. The goal is to further address social determinants of health, streamline the statewide Medi-Cal delivery system, improve quality, and drive innovation. Community Supports Services (CSS) is purposed by DHCS, to transition and build upon work under Whole Person Care Pilots. CSS are services provided as a substitute to, or to avoid, other covered services such as hospital or skilled nursing facility admissions.

Kern Health Systems is excited to announce that several of the DHCS approved CSS will be offered January 1, 2022 including:

- Housing Transition Navigation Services
- Housing Deposits
- Housing Tenancy and Sustaining Services
- Recuperative Care
- Asthma Remediation

These services will be integrated with care management for high-risk populations and available to ALL members. As a Network Provider, you will have the ability to refer your Kern Family Health Care patients for CSS. Prior to January 1, 2022, more information and training will be provided to you and your staff.

If you would like to review the full CalAIM document, please visit:

<https://www.dhcs.ca.gov/provgovpart/Documents/CalAIM-Proposal-Updated-1-8-21.pdf>

For any questions, please contact your Provider Relations Representative and they will connect you to the KHS Community Supports Services Team at (661) 664-5000.

Thank you,

Emily Duran
Chief Network Administration Officer
Kern Health Systems