

# PROVIDER Bulletin



KERN HEALTH  
SYSTEMS

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February 2, 2026

## Correction to Hospital and Other Facilities Amendment

Dear Provider,

We are writing to inform you of an important correction regarding the recent amendment to the Hospital and other Facilities Agreements regarding the claims payment time frame outlined in Section 4.01 (Compensation). In the prior communication, the amendment incorrectly stated that claims would be paid within 30 **business** days. This was an error. The correct information is that claims will be paid within 30 **calendar** days for any claims received after January 1, 2026.

Please update your records accordingly and share this information with relevant members of your team.

If you have any questions or require further clarification, please do not hesitate to contact your Provider Relations Representative.

Sincerely,

Jake Hall  
Senior Director of Contracting and Quality Performance  
Kern Health Systems