



August 5, 2022

Important Facility Site and Medical Record Review Changes

Dear Provider,

The Department of Health Care Services (DHCS) has updated the Facility Site Review (FSR) and Medical Record Review (MRR) criteria that Kern Health Systems (KHS) Certified Site Reviewers (CSR's) use as the tools to conduct audits. Updates to both FSR, which will be performed in person, and MMR were implemented July 1, 2022. The updates are based on recommendations from national experts in prevention and evidence-base medicine which align with local, state, and federal guidelines to ensure the provision of preventive services are in accordance with

- American Academy of Pediatrics, Bright Futures
- US Preventive Task Force
- American College of Obstetricians and Gynecologist/Comprehensive Perinatal Services Program
- Advisory Committee on Immunization Practices

In order to better assist you in preparing for those changes, KHS is providing the new DHCS tools and standards along with other resources. Please review the documents with your staff. This is your opportunity to modify existing policies and create new procedures as needed.

To access the tools, standards, resources, and to complete the attestation, please visit <https://www.kernfamilyhealthcare.com/providers/quality-improvement/>

Attached is an attestation which requires your office to sign and date. Please complete the attestation and fax to:

KHS Quality Improvement Department 661-473-7572

****Your signature signifies that you have reviewed these documents and are aware of the DHCS updates.**

DHCS and KHS understand that the implementation of the 2022 criteria will impact providers. We ask that you proactively review all documents posted to the KHS website. It is recommended to review your Electronic Medical Records or paper chart template to ensure that your staff is documenting patient charts appropriately. If you have questions regarding the criteria, the rationale is provided in the FSR and MRR Standards.

For additional questions or assistance/training please do not hesitate to contact your Quality Improvement Nurse Reviewer or your Provider Relations Representative at 1-800-391-2000.

Thank you,

Melissa McGuire
Deputy Director of Provider Network

PROVIDER Bulletin



KERN HEALTH SYSTEMS

FSR and MRR Training Video Attestation

Provider/Clinic Name:	
Location Address:	

Background:

Pursuant to the Department of Health Care Services (DHCS) All Plan Letter (APL) 20-006, changes have been made to the Facility Site Review (FSR) and Medical Record Review (MRR) Tools and Standards. These changes will take effect beginning July 1, 2022.

KHS is responsible for ensuring each facility site has completed the training outlining the changes to the FSR and MRR reviews. Once you have completed the training, please review, and sign this form below then return by fax. The fax number is listed below in the footer of this document. **This training must be completed, and attestation received back by as soon as possible.** If your next review is due prior to July 1st, then the training is required prior to your next FSR and/or MRR site review. By signing below, the Provider/Clinic agree and understand the requirements above for the new FSR and MRR changes to the Tools and Standards.

Attestation:

I hereby affirm that the information indicated on this form and any documents thereof is true current, correct, and complete to the best of my knowledge.

By signing below, the Provider/Clinic at the location address above, agree to have completed and understood the videos of the new FSR and MRR changes to the Tools and Standards that will take effect July 1, 2022.

Date:	
Physician/Designee Print Name:	
Title:	
Physician/Designee Signature:	

Please return the completed form to KHS Quality Improvement Department via fax: 661-473-7572