



Now Active – Reinstatement of Reject Code 88

July 22, 2022

What is Happening?

Effective July 22, 2022—claim edits for Drug Utilization Review (DUR) requirements are in effect. Specifically, claims may now reject for National Council for Prescription Drug Programs (NCPDP) **Reject Code 88 – Drug Utilization Review Reject Error** for DUR alerts such as drug-drug interactions, high dose, early refill, etc.

Next Steps

Providers can learn how to avoid and resolve claim rejections for DUR claim edits by referring to the Medi-Cal Rx billing guidelines in the [NCPDP Reject Code 88 DUR Reference Guide](#) along with [Appendix A: Reject Code 88 DUR: Service Codes Scenarios](#).

Questions?

For claims or prior authorization assistance, you can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days a year.

You can also submit questions via email to Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.