

# PROVIDER Bulletin



## KERN HEALTH SYSTEMS

June 13, 2022

### Encounter Data & Billing

Dear Provider,

Due to Encounter Data that Kern Health Systems reports to the State, we want to make sure your services to our members are correctly represented. We see many duplicate denials on lines with the same Service Date, Same Code, and Same Modifier and these cannot be reported to the State.

If multiple units need to be reported then they need to be on one line; or, if billing duplicate codes on multiple lines, there must be a difference in CCI modifiers on each line. Disputes without Corrected Billing will be upheld/denied.

Please see examples below of **DUPLICATE LINES DENIED** and appropriate **CORRECTED BILLING**.

**DUPLICATE LINES DENIED: Lines 2 and 3 will deny since they read as exact duplicates of line 1 (same codes with same modifiers).**

Line	From	Thru	POS	CPT	Description	Modifier	Units	Status
1	1/1/2022	1/1/2022	21	88307	Tissue Exam by Pathologist	26	1	Pay
2	1/1/2022	1/1/2022	21	88307	Tissue Exam by Pathologist	26	1	Deny
3	1/1/2022	1/1/2022	21	88307	Tissue Exam by Pathologist	26	1	Deny

**CORRECTED BILLING:**

Line	From	Thru	POS	CPT	Description	Modifier	Units	Status
1	11/1/2021	11/1/2021	21	88307	Tissue Exam by Pathologist	26	3	Pay

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**DUPLICATE LINE DENIED: Line 4 will deny since it reads as an exact duplicate of line 3 (same code with same modifier).**

Line	From	Thru	POS	CPT	Description	Modifier	Units	Status
1	1/1/2022	1/1/2022	22	10009	Fine needle biopsy, 1 <sup>st</sup> lesion		1	Pay
2	1/1/2022	1/1/2022	22	10010	Fine needle biopsy, each add'l lesion		1	Pay
3	1/1/2022	1/1/2022	22	10010	Fine needle biopsy, each add'l lesion	59	1	Pay
4	1/1/2022	1/1/2022	22	10010	Fine needle biopsy, each add'l lesion	59	1	Deny

**CORRECTED BILLING:**

Line	From	Thru	POS	CPT	Description	Modifier	Units	Status
1	1/1/2022	1/1/2022	22	10009	Fine needle biopsy, 1 <sup>st</sup> lesion		1	Pay
2	1/1/2022	1/1/2022	22	10010	Fine needle biopsy, each add'l lesion		3	Pay

**OR... CORRECTED BILLING with different modifiers on each line so they don't read as duplicates:**

Line	From	Thru	POS	CPT	Description	Modifier	Units	Status
1	1/1/2022	1/1/2022	22	10009	Fine needle biopsy, 1 <sup>st</sup> lesion		1	Pay
2	1/1/2022	1/1/2022	22	10010	Fine needle biopsy, each add'l lesion		1	Pay
3	1/1/2022	1/1/2022	22	10010	Fine needle biopsy, each add'l lesion	59	1	Pay
4	1/1/2022	1/1/2022	22	10010	Fine needle biopsy, each add'l lesion	XS	1	Deny

To reference how to submit a corrected claim please review Provider Bulletin:

<https://res.cloudinary.com/dpmykpsih/image/upload/kern-site-353/media/0352651b8b1242f1a5fb0d8192afde65/electronic-claims-submission-april92021.pdf>

For any questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa Lopez  
Deputy Director of Provider Network Management  
Kern Health Systems