

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

June 4, 2025

Action Required

New Training: CSS & ECM Programs Training

Dear Provider,

Effective *June 1, 2025*, **Primary Care Providers** are required to complete *Community Supports Services and Enhanced Care Management Programs Training*. This training can be accessed on the Learning Lab via the Provider Portal. Providers can access the Learning Lab by following the steps below:

1. Go to [KHS website](#)
2. Click on “[Provider Portal](#)”
3. Enter your Username and Password
4. Click on “Learning Lab”

Title of Training	
Description	Overview of Community Support Services and Enhanced Care Management Programs.
Providers Required to Complete Training	Primary Care Providers
Due Date	December 31, 2025

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems