

PROVIDER Bulletin



KERN HEALTH SYSTEMS

December 17, 2024

Billing Procedures Updated 12/17/2024

Dear Provider:

Beginning January 1, 2025, devices and supplies that are the health plan's responsibility, will no longer process through the PBM SS&C. Until further notice, they will need to be billed electronically to Kern Family Health Care to the Claims Department. Nothing is changing as to what types of devices are billed to Medi-Cal Rx (MCRx) or Kern Family Health Care (KFHC). As a reminder, these are the services that should be billed to KFHC.

If an authorization is needed for the services below, please submit through the KHFC Provider Portal:

- Incontinence Supplies
- Crutches/canes
- Hand Sanitizer
- Nebulizers & Supplies
- Braces (wrist/ankle/back/neck)
- Ostomy Supplies
- Thermometers
- T.E.D. Hose
- Tablet Cutter

Please be sure to include the appropriate HCPCS, NDC, and ICD-10 code for each service billed. They can be billed via the following methods:

- KHS Payer ID: 77039 (Office Ally, SSI, Change Healthcare)
- KHS Payer ID: KERNH (Professional) (Cognizant/Trizetto)
- UERNH (Institutional) (Cognizant/Trizetto)

If a prior authorization is needed for the following services, please submit to **Prime Therapeutics** (PBM vendor for MCRx). The billing of the services should also be to **Prime Therapeutics**.

- Outpatient Medications
- Enterals
- Diaphragms
- Peak Flow Meters
- All Syringes
- Diabetic Test Strips
- Continuous Glucose Monitor/Supplies
- Over the Counter EUA (Emergency Use Authorization) COVID-19 Antigen Tests
- Vaccines
- Condoms
- Cervical Caps
- Aerochambers
- Pen Needles
- Lancets
- Blood Pressure Machines
- Disposable Insulin Delivery Devices (Omnipod/VGo {pumps})

We know this is a big endeavor. We appreciate your cooperation as we work together through this transition. We want to thank you again for the valuable service you provide to our members. If you have any questions, please contact your Provider Relations Representative.

Sincerely,

Bruce Wearda
Director of Pharmacy
Kern Health Systems