



KERN HEALTH SYSTEMS

QUALITY IMPROVEMENT- UTILIZATION MANAGEMENT (QI-UM) COMMITTEE MEETING

Thursday, June 22, 2023

at

7:00 a.m.

**2900 Buck Owens Blvd.
Bakersfield, CA 93308
1st Floor Board Room**

For more information, call (661) 664-5000

AGENDA

Quality Improvement (QI) / Utilization Management (UM) Committee Meeting

Kern Health Systems
2900 Buck Owens Boulevard
Bakersfield, California 93308
1ST Floor Board Room

Thursday, June 22, 2023

7:00 A.M.

All agenda item supporting documentation is available for public review at Kern Health Systems in the Administration Department, 2900 Buck Owens Blvd, Bakersfield, CA 93308 during regular business hours, 8:00 a.m.–5:00 p.m., Monday through Friday, following the posting of the agenda. Any supporting documentation that relates to an agenda item for an open session of any regular meeting that is distributed after the agenda is posted and prior to the meeting will also be available for review at the same location.

COMMITTEE MEMBERS: Jennifer Ansolabehere, PHN; Satya Arya, MD; Debra Cox; Danielle C Colayco, PharmD; Todd Jeffries; Allen Kennedy; Michael Komin, MD; Philipp Melendez, MD; Chan Park, MD; Martha Tasinga, MD, CMO

CONSENT AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: ALL ITEMS LISTED WITH A "CA" ARE CONSIDERED TO BE ROUTINE AND NON-CONTROVERSIAL BY KERN HEALTH SYSTEMS STAFF. THE "CA" REPRESENTS THE CONSENT AGENDA. CONSENT ITEMS WILL BE CONSIDERED FIRST AND MAY BE APPROVED BY ONE MOTION IF NO COMMITTEE MEMBER OR AUDIENCE WISHES TO COMMENT OR ASK QUESTIONS. IF COMMENT OR DISCUSSION IS DESIRED BY ANYONE, THE ITEM WILL BE REMOVED FROM THE CONSENT AGENDA AND WILL BE CONSIDERED IN LISTED SEQUENCE WITH AN OPPORTUNITY FOR ANY MEMBER OF THE PUBLIC TO ADDRESS THE COMMITTEE MEMBERS CONCERNING THE ITEM BEFORE ACTION IS TAKEN.

STAFF RECOMMENDATION SHOWN IN CAPS

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PUBLIC PRESENTATIONS

- 1) This portion of the meeting is reserved for persons to address the Committee Members on any matter not on this agenda but under the jurisdiction of the Committee Members. Committee Members may respond briefly to statements made or questions posed. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Committee Members at a later meeting. Also, the Committee Members may take action to direct the staff to place a matter of business on a future agenda.
SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE AND SPELL YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!

COMMITTEE MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Committee Members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Gov. Code Sec. 54954.2[a])

CA-3) QI-UM Committee Q1 2023 Summary of Proceedings– APPROVE

CA-4) Physician Advisory Committee (PAC) Q1 2023 Summary of Proceedings – APPROVE

CA-5) Public Policy – Community Advisory Committee (PP-CAC) Q1 2023 Summary of Proceedings – APPROVE

CA-6) Drug Utilization Review (DUR) Committee Q1 2023 Summary of Proceedings - APPROVE

Pharmacy Reports

CA-7) Pharmacy TAR Log Statistics Q1 2023 – RECEIVE AND FILE

Quality Improvement Reports

- 8) Quality Improvement Program Reporting Q1 2023 – APPROVE
 - QI Reporting for Q1
 - Policy 2.72-I Provider Preventable Conditions
 - Policy 2.73-P Initial Health Assessment

Utilization Management Reports

- 9) Utilization Management Program Reporting Q1 2023 – APPROVE

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Kaiser Organization Summary Reports

CA-10) Kaiser Reports (**PROPRIETARY AND CONFIDENTIAL**)

- KFHC APL Grievance Report Q1 2023 – RECEIVE AND FILE
- KFHC Volumes Report for Q1 2023 – RECEIVE AND FILE
- Kaiser Reports will be available upon Request

Population Health Management Reports

- 11) Population Health Management (PHM) Reporting Q1 2023 – APPROVE

Member Services Reports

- 12) Grievance Operational Board Update Q1 2023 – APPROVE
13) Grievance Summary Reports Q1 2023 – APPROVE

Provider Network Management Reports

- 14) Credentialing Statistics Q1 2023 – APPROVE

CA-15) Board Approved New & Existing Contracts Report – RECEIVE AND FILE

CA-16) Credentialing & Recredentialing Summary Report – RECEIVE AND FILE

CA-17) Network Review Q1 2023 – RECEIVE AND FILE

Health Education Reports

- 18) Health Education Activity Report Q1 2023 - APPROVE

Enhanced Case Management Reports

- 19) Enhanced Case Management Program Report Q1 2023 - APPROVE

ADJOURN MEETING TO THURSDAY, SEPTEMBER 21, 2023 @ 7:00 A.M.

**AMERICANS WITH DISABILITIES ACT
(Government Code Section 54953.2)**

The meeting facilities at Kern Health Systems are accessible to persons with disabilities. Disabled individuals who need special assistance to attend or participate in a meeting of the Board of Directors may request assistance at the Kern Health Systems office, 2900 Buck Owens Blvd. Bakersfield, California or by calling (661) 664-5000. Every effort will be made to reasonably accommodate individuals with disabilities by making meeting material available in alternative formats. Requests for assistance should be made five (5) working days in advance of a meeting whenever possible.

SUMMARY

QUALITY IMPROVEMENT (QI) / UTILIZATION MANAGEMENT (UM) COMMITTEE

KERN HEALTH SYSTEMS
2900 Buck Owens Blvd.
Bakersfield, California 93308

Thursday, March 16, 2023
7:00 A.M.

COMMITTEE RECONVENED

Members: Ansolabehere, Arya, Cox, Colayco, Jeffries, Kennedy, Komin, Melendez, Park, Tasinga

ROLL CALL: 5 Present; 5 Absent – Arya, Cox, Komin, Melendez, Park

MEETING CALLED TO ORDER AT 7:07 A.M. BY DR. TASINGA, MD, CMO

NOTE: The vote is displayed in bold below each item. For example, Ansolabehere-Arya denotes Member Ansolabehere made the motion and Member Arya seconded the motion.

CONSENT AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: ALL ITEMS LISTED WITH A "CA" WERE CONSIDERED TO BE ROUTINE AND APPROVED BY ONE MOTION.

COMMITTEE ACTION SHOWN IN CAPS

PUBLIC PRESENTATIONS

- 1) This portion of the meeting is reserved for persons to address the Committee Members on any matter not on this agenda but under the jurisdiction of the Committee Members. Committee Members may respond briefly to statements made or questions posed. They may ask a question for clarification, make a referral to staff for factual information or request staff to report back to the Committee Members at a later meeting. Also, the Committee Members may take action to direct the staff to place a matter of business on a future agenda.
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COMMITTEE MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Committee Members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Gov. Code Sec. 54954.2[a])
- 3) Announcements – ALLEN KENNEDY OF QUALITY TEAM ANNOUNCED THAT THEY WILL BE MERGING THEIR TWO LOCATIONS MID-MAY. THE ORIGINAL LOCATION AT 3740 N. SILLECT # 1B WILL BE MOVING TO THE 4208 ROSEDALE HWY. # 201 LOCATION. HOWEVER, HE STATED THAT THE MAILING ADDRESSES THEY HAVE NOW WILL STAY THE SAME.

DANIELLE COLAYCO FROM KOMOTO SHARED WITH THE COMMITTEE THAT KFHC WAS ONE OF THE SPONSORS OF KOMOTO'S CHILDREN'S COLORING BOOK PROJECT. THE BOOK IS BEING DISTRIBUTED FREE OF CHARGE AT HEALTH FAIRS AND SCHOOLS THROUGHOUT THE COUNTY.

- 4) CMO Report - DR. MARTHA TASINGA SHARED WITH THE COMMITTEE THAT KHS WILL BE CREATING A STRIKE TEAM, WHICH CONSISTS OF REPRESENTATIVES FROM MULTIPLE DEPARTMENTS WHO WILL CREATE POLICIES AND PROCEDURES TO IMPROVE MCAS/HEDIS AND MEASURE PLAN COMPLIANCE.

CA-5) QI-UM Committee held in Q4 Summary of Proceedings– APPROVED
COLAYCO-KENNEDY: ALL AYES

CA-6) Physician Advisory Committee (PAC) held in Q4 Summary of Proceedings – APPROVED
COLAYCO-KENNEDY: ALL AYES

CA-7) Public Policy – Community Advisory Committee (PP-CAC) held in Q4 Summary of Proceedings – APPROVED
COLAYCO-KENNEDY: ALL AYES

CA-8) Drug Utilization Review (DUR) Committee held in Q4 Summary of Proceedings – APPROVED
COLAYCO-KENNEDY: ALL AYES

CA-9) Pharmacy TAR Log Statistics for Q4 2022 – RECEIVED AND FILED
COLAYCO-KENNEDY: ALL AYES

Summary of Proceedings

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10) Quality Improvement Program Report for Q4 2022 – APPROVED

COLAYCO-KENNEDY: ALL AYES

- QI Reporting for Q4
- Initial Health Assessment Bi-Annual Audit Summary
- Potential Quality Issues Audit Summary
- Policy 2.71-P Facility Site Review and Medical Records Review

MS. JANE DAUGHENBAUGH, DIRECTOR OF QUALITY IMPROVEMENT,
REVIEWED WITH THE COMMITTEE THE EXECUTIVE SUMMARY FOR THE 4TH
QUARTER OF 2022 QI DEPARTMENT REPORTS, AS WELL AS:

- QI PROGRAM EVALUATION FOR 2022
- SUGGESTION WAS MADE BY DANIELLE COLAYCO TO FOCUS OUR EFFORTS ON MEMBER GEOGRAPHICS OF HIGH NON COMPLIANCE, SUCH AS DELANO.
- QUESTION WAS ASKED BY JENNIFER ANSOLABEHERE ABOUT WHICH MOBILE SERVICES KHS WILL BE OFFERING.

11) Utilization Management Program Reporting for Q4 2022 – APPROVED

COLAYCO-KENNEDY: ALL AYES

CA-12) Kaiser Reports (PROPRIETARY AND CONFIDENTIAL)

- KFHC APL Grievance Report for Q4 2022 – RECEIVED AND FILED
- KFHC Volumes Report for Q4 2022 – RECEIVED AND FILED
- Kaiser Reports will be available upon Request

13) Population Health Management (PHM) Reporting for Q4 2022 – APPROVED

KENNEDY-COLAYCO: ALL AYES

14) Grievance Operational Board Update for Q4 2022 – APPROVED

KENNEDY-COLAYCO: ALL AYES

15) Grievance Summary Reports for Q4 2022 – APPROVED

KENNEDY-COLAYCO: ALL AYES

16) Credentialing Statistics for Q4 2022 – APPROVED

COLAYCO-KENNEDY: ALL AYES

CA-17) Board Approved New & Existing Contracts Report – RECEIVED AND FILED

COLAYCO-KENNEDY: ALL AYES

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CA-18) Credentialing & Recredentialing Summary Report – RECEIVED AND FILED
COLAYCO-KENNEDY: ALL AYES

CA-19) Network Review for Q4 2022 – RECEIVED AND FILED
COLAYCO-KENNEDY: ALL AYES

CA-21) Health Education Activity Report for Q4 2022 - APPROVED
COLAYCO-KENNEDY: ALL AYES

MEETING ADJOURNED AT 8:50 A.M. TO THURSDAY, JUNE 22, 2023 @ 7:00 A.M

SUMMARY OF PROCEEDINGS

PHYSICIAN ADVISORY COMMITTEE (VIRTUAL) MEETING

KERN HEALTH SYSTEMS
2900 Buck Owens Blvd.
Bakersfield, California 93308

Wednesday, February 1, 2023
7:00 A.M.

All agenda item supporting documentation is available for public review at Kern Health Systems in the Administration Department, 2900 Buck Owens Blvd., Bakersfield, 93308 during regular business hours, 8:00 a.m. – 5:00 p.m., Monday through Friday, following the posting of the agenda. Any supporting documentation that relates to an agenda item for an open session of any regular meeting that is distributed after the agenda is posted and prior to the meeting will also be available for review at the same location.

PLEASE REMEMBER TO TURN OFF ALL CELL PHONES, PAGERS OR ELECTRONIC DEVICES DURING MEETINGS.

COMMITTEE RECONVENED

Members Present: Hasmukh Amin, M.D., David Hair, M.D., John P. Miller, M.D., Ashok Parmar, M.D., Raju Patel, M.D.

Members Absent: Atul Aggarwal, M.D., Gohar Gevorgyan, M.D., Miguel Lascano, M.D., Martha Tasinga, M.D., C.M.O.

Meeting called to order at 7:07 A.M. by Dr. John P. Miller, M.D., Medical Director

- 1) Physician Advisory Committee (PAC) Resolution to Allow Virtual Committee Meeting Participation Pursuant to Government Code Section 54953 (Fiscal Impact: None) - APPROVED – **Amin-Patel: All Ayes**

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STAFF RECOMMENDATION SHOWN IN CAPS

PUBLIC PRESENTATIONS

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COMMITTEE MEMBER ANNOUNCEMENTS OR REPORTS

- 3) On their own initiative, Committee members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Gov. Code Sec. 54954.2[a])

ADJOURNED TO CLOSED SESSION @ 7:14 A.M.

CLOSED SESSION

- 4) Closed Session regarding peer review of a provider (Welfare and Institutions Code Section 14087.38(o)) – **BY A VOTE OF 5-0, THE COMMITTEE APPROVED PROVIDERS RECOMMENDED FOR INITIAL CREDENTIALING AND RE-CREDENTIALING.**

CREDENTIALING REPORT

Initials:

Comprehensive reviews were conducted for initial applications listed below with review of additional adverse information and/or information related to malpractice case(s) that resulted in settlement or judgment made on behalf of the practitioner:

- **Initial #5 (TDC) - Reviewed information regarding self-disclosed permit lapse in 2018-2019 with issue resolved after entering into consent agreement with the Pharmacy Board. Recommend approval of network participation.**
- **PRV002240 - Reviewed information regarding passed probation in 1991 and completed in 1994 after successful completion of all terms and conditions with no further incidence. Recommend approval of network participation.**
- **PRV (A.R.) - Reviewed information regarding NPDB 2020 Settlement \$29,999 alleged failure to diagnose resulting in delayed treatment. MD Explanation received. There have been no further case settlements. Recommend approval of network participation.**
- **PRV033328- Reviewed information regarding Med Board action taken in 2011**

with additional action taken by sister medical boards. Provider successful completed all probationary requirement including professional assistance/diversion program with no further incidence. Recommend approval of network participation.

- PRV083046- Reviewed information regarding NPDB 2017 Settlement \$1mil alleged failure to diagnose resulting in delayed treatment. MD Explanation received. There have been no further case settlements. Recommend approval of network participation.
- PRV007405- Reviewed information regarding NPDB 2017 Settlement \$750,000 alleged failure to diagnose resulting in delayed treatment. MD Explanation received. There have been no further case settlements. Recommend approval of network participation.

Recredentialing:

Comprehensive reviews were conducted for recredentialing applications listed below for review of additional adverse information and/or information related to malpractice case(s) that resulted in settlement or judgment made on behalf of the practitioner within the previous three years:

- **Member Grievances:** All Providers with significant Member & Quality Grievances were reviewed with no quality of service or care issues reported as a result of these grievances.
- PRV004219– Reviewed information regarding NPDB 2021 Settlement \$29,999 alleged negligent treatment of cardiac event; referred for higher level of care and patient refused. PA’s Explanation received. There have been no further case settlements. Recommend approval of network participation.
- PRV000631 - MBC Probation Completed 02/2021 with compliance with all terms and conditions. Recommend continued recredentialing and network participation.
- PRV048427 - MBC Probation issued 02/2021 with various terms and conditions. Provider is monitored monthly and is in compliance. Recommend continued recredentialing and network participation.

COMMITTEE RECONVENED TO OPEN SESSION @ 7:20 A.M.

CA-5) Minutes for KHS Physician Advisory Committee meeting on December 7, 2022 – APPROVED
Amin-Patel: All Ayes

6) Review Policy 4.01-P Credentialing – APPROVED
Patel-Parmar: All Ayes

Yolanda Herrera reviewed the red-lined revisions to Policy and Procedure 4.01-P Credentialing. This policy has undergone significant revision by KHS

PNM Management as well as through legal review with DSR Health Law to bring into current practice and compliance with all state, federal, DHCS APLs and NCQA credentialing standards. In addition, DSR Health Law performed a regulatory review making further updates and revisions to bring into compliance with DHCS Contract language, DHCS All Plan Letters related to credentialing, CalAIM and California Business and Professions Code where applicable.

- 7) Review Policy 4.47-P Clinical Laboratory Improvements Amendments (CLIA) Certification Requirements – APPROVED
Parmar-Patel: All Ayes

Yolanda Herrera reviewed the red-lined revisions to Policy and Procedure 4.47-P CLIA. Section 3.0 was revised to describe how CLIA Certificates are verified at initial, recredentialing and upon expiration including reference to the website used for primary source verification.

- 8) Review Policy 2.70-I Potential Quality of Care Issue (PQI) - APPROVED
Parmar-Patel: All Ayes
- 9) Review Policy 2.71-P Facility Site Review and Medical Record Review - APPROVED
Patel-Parmar: All Ayes

MEETING ADJOURNED BY DR. JOHN P. MILLER, M.D., MEDICAL DIRECTOR
@ 7:39 A.M. TO WEDNESDAY, MARCH 1, 2023 @ 7:00 A.M

**AMERICANS WITH DISABILITIES ACT
(Government Code Section 54953.2)**

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SUMMARY OF PROCEEDINGS

PHYSICIAN ADVISORY COMMITTEE MEETING

KERN HEALTH SYSTEMS
2900 Buck Owens Blvd.
Bakersfield, California 93308

Wednesday, March 1, 2023
7:00 A.M.

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COMMITTEE RECONVENED

Members Present: Atul Aggarwal, M.D., Gohar Gevorgyan, M.D., Miguel Lascano, M.D., Ashok Parmar, M.D., Raju Patel, M.D., Martha Tasinga, M.D., C.M.O.

Members Absent: Hasmukh Amin, M.D., David Hair, M.D.

Meeting called to order at 7:09 A.M. by Dr. Martha Tasinga, M.D., CMO

CONSENT AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: ALL ITEMS LISTED WITH A "CA" ARE CONSIDERED TO BE ROUTINE AND NON-CONTROVERSIAL BY KERN HEALTH SYSTEMS STAFF. THE "CA" REPRESENTS THE CONSENT AGENDA. CONSENT ITEMS WILL BE CONSIDERED FIRST AND MAY BE APPROVED BY ONE MOTION IF NO MEMBER OF THE COMMITTEE OR AUDIENCE WISHES TO COMMENT OR ASK QUESTIONS. IF COMMENT OR DISCUSSION IS DESIRED BY ANYONE, THE ITEM WILL BE REMOVED FROM THE CONSENT AGENDA AND WILL BE CONSIDERED IN LISTED SEQUENCE WITH AN OPPORTUNITY FOR ANY MEMBER OF THE PUBLIC TO ADDRESS THE COMMITTEE CONCERNING THE ITEM BEFORE ACTION IS TAKEN.

STAFF RECOMMENDATION SHOWN IN CAPS

PUBLIC PRESENTATIONS

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COMMITTEE MEMBER ANNOUNCEMENTS OR REPORTS

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PCP Patient Follow-ups on Laboratory Testing:

Members presented current issues arising from lack on integrated health or electronic medical record when a member is seen outside the PCP office, and may have an abnormal laboratory test finding that has not been addressed since it was conducted in the Urgent Care or Emergency Room. Suggestions were entertained surrounding the need for a centralized information portal. Jake Hall presented information on current activities to better assist the physician regarding this issue. KHS I.T. Department is currently working on member health data accessibility to the physicians in the coming year as a corporate project.

ADJOURNED TO CLOSED SESSION @ 7:27 A.M.

CLOSED SESSION

- 3) Closed Session regarding peer review of a provider (Welfare and Institutions Code Section 14087.38(o)) – **BY A VOTE OF 6-0, THE COMMITTEE APPROVED PROVIDERS RECOMMENDED FOR INITIAL CREDENTIALING AND RE-CREDENTIALING.**

CREDENTIALING REPORT

Initials:

There were no comprehensive reviews for initial applicants presented.

Recredentialing:

Comprehensive reviews were conducted for recredentialing applications listed below for review of additional adverse information and/or information related to malpractice case(s) that resulted in settlement or judgment made on behalf of the practitioner within the previous 3 years:

- **Member Grievances: All Providers with significant Member & Quality Grievances were reviewed with no quality of service or care issues reported as a result of these grievances.**
- **PRV029445 – Reviewed information regarding NPDB 2021 Settlement \$900,000 alleged wrongful death claim arising from failure to timely diagnose & treat Cytomegalovirus (CMV) Patient expired and plaintiff alleges should have administered Ganciclovir and transferred Patient. Provider explanation reviewed and recommend approval of continued network participation.**
- **PRV030673 - Alleged wrongful death after CT Scan compared to previous films that revealed multiple bilateral renal cysts with recommendation to Follow up. Plaintiff alleged physician failed to diagnose the renal cell cancer resulting in patient's death one year later. Provider explanation reviewed and recommend approval of continued network participation.**
- **PRV000179 – Member Grievances reviewed and found the Quality of Service or Care Issues to be resolved with no further issues reported. Recommend continued recredentialing and network participation.**

COMMITTEE RECONVENED TO OPEN SESSION @ 7:46 A.M.

- CA-4) Minutes for KHS Physician Advisory Committee meeting on February 1, 2023 –
APPROVED
Patel-Parmar: All Ayes

MEETING ADJOURNED BY DR. MARTHA TASINGA, M.D., MEDICAL DIRECTOR
@ 7:59 A.M. TO WEDNESDAY, APRIL 5, 2023 @ 7:00 A.M

**AMERICANS WITH DISABILITIES ACT
(Government Code Section 54953.2)**

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SUMMARY

PUBLIC POLICY/COMMUNITY ADVISORY COMMITTEE

KERN HEALTH SYSTEMS
2900 Buck Owens Boulevard
Bakersfield, California 93308

Regular Meeting
Tuesday, March 28, 2023

COMMITTEE RECONVENED

Members: Janet Hefner, Jennifer Wood, Jasmine Ochoa, Mark McAlister, Cecilia Hernandez-Colin, Beatriz Basulto, Tammy Torres, Yadira Ramirez, Michelle Bravo, Alex Garcia, Quon Louey, Kaelsun Singh Tyiska, Rukiyah Polk

ROLL CALL: 9 Present; 4 Absent – Jennifer Wood, Mark McAlister, Yadira Ramirez, Kaelsun Singh Tyiska

Meeting called to order by Louie Iturriria, Director of Marketing and Public Relations, at 11:02 AM.

NOTE: The vote is displayed in bold below each item. For example, Hefner-Wood denotes Member Hefner made the motion and Member Wood seconds the motion.

CONSENT AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: ALL ITEMS LISTED WITH A "CA" WERE CONSIDERED TO BE ROUTINE AND APPROVED BY ONE MOTION.

COMMITTEE ACTION SHOWN IN CAPS

PUBLIC PRESENTATIONS

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SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE AND SPELL YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!
NO ONE HEARD.

COMMITTEE MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Committee members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Gov. Code Sec. 54954.2[a]) **NO ONE HEARD.**
- CA-3) Minutes for Public Policy/Community Advisory Committee meeting on December 13, 2022
APPROVED
Garcia-Hefner: 9 Ayes; 4 Absent – Wood, McAlister, Ramirez, Singh-Tyiska
- CA-4) Report on Q1-2023 Medi-Cal Membership Enrollment
RECEIVED AND FILED
Garcia-Hefner: 9 Ayes; 4 Absent – Wood, McAlister, Ramirez, Singh-Tyiska
- CA-5) Report on Population Health Management for Q4 2022 -
RECEIVED AND FILED
Garcia-Hefner: 9 Ayes; 4 Absent – Wood, McAlister, Ramirez, Singh-Tyiska
- CA-6) Report on Health Education for Q4 2022 -
RECEIVED AND FILED
Garcia-Hefner: 9 Ayes; 4 Absent – Wood, McAlister, Ramirez, Singh-Tyiska
- 7) Report on Member Services Grievance Operational Report and Grievance Summary for Q4 2022 -
APPROVED
Garcia-Hernandez-Colin: 9 Ayes; 4 Absent – Wood, McAlister, Ramirez, Singh-Tyiska
- 8) Marketing Department - New Branding Campaign
PRESENTATION
- QUON LOUEY SUGGESTED KHS SURVEY OUR MEMBERS THROUGH THEIR PROVIDERS TO SEE IF THEY ARE SEEING KHS BUS ADS, TV ADS, IN ORDER TO SEE IF THEY ARE EFFECTIVELY BEING REACHED.
 - CECILIA HERNANDEZ-COLIN AND BEATRIZ BASULTO ASKED IF KFHC WILL ASSIST WITH MEDI-CAL RENEWALS AS WELL AS FOLLOW-UP IF THERE IS A NEED.
 - RUKIYAH POLK SUGGESTED A TEXT MESSAGE CAMPAIGN FOR OUR MEMBERS TO HELP WITH THE MEDI-CAL RENEWAL PROCESS.
 - TAMMY TORRES SUGGESTED THAT KFHC OFFER MORE ASSISTANCE AND OUTREACH TO ADOPTIVE AND/OR FOSTER, AND RESOURCE PARENTING.
 - ALEX GARCIA SUGGESTED OUR MEMBERS WOULD BE BEST REACHED THROUGH SOCIAL MEDIA PLATFORMS.

- 9) Health Education KFHC Winter 2023 Member Newsletter -
PRESENTATION
- HEALTH EDUCATION STARTED PLANNING THE SUMMER NEWSLETTER IN WINTER 2022. ALL TOPICS PRESENTED IN DECEMBER 2022 WILL BE COVERED. IN ADDITION, BASED ON THIS COMMITTEE'S FEEDBACK, AN ARTICLE ON ALZHEIMER'S WAS INCLUDED WITH A FOCUS ON CARE GIVER WELLNESS. OTHER TOPICS WERE ALSO INCLUDED BASED ON THE PLAN'S PERFORMANCE: STI AND CERVICAL CANCER SCREENING.

MEETING ADJOURNED BY LOUIE ITURRIRIA, DIRECTOR OF MARKETING AND PUBLIC RELATIONS, AT 11:54 AM TO JUNE 27, 2023 AT 11:00 AM

SUMMARY

DRUG UTILIZATION REVIEW (DUR) COMMITTEE

KERN HEALTH SYSTEMS
2900 Buck Owens Blvd.
Bakersfield, California 93308

Tuesday, March 21, 2023
6:30 P.M.

COMMITTEE RECONVENED

Members: Bell, Gehlawat, Hoffmann, Person, Ratnayake, Singh, Srinivas, Tasinga, Tran, Wearda
ROLL CALL: 5 Present; 5 Absent - Hoffmann, Person, Ratnayake, Singh, Tran

Meeting called to order at 6:35 P.M. by Dr. Tasinga, MD, CMO

NOTE: The vote is displayed in bold below each item. For example, Bell-Gehlawat denotes Member Bell made the motion and Member Gehlawat seconded the motion.

CONSENT AGENDA/OPPORTUNITY FOR PUBLIC COMMENT: ALL ITEMS LISTED WITH A "CA" WERE CONSIDERED TO BE ROUTINE AND APPROVED BY ONE MOTION.

COMMITTEE ACTION SHOWN IN CAPS

PUBLIC PRESENTATIONS

- 1) This portion of the meeting is reserved for persons to address the Committee on any matter not on this agenda but under the jurisdiction of the Committee. Committee members may respond briefly to statements made or questions posed. They may ask a question for clarification; make a referral to staff for factual information or request staff to report back to the Committee at a later meeting. Also, the Committee may take action to direct the staff to place a matter of business on a future agenda.
SPEAKERS ARE LIMITED TO TWO MINUTES. PLEASE STATE AND SPELL YOUR NAME BEFORE MAKING YOUR PRESENTATION. THANK YOU!
NO ONE HEARD

COMMITTEE MEMBER ANNOUNCEMENTS OR REPORTS

- 2) On their own initiative, Committee Members may make an announcement or a report on their own activities. They may ask a question for clarification, make a referral to staff or take action to have staff place a matter of business on a future agenda (Gov. Code Sec. 54954.2[a])

BRUCE INTRODUCED DR. SIDHU, OUR NEW PHM MEDICAL DIRECTOR TO THE COMMITTEE.

DR. GEHLAWAT ASKED FOR AN OVERVIEW OF THE PHM DEPARTMENT, AND DR. TASINGA PROVIDED THE EXPLANATION.

- 3) Brown Act Update – ANNOUNCEMENT

BRUCE EXPLAINED TO THE COMMITTEE THAT DUE TO RECENT LEGISLATION WE ARE NOW MEETING IN PERSON FOR ALL COMMITTEE MEETINGS.

- CA-4) Minutes for KHS Drug Utilization Review Committee meeting on November 21, 2022 –
DUE TO LACK OF QUORUM, THE MINUTES WERE REVIEWED BUT WILL BE BROUGHT BACK TO THE NEXT MEETING TO BE RATIFIED.

- CA-5) Report of Plan Utilization Metrics – RECEIVED AND FILED

- CA-6) Report of Removal of X Waiver – RECEIVED AND FILED

- CA-7) Managed Care DUR Surveys available on CMS website – RECEIVE AND FILE
Committee reviewed reports, but no action taken due to lack of quorum.

- 8) DUR Vacancy – DISCUSSION

BRUCE SHARED THAT THERE ARE SOME VACANCIES ON THE DUR COMMITTEE, SPECIFICALLY TO BE COMPLIANT WITH DHCS CONTRACT 2024. A POSITION OF “GERIATRIC SPECIALIST” PHYSICIAN IS REQUIRED. THE HEALTH PLAN REVIEWED CLAIMS DATA AND PCP SELECTION BY THE MEMBER, DOCTORS PERVEZ MEMNON AND INGY AYAD WERE IDENTIFIED.

THE COMMITTEE SUGGESTED DOCTORS PERVEZ MEMNON AND RADHEY BANSAL AS POSSIBLE CANDIDATES FOR THE GERIATRIC VACANCY.

9) Executive Order N-01-19: Medi-Cal Rx Update – DISCUSSION

BRUCE SHARED THAT THE TRANSITION POLICY WILL BE ENDING, AND PRIOR AUTHORIZATIONS AND DUR EDITS WILL BE COMING BACK. AS A REMINDER, THE CONTRACT DRUG LIST (CDL) ARE ON THE MEDI-CAL WEBSITE AND DR. SRINIVAS ASKED IF THERE WAS A LINK FROM OUR WEBSITE. KHS PROVIDER WEBSITE DOES CONTAIN LINKS TO THE MEDI-CAL WEBSITE, AND OTHER HELPFUL LINKS AND RESOURCES. KHS ALSO POSTS BULLETINS ON THE KHS WEBSITE FROM DHCS REGARDING MEDI-CAL RX. KHS FAXES SAME BULLETINS TO NETWORK PROVIDERS AND PHARMACIES.

ADJOURN TO CLOSED SESSION – N/A

CLOSED SESSION

Closed Session regarding peer review of a provider (Welfare and Institutions Code Section 14087.38(o)) –

COMMITTEE TO RECONVENE TO OPEN SESSION – N/A

MEETING ADJOURNED BY DR. TASINGA AT 7:30 PM AND IT WAS DECIDED THAT WE WILL MEET ON MONDAY'S FROM NOW ON, AND OUR NEXT MEETING WILL BE ON JUNE 26 2023 @ 6:30 P.M.

Quarter/Year of Audit	2023	2023	2023	2023								
Month Audited	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Total TAR's for the month	56	73	75	63								
Turn Around Time Compliant	33%	100%	100%	100%								
Notice of Action Compliant	NA	NA	NA	NA								
APPROVED TAR'S												
Timeliness - Reviewed & Returned in 1 business day	1/2	3/3	2/2	3/3								
Date Stamped	2/2	3/3	2/2	3/3								
Fax copy attached	2/2	3/3	2/2	3/3								
Decision marked	2/2	3/3	2/2	3/3								
DENIED TAR'S												
Timeliness - Reviewed & Returned in 1 business day	0	0	0	0								
Initially Denied - Signed by Medical Dir and/or Pharm	0	0	0	0								
Letter sent within time frame	0	0	0	0								
Date Stamped	0	0	0	0								
Fax copy attached	0	0	0	0								
Decision marked	0	0	0	0								
Correct form letter, per current policies used	0	0	0	0								
NOA Commentary Met	0	0	0	0								
MODIFIED TAR'S												
Timeliness - Reviewed & Returned in 1 business day	0	0	0	0								
Date Stamped	0	0	0	0								
Fax copy attached	0	0	0	0								
Decision marked	0	0	0	0								
Correct form letter, per current policies used	0	0	0	0								
NOA Commentary Met	0	0	0	0								
DUPLICATE TAR'S												
Timeliness - Reviewd & Returned in 1 business day	0	0	0	1/1								
Date Stamped	0	0	0	1/1								
Fax copy attached	0	0	0	1/1								
CANCELLED *^#												
Returned to Provider to submit to MCRx	8	8	8	12								

* Total number of TAR's

^ Not required for monitoring

Per DHCS instruction, do not deny MCRx services



To: KHS QI-UM Committee
From: Kailey Collier, Quality Improvement Manager
Date: June 22, 2023
Re: Quality Improvement Department Report, Q1 of 2023

Background:

This report provides a summary of key activities and outcomes related to the Quality Improvement (QI) Department during the 1st Quarter of 2023.

Discussion:

See pages 2-6 of this document

Requested Action:

Review and approval of the report

Additional QI Documents:

- Overview of revisions to
 - 2.72-I Policy Provider Preventable Conditions (PPC)
 - 2.73-P Initial Health Appointment (IHA) Oversight & Monitoring



**Quality Improvement Department
Executive Summary
1st Quarter 2023**

I. Grievance and Quality-of-Care (QOC) Classifications (page 2)

Grievances received are screened by a nurse to identify any possible quality of care (QOC) issue. All potential QOCs are referred to a medical director for final determination and follow up direction. The current rate of grievances per 1k members is 8.64 and the rate of grievances classified as QOC is 1.80 per 1k members. There was a slight increase in both the rate of grievances and those classified as QOC from Q4 to Q1, but not enough to identify a trend.

II. Potential Quality of Care (PQI) Notifications (page 3)

The rate of PQI referrals per 1k members has been on a gradual decline since the 1st quarter of 2022, however Q1 2023 has shown a significant increase. This increase aligns with the volumes for the same quarter in 2022. We'll continue to monitor for any trends.

The rate of PQIs identified as Level 1, Potential Harm to the Member, has increased since the beginning of this year. This is most likely due to 2 factors:

- Addition of clinical review for QOC issues for grievances resulting in more PQI referrals
- A change in the grievance QOC screening process reducing the volume of Level 0, no QOC issue, as referral to the PQI process.

No trends have been identified at this time outside of the above areas.

We reviewed the rate of PQIs by provider for inpatient and outpatient PQIs. The data in the report table (page 8) reflects a rolling year of January – December. The results by provider have names de-identified.

The data reviewed for each provider continues to have very low volumes of PQIs for providers that are not statistically valid (<30). The data is presented in the volume of PQIs per 1k discharges for inpatient providers and per 1k outpatient visits for outpatient providers.

No trends were identified for inpatient providers. Two outpatient providers were noted to have rates higher than the other top 5 providers. The PQIs with potential or actual harm for these two providers were reviewed and no trends by diagnosis or any other factor was identified. The actual volume of PQIs for these providers also was not high enough to be statistically valid.

Analysis of PQIs' by race and ethnicity was done using a ratio of PQI's per 1000 members for 2022. The highest ratio was for the Samoan population, however there is only one PQI case for this population. Samoans account for ~0.0003% of the total KHS membership, which is why the 1 PQI caused the per 1000 rate to reflect a drastic increase compared to other populations. This volume is not statistically valid. The second highest ratio is the Korean population; however, this volume was not statistically valid either.



III. Facility Site Reviews (FSR) and Medical Record Review (MRR) (page 11)

The volume of Site and Medical Record reviews for the 1st quarter is increasing compared to previous quarters last year due to completion of the backlog that had evolved from the pandemic.

Initial Health Appointments: During the 1st Quarter, a total of 39 medical records were reviewed for inclusion of an initial health appointment. 11 of 15 (73%) pediatric files were compliant and 22 of the 24 (92%) adult files were compliant. Education was provided to those providers with non-compliant files.

The Initial Health Assessment changed to an Initial Health Appointment effective January 1, 2023. The primary change removes the specific requirement for completion of the Staying Healthy Assessment to more general screening and assessment areas that must be included with follow up of areas that need to be addressed.

IV. Quality Improvement Projects (page 19)

A. Performance Improvement Projects (PIP): (Page 19)

1. Health Care Disparity in WCV (Well Care Visits ages 3-21) focusing on annual well care visits. Kern Pediatrics has partnered with us on this project. The overarching goal is to increase compliance with the preventive health service by 10% points. We identified statistically significant improvement with the interventions on the WCV targeted population and the overall rate for WCV. We've expanded the primary intervention to other MCAS measures to increase the potential for more members to close gaps in care.
2. Child/Adolescent Health Asthma Medication Ratio (AMR) focusing on increasing the level of compliance for members 5-21 years of age by approximately 15%. This measure focuses on proper use of asthma controller medication versus overutilization of rescue medications. One of the interventions focused on members creating an asthma action plan with their PCP. 4 cycles of outreach and program participation were completed. The rate of participation for each cycle ranged from 56% to 75% and the rate of members in the program completed an Asthma action plan ranged between 66% and 100%.

The AMR PIP was submitted to HSAG for the final submission. We achieved our SMART AIM goal and identified statistically significant improvement for the targeted population of the AMR PIP. We're awaiting the final review from HSAG.

VI. NCQA Accreditation Readiness Review (Page 25)

The NCQA Readiness Review is on track with the following accomplishments in March:

- Interview sessions with departments were completed by month end, as scheduled.
- Health Equity Standards Training has been scheduled in several small sessions between April 26th and May 4th.
- Readiness Assessment Report will be delivered by the Mihalik Group (TMG) by April 17.



- A detailed work plan will follow completion of the readiness review.

VII. MCAS & Red Tier Updates (Page 25)

The Strike team has been working diligently on implementing initiatives and interventions to improve the compliance rates of MCAS.

Below are progress highlights of the strike team efforts to improve the overall compliance rates of the MCAS measures and support the Red Tier strategies:

- **Red Tier Strategy: Data Accuracy, Completeness, & Timeliness**
 - Obtaining EMR access and cross walking data to reflect real-time compliance.
 - Receiving appointment data exchange from providers in order to review gaps in care closure opportunities.
- **Red Tier Strategy: QI Training & Resources for KHS staff & providers**
 - Partnering with Learning and Development team on a Quality Improvement & MCAS 101 e-learning education program for designated member and provider-facing KHS departments and provider groups.
 - Developed a provider guide & coding card with descriptions of MCAS measures for current measure year & MCAS codes for compliance and tips for improving measure performance.
- **Red Tier Strategy: Collaboration & Communication**
 - 3/29 – Kickoff of Monthly KHS Provider Partnership Webinar
 - Purpose - to provide a platform for KHS and Providers to collaborate in order to discuss best practices, barriers, opportunities for improvements and to provide regulatory & organizational updates.
 - Over 50 plus provider groups attended.
- Strike Team Progress highlights are listed in detail on pages 21-22 of the report.

The full set of MCAS Measures results are in the packet for your review.

For the 1st quarter 2023, **11 out of 18 measures showed improvement** compared to this month last year.

- AMR- Asthma Medication Ratio
- BCS- Breast Cancer Screening
- CBP- Controlling High Blood Pressure <140/90 mm Hg.
- CCS - Cervical Cancer Screening
- CDEV- Developmental Screening in the First 3 Years of Life



- CHL- Chlamydia Screening in Women Ages 16 – 24
- FUA- Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence 30-Day Follow up.
- HBD- Hemoglobin A1c Testing & Control for Patients with Diabetes
- LSC- Lead Screening in Children
- W30 (15-30M)- Well Child Visits for Age 15 Months–30 Months. Children who turned 30 months old during the measurement year: Two or more well-child visits.
- WCV- Child and Adolescent Well-Care Visits

7 Measures that did not show improvement compared to last year are.

- CIS-10- Childhood Immunization Status- Combo 10
- FUM- Follow-Up After Emergency Department Visit for Mental Illness 30-Day Follow up.
- IMA-2- Immunizations for Adolescents – Combo 2 (meningococcal, Tdap, HPV)
- PPC-Pre- Prenatal & Postpartum Care – Timeliness of Prenatal Care
- PPC-Post- Prenatal & Postpartum Care – Postpartum Care
- TFL-CH- Topical Fluoride for Children
- W30- (0-15M)- Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year: Six or more well-child visits.



QUALITY IMPROVEMENT DEPARTMENT
QUATERLY QI-UM COMMITTEE REPORT
Q1 2023

KERN HEALTH SYSTEMS
Quality Improvement Department Quarterly QI-UM Committee Report
Q1 2023

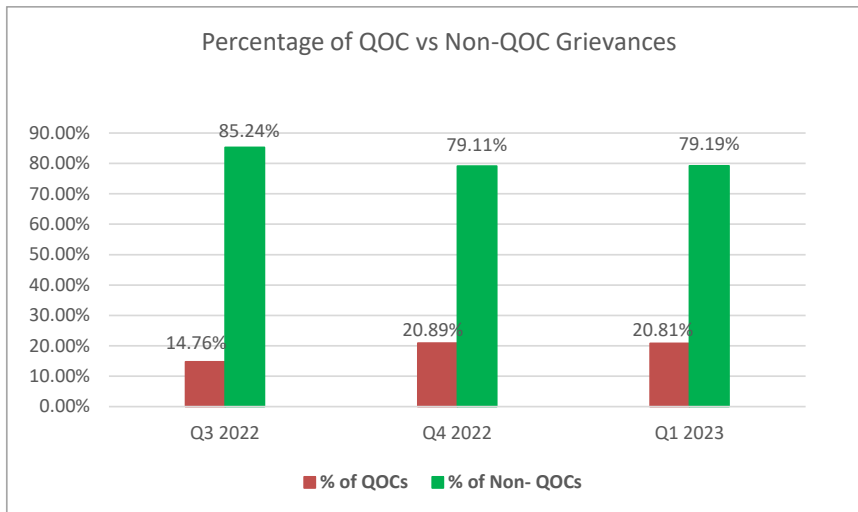
The purpose of this report is to provide a summary of the quarterly activities and outcomes for the QI department. It provides a window into the performance of the Quality Improvement Program and Department. It serves as an opportunity for programmatic discussion and input from the QI-UM Committee members. Areas covered in the report include:

- I. Grievances and Quality-of-Care (QOC) Classifications:
- II. Potential Quality Issue (PQI) Notifications:
- III. Facility Site & Medical Record Reviews
 - A. Initial Site & Medical Record Reviews
 - B. Periodic Site & Medical Record Reviews
 - C. Critical Elements
 - D. Initial Health Assessments
 - E. Interim Reviews
 - F. Follow-up Reviews Completed after Corrective Action Plans (CAPs)
- IV. Quality Improvement Projects
 - A. Performance Improvement Projects (PIPs)
 - B. Red Tier & Strike Team
 - C. NCQA Accreditation Readiness Review Consultant RFP Project
- V. Managed Care Accountability Set (MCAS) Updates
- VI. Policy and Procedures

KERN HEALTH SYSTEMS
 Quality Improvement Department Quarterly QI-UM Committee Report
 Q1 2023

I. Grievances and Quality-of-Care (QOC) Classifications:

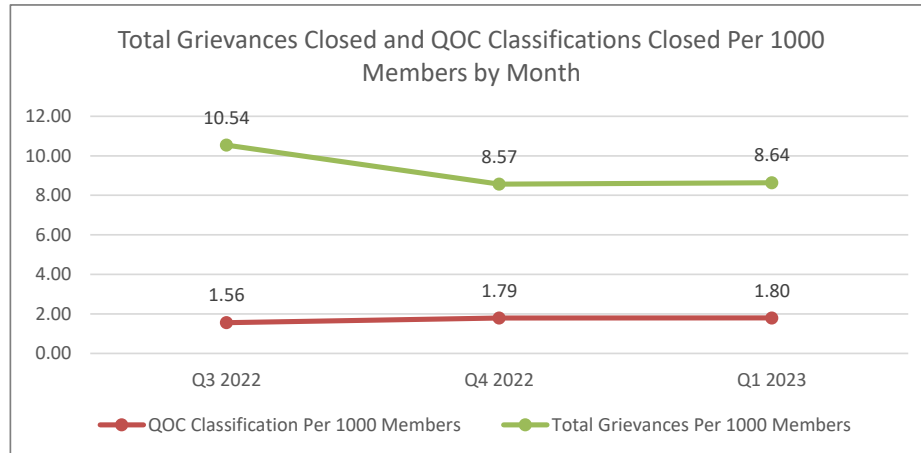
Grievances classified as QOC and closed in favor of the member are referred to the QI Department for further investigation as a Potential Quality Issue (PQI). QOC grievances resolved in favor of the provider are not referred to QI, as this resolution means there was no QOC concern identified to warrant further investigation. This is the first report on grievances and QOC, we will be monitoring the trend going forward.



	Grievances Closed as QOCs	Closed as Non-QOCs
Q3 2022	530	3062
Q4 2022	622	2356
Q1 2023	659	2507

For Q1 2023, we closed a total of 3166 Grievances of which 659 (20.81%) were classified as Quality-of-Care (QOC) Grievances. There was no significant change identified in volume compared to previous quarter. We will continue to monitor for any trends.

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Quality Improvement Department Quarterly QI-UM Committee Report
Q1 2023



The above chart represents a comparison of total Grievances Closed and QOC classifications Closed per 1000 KHS members. The QOC grievances closed per 1000 members data is consistent with volume of QOCs closed presented in the before graph. There are no current trends identified. We'll continue to monitor.

II. Potential Quality Issue (PQI) Notifications:

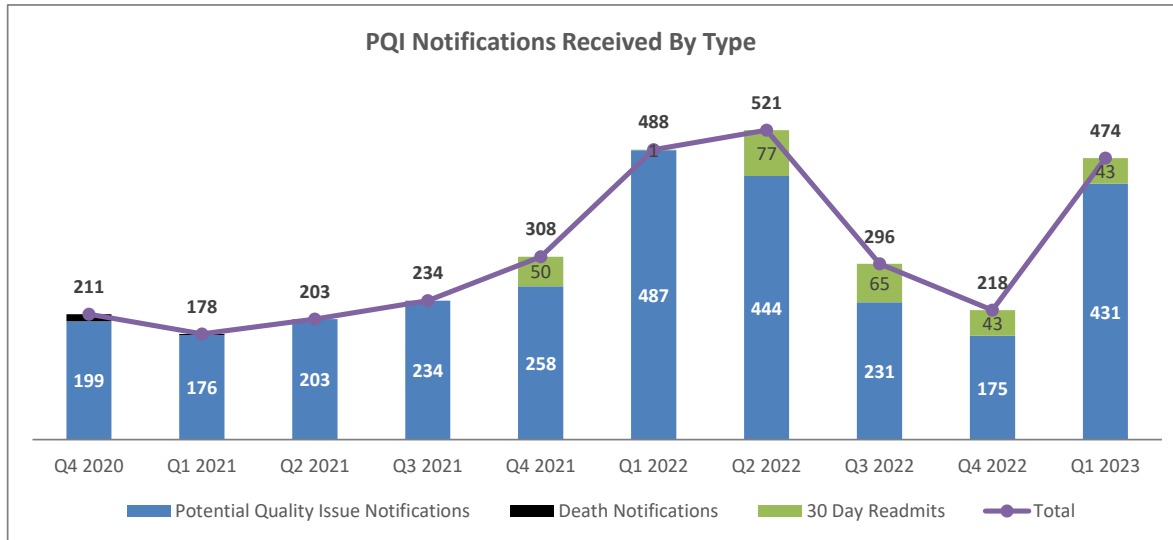
QI receives notifications from various sources to review for PQI notifications.

On receipt of a PQI notifications, a QI RN completes a high-level review to determine what level of Potential Quality Issue exists.

PQIs are assigned a level based on the outcome of the review. The levels assigned are as follows:

- Level 0 = No Quality-of-Care Concern
 - Follow-up = Track and Trend and/or Provider Education
- Level 1 = Potential for Harm
 - Follow-up = Track and trend the area of concern for the specific provider and the Medical Director or their designee may provide additional actions that are individualized to the specific case or provider.
- Level 2 = Actual Harm
 - Follow-up = Corrective Action Plan plus direction from Medical Director or their designee which is individualized to the specific case or provider
- Level 3 = Actual Morbidity or Mortality Failure
 - Follow-up = Corrective Action Plan plus direction from Medical Director or their designee which is individualized to the specific case or provider

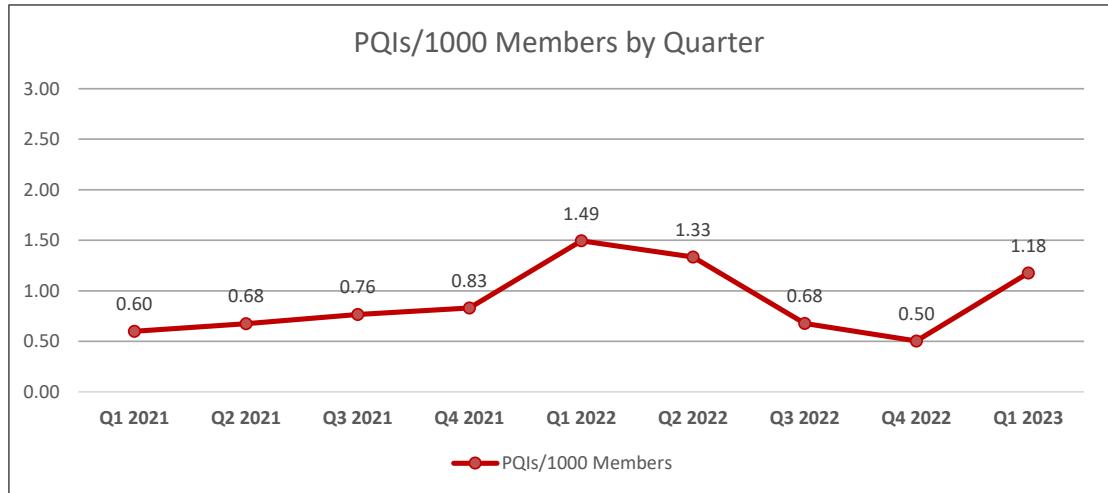
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 Q1 2023



Compared to previous quarter the notifications increased by about 54%. This is attributed to a change in our grievance process, which resulted in a high volume of cases pending entry from October 2022 through January 2023. As of January, we’ve cleared the backlog of cases pending entry which is reflected in the significant increase of cases during that month. Also, the volume of cases for this quarter aligns with the volume of cases from Q1 2022. We will continue to monitor for any trends.

The fifty 30-day readmission reviews conducted each quarter were completed timely for the Q1 2023. There were no trends identified over time.

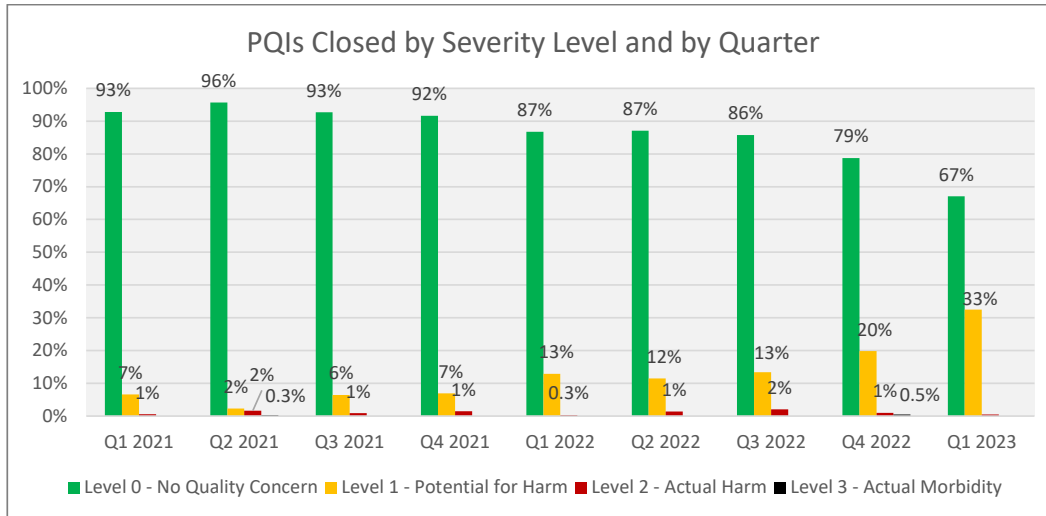
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Q1 2023



The above chart represents a comparison of PQI notifications received per 1000 KHS members. This report has PQI notifications alone and does not include 30-day readmits. The increase in PQI/1000 members volume in Q1 2023 is consistent before graph. We will continue to monitor for any trends.

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Quality Improvement Department Quarterly QI-UM Committee Report
Q1 2023

PQIs Closed by Severity Level:



From the above chart majority of PQIs closed were level 0s. There is a notable increase in Level 1 and level 2 PQIs since Q4 2022 and Q1 2023. This is due to multiple factors including the expansion of clinical reviews for grievances and reduction of level 0 PQI referrals resulting from that screening. We will continue to monitor to identify any trends.

Below is the table with the no. of PQIs closed by severity and by quarter for reference.

Severity Level	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
Level 0 - No Quality Concern	168	289	216	251	255	495	409	163	299
Level 1 - Potential for Harm	12	7	15	19	30	67	64	41	145
Level 2 - Actual Harm	1	5	2	4	2	8	10	2	2
Level 3 - Actual Morbidity		1						1	
Total	181	302	233	274	287	570	483	207	446

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Quality Improvement Department Quarterly QI-UM Committee Report
Q1 2023

PQIs Trending by Provider:

Based on the trending analysis conducted below are the top 5 inpatient providers for a rolling 12 months (04/01/2022-03/31/2023). Top 5 providers with PQIs leading to actual harm or morbidity to the member is based on the PQIs per 1000 discharges.

Top 5 Outpatient Providers with PQI:

TOP 5 OUT PATIENT PROVIDERS WITH PQIs- April 2022-March2023							
Top 5 Providers with PQIs leading to Actual Harm or Morbidity (Level 2 or 3)	PQIs/1000 Visits					Total Outpatient Visits	Total PQI's Per 1000 Visits
	Level 0--No Quality Concern PQIs Per 1000 Visits	Level 1- Potential for Harm PQIs Per 1000 Visits	Level 2-- Potential for Harm PQIs Per 1000 Visits	Level 3-Actual Morbidity PQIs Per 1000 Visits			
PROVIDER A	0.00	0	1.06	1.06		941	2.1
PROVIDER B	7.20	1.1	0.00	0.00		2779	8.6
PROVIDER C	27.31	4.2	2.10	0.00		476	33.6
PROVIDER D	0.64	0.6	0.32	0.00		3133	1.6
PROVIDER E	0.62	0.2	0.21	0.00		4876	1.0

Top 5 Provider for Total PQIs	PQIs/1000 Visits					Total Outpatient Visits	Total PQI's Per 1000 Visits
	Level 0--No Quality Concern PQIs Per 1000 Visits	Level 1- Potential for Harm PQIs Per 1000 Visits	Level 2-- Potential for Harm PQIs Per 1000 Visits	Level 3-Actual Morbidity PQIs Per 1000 Visits			
PROVIDER F	0.50	0.02	0.00	0.00		62599	0.6
PROVIDER B	7.20	1.08	0.00	0.00		2779	8.6
PROVIDER G	1.82	0.27	0.00	0.00		10999	2.1
PROVIDER H	2.05	0.43	0.00	0.00		9272	2.5
PROVIDER I	2.07	0.46	0.00	0.00		8691	2.5

The ones colored in orange are in both the top 5 list categories.

From the above data, there was one provider with level 3 identified. Provider C had highest ratio of PQI/1000 visit, of which the majority of PQIs identified were closed as level 0s-No quality-of-care issues. No trends identified; we will continue to monitor the data.

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Quality Improvement Department Quarterly QI-UM Committee Report
Q1 2023

Top 5 Inpatient Providers with PQI:

Top 5 INPATIENT PROVIDERS WITH PQIs-April 2022 to March 2023						
Top 5 Providers with PQIs leading to Actual Harm or Morbidity (Level 2 or 3)	PQIs/1000 Discharges					
	Level 0-No Quality Concern PQIs Per 1000 Discharges	Level 1-Potential for Harm PQIs Per 1000 Discharges	Level 2-PQIs Per 1000 Discharges	Level 3-PQI's Per 1000 Discharges	Total Discharges	Total PQI's Per 1000 Discharges
PROVIDER A	1.56	0.5	0.52	0.00	3834	2.61
PROVIDER B	2.76	1.3	0.18	0.00	5428	4.24
PROVIDER C	6.37	3.2	3.18	0.00	314	12.74
PROVIDER D	8.10	1.0	1.01	0.00	988	10.12
PROVIDER E	5.52	0.0	0.19	0.00	5253	5.71

PQIs/1000 Discharges						
Top 5 Provider for Total PQIs	Level 0-No Quality Concern PQIs Per 1000 Discharges	Level 1-Potential for Harm PQIs Per 1000 Discharges	Level 2-PQIs Per 1000 Discharges	Level 3-PQI's Per 1000 Discharges	Total Discharges	Total PQI's Per 1000 Discharges
PROVIDER E	5.52	0.0	0.19	0.00	5253	5.71
PROVIDER B	2.76	1.3	0.18	0.00	5428	4.24
PROVIDER F	1.42	1.0	0.00	0.00	9127	2.41
PROVIDER A	1.56	0.5	0.52	0.00	3834	2.61
PROVIDER D	8.10	1.0	1.01	0.00	988	10.12

From the above data, there were no providers with level 3. Providers D and C had the highest ratio of PQIs per 1000 visits. The majority of PQIs identified were closed as level 0s-No quality-of-care issues. After review of the cases, there were no trends identified with specific diagnoses or concerns. Also, due to the low volume, the data is considered statistically not valid. We will continue to monitor the data for next rolling 12 months.

KERN HEALTH SYSTEMS
Quality Improvement Department Quarterly QI-UM Committee Report
Q1 2023

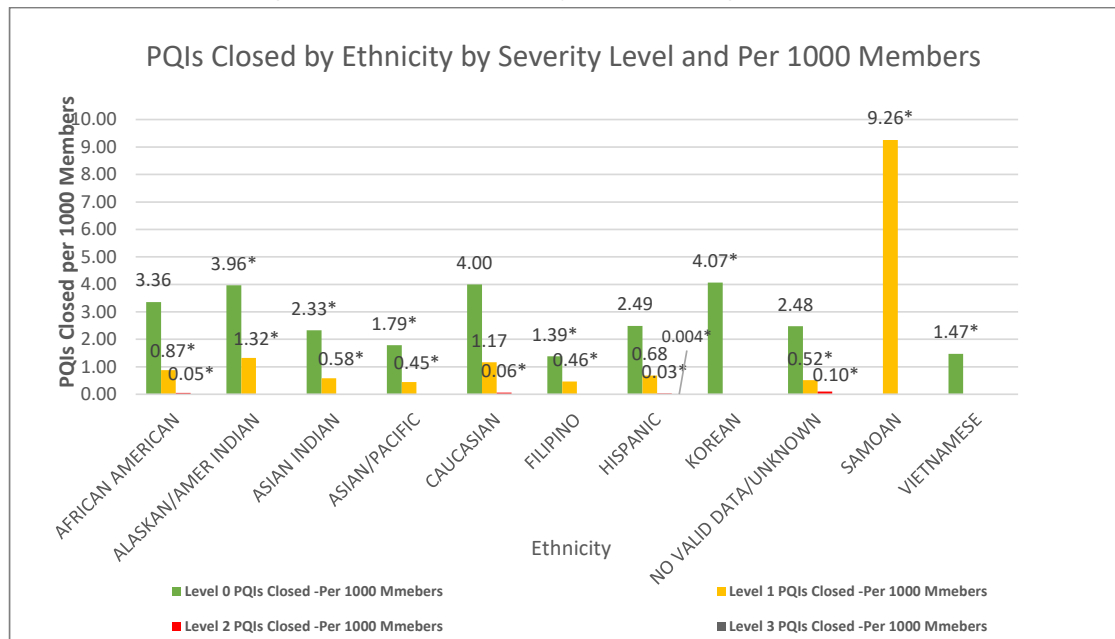
Top 5 Providers with 30-Readmits:

Top 5 Providers with PQIs leading to Actual Harm or Morbidity (Level 2 or 3)	PQIs/1000 Visits					
	Level 0-No Quality Concern PQIs Per 1000 Discharges	Level 1-Potential for Harm PQIs Per 1000 Discharges	Level 2-PQIs Per 1000 Discharges	Level 3-PQI's Per 1000 Discharges	Total Discharges	Total PQI's Per 1000 Discharges
PROVIDER A	8.11	0	0.18	0.00	5428	8.3
PROVIDER B	6.17	0.6	0.62	0.00	1620	6.8
PROVIDER C	7.30	0.5	0.00	0.00	3834	7.8
PROVIDER D	7.42	0.2	0.00	0.00	5253	7.6
PROVIDER E	3.40	0	1.13	0.00	882	4.54

From the above data, none of the provider had level 3-Actual Harm. Majority of 30-readmits were closed as Level 0s. No concerns identified; we will continue to monitor for any trends.

PQIs Closed by Ethnicity:

Below data is for a rolling 12months time frame, April 2022 through March2023.



* Indicates the PQI volume was not statistically valid (>30). Although the Samoan population has the highest PQI rate per 1000 members, there is only one PQI case for this population in Q1. Samoans account

KERN HEALTH SYSTEMS
Quality Improvement Department Quarterly QI-UM Committee Report
Q1 2023

for ~0.0003% of the total KHS membership, which is why the 1 PQI caused the per 1000 rate to reflect a drastic increase compared to other populations.

Ethnicity	KHS Membership	No. of PQI Closed April 2022 to March 2023									
		Level 0		Level 1		Level 2		Level 3		Total PQI Closed	
		PQI	Per 1000	PQI	Per 1000	PQI	Per 1000	PQI	Per 1000	PQI	Per 1000
AFRICAN AMERICAN	21729	73	3.36	19	0.87	1	0.05	0	0.00	93	4.28
ALASKAN/AMER INDIAN	757	3	3.96	1	1.32	0	0.00	0	0.00	4	5.28
ASIAN INDIAN	5151	12	2.33	3	0.58	0	0.00	0	0.00	15	2.91
ASIAN/PACIFIC	2235	4	1.79	1	0.45	0	0.00	0	0.00	5	2.24
CAUCASIAN	62548	250	4.00	73	1.17	4	0.06	0	0.00	327	5.23
FILIPINO	4329	6	1.39	2	0.46	0	0.00	0	0.00	8	1.85
HISPANIC	229098	570	2.49	155	0.68	8	0.03	1	0.004	734	3.20
KOREAN	246	1	4.07	0	0.00	0	0.00	0	0.00	1	4.07
NO VALID DATA/UNKNOWN	38723	96	2.48	20	0.52	4	0.10	0	0.00	120	3.10
SAMOAN	108	0	0.00	1	9.26	0	0.00	0	0.00	1	9.26
VIETNAMESE	680	1	1.47	0	0.00	0	0.00	0	0.00	1	1.47

In reviewing the above data solely by membership ratios (per 1000 members), the Samoan population would be the highest with PQIs. However, in reviewing raw data the volumes are not statistically valid. Only statistically valid volumes per ethnic group are Caucasian, African American, Hispanic, and no valid data. Of these groups, the top one is Caucasian. Most cases were level 0's with no quality-of-care issue being identified. There was a low volume of level 2 cases and no trends or concerns to address at this time. We will continue monitoring for any trends.

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III. Facility Site Reviews (FSR) and Medical Record Review (MRR) Description:

Certified Site Reviewers perform a Facility Site Review on all contracted primary care provider sites (including OB/GYNs and pediatricians) as well as providers who serve a high volume of SPD beneficiaries. Per PL 14-004, certified site reviewers complete FSRs and MRRs for providers credentialed per DHCS and MMCD contractual and policy requirements.

An Initial Full Site Review (IFSR) is completed as part of the credentialing process on new providers at sites that have not previously been reviewed before being added to the KHS provider network. An IFSR is also completed when an existing KHS provider moves to a new site location. Approximately 3 months after the completion of an IFSR, an Initial Medical Record Review (IMRR) is conducted on sites other than Urgent Care (UC) Facilities. A passing FSR score is considered “current” if it is dated within the last three (3) years. Subsequent Periodic Full Site Reviews (PFSRs) are conducted as part of the re-credentialing process for providers three (3) years after completion of the IFSR and every three (3) years thereafter.

Critical Elements:

Based on DHCS recommendation, changes were made and implemented to existing critical elements to align with the new tools and standards on 7/1/2022. Below is the updated list of critical elements related to the potential for adverse effect on patient health or safety, previously there were 9 now they are 14:

1. Exit doors and aisles are unobstructed and egress (escape) accessible.
2. Airway management: oxygen delivery system, nasal cannula or mask, bulb syringe and Ambu bag
3. Emergency medicine for anaphylactic reaction management, opioid overdose, chest pain, asthma, and hypoglycemia. Epinephrine 1mg/ml (injectable) and Diphenhydramine (Benadryl) 25 mg (oral) or Diphenhydramine (Benadryl) 50 mg/ml (injectable), Naloxone, chewable Aspirin 81 mg, Nitroglycerine spray/tablet, bronchodilator medication (solution for nebulizer or metered dose inhaler), and glucose (any type of glucose containing at least 15 grams). Appropriate sizes of ESIP needles/syringes and alcohol wipes.
4. Only qualified/trained personnel retrieve, prepare, or administer medications.
5. Physician Review and follow-up of referral/consultation reports and diagnostic test results
6. Only lawfully authorized persons dispense drugs to patients.
7. Drugs and Vaccines are prepared and drawn only prior to administration.
8. Personal Protective Equipment (PPE) for Standard Precautions is readily available for staff use.

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9. Blood, other potentially infectious materials, and Regulated Wastes are placed in appropriate leak proof, labeled containers for collection, handling, processing, storage, transport, or shipping.
10. Needlestick safety precautions are practiced on site.
11. Cold chemical sterilization/high level disinfection: a) Staff demonstrate/verbalize necessary steps/process to ensure sterility and/or high-level disinfection of equipment.
12. Cold chemical sterilization/high level disinfection: c) Appropriate PPE is available, exposure control plan, Material Safety Data Sheets and clean up instructions in the event of a cold chemical sterilant spill.
13. Autoclave/steam sterilization c) Spore testing of autoclave/steam sterilizer with documented results (at least monthly)
14. Autoclave/steam sterilization Management of positive mechanical, chemical, and biological indicators of the sterilization process.

Scoring and Corrective Action Plans

Provider sites that receive an FSR or MRR score with an Exempted Pass (90% or above, without deficiencies in critical elements) are not required to complete a corrective action plan (CAP). All sites that receive a Conditional Pass (80-89%, or 90% and above with deficiencies in critical elements) are required to complete a CAP addressing each of the noted deficiencies. The compliance level categories for both the FSR and MRR are as listed below:

Exempted Pass: 90% or above.

Conditional Pass: 80-89%

Not Pass: below 80%

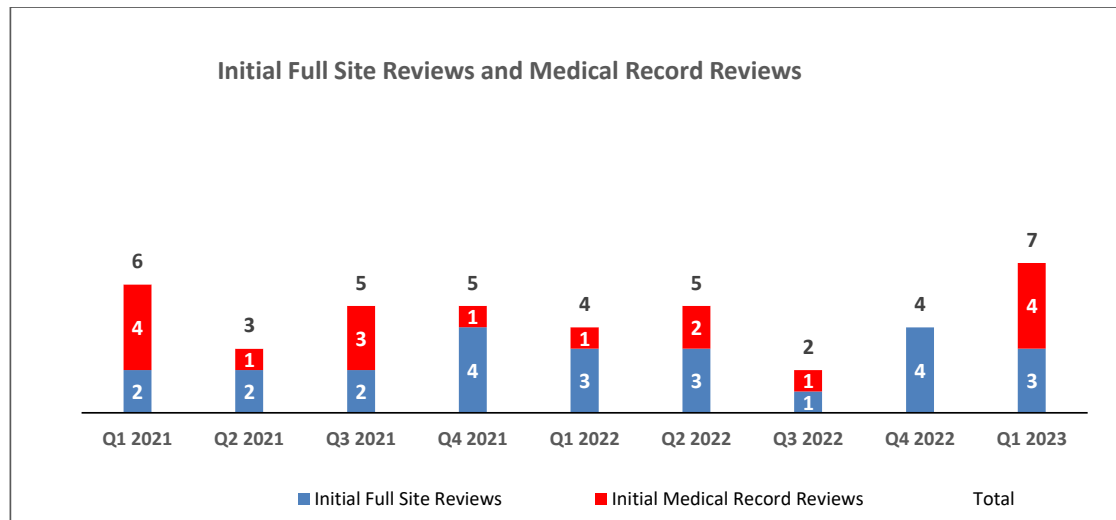
Corrective Action Plans (CAPs)

A CAP is issued when an initial, periodic, or focus review has deficiencies identified. DHCS requires follow up at 10 days for failure of any critical element, follow up for other failed elements at 45 days, and if not corrected by the 45 day follow up, at 90 days after a CAP has been issued. Most CAPs issued are corrected and completed within the 45 Day follow up period. Providers are encouraged to speak with us if they have questions or encounter issues with CAP completion. QI nurses provide education and support during the CAP resolution process.

A new APL for Site and Medical Record Review was released in October from DHCS. Our internal Site Review policy was updated to align with the changes. Interim reviews were resumed in October.

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A. Initial Facility Site Review and Medical Record Review Results:

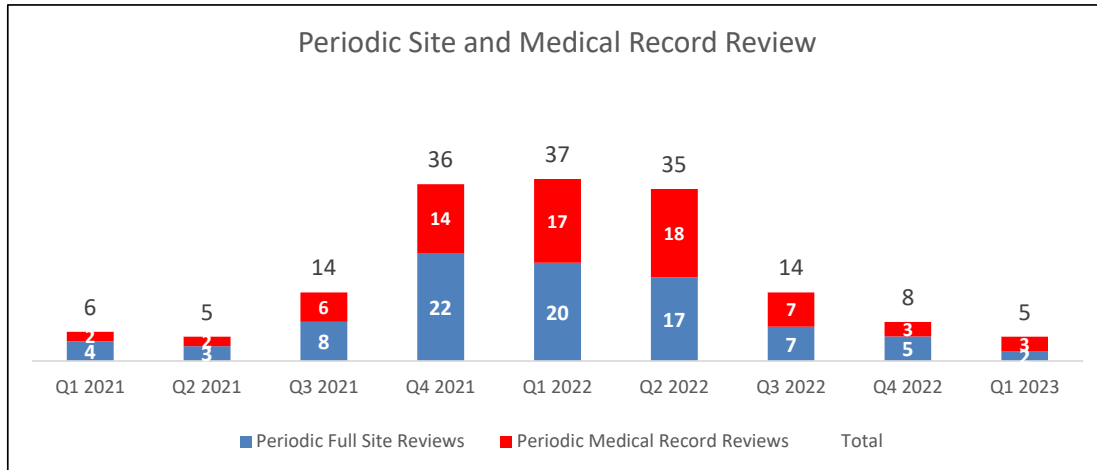


The number of initial site and medical record reviews is determined by the number of new providers requesting to join KHS’ provider network. There were 3 IFSRs and 4 IMRRs completed in Q1 of 2023.

B. Periodic Full Site and Medical Record Reviews

Periodic reviews are required every 3 years. The due date for Periodic FSRs is based on the last Initial or Periodic FSR that was completed. The volume of Periodic Reviews is not controlled by KHS. It is based on the frequency dictated by DHCS.

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The above chart reflects the number of Periodic Full Site Reviews and Medical Record Reviews that were due and completed for each quarter. There was a lower volume of site reviews completed in Q4 2022 than we typically experience. Overall, we anticipate less reviews than normal this year due to the bolus of backlogged reviews from COVID that were completed.

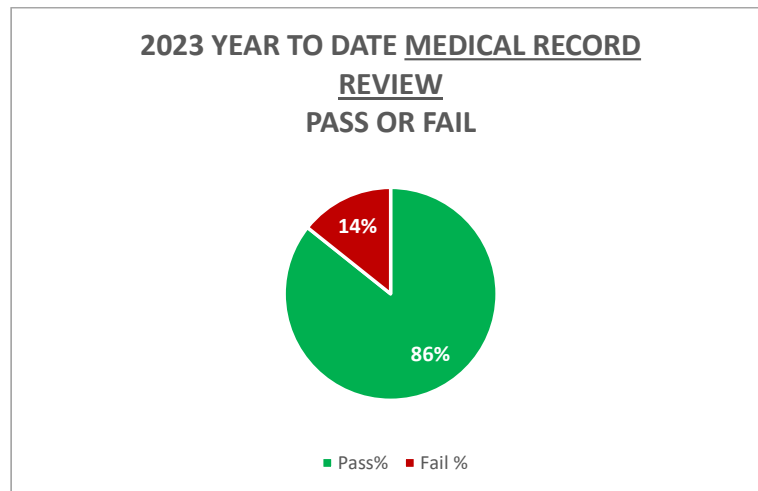
Year to Date (YTD) Initial and Periodic FSR Pass or Fail Rate:

Effective in Q4 of 2021, we changed identification in this QI Quarterly report to use Based on DHCS' standard 80% or higher is considered as passed. Scoring 80% - 89% is considered a "conditional pass" and requires a CAP only for the elements that were non-compliant. A score below 80% is considered a Fail and requires a CAP for the entire site or medical record review.

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For 2023 YTD, 100% of the Initial and Periodic site reviews performed passed. There were 5 site reviews completed by the end of March 2023.



For 2023 YTD, 86% of the Initial and Periodic medical record reviews performed passed. There were 7 medical record reviews completed YTD, 1 of these reviews failed in the first audit. Since the volume of medical records reviews completed is low the fail % is statistically not valid. The one

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failed site review was completed, and CAP was closed. We will continue to monitor this for any trends.

For Q1 2023, top #3 deficiencies identified for Opportunities for improvement in site reviews are:

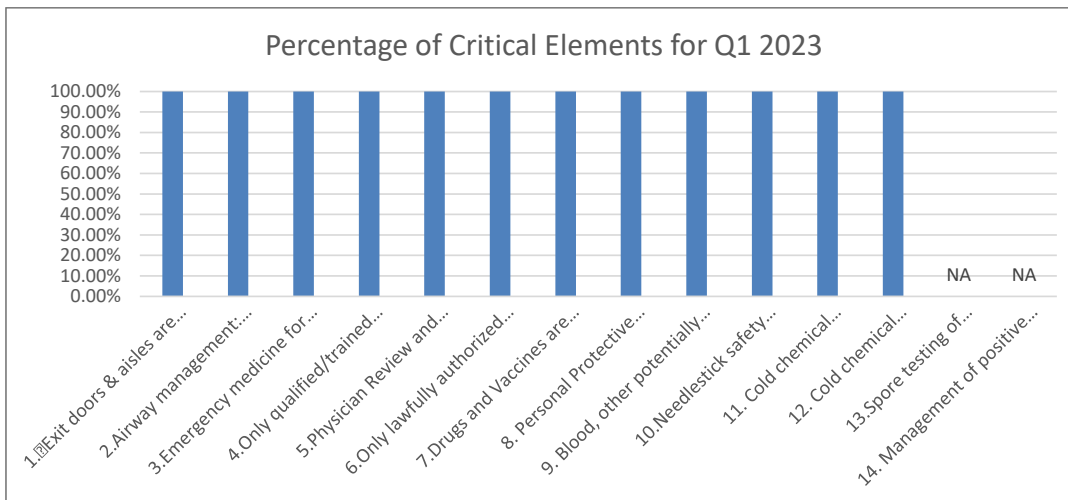
1. Disability Rights and Provider Obligation not found on site.
2. Site not registered with CAIR.
3. Staff and Physician training missing for Patient Confidentiality

For Q1 2023, top #3 deficiencies identified for Opportunities for improvement in medical record reviews are:

1. Hearing Screen not documented.
2. Folic Acid supplementation not documented.
3. Adult Immunization not given according to ACIP guidelines.

Folic Acid supplementation was one common MRR deficiency identified from previous quarter as well. We will continue to monitor for any trend.

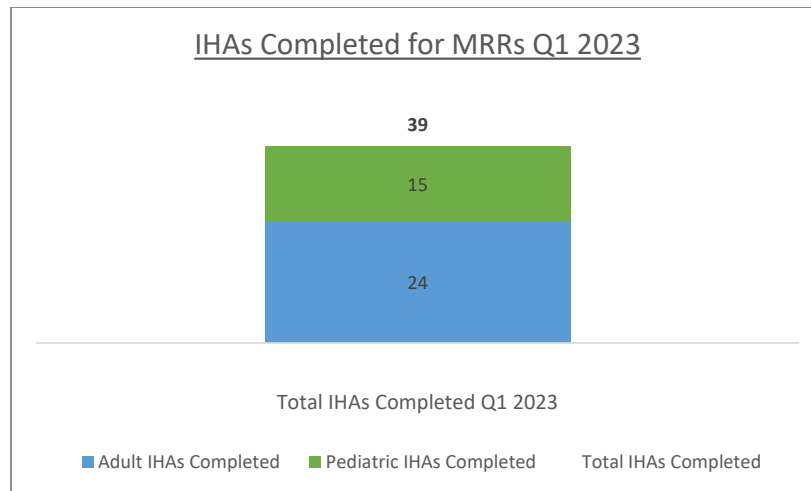
C. Critical Elements (CE) Percentage for Site Reviews:



There were 5 FSRs completed for Q1, and all the sites have passed the CEs. We will continue to monitor for any trends. CE #13 and #14 were not applicable for any of the sites completed, hence it does display any score.

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D. IHA's percentage for MRRs:



***Percentage-of IHAs completed = IHEBA+SHA's**

For Q1 2023, based on the medical record reviews, 39 IHA's were completed. 15 total pediatric charts and 24 adult charts. 11 out of the 15 pediatric charts were compliant and 4 were non-compliant. 22 out of the 24 were found to be compliant for the adult charts and 2 adult IHA's were found to be non-compliant. Education was provided for the non-complaint charts. Compared to previous quarter, the volume of IHAs completed reduced by 13% because fewer MRRs were completed this quarter (fewer MRRs since the Backlog was completed).

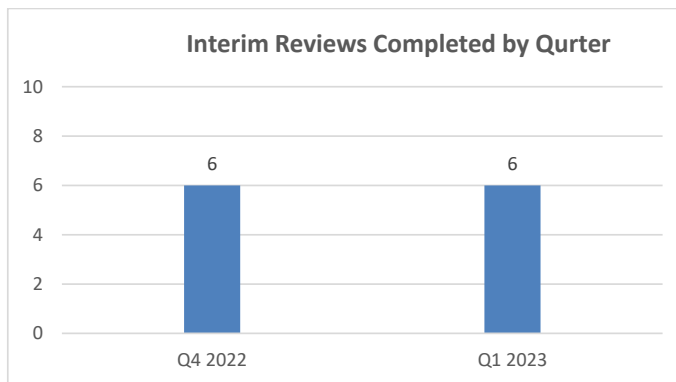
Effective January 2023, an Initial Health Appointment replaced the Initial Health Assessment. Changes to the IHA no longer requires providers to utilize the age-appropriate Staying Healthy Assessment (SHA). An IHA must include all the following:

- A history of the Member's physical and mental health.
- An identification of risks.
- An assessment of need for preventive screens or services.
- Health education; and
- The diagnosis and plan for treatment of any diseases.

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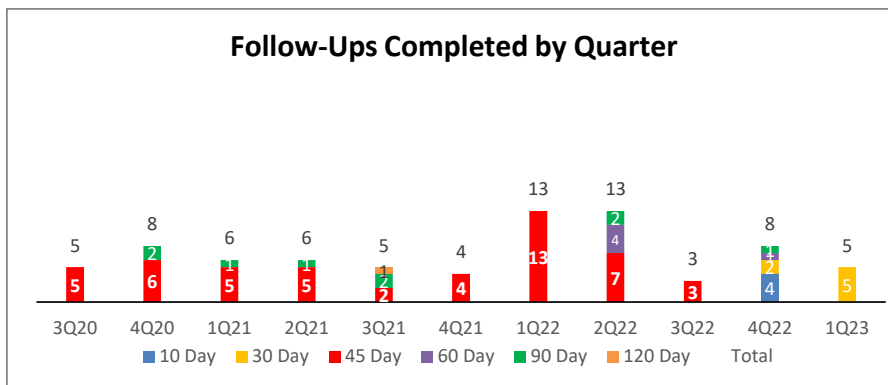
E. Interim Reviews:

Interim Reviews are conducted between Initial and first Periodic Full Site Reviews or between two Periodic Full Site Reviews. Typically, they occur about every 18 months. These reviews are intended to be a check-in to ensure the provider is compliant with the 14 critical elements and as a follow up for any areas found to be non-compliant in the previous Initial or Periodic Full Site Review.



For the Q1 2023, there were 6 Interim reviews completed. Due to the pandemic, KHS has not been conducting Interim Reviews since January of 2021. Interims were reimplemented in October 2022, and for the Q3 2022 there were 6 Interim reviews completed.

F. Follow-up Reviews after a Corrective Action Plan (CAP):



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The above chart reflects the total number of follow-ups completed for each quarter. For Q1 2023, there were 5 30-day follow-ups completed. All CAPs were closed.

IV. Quality Improvement Projects:

A. Performance Improvement Projects (PIPs):

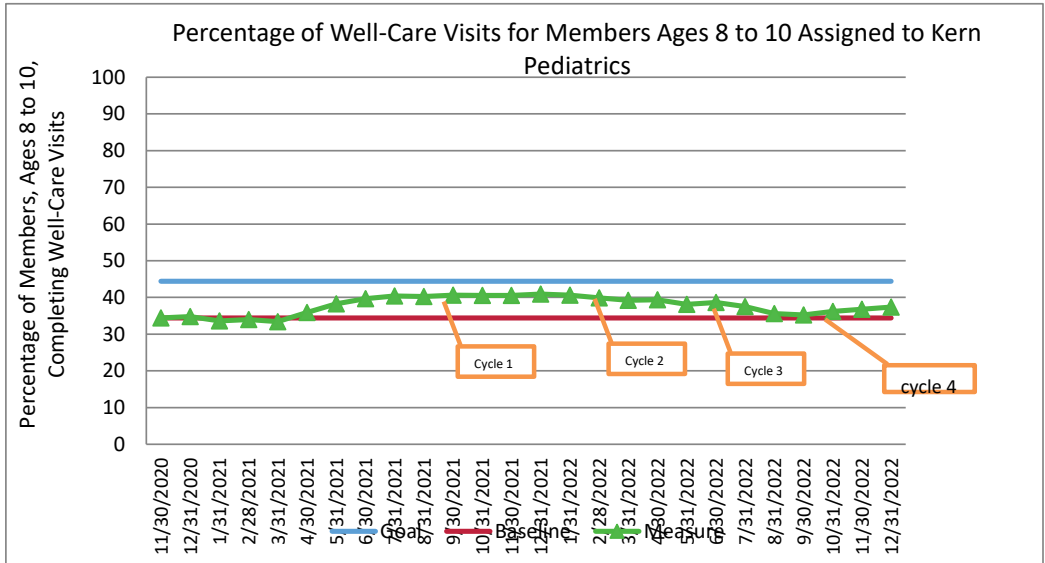
The Department of Health Care Services (DHCS) requires MCPs to annually report performance measurement results and conduct ongoing Performance Improvement Projects (PIPs) specific to measures that did not meet MPL. DHCS initiated a cycle of PIPs for 2020-2022 in November of 2020 through the EQRO, HSAG. The 2 current PIPs are:

Health Care Disparity in Well Care Visits ages 3-21 (WCV):

This PIP targets health care disparities to improve the health and wellness of low-income children and adolescents, ages 3 to 21, through well-care visits. After reviewing the baseline data, a narrowed focus was identified for the 8–10-year-old population. Health Equity (WCV) PIP completed the testing phase at the end of December. The testing phase of the PIP concluded at the end of December 2022. Currently, we're in the final phase of the PIP, which consists of analyzing outcomes and determining the sustainability of the PIP for final submission to HSAG in April.

Below is the run chart showing the baseline, SMART AIM goal and the measure rate through the duration on the PIP. Please note that this is preliminary data awaiting review and final approval from HSAG.

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Cycle 1	Cycle 2	Cycle 3	Cycle 4
09/06/2021-01/31/2022	02/01/2022 to 05/31/2022	06/01/2022 to 09/31/2022	10/01/2022 to 12/31/2022

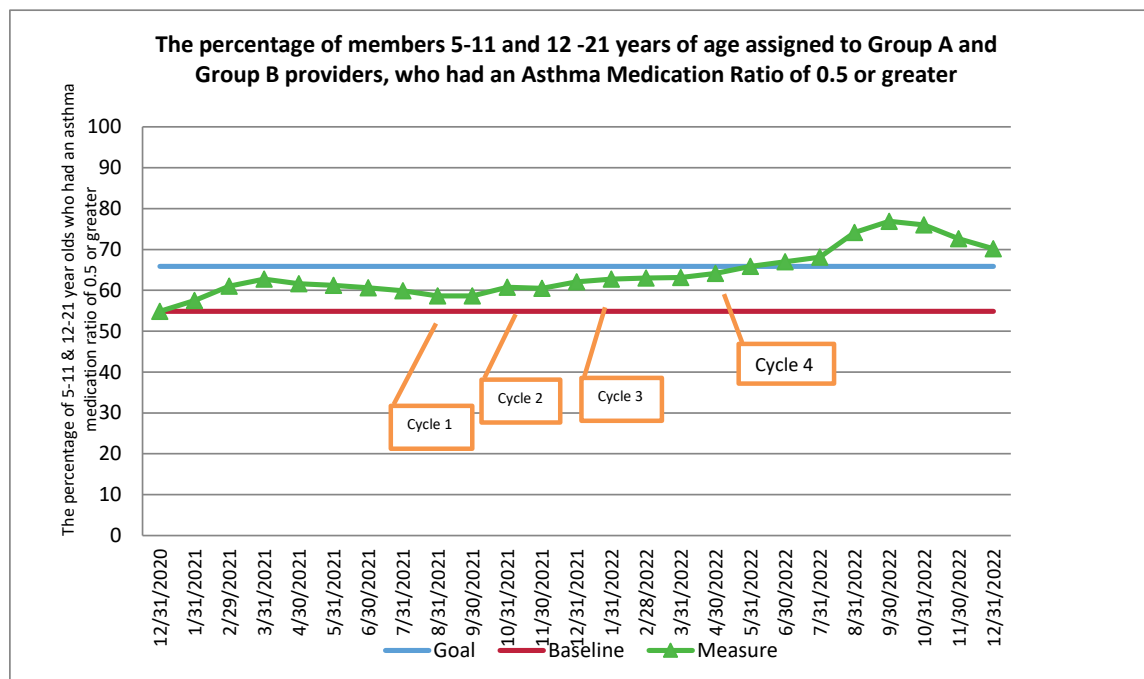
We identified statistically significant improvement with the interventions on the WCV targeted population and the overall rate for WCV. We’ve expanded the primary intervention to other MCAS measures to increase the potential for more members to close gaps in care.

Child/Adolescent Health-Asthma Medication Ratio (AMR):

The AMR PIP targets children and adolescents ages 5-11 and 12-21 who are non-compliant with their asthma medications. A two-pronged approach is being used for this project. One group of members is utilizing the Asthma Mitigation Project (AMP) for focused interventions. The AMP was developed as a special project by the Central California Asthma Collaborative (CCAC) to provide in home or virtual assessments, support, and education to asthmatics, including a subset of KHS members who are non-compliant for the AMR MCAS measure. The second group of members are a part of KHS’ collaborative effort from the Health Education and Pharmacy teams for focused interventions.

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The AMR PIP was submitted to HSAG for the final submission. Below is the run chart showing the baseline, SMART AIM goal, and the measure rate through the duration on the PIP. Please note that this is preliminary data awaiting review and final approval from HSAG.



We achieved our SMART AIM goal and identified statistically significant improvement for the targeted population of the AMR PIP. We’re awaiting the final review from HSAG.

B. Red Tier & Strike Team

The Strike team has been working diligently on implementing initiatives and interventions to improve the compliance rates of MCAS.

Below are progress highlights of the strike team efforts to improve the overall compliance rates of the MCAS measures and support the Red Tier strategies:

- **Red Tier Strategy:** Data Accuracy, Completeness, & Timeliness
 - Obtaining EMR access and cross walking data to reflect real-time compliance.

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- Receiving appointment data exchange from providers in order to review gaps in care closure opportunities.
- **Red Tier Strategy: QI Training & Resources for KHS staff & providers**
 - Partnering with Learning and Development team on a Quality Improvement & MCAS 101 e-learning education program for designated member and provider-facing KHS departments and provider groups.
 - Developed a provider guide & coding card with descriptions of MCAS measures for current measure year & MCAS codes for compliance and tips for improving measure performance.
- **Red Tier Strategy: Collaboration & Communication**
 - 3/29 – Kickoff of Monthly KHS Provider Partnership Webinar
 - Purpose - to provide a platform for KHS and Providers to collaborate in order to discuss best practices, barriers, opportunities for improvements and to provide regulatory & organizational updates.
 - Over 50 plus provider groups attended.
- **Strike Team Progress Highlights:**
 - Realigned Physician Pay for Performance (P4P). Incentivized physicians to go over and beyond to close gaps in care. Providers were educated of all changes to program and the strategic focus for 2023, modification to the P4P to tie performance to minimal performance level (MPL) compliance and changed the frequency of payment from quarterly to monthly.
 - Ongoing Baby Steps program. Monthly education guides are sent to members regarding prenatal and postpartum care - including what to expect during pregnancy and after. Additionally, there are resources to help track appointments for moms and babies.
 - 1st Quarter 2023, Member Engagement Reward Program Campaigns, included:
 - Text message to encourage members to schedule their preventative health services and inform them of incentive rewards.
 - Mailers sent out to 85K households encouraging members to schedule preventative health care services.
 - Provider Bulletin update on Well Child Visits.
 - Robocalls to members who were unable to be reached by text or live calls.
 - Social Media Posts educating and encouraging members to schedule preventative health care screenings (Cervical Cancer, A1C testing, Prenatal visits).
 - Operationalizing the outreach program. Partnering with all member-facing departments to ensure all outreach efforts support each other and develop a robust process to ensure there is no duplication of efforts.

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- Conducted an in-service meeting with Outreach team. The objectives of the in-service were the following:
 - Provide an overview of MCAS measures.
 - Inform of KHS historical MCAS performance
 - Inform of the critical role they play in outreaching to the members.
- The Strike team will continue to meet with the outreach team regularly to get feedback from them on opportunities to improve the process.
- By stratifying the data by ages, the outreach team is able to prioritize calling members aging out of measures (WCV, CIS-10, IMA-2, LSC.W30) within the next 45 days to schedule preventative health care services.
- Updating member incentives to incentivize members for completing A1C testing.
- Collaborating with *Early Head Start/ Head Start* program to focus on early childhood immunizations and lead screening.
- Engaging with California Farmworker Foundation to focus on preventative health care screenings.
- Initiate partnership with mobile unit providers to host mobile clinics in different geographical areas for preventative health services.
- Pilot point of service gift cards for closing gap in care.
- Partnered with local Telehealth organization to outreach, schedule, and complete follow up visits for members who have been to ER for substance use disorders and/or BH issues.

C. NCQA Accreditation Readiness Review Consultant RFP Project:

The NCQA Readiness Review is on track with the following accomplishments in March:

- Interview sessions with departments were completed by month end, as scheduled.
- Health Equity Standards Training has been scheduled in several small sessions between April 26th and May 4th.
- Readiness Assessment Report will be delivered by the Mihalik Group (TMG) by April 17.
- A detailed work plan will follow completion of the readiness review.

V. Managed Care Accountability Set (MCAS) Updates (also referred to as HEDIS):

Below are the YTD MCAS rates from MY2023 compared to MY2022:

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MCAS MY2023 & MY2022 Performance Trending Metrics													
Measure	Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
AMR	2022	60.57%	68.79%	▲68.71%	68.67%	68.99%	68.68%	68.59%	69.26%	67.98%	67.45%	66.68%	66.65%
	2023	65.95%	69.62%	▼67.25%									
BCS	2022	41.02%	42.37%	▼44.21%	45.00%	46.26%	47.57%	48.94%	49.87%	51.13%	52.18%	53.26%	55.23%
	2023	37.45%	43.47%	▲44.90%									
CBP	2022	3.15%	6.84%	▼10.37%	14.12%	15.74%	20.90%	23.71%	26.81%	29.00%	30.22%	31.16%	32.66%
	2023	7.89%	17.33%	▲24.56%									
CCS	2022	39.22%	39.89%	▼41.06%	41.99%	43.02%	43.93%	45.00%	46.02%	47.04%	47.87%	48.87%	50.46%
	2023	43.48%	44.24%	▲45.44%									
CDEV	2022	2.34%	3.45%	▼4.32%	5.41%	6.62%	7.68%	8.73%	9.42%	9.83%	10.00%	10.15%	10.23%
	2023	3.99%	6.79%	▲7.09%									
CHL	2022	14.79%	24.82%	▼30.55%	34.58%	37.41%	40.41%	43.40%	45.28%	47.18%	48.98%	50.76%	53.21%
	2023	21.27%	29.20%	▲34.18%									
CIS-10	2022	11.82%	13.21%	▲14.37%	15.35%	16.00%	17.27%	17.58%	17.76%	18.04%	18.43%	18.94%	19.15%
	2023	11.06%	12.94%	▼14.36%									
FUA 30Day follow up	2022	3.03%	5.49%	▼7.59%	8.70%	9.29%	9.27%	10.41%	11.11%	10.98%	10.84%	10.99%	10.61%
	2023	6.41%	9.95%	▲10.49%									
FUM 30Day follow up	2022	9.76%	13.00%	▲12.34%	12.69%	12.90%	14.97%	14.61%	13.98%	14.47%	15.56%	15.87%	17.06%
	2023	20.51%	12.26%	▼10.98%									
HBD*	2022	99.84%	92.93%	▼87.25%	81.38%	78.48%	75.26%	72.48%	65.22%	63.19%	60.91%	60.01%	57.54%
	2023	98.27%	92.46%	▲83.46%									
IMA-2	2022	20.30%	21.45%	▲22.40%	24.07%	24.81%	26.36%	27.21%	28.75%	29.12%	29.51%	29.85%	30.38%
	2023	19.08%	20.84%	▼22.16%									
LSC	2022	36.86%	38.64%	▼39.76%	40.86%	42.27%	43.30%	44.18%	45.11%	45.79%	46.32%	46.50%	46.89%
	2023	42.76%	46.14%	▲48.54%									
PPC-Pre	2022	19.31%	24.03%	▲27.18%	29.76%	32.61%	36.01%	39.28%	41.75%	43.53%	43.77%	43.84%	42.79%
	2023	21.60%	23.77%	▼26.42%									
PPC-Post	2022	47.86%	52.61%	▲57.76%	59.93%	60.53%	62.79%	63.38%	63.38%	63.38%	67.57%	70.79%	71.26%
	2023	45.43%	51.98%	▼56.84%									
TFL-CH	2022	8.66%	8.68%	▲8.84%	9.00%	9.11%	9.25%	9.38%	9.58%	9.81%	9.97%	10.19%	10.30%
	2023	5.68%	8.54%	▼8.58%									
W30 (0-15M)	2022	32.16%	33.90%	▲34.52%	34.32%	34.65%	35.01%	34.61%	34.04%	33.68%	33.24%	33.52%	36.59%
	2023	25.71%	28.85%	▼29.86%									
W30 (15-30M)	2022	41.60%	44.67%	▼46.61%	48.86%	50.34%	51.49%	52.65%	53.34%	53.95%	54.28%	54.44%	54.92%
	2023	44.54%	47.79%	▲51.05%									
WCV	2022	1.40%	3.48%	▼6.86%	10.65%	13.63%	17.12%	20.70%	24.94%	28.04%	30.42%	33.70%	37.20%
	2023	1.83%	4.85%	▲8.37%	8.54%								

The above chart displays trending rates for MY2022 and MY2023. All the rates showed improvement in Mar 2023 compared to previous month Feb 2023. Please note March is too early to do analysis on

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rates as we have claim lags of 2-3months from date of service. We will continue to monitor our rates throughout the measurement year.

As of Feb 2023, **11 out of 18 measures showed improvement** compared to this month last year.



- AMR- Asthma Medication Ratio
- BCS- Breast Cancer Screening
- CBP- Controlling High Blood Pressure <140/90 mm Hg.
- CCS - Cervical Cancer Screening
- CDEV- Developmental Screening in the First 3 Years of Life
- CHL- Chlamydia Screening in Women Ages 16 – 24
- FUA- Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependence 30-Day Follow up.
- HBD- Hemoglobin A1c Testing & Control for Patients with Diabetes
- LSC- Lead Screening in Children
- W30 (15-30M)- Well Child Visits for Age 15 Months–30 Months. Children who turned 30 months old during the measurement year: Two or more well-child visits.
- WCV- Child and Adolescent Well-Care Visits

7 Measures that did not show improvement compared to last year are.








- CIS-10- Childhood Immunization Status- Comb0 10
- FUM- Follow-Up After Emergency Department Visit for Mental Illness 30-Day Follow up.
- IMA-2- Immunizations for Adolescents – Combo 2 (meningococcal, Tdap, HPV)
- PPC-Pre- Prenatal & Postpartum Care – Timeliness of Prenatal Care
- PPC-Post- Prenatal & Postpartum Care – Postpartum Care
- TFL-CH- Topical Fluoride for Children
- W30- (0-15M)- Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year: Six or more well-child visits.

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

HBD* is an inverse measure where a lower rate indicates better performance.

-  Green arrow indicates a rate increased.
-  Red arrow indicates a rate decreased compared to previous year Feb 2022.

Below are the MCAS MY2022 Rates: These are preliminary rates pending completion of the current MCAS Audit and Rate submission. Rates will be marked as final by June 1, 2023.

MY2022 MCAS Rate Tracking Report							
Note: These are Preliminary Rates awaiting HSAG validation.							
Hybrid Measures Held to MPL							
Measure	Current MY2022 Rate	MY2022 MPL	MY2021 KHS Rate	Current Vs. MY2021 MPL	Current Vs. MY2021	Numerators Required to meet MPL	
CCS	Cervical Cancer Screening	52.80	57.64	48.66	-4.84 	4.14	20
CIS-10	Childhood Immunization Status *	27.98	34.79	27.49	-6.81 	0.49	28
HBD-H9**	HbA1c Poor Control (>9.0%)*	39.42	39.9	42.09	0.48 	2.67	0
CBP	Controlling High Blood Pressure <140/90 mm Hg	60.58	59.85	57.18	0.73 	3.40	0
IMA-2	Immunizations for Adolescents – Combo 2 (meningococcal, Tdap, HPV)*	29.68	35.04	30.90	-5.36 	-1.22	23
PPC-Pre	Prenatal & Postpartum Care – Timeliness of Prenatal Care	87.35	85.4	82.73	1.95 	4.62	0
PPC-Post	Prenatal & Postpartum Care – Postpartum Care	83.94	77.37	84.18	6.57 	-0.24	0
LSC	Lead Screening for children	47.45	63.99	NA	-16.54	NA	68

CDC-H9** is an inverse measure, low rate indicates better performance.
MRR-Medical Record Reviews

Administrative Measures Held to MPL							
Measure	Current MY2022 Rate	MY2022 MPL	MY2021 KHS Rate	Current Vs. MY2021 MPL	Current Vs. MY2021	Numerators Required to meet MPL	
BCS	Breast Cancer Screening	56.68	50.95	54.23	5.73 	2.45	0
CHL	Chlamydia Screening in Women Ages 16 – 24	53.67	55.32	53.71	-1.65 	-0.04	182
FUA	Follow-Up After ED Visit for Substance Abuse – 30 day Follow up*	15.74	21.24	4.78	-5.50 	10.96	71
FUM	Follow-Up After ED Visit for Mental Illness – 30 days Follow up*	18.80	54.51	19.22	-35.71 	-0.42	251
W30 (0-15M)	Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year: Six or more well-child visits.	37.12	55.72	28.05	-18.60 	9.07	578
W30(15-30M)	Well-Child Visits for Age 15 Months–30 Months. Children who turned 30 months old during the measurement year: Two or more well-child visits.	55.12	65.83	51.01	-10.71 	4.11	640
WCV	Child and Adolescent Well-Care Visits*	40.64	48.93	37.96	-8.29 	2.68	10,584

Indicates KHS did not meet MPL

Indicates KHS need 5% or less to meet MPL

Indicates KHS met or exceeded MPL

Indicates KHS met or exceeded HPL

For MY2022, currently we are meeting MPL for 5 measures out of 15, BCS, PPC-Pre and PPC-Postpartum, HBD and CBP.

KERN HEALTH SYSTEMS
Quality Improvement Department Quarterly QI-UM Committee Report
Q1 2023

VI. Policy Updates: As of Q1 2023, there was one policy update to the Provider Preventable Conditions (PPC) Policy 2.72 to align with the 2024 DHCS Contract requirements.



KERN HEALTH SYSTEMS					
POLICY AND PROCEDURES					
SUBJECT: Provider Preventable Conditions (PPC)				POLICY #: 2.72-I	
DEPARTMENT: Quality Improvement					
Effective Date: 02/2015	Review/Revised Date: <u>05/10/2023</u> 1/9/2023	DMHC	X	PAC	X
		DHCS	X	QI/UM COMMITTEE	X
		BOD		FINANCE COMMITTEE	

 Emily Duran
 Chief Executive Officer

Date _____

 Chief Medical Officer

Date _____

 Chief Operating Officer

Date _____

 Chief Health Services Officer

Date _____

 Director of Quality Improvement

Date _____

 Director of Compliance and Regulatory Affairs

Date _____

 Director of Claims

Date _____

POLICY:
 Section 2702 of the Patient Protection and Affordable Care Act (Pub. L. 111-148) (the ACA) and federal regulations at 42 CFR.447.26, Title 42 of the Code of Federal Regulations (CFR) Sections

438.3(g), 434.6(a)(12)(i), and 447.26, and Welfare and Institutions Code Section 14131.11, prohibit payment of Medicaid/Medi-Cal funds to a provider for the treatment of a Provider Preventable Condition (PPC), except when the PPC existed prior to the initiation of treatment for that beneficiary by that provider. A provider must report the occurrence regardless of whether or not the provider seeks Medi-Cal reimbursement for services to treat the PPC. Reporting a PPC for a Medi-Cal beneficiary does not preclude the reporting of adverse events, pursuant to Health and Safety Code (H&S Code), Section 1279.1, to the California Department of Public Health (CDPH).

A provider reports a PPC by completing and submitting the Medi-Cal Provider-Preventable Conditions (PPC) Reporting Form (See Attachment A). Providers must submit the form within five days of discovering the event and confirming that the patient is a Medi-Cal beneficiary. When KHS becomes aware of a PPC, the KHS Quality Improvement (QI) Department submits the PPC to DHCS via the [DHCS online reporting portal](#). Evaluation of any claims received for payment of services provided related to a PPC are reviewed by a KHS Medical Director to determine if any clinical services billed are related to the PPC for the purpose of determining reimbursement. KHS, Network Providers, and Delegates shall not pay any Provider claims nor reimburse a Provider for a PPC in accordance with 42 CFR section 438.3(g).

DEFINITIONS:

Provider Preventable Conditions (PPCs) are conditions that meet the definition of a “health care-acquired condition” or an “other provider preventable condition” as defined below and by the Centers for Medicare & Medicaid Services (CMS) in federal regulations at 42 CFR.447.26(b). PPCs include both “Health Care Acquired Conditions” (HCACs) and “Other Provider Preventable Conditions” (OPPCs).

Health Care Acquired Conditions (HCACs) means a condition occurring in any inpatient hospital setting, identified as a HAC by the Secretary under section 1886(d)(4)(D)(iv) of the Act for purposes of the Medicare program identified in the State plan as described in section 1886(d)(4)(D)(ii) and (iv) of the Act; other than Deep Vein Thrombosis (DVT)/Pulmonary Embolism (PE) as related to total knee replacement or hip replacement surgery in pediatric and obstetric patients.

Other Provider Preventable Conditions (OPPCs) means a condition occurring in any health care setting that meets the following criteria:

- (i) Is identified in the State plan.
- (ii) Has been found by the State, based upon a review of medical literature by qualified professionals, to be reasonably preventable through the application of procedures supported by evidence-based guidelines.
- (iii) Has a negative consequence for the beneficiary.

(iv) Is auditable.

(v) Includes, at a minimum, wrong surgical or other invasive procedure performed on a patient; surgical or other invasive procedure performed on the wrong body part; surgical or other invasive procedure performed on the wrong patient. CMS Pub 100-03 Medicare National Coverage Determinations defines surgical or

invasive procedures as operative procedures in which skin or mucous membranes and connective tissue are incised or an instrument is introduced through a natural body orifice.

LTC facilities need only report other provider-preventable conditions (OPPCs). LTC facilities include the following facilities:

- Freestanding skilled nursing facilities,
- Freestanding or distinct part intermediate care facilities,
- Intermediate care facilities/developmentally disabled – habilitative,
- Intermediate care facility/developmentally disabled,
- Intermediate care facility/developmentally disabled – nursing,
- Freestanding and distinct part subacute facilities (adult and pediatric), and
- Distinct part skilled nursing facilities.

PROCEDURES:

1. Identification of Potential Provider Preventable Conditions

As part of the PPC identification process, KHS will ensure the following:

- a) Review of encounter data submitted by all providers for evidence of PPCs that must be reported via [DHCS' online reporting portal](#). Internally generated reports utilizing claims data are screened by Claims and Quality Improvement clinical staff for prompt identification of a PPC.
- b) PPCs are submitted according to instructions on the DHCS website, [Medi-Cal Guidance on Reporting Provider-Preventable Conditions](#).
- c) KHS providers will be informed regarding regulatory requirements —that all network providers must report PPCs to DHCS using [DHCS' online reporting portal](#).
- d) Network providers must also send a copy of all PPCs submitted to [DHCS' online reporting portal](#) to KHS to support appropriate claims adjudication.
- e) The Quality Improvement Department will retain copies of all PPC submissions to DHCS along with the original daily report and summary of the investigation outcome.

KHS will designate a QI clinical staff member to investigate any PPC identified in the daily PPC report. QI clinical staff will reference The Centers for Medicare and Medicaid Services (CMS) website for the most current [CMS ICD-10 Hospital Acquired Condition \(HAC\) List](#) to determine if the diagnoses codes or events are reportable as defined by DHCS.

2. Notification after discovery of potential Provider Preventable Conditions (PPC)

“Discovery” refers to when a provider first learns that a Medi-Cal patient had a Provider Preventable Condition (PPC) and confirms that the patient is a Medi-Cal beneficiary. The Department of Health Care Services (DHCS) understands that this might be after the patient has been discharged, including discovery during coding and billing. Discovery can occur in 3 locations:

- Hospital or LTC facility,
- Provider office, or
- Health plan.

Any PPC events validated by the designated QI clinical staff member will be reported to the QI Supervisor or Manager. The QI Manager or their designee will submit the PPC via [DHCS' online reporting portal](#). A copy of the report submitted in [DHCS' online reporting portal](#) will be retained by the QI Department along with a copy of the daily report and investigation summary. KHS' Compliance Department also receives and retains a copy of the DHCS notification and KHS report with investigation summary.

The QI Manager or their designee will notify KHS' Claims Management team at claimsmanagement@khs-net.com along with the Compliance Department at compliance@khs-net.com of any PPC reported to DHCS. The email will include a copy of the original encounter claims report of the PPC with the investigation summary and a copy of the online report submission to DHCS.

If the PPC is identified at the health plan during Utilization Management's (UM) review of medical records or through any other communications, the KHS UM staff will –submit a Potential Quality Issue (PQI) referral to the Quality Improvement Department and indicate that they have identified a PPC. KHS' QI Department will follow the process for validation of the PPC outlined above and process the PQI referral in accordance with Policy 2.70-I, Potential Quality Issue.

3. Delegation

KHS is responsible for ensuring that their delegates comply with all applicable state and federal laws and regulations, contract requirements, and other DHCS guidance, including APLs and Policy Letters. KHS will communicate the policy requirements to all delegated entities and subcontractors. KHS will ensure that all their own policies and procedures, as well as the policies, procedures, and practices of any delegates, sub plans, contracted providers, or subcontracted Independent Physician Associations or medical groups, comply with these requirements and those located in any applicable APL.

ATTACHMENTS: None

REFERENCE:

Policy 6.01-P Claims Submission and Reimbursement
Policy 2.70-I Potential Quality Issue
Section 2702 of the Patient Protection and Affordable Care Act (Pub. L. 111-148)
Title 42 CFR.447.26,
Title 42 CFR 438.3(g), 434.6(a)(12)(i), and 447.26,
Welfare and Institutions Code Section 14131.11
Health and Safety Code (H&S Code), Section 1279.1
CMS Pub 100-03 Medicare National Coverage Determinations

Revision 2023-05: Updated to align with 2024 DHCS Contract. 2022-05: Policy approved by PAC and QI-UM Committees. Policy accepted as File and Use by DHCS on 9/15/2022 and DMHC approved on 10/18/2022. Revision April 2022: Changed policy ownership to the Quality Improvement Department; Added clarifications to the process for reporting PPCs to DHCS' online portal, KHS retention of PPC reporting; verified all regulatory references; added links to DHCS and CMS sites **Revision 2018-11:** Updates to policy by Administrative Director of Health Services following internal audit review for APL 17-009. **Revision 2017-11:** Policy revised by Administrative Director of Health Services. **Revision 2015-02:** Policy developed by Utilization Department to comply with DHCS All Plan Letter 13-007.



**KERN HEALTH
SYSTEMS**

KERN HEALTH SYSTEMS					
POLICY AND PROCEDURES					
SUBJECT: Initial Health Appointment				POLICY #: 2.73-P	
DEPARTMENT: Quality Improvement					
Effective Date:	Review/Revised Date:	DMHC		PAC	X
		DHCS	X	QI/UM COMMITTEE	X
		BOD		FINANCE COMMITTEE	

_____ Date _____
Emily Duran
Chief Executive Officer

_____ Date _____
Alan Avery
Chief Operating Officer

_____ Date _____
Martha Tasinga, MD
Chief Medical Officer

_____ Date _____
Deborah Murr, RN, BS-HCM
Chief Health Services Officer

PURPOSE:

To describe the Initial Health ~~Appointment~~Assessment (IHA) requirements and associated activities of Kern Health Systems (KHS) and its contracted primary care providers (PCPs) via oversight and monitoring by the Quality Improvement (QI) Department. This policy is in alignment with KHS' Population Health Management (PHM) Policy.

POLICY:

Contracted PCPs are responsible for the completion and documentation of IHAs within 120 calendar days of member's enrollment with the Plan, ~~which include an age appropriate Individual Health Education Behavioral Assessment (IHEBA),~~ pursuant to the standards outlined in All Plan Letter (APL) 22-030 Initial Health Appointment (IHA).MMCD Policy Letter: No. 08-003.

~~PCPs must administer the Staying Healthy Assessment (SHA) or other DHCS approved IHEBA as part of the IHA, and re-administer at age appropriate intervals thereafter to all new members, including SPD members. All newly enrolled members must receive an IHA within 120 days of enrollment (DHCS Policy Letter 08-003).~~ A minimum of three documented attempts must be made to schedule the IHA, including at least one phone call and one letter.

The IHA consists of but is not limited to:

1. An IHA must include all of the following:

- A history of the Member's physical and mental health, and psychosocial
 - An identification of risks
 - ✓ This includes identification of social determinants of health and gaps in services.
 - An assessment of need for preventive screens or services
 - ✓ For children and youth (i.e., individuals under age 21), Early and Periodic Screening, Diagnostic and Treatment (EPSDT) screenings will continue to be covered in accordance with the American Academy of Pediatrics (AAP) /Bright Futures periodicity schedule, as referenced in APL 19-010.
 - ✓ KHS will ensure provisions of preventative screenings for adults as recommended by United States Preventive Services Taskforce (USPSTF) but will no longer require all of these elements to be completed during the initial appointment, so long as members receive all required screenings in a timely manner consistent with USPSTF guidelines.
 - The diagnosis and plan for treatment of any diseases
 - ✓ Providers will refer members to KHS Utilization Management and Population Health Management Department for services as indicated.
 - Health education
 - ✓ Providers will refer members to KHS Health Education Department for services as indicated.
- ~~a. A comprehensive health history (medical, social, family)~~
 - ~~b. Physical exam, including a systems review~~
 - ~~c. The completion of the Staying Healthy Assessment~~
 - ~~d. Immunizations~~
 - ~~e. Counseling, including Tobacco Cessation~~
 - ~~f. Medical testing and treatment~~
 - ~~g. Blood Lead Level~~

Although there is no specific form, documentation of this visit and assessment must be made in the patient’s medical record and include all age-appropriate physical evaluation elements.

~~During their Initial Health Assessment, members need to complete a Staying Healthy Assessment (SHA) or an Individual Health Education Behavioral Assessment (IHEBA) Tool in their age category. The SHA/IHEBA identifies risky health behavior to promote positive lifestyle changes. Acceptable SHA forms used by age group are available for download at the California Department of Health Care Services’ (DHCS) [Staying Healthy Assessment website](#).~~

DEFINITIONS:-

Initial Health Assessment (IHA)	The IHA is a comprehensive history and physical examination during the member’s initial PCP encounters and includes the administration of the Staying Healthy Assessment (SHA) or other DHCS-approved IHEBA.
Individual Health Education Behavioral Assessment (IHEBA)	The IHEBA enables a provider of primary care services to comprehensively assess the member’s current acute, chronic, and preventive health needs as well as identify those members whose health needs require coordination with appropriate community resources and other agencies.
Staying Healthy Assessment (SHA)	The SHA is a standardized health assessment tool or IHEBA created by DHCS to be used for all Medi-Cal members. The tool is designed to assess the member’s current acute, chronic, and preventive health needs as well as identify those members whose health needs require coordination with appropriate community resources and other agencies.

PROCEDURES:

1. IHA Awareness

- ~~A.~~ All members have access to a Member Handbook / Evidence of Coverage, which informs members about the importance of contacting their PCP right away to schedule a “new member exam” or IHA.
- ~~A.B.~~ ~~Providers may reference KHS’ Population Health Management (PHM) IHA Policy~~
- ~~B.C.~~ PCPs are educated about performing the IHA, ~~including administration of the SHA/IHEBA,~~ through provider trainings, Provider Bulletins, information, and training module available on the KHS’ website, and/or individual education by Provider Network Management Representatives, Quality Improvement Nurses, or the Health Education team.
- ~~C.D.~~ IHA Member Identification: PCPs can access a list of members needing an IHA completed through the Provider Portal. The listing is updated monthly. The list includes:

1. Member name.
2. Enrollment date,
3. Date of birth,
4. Gender
5. IHA Due Date
6. Address and telephone number, and
7. PCP name and Provider ID.

~~2. IHA Administration~~

~~A. Administration of the SHA/IHEBA may be done in the following ways:~~

- ~~1. Self-completion of the SHA/IHEBA in a waiting or exam room prior to the exam, or~~
- ~~2. Patients may be asked SHA/IHEBA questions verbally and responses recorded directly in the patient's electronic medical record or SHA/IHEBA questionnaire form.~~
- ~~3. Members have the right to refuse to answer any or all questions in the SHA/IHEBA.~~
 - ~~a. PCPs must document the refusal on the SHA/IHEBA form by documenting the patient's name and date attempted on first page.~~
 - ~~b. The box, "Patient Declined the SHA/IHEBA," must be checked on the last page.~~
 - ~~c. The PCP must sign, print name, and date the last page.~~
 - ~~d. The PCP must sign, print name, and date an age-appropriate SHA/IHEBA each subsequent year verifying the patient's continued refusal to complete the SHA/IHEBA.~~
- ~~4. If the SHA/IHEBA is documented in the electronic medical record, then all the SHA/IHEBA components must be included.~~
- ~~5. The SHA/IHEBA must incorporate educational interventions (such as counseling and referral) for any identified risk behaviors, and PCPs must document such in the patient's chart.~~
- ~~6. As soon as possible and no later than 60 calendar days following the IHA and SHA/IHEBA, PCPs must plan any necessary follow-up services, including diagnostic and/or treatment services for risk factors or disease conditions identified. This includes preventive services such as provision of age-appropriate immunizations in accordance with the findings of the IHA. This includes referral of pregnant, breastfeeding, or postpartum women, or a parent/guardian of a child under the age of five (5) to the WIC program and is a required component of the IHA.~~
- ~~7. PCPs must follow the U.S. Preventive Services Task Force (USPSTF) guidelines for asymptomatic, healthy adult members, for provision of preventive services.~~
- ~~8. PCPs are required to make at least three documented attempts to contact a member to schedule an IHA, including at least one telephone contact and one written contact. If the PCP is unable to reach the member or the member refuses an appointment, Member Services should be contacted for assistance. The PCP must attempt to perform the IHA at subsequent member office visits, even if the 120-day period has lapsed. At least three documented attempts that demonstrate unsuccessful efforts to contact a member and schedule an IHA are considered evidence in meeting the IHA requirement.~~
- ~~9. PCPs must report immunizations administered during an IHA to appropriate immunization registries.~~
- ~~10. PCPs must submit claims and encounter data for each IHA.~~
- ~~11. PCPs will ensure that completed IHA and IHEBA forms are included in each member's medical record and available during subsequent visits.~~

3.2. IHA Monitoring

A. KHS utilizes 3 mechanisms for tracking and monitoring timely completion of IHAs.

1. Completeness of the IHA documentation ~~including the use of the SHA/IHEBA~~ will be monitored through Provider Site Reviews and the medical record review portion of that process. When non-compliance with the requirements for administering the IHA are identified, the KHS Certified Site Review nurse educates the provider on the requirements and issues a corrective action plan.
2. KHS runs a monthly report, IHA Members Report, listing all members who are compliant and non-compliant with the requirement for receiving an IHA and sends an educational and information letter to both the member and their assigned PCP.
3. Twice per year, a designated QI nurse completes an audit of PCPs by sampling a selection of members identified through the IHA Members Report listed above as compliant. See Attachment A, IHA Audit Tool. The goal is to ensure that all components of the IHA have been completed and documented in accordance with DHCS regulatory requirements, KHS policies, and KHS Medi-Cal contract requirements. A minimum of 100 newly enrolled members will be reviewed from the report for IHA compliance. Providers who are not compliant with all aspects of completing the IHA receive an informational and educational letter advising them of the deficiencies and what the expectations are for the assessment. Informational references to DHCS' website and training for the Staying Health Assessment are included in the provider communication along with citations for DHCS' applicable policy letters.

B. Corrective Action for Non-Compliance

1. Providers who are identified as non-compliant with all aspects of completing the IHA and receive an audit score of 75% or less twice in a given year will be contacted by a KHS Medical Director to discuss the findings and determine a plan of action.
2. Providers who are repeatedly non-compliant after contacted by a KHS Medical Director will be required to submit a Corrective Action Plan (CAP) within 30 days of the findings. The CAP must be reviewed and approved by a KHS MD.
3. Providers who are placed on a CAP will be included in both audits following the CAP or until corrective action is maintained.

ATTACHMENTS:

- ~~• Attachment A - IHA Provider Non-Compliance Letter~~
- ~~• Attachment B - IHA Member Non-Compliance Letter~~
- Attachment AC - IHA Bi-Annual Audit Tool
- Attachment BD - Educational Letter for IHA - Preventive Services Audit

REFERENCE:

2022.03: The policy was developed to comply with 2021 DHCS Medical Audit CAP.

KHS Policy: ~~ies:~~

~~ALL PLAN LETTER 22-030~~

~~MMCD Policy Letter: No. 14-004~~

~~MMCD Policy Letter: No. 13-001~~

| [MMCD Policy Letter: No. 08-003](#)

DHCS Contract: Exhibit A, Attachment 10

DHCS Contract: Exhibit A, Attachment 18, Provision 10.A 1 & 2



To: KHS QI-UM Committee

From: Misty Dominguez, RN

Date: 06/2023

Re: Utilization Management Department Reporting Q1 2023

Background

Utilization Management (UM) is focused on ensuring KHS members receive the right care at the right time in the right setting. To achieve this goal, UM works diligently to ensure all department processes are regulatorily compliant, staff is well trained, and all decision are made based on medical necessity.

Discussion

This report is a summary of key metrics reflective of the Utilization Management Department's performance in the 1st quarter of 2023.

Fiscal Impact

N/A

Requested Action

Request to approve and file UM Q1 2023 report.

Utilization Management Executive Summary

With membership at over 373,000, the Utilization Management Department continues to evolve processes to ensure timeliness and efficiency is achieved to best serve our members.

The Utilization Management (UM) Department continues to adopt policy that coincides with State directives, collaborate with our community providers to create processes that are provider friendly and efficient and continues to actively monitor performance statistics to ensure industry standards are met or exceeded.

In Q1 2023, the Utilization Management Team continues to review policy and procedure, perform gap assessment and work through readiness planning in preparation for:

- 2024 Contract with DHCS
- NCQA Accreditation Process
- Dual Eligible (D-SNP) Project

following statistical summary reflects Utilization Management performance through 1st quarter 2023.

Respectfully submitted,

Misty Dominguez

Misty Dominguez, MSN, RN, CCM, NE- BC
Director, Utilization Management
Kern Health Systems

Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

Timeliness of Decision Trending

Summary:

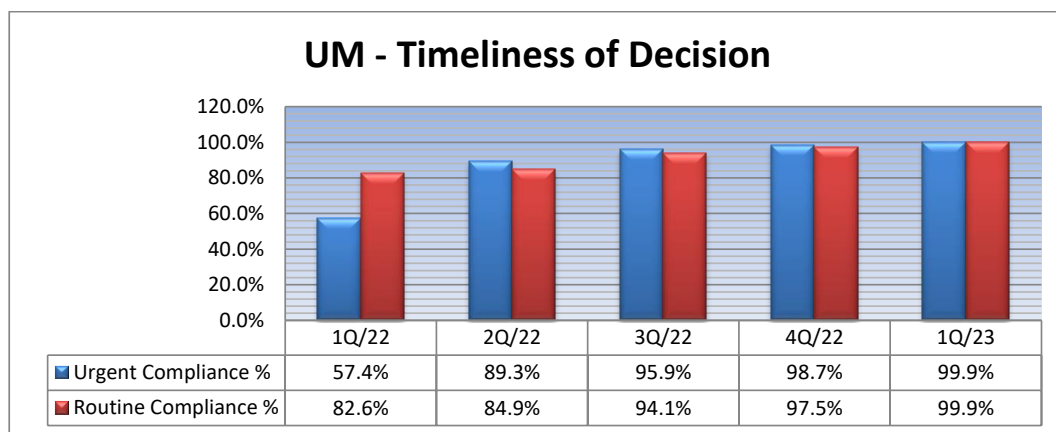
Quarterly audits are conducted to ensure compliance with DMHC requirements, KHS Contractual Agreement with the Department of Health Services, and KHS Policy and Procedures. Referrals are submitted and have specific turn-around-times set for each type of referral.

Providers may indicate 'Urgent' on the referrals indicating a decision needs to be made within 3 business days. Routine/non-emergent referrals must be processed within 5 business days. Once an urgent referral has been reviewed it may be downgraded for medical necessity at which time the provider will be notified via letter that the referral has been re-classified as a routine and nurse will clearly document on the referral "re-classified as routine". Random referrals are reviewed every quarter to observe timeliness. 10% of referrals received are reviewed monthly.

For those referrals that are found to be out of compliance with turn-around-timelines, the case manager and support staff are notified, and importance of timeframes discussed to help ensure future compliance.

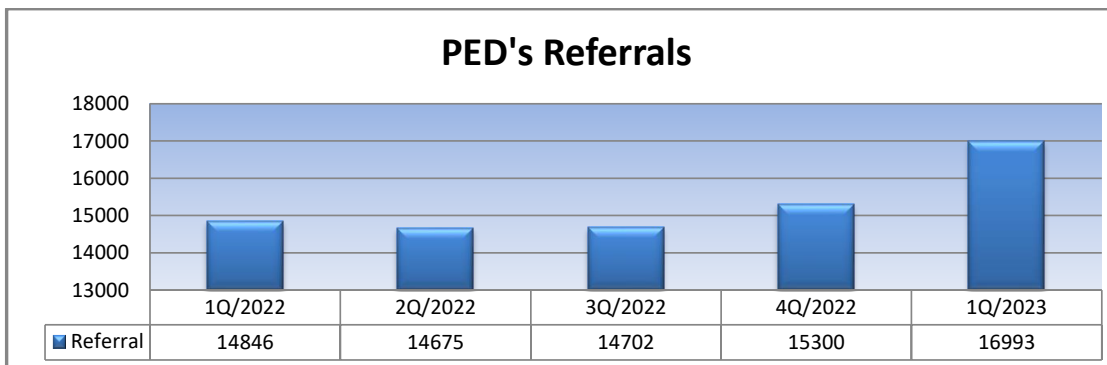
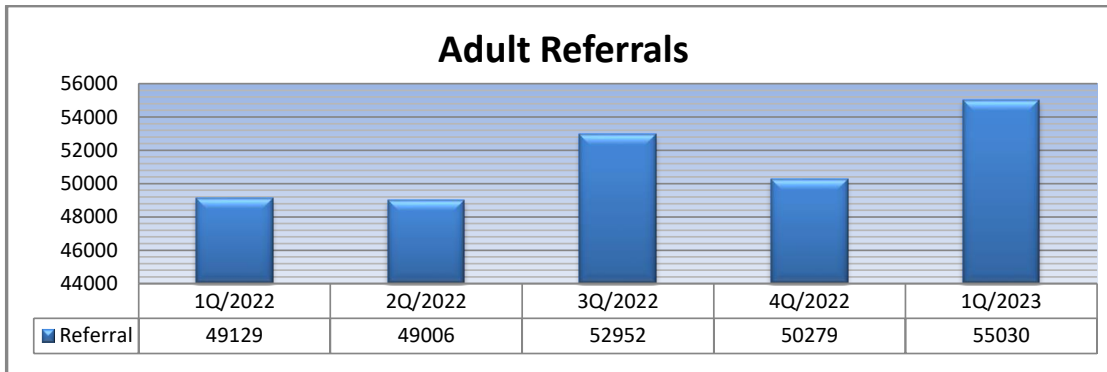
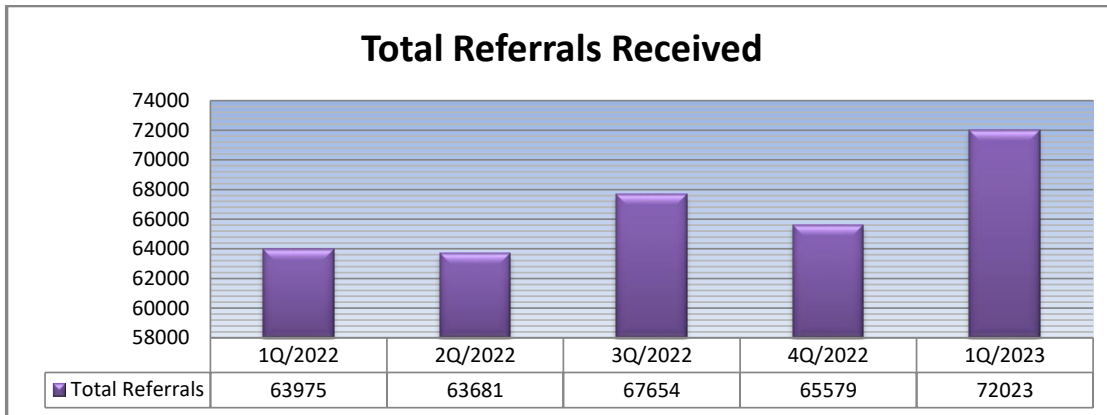
Urgent: Response back to Provider in 3 business days
Routine: Response back to Provider in 5 business day

There were **74,074** referrals (72,023 received, 2,051 internally generated) processed in the 1st quarter 2023 of which 6,625 referrals were reviewed for timeliness of decision. In comparison to the 4th quarter's processing time, routine referrals increased from the 4th quarter which was 97.5% and urgent referrals increased from the 4th quarter which was 98.7% to **99.9%**.



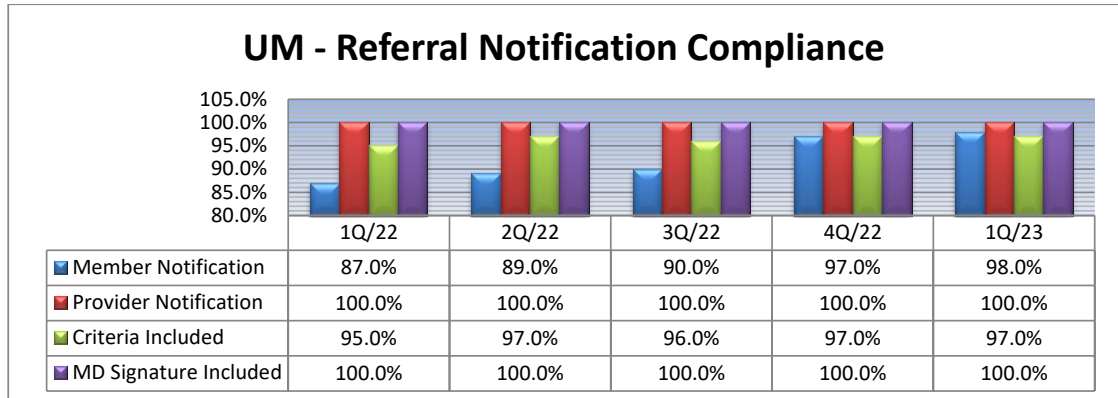
Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

Outpatient Referral Statistics



Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

Referral Notification Compliance

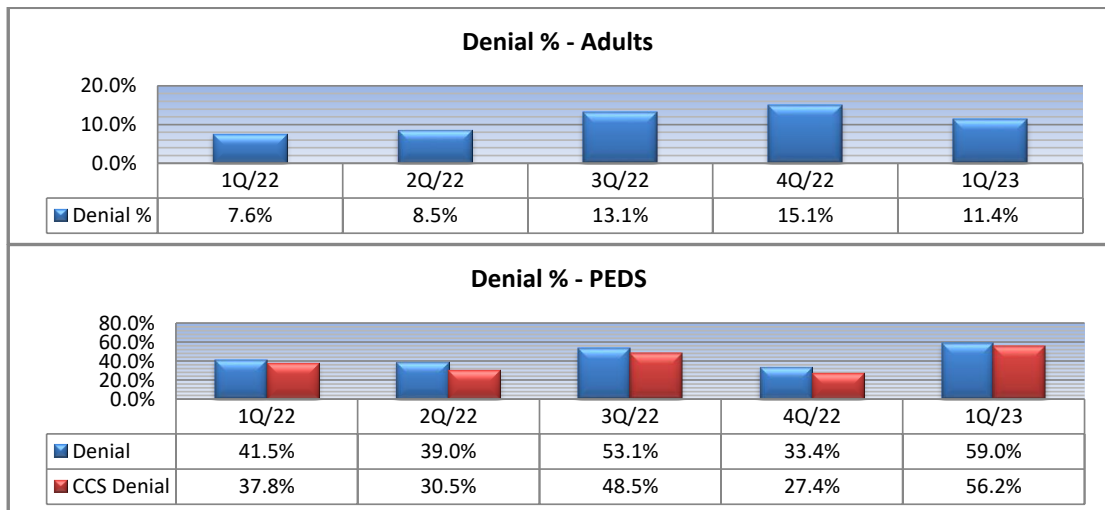


Audit Criteria:

- Member Notification: Letter of referral decision sent to member within 24 hours
- Provider Notification: Referral is faxed back to the provider with 24 hours of decision
- Criteria Included: Criteria provided to provider on denial reason
- MD Signature: MD Signature included all referrals/NOA letters upon denial

Summary: Overall compliance rate from the 1st Qtr. of 2023 is 99% which remained the same from the 4th Qtr. which was 99%

Determinations:



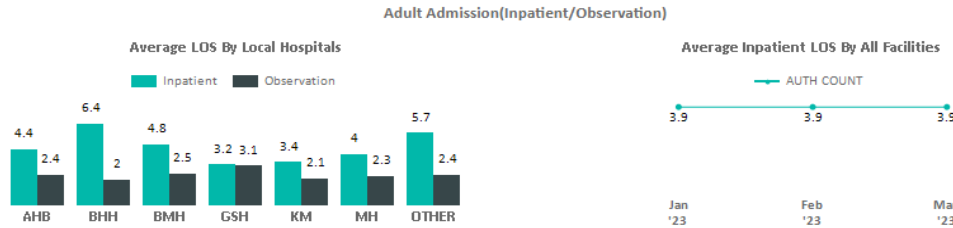
Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

Inpatient Statistics

KHS Monthly Inpatient and LOS Report

Report captures Adult Admissions(Inpatient/Observation)

Dates of Discharge Between : 1/1/2023-3/31/2023



Participating Providers

Provider Name	Admit Count	LOS	Avg LOS
	2	5.0	2.50
ADVENTIST HEALTH BAKERSFIELD	725	2805.0	3.87
ADVENTIST HEALTH COMMUNITY CAR	29	90.0	3.10
ADVENTIST HEALTH DELANO	90	278.0	3.09
ADVENTIST HEALTH MEDICAL CENTE	12	30.0	2.50
ANTELOPE VALLEY HOSPITAL	1	2.0	2.00
BAKERSFIELD HEART HOSPITAL	104	564.0	5.42
BAKERSFIELD MEMORIAL HOSPITAL	790	3179.0	4.02
BAKERSFIELD REHABILITATION HOS	1	14.0	14.00
ENCOMPASS HEALTH REHABILITATIO	4	24.0	6.00
GOOD SAMARITAN HOSPITAL	53	167.0	3.15
KECK HOSPITAL OF USC REHAB UN	2	4.0	2.00
KECK HOSPITAL OF USC	81	332.0	4.10
KERN COUNTY MEDICAL AUTHORITY	813	2554.0	3.14
KERN VALLEY HEALTHCARE DISTRIC	15	101.0	6.73
MERCY HOSPITAL	638	2173.0	3.41
RIDGECREST REGIONAL HOSPITAL	31	85.0	2.74
SANTA MONICA UCLA MC AND ORTHO	4	19.0	4.75
UCLA DEPT OF MEDICINE PROFESSI	1	1.0	1.00
UCLA MEDICAL CENTER	10	45.0	4.50
USC CARE MEDICAL GROUP INC	2	6.0	3.00
USC NORRIS CANCER HOSP	16	163.0	10.19
USC VERDUGO HILLS HOSPITAL	2	5.0	2.50
VALLEY VIEW CARE CENTER	1	53.0	53.00
Total	3427	12699.0	3.71

Non Participating Providers

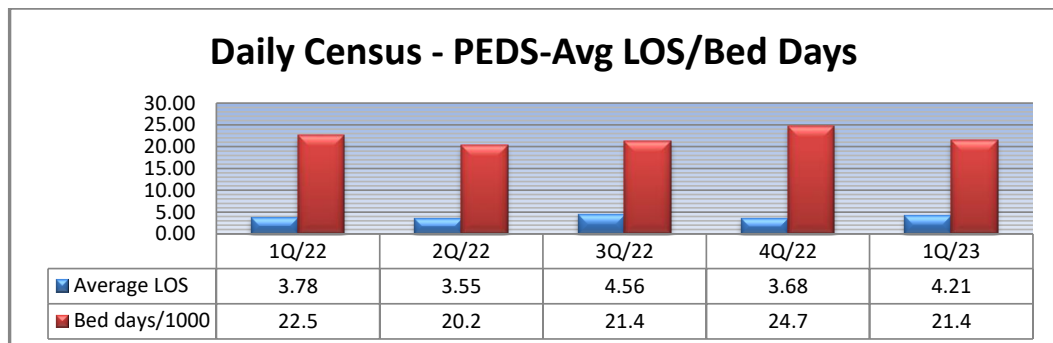
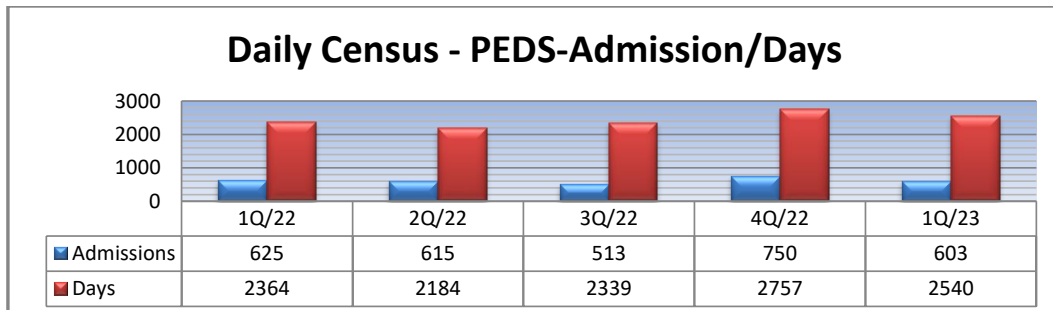
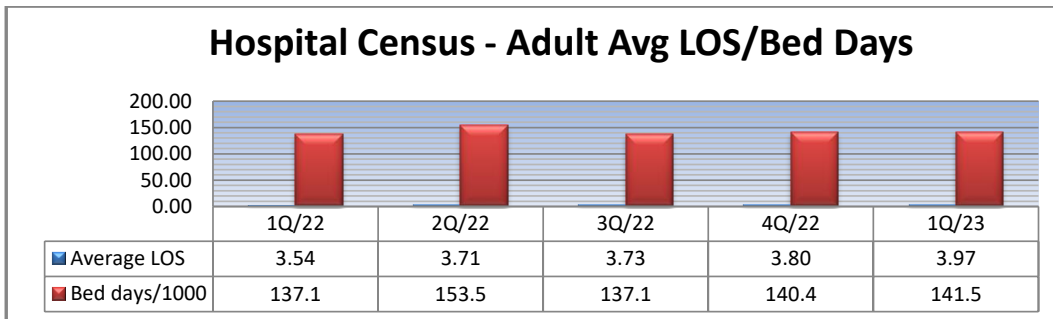
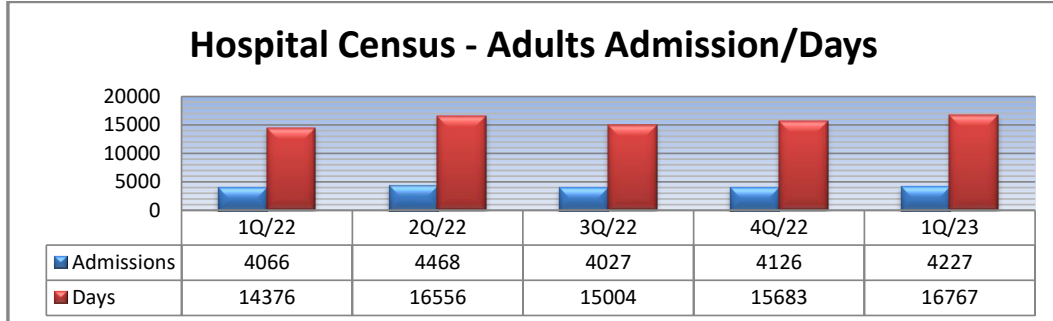
Provider Name	Admit Count	LOS	Avg LOS
ANTELOPE VALLEY HOSPITAL	50	345.0	6.90
PALMDALE REGIONAL MEDICAL CENT	19	116.0	6.11
RIVERSIDE COMMUNITY HOSPITAL	13	131.0	10.08
HENRY MAYO NEWHALL	12	65.0	5.42
KAIWEAH DELTA MEDICAL CENTER	12	49.0	4.08
LOMA LINDA UNIVERSITY MEDICAL	10	71.0	7.10
FRESNO COMMUNITY HOSPITAL AND	6	51.0	8.50
SAINT AGNES MEDICAL CENTER	5	24.0	4.80
RIVERSIDE COUNTY REGIONAL	5	54.0	10.80
ABRAZO WEST CAMPUS	5	30.0	6.00
Total	261	1789.0	6.85

Summary: Total Admissions: 3,688/ Total Days:14,488/ ALOS: 5.28
 Inpatient **ALOS 3.97** days at local Bakersfield hospitals
 Observation **ALOS 3.97** days at local Bakersfield hospitals
 NPAR: 7% acute admissions, comprising of 14% of total acute days, ALOS 6.85

- Top 3 by Volume:
1. Kern Medical: 813 admissions / 2554 days
 2. Bakersfield Memorial: 790 admissions/ 3179 days
 3. Adventist Health Bksfld: 725 admissions/2805 days

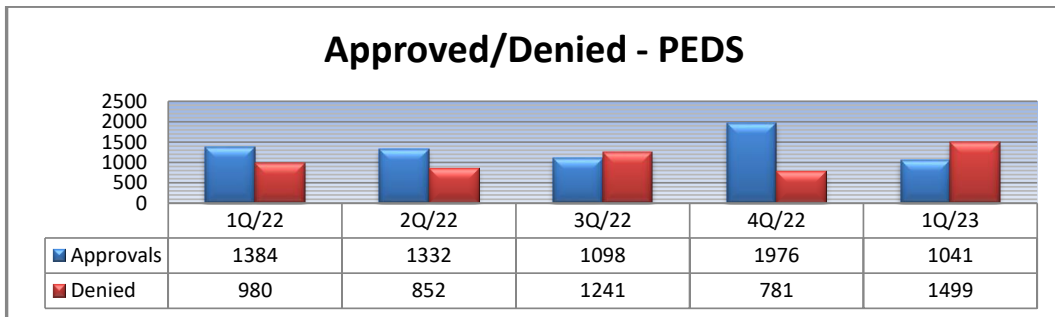
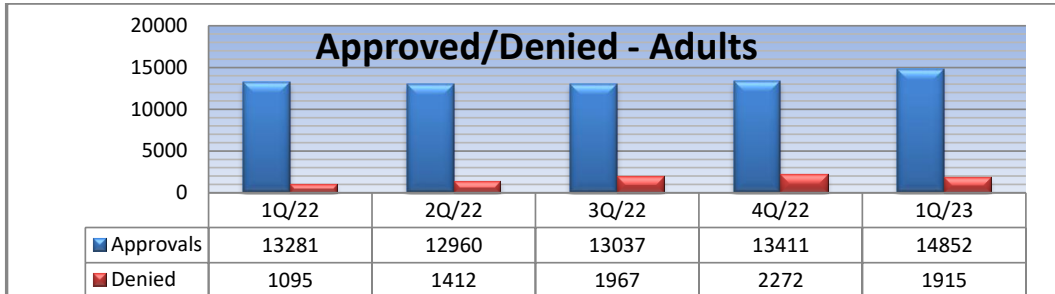
Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

Inpatient 1st Quarter Trending



Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

Inpatient Determinations:



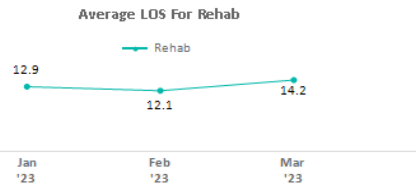
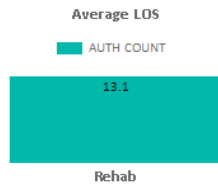
Post-Acute Statistics:

KHS Monthly Inpatient and LOS Report

Report captures Adult Admissions(SNF/Rehabilitation)

Dates of Discharge Between : 1/1/2023-3/31/2023

Adult Admissions (Rehab)



Participating Providers

Provider Name	Admit Count	LOS	Avg LOS
BAKERSFIELD REHABILITATION HOS	3	63.0	21.00
ENCOMPASS HEALTH REHABILITATIO	49	619.0	12.63
Total	52	682.0	13.12

Non Participating Providers

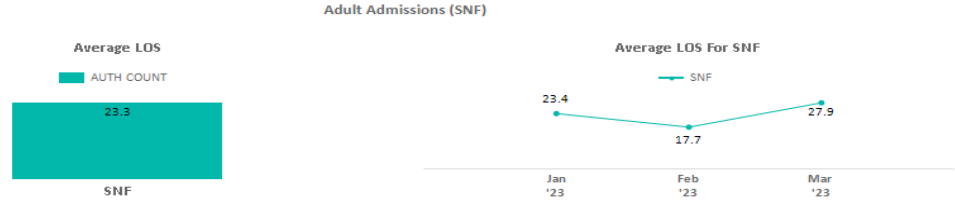
Provider Name	Admit Count	LOS	Avg LOS
Total			NaN

Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

KHS Monthly Inpatient and LOS Report

Report captures Adult Admissions(SNF/Rehabilitation)

Dates of Discharge Between : 1/1/2023-3/31/2023

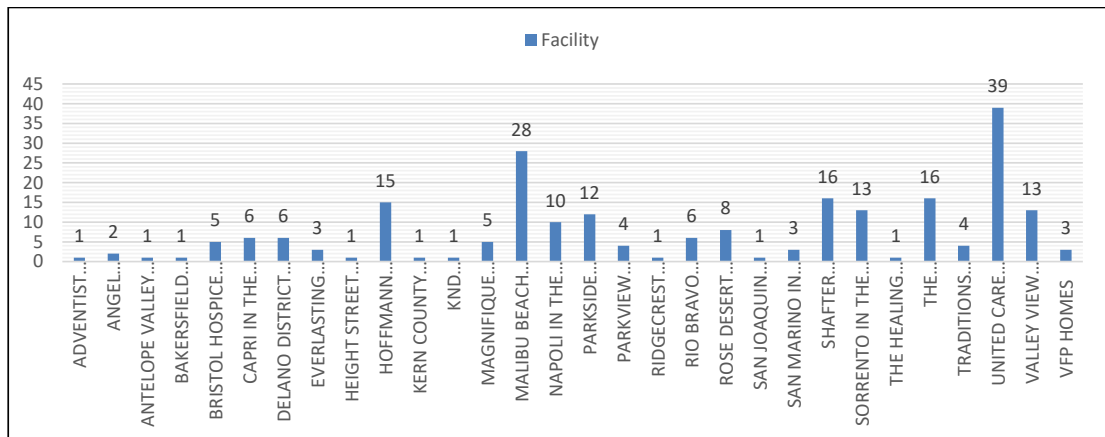


Participating Providers				Non Participating Providers			
Provider Name	Admit Count	LOS	Avg LOS	Provider Name	Admit Count	LOS	Avg LOS
ANGEL CONGREGATE LIVING, INC	3	125.0	41.67	RIO BRAVO CONGREGATE LIVING, I	9	321.0	35.67
BAKERSFIELD REHABILITATION HOS	1	6.0	6.00	BEST QUALITY LIVING, INC.	1	21.0	21.00
CAPRI IN THE DESERT	8	179.0	22.38	WINDSOR BAKERSFIELD HEALTHCARE	1	44.0	44.00
DELANO DISTRICT SKILLED NURSIN	6	96.0	16.00	THE HEALING SANCTUM-GREENMEADO	1	3.0	3.00
EVERLASTING HEALTHCARE	3	98.0	32.67	SAN JOAQUIN NURSING AND REHABI	1	9.0	9.00
HEIGHT STREET SKILLED CARE	1	14.0	14.00	Total	13	398.0	30.62
MAGNIFIQUE CONGREGATE LIVING I	8	141.0	17.63				
MALIBU BEACH HOLDINGS LLC	25	507.0	20.28				
NAPOLI IN THE DESERT	13	243.0	18.69				
PARKSIDE CONGREGATE LIVING, IN	11	250.0	22.73				
PARKVIEW JULIAN, LLC	2	30.0	15.00				
ROSE DESERT CONGREGATE	8	305.0	38.13				
SAN MARINO IN THE DESERT	3	130.0	43.33				
SHAFTER NURSING REHAB LLC	16	424.0	26.50				
SORRENTO IN THE DESERT	13	324.0	24.92				
THE REHABILITATION CENTER	13	269.0	20.69				
UNITED CARE FACILITIES	51	935.0	18.33				
VALLEY VIEW CARE CENTER	21	563.0	26.81				
VFP HOMES	3	127.0	42.33				
Total	209	4766.0	22.80				

Post-Acute Nursing Facility Services Referral Volume by Location

Summary:

Summary: During the 1st quarter 2023, there were 263 referrals for Nursing Facility Services. The average length of stay was 33.3 days for these members. During the 4th quarter there was only 1 denial of the 246 referrals.



Nursing Facility Services Report

Summary: Effective January 1, 2023, LTC services were carved into the Medi Cal Managed Care Plans (MCP). Q1 2023, 540 new LTC member were enrolled. 524 were granted continuity of care authorizations, 16 were new LTC referrals.

Row Labels	Count of Cert Auth Number
AL Aid Andrew Corporation, Valley Convalescent Hospital	35
Brookdale Riverwalk SNF (CA)	29
California Post Acute Care, LLC	1
Cedar Operations, LLC	1
Community Subacute and Transitional Care Center	1
Delano District Skilled Nursing Facility	71
Desert Canyon Post Acute LLC	1
Executive Medical Transport LLC	3
Height Street Skilled Care	26
Humangood Norcal, Rosewood	5
Kern River Transitional Care	54
Kern Valley Healthcare District Hospital	29
Lakewood Healthcare Center	1
Lifeshouse Bakersfield Operations	2
MacLay Healthcare	1
Malibu Beach Holdings LLC	59
Non-Participating Provider	7
Parkview Julian, LLC	9
Premiere Rehabilitation and Wellness Center of Lancaster LP	1
Ridgecrest Regional Hospital, Transitional Care and Rehab	26
Rose Garden Subacute and Rehab Center	1
San Joaquin Nursing and Rehabilitation Center	36
Shafter Nursing Rehab LLC	35
Sierra Valley Rehab Center	1
The Rehabilitation Center, of Bakersfield	21
Valley Convalescent Hospital	10
Valley View Care Center	33
Wellsprings Post Acute Center	1
Windsor Arvin Healthcare, LLC	40
Grand Total	540

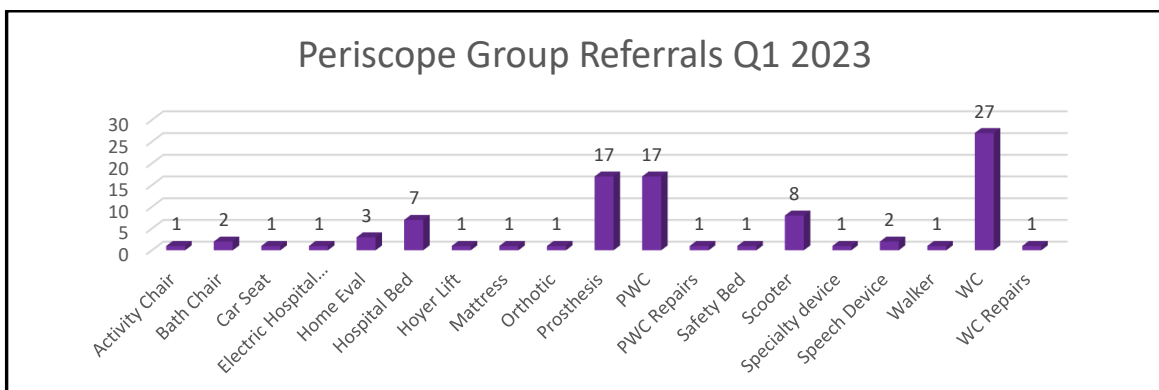
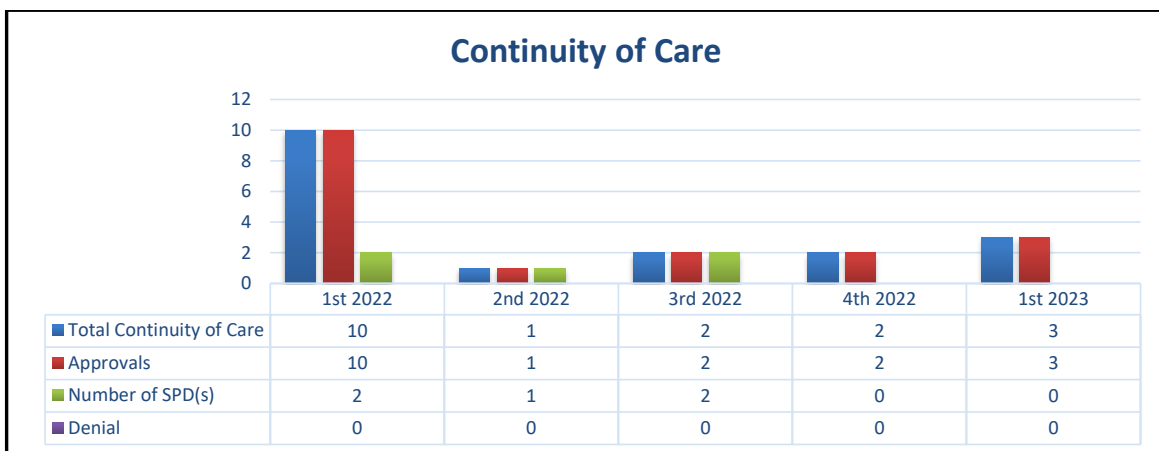
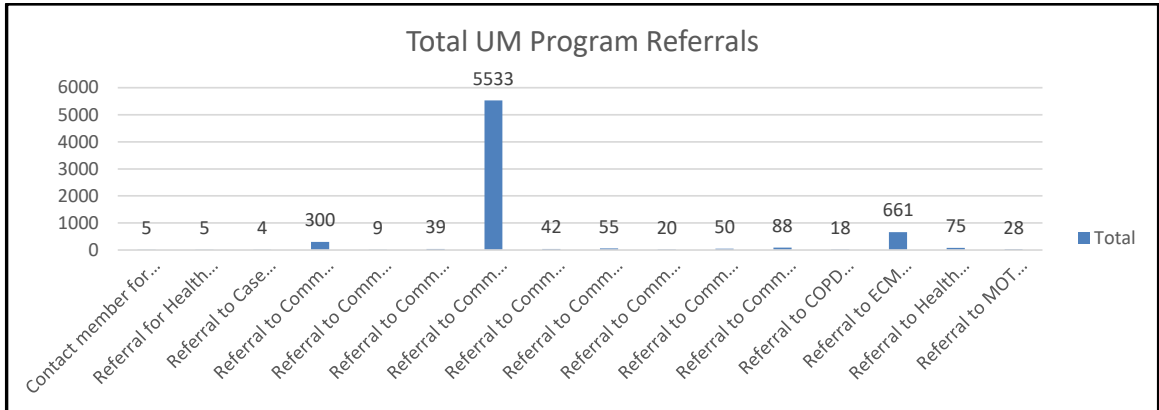
Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

UM Created Activities 1st Quarter 2023

Type	Activity Count
[-] New CM Referral	4
Referral to Case Management	4
[-] New HE Referral - Asthma Education	10
Referral for Health Education	2
Referral to Health Education	8
[-] New HE Referral - Diabetic Education	20
Referral for Health Education	2
Referral to Health Education	18
[-] New HE Referral - Nutritional Education	22
Referral to Health Education	22
[-] New HE Referral - Pregnancy Referral	4
Referral to Health Education	4
[-] New HE Referral - Smoking Cessation Education	4
Referral to Health Education	4
[-] New HE Referral - Weight Management Education	20
Referral for Health Education	1
Referral to Health Education	19
[-] Outreach Needed	4
Referral to COPD Program	4
[-] Program Referral	6839
Referral to Comm Supports Asthma Remediation Program	300
Referral to Comm Supports Caregiver Respite Program	9
Referral to Comm Supports Housing Deposits Program	39
Referral to Comm Supports Housing Navigation Services Program	5533
Referral to Comm Supports Housing Sustainability Program	42
Referral to Comm Supports Recuperative Care Program	55
Referral to Comm Supports Short Term Post Hospitalization Program	20
Referral to Comm Supports Sobering Centers Program	50
Referral to Comm Supports Tailored Meals Program	88
Referral to COPD Program	14
Referral to ECM Program	661
Referral to MOT Program	28
[-] UM COC Follow-up	5
Contact member for provider choice after COC Expiration	5
Grand Total	6932

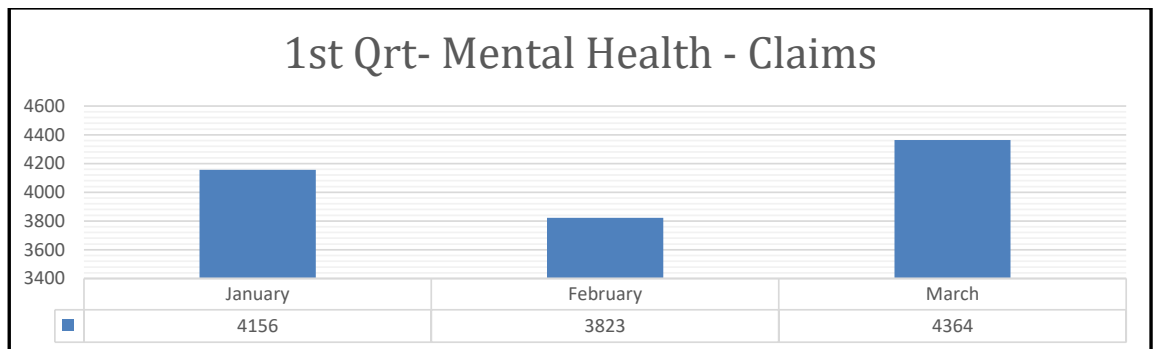
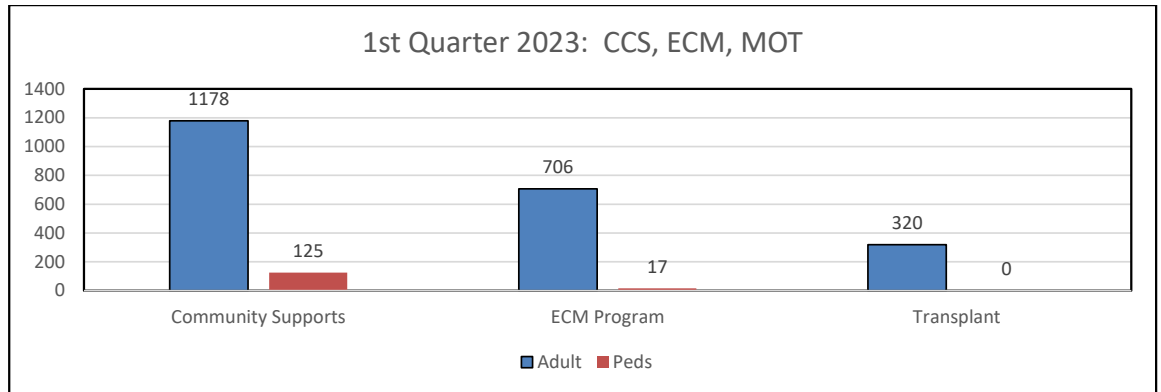
Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

Referrals Generated in UM to KHS Specialty Services:



Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

Specialty Referral Management



ABA Services

UNIQUE CASES	Total
MEMBER COUNT	362

SEVERITY	Jan	Feb	Mar	Total
Approved FBA	181	198	215	594
Approved Treatment	105	113	144	362
	Jan	Feb	Mar	Total
AGE 7 OR LESS	73	76	98	247
AGE 8 OR GREATER	32	37	46	115
TOTAL	105	113	144	362
% < 7	69.52%	67.26%	68.06%	68.23%
% > 8	30.48%	32.74%	31.94%	31.77%

Initial Health Assessment (IHA) Letters to Members

Letters to the member's PCP with a count of their assigned members who still need an IHA. These letters direct the PCP to the Provider Portal to review their list and perform outreach. Letters are also mailed to the PCP regarding members who have open authorizations. Open authorizations are defined as any auth that has not expired and has no claim attached to it. The auth does not need to be fulfilled to no longer be considered open. Letters are mailed out to each PCP at each location where they have members assigned.

January

- IHA Letters Mailed – 320
- Open Authorization letters mailed – 123

February

- IHA Letters Mailed – 335
- Open Authorization letters mailed – 120

March

- IHA Letters Mailed – 345
- Open Authorization letters mailed – 120

Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

UM Internal Auditing Results

Delayed Referral Audit:

Completed by: Kalpna Patel, UM Clinical Trainer & Auditor, RN
Audit Period: January 1, 2023, to March 31, 2023
Sample Size: 10% or 10 per month (whichever is greater)

Purpose: Quarterly audits of referrals that have been delayed by the UM Department is done to monitor compliance with the Kern Health Systems' Policy and Procedure 3.22 Referral and Authorization Process, Section 4.2.1 Deferrals, Section 4.2.1.1 Extended Deferral.

Policy and Procedures 3.22, Section 4.2.1 Deferrals states – Authorization requested needing additional medical records may be deferred, not denied, until the requested information is obtained. If deferred, the Case Manager follows-up with the referring practitioner/provider within 14 calendar days from the receipt of the request if additional information is not received. Every effort is made at that time to obtain the information. Practitioners/providers are allowed 14 calendar days to provide additional information. On the 14th calendar day from receipt of the original request is approved or denied as appropriate.

Section 4.2.1.1 Extended Deferral states – The time limit may be extended an additional 14 calendar days if the member or the member's provider requests and extension, or KHS UM Department can provide justification for the need for additional information and how it is in the Member's interest. In cases of extension, the request is approved or denied as appropriate no later than the 28th calendar day from the receipt of the original authorization request.

Month	January	February	March
Total Referrals Processed	24,335	22,963	26,776
Total Referrals Delayed	43	55	43
Percent of Delays	<1%	<1%	<1%
Percent of Audit (10 percent or 10 referrals whichever is larger)	10 referrals	10 referrals	10 referrals
Number of Referrals in Audit	10	10	10

1

Indicators:

1. Referral Turn-around Time
 - Delays being done on day 5 of original referral – Final decision no later than 14 days for delays and 28 days for extend delays.

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- Provider and member notification within 24 hours of decision - Stamp dates on Referral and NOA letter, closed out within compliance.
2. Notice of Action Letter
 - Spelling/Grammar, Verbiage, and Format
 - 6th grade reading level.
 - Medi-Cal Criteria applied.
 - Reason for delay clear and concise
 - Expected due date listed.
 3. Medical Director / Case Manager Name and Signatures
 4. Processing of Referral.

January's Findings: Out of the **10** delayed referrals reviewed, the following is a breakdown of the findings.

- Six (6) referral was found **without** errors from the above indicator.
- Four (4) errors were found within the Processing of Referral with selection of delayed versus reclassified was not truly delayed. Second, auth was delayed but information was received, and letter did not go out to member-not a true delay. Two, with reason for decision selected was not as "previously delayed"
- Zero (0) error was found within the Referral Turn-around Time indicator.
- Zero (0) errors were found within the Notice of Action Letter
- Six (6) errors found with 6th grade reading level.
- Zero (0) error was found within the Medical Director / Case Manager Name and Signatures

February's Findings: Out of the **10** delayed referrals reviewed, the following is a breakdown of the findings.

- Two (2) referrals were found **without** errors from the above indicator.
- Zero (0) error was found within the Processing of Referral
- One (1) error was found within the Referral Turn-around Time indicator.
- Zero (0) error were found within the Notice of Action Letter
- Eight (8) errors found with above 6th grade reading level.
- Zero (0) error was found withing the Medical Director / Case Manager Name and Signatures

March's Findings: Out of the **10** delayed referrals reviewed, the following is a breakdown of the findings.

- Seven (7) referrals were found **without** errors from the above indicator.
- Zero (2) errors were found within the Processing of Referral with 2 errors found with no OP notification done for delay. One not selected reason for decision as previously delayed.

Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

- Zero (0) errors were found within the Referral Turn-around Time indicator.
- Zero (0) error was found within the Notice of Action Letter
- Ten (10) errors found with above 6th grade reading level.
- Zero (0) error was found withing the Medical Director / Case Manager Name and Signatures

UM Trainer Action: Notice of Action/ Process of Referrals indicator errors have been discussed with individual staff as appropriate and refresher pieces of training have been provided as needed.

No corrective action plan needed.

Denied Referral Audit:

Completed by: Kalpna Patel, UM Clinical Trainer & Auditor, RN

Audit Period: January 1, 2023, to March 31, 2023

Sample Size: 10%

Purpose: Quarterly audits of referrals that have been denied by the UM Department is done to monitor compliance with the Kern Health Systems' Policy and Procedure 3.22 Referral and Authorization Process, Section 4.2.3 Denials.

Policy and Procedures 3.22, Section 4.2.3 Denials states – If initial review determines that an authorization request does not meet established utilization criteria, denial is recommended. Only the Associate Medical Director may deny an authorization request. Reasons for possible denial include:

- A. Not a covered benefit
- B. Not medically necessary
- C. Member not eligible
- D. Continue conservative management
- E. Services should be provided by a PCP
- F. Experimental or investigational treatment (See KHS Policy #3.44)
- G. Member made unauthorized self-referral to practitioner/provider
- H. Services covered by CCS
- I. Inappropriate setting
- J. Covered by hospice

Month	January	February	March
Total Referrals Processed	24,335	22,963	26,776
Total Referrals Denied	1797	1482	2043
Percent of Denials	7%	6%	8%
Percent of Audit	10%	10%	10%
Number of Referrals in Audit	154	128	176

Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

(Not Included: Search and Serve, or Mental Health Referrals)			
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Indicators:

5. Referral Turn-around Time
 - Decision completed within 3 business days for Urgent referrals and 5 business days for routine referrals,
 - Provider and member notification within 24 hours of decision - Stamp dates on Referral and NOA letter, closed out within compliance.
6. Notice of Action Letter
 - Spelling/Grammar, Verbiage, and Format
 - 6th grade reading level
 - Medi-Cal Criteria applied
 - Criteria indicated and attached
 - Recommendations indicated
7. Medical Director / Case Manager Name and Signatures
8. Processing of Referral

January's Findings: Out of the 154 Denied referrals reviewed, the following is a breakdown of the findings.

- One hundred Thirty-three (133) referrals were found **without** errors from the above indicator.
- Twenty -one (21) errors were found within the Referral Turn-around Time indicator- no processed in timely manner.
- Thirty-one (31) error were found within the Notice of Action Letter indicator.
 - 25 found with above 6th grade reading level.
 - 7 found with no criteria attached.
- Zero (0) error was found within the Medical Director / Case Manager Name and Signatures- Medical director signature not attached to NOA letter and OP notification on a denied auth.
- One (1) error was found within the Processing of the Referrals
 - There was no commentary on OP notification form.

❖ All referrals reviewed for medical necessity

Guidelines Applied and attached:

- Fourteen (14) referrals with Medi -Cal guidelines were used.
- Five (5) referrals with Up-to-Date guidelines were used.
- Nineteen (19) referrals with KHS policy and KHS specialty guidelines used.
- Seventy-six (76) referrals with MCG guidelines used.
- Five (5) referrals with UpToDate guidelines used.
- Four (4) referrals with Administrative Denials with KHS policy 3.22

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****Some referrals have applied more than one criterion per MD review******

February's Findings: Out **128** of the Denied referrals reviewed, the following is a breakdown of the findings.

- Ninety-four (94) referrals were found **without** errors from the above indicator.
- Seventeen (17) errors were found within the Referral Turn-around Time indicator with not processed in timely manner.
- Thirty- one (31) error was found within the Notice of Action Letter indicator
 - Zero (0) error found with verbiage
 - Forty-one (41) error found with above 6th grade reading level.
 - Two (2) error found with no Criteria indicated on letter or attached with no criteria attached.
 - Zero (0) error found with recommendations to MD.
- Zero (0) error was found within the Medical Director / Case Manager Name and Signatures
- Zero (0) error were found within the Processing of the Referrals with
- ❖ All referrals reviewed for medical necessity

Guidelines Applied and Attached:

- Ten (10) referrals with Medi -Cal guidelines were used.
- Eleven (11) referrals with Up-to-Date guidelines were used.
- Thirty- nine (39) referrals with KHS policy and KHS specialty guidelines used.
- Fifty -four (54) referrals with MCG guidelines used.
- Five (5) referrals with Administrative Denials which no criteria are required.

****Some referrals have applied more than one criterion per MD review******

March's Findings: Out of **176** the Denied referrals reviewed; the following is a breakdown of the findings.

- One Hundred fourteen (152) referrals were found **without** errors from the above indicator.
- Twenty -one (21) errors were found within the Referral Turn-around Time indicator.
- Three (3) error were found within the Notice of Action Letter indicator.
 - One (1) error found NOA letter not completed.
 - Twenty- three (23) error found with above 6th grade reading level.
 - Four (4) error found with no Criteria attached.
 - Zero (0) error found with no recommendations to MD.

- One (1) error was found within the Medical Director / Case Manager Name and Signatures no MD signatures on OP notification.
- One (1) error was found within the Processing of the Referrals with selected partial approval vs approved only.
- ❖ All referrals reviewed for medical necessity

Guidelines Applied and Attached:

- Sixteen (16) referrals with Medi-Cal guidelines were used.
- Twenty-Four (24) referrals with Up-to-Date guidelines were used.
- Fifty-Six (56) referrals with KHS policy and KHS specialty guidelines used.
- Seventy-Three (73) referrals with MCG guidelines used.
- Six (6) referrals with Administrative Denials which no criteria are required.

Some referrals have applied more than one criterion per MD review**

UM Trainer Action: Notice of Action/ Process of Referrals indicator errors have been discussed with individual staff as appropriate and refresher pieces of training have been provided as needed.

No corrective action plan needed.

Modified Referral Audit:

Performed by: Kalpna Patel, UM Clinical Trainer and Auditor, RN

Audit Period: January 1, 2023, to March 31, 2023

Sample Size: 10% or 10 per month (whichever is greater)

Purpose: Quarterly audits of referrals that have been modified by the UM Department is done to monitor compliance with the Kern Health Systems' Policy and Procedure 3.22 Referral and Authorization Process, Section 4.2.2 Modifications

Policy and Procedures 3.22, Section 4.2.2 Modifications states – There may be occasions when recommendations are made to modify an authorization request in order to provide members with the most appropriate care. Recommendations to modify a request are first reviewed by the KHS Chief Medical Officer, or their designee(s).

The referrals that qualify for a modification are:

- A. Change in place of service
- B. Change of specialty
- C. Change of provider or

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D. Reduction of service

Under KHS’s Knox Keene license and Health and Safety Code §1300.67.2.2 , KHS, as a plan operating in a service area that has a shortage of one or more types of providers is required to ensure timely access to covered health care services, including applicable time-elapsd standards, by referring enrollees to, or, ***in the case of a preferred provider network***, by assisting enrollees to locate, available and accessible contracted providers in neighboring service areas consistent with patterns of practice for obtaining health care services in a timely manner appropriate for the enrollee’s health needs. KHS will arrange for the provision of specialty services from specialists outside the plan’s contracted network if unavailable within the network, when medically necessary for the enrollee’s condition.

KHS’s Knox Keene license permits KHS to arrange for the provision of specialty services, which implies that the clause “if either the member or requesting provider disagrees, KHS does not require approval to authorize the modified services.

Month	January	February	March
Total Referrals Processed	24,335	22,963	26,776
Total Referrals Modified	565	512	590
Percent of Modifies	2%	2%	2%
Percent of Audit (10 percent or 10 referrals whichever is larger)	10%	10%	10%
Number of Referrals in Audit	57	52	59

Indicators:

9. Referral Turn-around Time
 - Decision completed within 3 business days for Urgent referrals and 5 business days for routine referrals
 - Provider and member notification within 24 hours of decision - Stamp dates on Referral and NOA letter, closed out within compliance.
10. Notice of Action Letter
 - Spelling/Grammar, Verbiage, and Format
 - 6th grade reading level
 - Medi-Cal Criteria applied
 - Approved provider information (name/phone)
11. Medical Director / Case Manager Name and Signatures
12. Processing of Referral

January’s Findings: Out of the 57 Modified referrals reviewed, the following is a breakdown of the findings.

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- Thirty-nine (39) referrals were found **without** errors from the above indicator.
- Seven (7) errors were found within the Referral Turn-around Time indicator not completed in timely manner.
- Seven (7) error was found within the Processing of Referral
 - One (1) Reclassification letter was not completed.
 - Five (5) with Modified quantities under service line was incorrect.
 - One (1) needed two NOA, modify and deny only one NOA done.
 - One (1) with services should have been denied but selected modify.
- One (1) errors was found within the Notice of Action Letter with language states for vascular vs neurological surgery.
- Zero (0) error was found within the Medical Director / Case Manager Name and Signatures

February's Findings: Out of **52** the Modified referrals reviewed; the following is a breakdown of the findings.

- Forty -One (41) referrals were found **without** errors from the above indicator.
- Nine (9) errors were found within the Referral Turn-around Time indicator-not mailed out in timely manner.
- Zero (0) error were found within the Processing of Referral indicator
- Zero (0) errors were found within the Notice of Action Letter
- Twenty -Six (26) errors found with above 6th grade reading level.
- Zero (0) error was found within the Medical Director / Case Manager Name and Signatures

March's Findings: Out of the **59** Modified referrals reviewed, the following is a breakdown of the findings.

- Forty-Three (43) referrals were found **without** errors from the above indicators.
- Thirteen (13) errors were found within the Referral Turn-around Time indicator.
- Two (2) errors were found within the Processing of Referral indicator with one selected modified reason in error not a true modify. One with No NOA generated.
- Zero (0) error was found within the Notice of Action Letter indicator with one no NOA generated.
- Zero (0) error was found within the Medical Director / Case Manager Name and Signatures

UM Trainer Action: Notice of Action/ Process of Referrals indicator errors have been discussed with individual staff as appropriate and refresher pieces of training have been provided as needed.

No corrective action plan needed.

Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

NAR/ Appeal Audit

Performed by: Kalpna Patel, RN, UM Clinical Auditor & Trainer

Team: Donna Nyack, Gilrose Tuddao, Perna Patel- Appeal Review Team

Report Date: April 16, 2023

Audit Period: January 1, 2023, to March 31, 2023

I reviewed **NARs** processed by Donna, Gilrose and Perna from 1st Quarter 2023 and following are my findings:

Indicators:

- Spelling/Grammar, Verbiage, and Format
- 6th grade level readability
- Medi-Cal Criteria applied-
- Criteria indicated and attached.
- SFH extension attached.
- Recommendations indicated.
- Medical Director / Case Manager Name and Signatures

January's Finding: Out of the **10 NARs** reviewed, the following is a breakdown of the findings:

- Spelling/Grammar, Verbiage, and Format -No error found.
- 6th grade readability- Ten (10)) errors found with above 6th grade reading level.
- Criteria indicated and attached- No error found.
- Recommendations indicated – No error found.
- Medical Director / Case Manager Name and Signatures- No error found.
- SFH covid extension attached – No error found.

Guidelines Applied:

- One (1) referral with Medi -Cal guidelines were used.
- One (1) referral with UTD guidelines was used.
- Six (6) referrals with KHS policy and KHS specialty guidelines used.
- Two (2) referrals with MCG guidelines used

February's Finding: Out of the **10 NARs** reviewed, the following is a breakdown of the findings:

- Spelling/Grammar, Verbiage, and Format- No Error found.
- 6th grade readability – Ten (10) errors found with above 6th reading level.

Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

- Criteria indicated and attached- No error found.
- Recommendations indicated – No error found.
- Medical Director / Case Manager Name and Signatures- No error found.
- SFH covid extension attached – No error found.

Guidelines Applied:

- Three (3) referrals with Medi -Cal guidelines were used.
- Zero (0) referral with Up-to-Date guidelines were used.
- Three (3) referrals with KHS policy and KHS specialty guidelines used.
- Four (4) referrals with MCG guidelines used.

March's Finding: Out of the **10 NARs** reviewed, the following is a breakdown of the findings:

- Spelling/Grammar, Verbiage, and Format- One (1) error found with No Spanish letter added for Spanish speaking member.
- 6th grade readability – Ten (10) errors found with above 6th grade reading level.
- Criteria indicated and attached- No error found.
- Recommendations indicated – No error found.
- Medical Director / Case Manager Name and Signatures- No issue found.
- SFH covid extension attached – No error found.

Guidelines Applied:

- Two (2) referrals with Medi -Cal guidelines were used.
- Two (2) referrals with Up-to-Date guidelines were used.
- One (1) referral with KHS policy and KHS specialty guidelines used.
- Five (5) referrals with MCG guidelines used.

Action: The errors findings listed above has been discussed with the team.

No corrective action plan needed.

NOA Audit:

NOA team -1st Quarter 2023

Audit Period: January 1, 2023, to March 31, 2023

Indicators:

- Spelling/Grammar, Verbiage, Format
- 6th grade reading level
- Criteria indicated and attached.
- Recommendations indicated.
- Medical Director / Case Manager Name and Signatures

Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

January Finding: Out of the **10 NOAs** reviewed, the following is a breakdown of the findings:

- Spelling/Grammar, Verbiage, Format –No Error found.
- 6th grade reading level -One (1) error found with NOA language with above 6th grade level.
- Criteria indicated and attached- No error found.
- Recommendations indicated – No error found.
- Medical Director / Case Manager Name and Signatures- No errors found.

February Finding: Out of the **10 NOAs** reviewed, the following is a breakdown of the findings:

- Spelling/Grammar, Verbiage, Format -No error found.
- 6th grade reading level -One (1) error found with NOA language above 6th grade level.
- Criteria indicated and attached- No error found.
- Recommendations indicated – No error found.
- Medical Director / Case Manager Name and Signatures- No error found.

March Finding: Out of the **10 NOAs** reviewed, the following is a breakdown of the findings:

- Spelling/Grammar, Verbiage, Format -No error found.
- 6th grade reading level - No error found.
- Criteria indicated and attached- No error found.
- Recommendations indicated – No error found.
- Medical Director / Case Manager Name and Signatures- No error found.

Action: The errors findings listed above has been discussed with the team and refresher pieces of training have been provided as needed.

No corrective action plan needed.

OP Auto Approval Referral Audit:

Performed by: Kalpna Patel, RN, UM Clinical Auditor & Trainer

Audit Period: January 1, 2023, to March 31, 2023

Sample Size: 10 % referrals audited (138 Referrals)

Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

Purpose: Quarterly audits of referrals that have been processed for gold card provider to ensure appropriate processes were used to review and approve the provision of medically necessary covered services and monitor compliance with the Kern Health Systems' Policy and Procedure 3.22 Referral and Authorization Process

Month	January – March 2023- 1 st quarter
Total Referrals Approved	1,363
Percent of Audit	10%
Number of Referrals in Audit	138

Indicators:

13. Processing of Referral

- Medi-Cal Criteria or other criteria applied.
- Clinical documentation from Provider
- Process of referral based on KHS Policy and Procedure 3.22

1st Quarter Findings: Out of the 138 Approved referrals reviewed, the following is a breakdown of the findings.

- In summation **One Hundred-Eighteen (118)** referrals found approved **with** meeting medical necessity criteria and were appropriate and found to be medically necessary based on the review of clinical documentation submitted by the providers.
- In summation **Twenty (20)** referrals found approved **without** meeting medical necessity criteria.
 - ❖ Out of the Twenty-one (21) found below is the breakdown of each cert:
 - One cert 202303090001278- Dr. Capote(vascular) requesting MRI of Lumbar spine, did not meet MCG with no documentation of conservative treatment tried and failed.
 - One cert 202301190000227- Dr. Capote requesting MRI of knee documentation does not support this request, there was no treatment tried and failed.
 - One cert 202301060000486- Dr. Bichai (PCP)requesting vascular eval -clinical documentation does not support specialty evaluation. Notes indicates back pain only.
 - One cert 202303300001010- Dr. Bui (vascular)requesting Arterial doppler did not meet mcg guidelines, documentation did not indicate Revascularization being considered (eg, surgery, angioplasty)
 - One cert 202302240000394- Dr. Bui(vascular) requesting MRI of Lumbar spine, did not meet MCG with no documentation of conservative treatment tried and failed.
 - One cert 202301120000818- Dr. Bui requesting CTA abdomen- did not meet mcg criteria -documentation did not indicate if any surgery planned.
 - One cert 202301040001132- Dr. Capote requesting venaseal- does not meet mcg pe MCG - venaseal-Current Role Remains Uncertain. Based on review of existing evidence, there are currently no clinical indications for this technology. See the Inconclusive or Non-Supportive Evidence section for more detailed analysis of the evidence base

Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

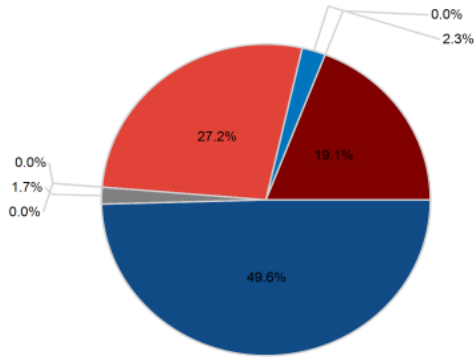
- One cert 202211110000948- Dr. Capote (vascular) requesting stab Phlebectomy- did not meet MCG because the documentation did not include Superficial tributary varicosities that are 3 mm or more in diameter when standing.
- Six (6) certs found with no clinical documentation submitted by PCP or Specialist with request to determine medical necessity.
 1. 202302070000209-PCP Li
 2. 202301270000688-PCP McDonald
 3. 202303240000601-Dr. Kazmi(cardio)
 4. 202303280000410-PCP Barraza
 5. 202303160001380-PCP Yousuf
 6. 202303020000802- Dr. Nguyen (vascular)
- Six (6) certs found with Dr. Bui and group requesting saphenous vein ablation with themselves. All of MCG met and there was documentation of incompetent saphenous vein, but there was not documentation of valve closure time of greater than 500 msec per MCG. Listed below:
 1. 202302150000530
 2. 202303030000881
 3. 202302280000923
 4. 202303020000543
 5. 202301260000220
 6. 202301240000533

No corrective action plan needed.

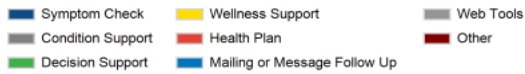
Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

Health Dialog Report

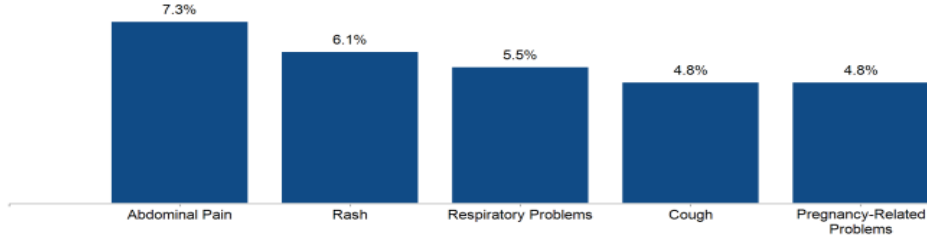
Member Inbound Call Reasons (Jan-2023)



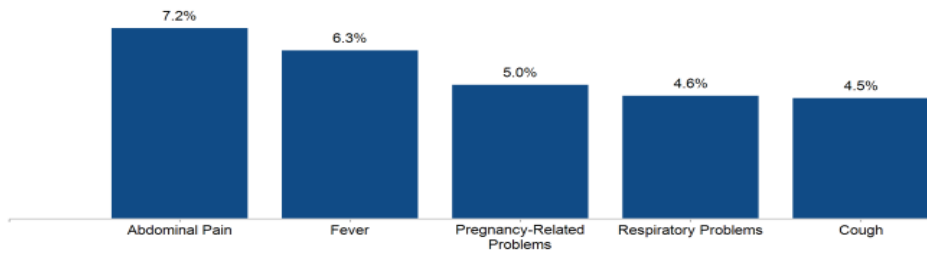
REASON	NUMBER
Symptom Check	171
Condition Support	6
Decision Support	0
Wellness Support	0
Health Plan	94
Mailing or Message Follow Up	8
Web Tools	0
Other	66



Most Frequent Symptoms - Inbound Symptom Check Calls (Jan-2023)

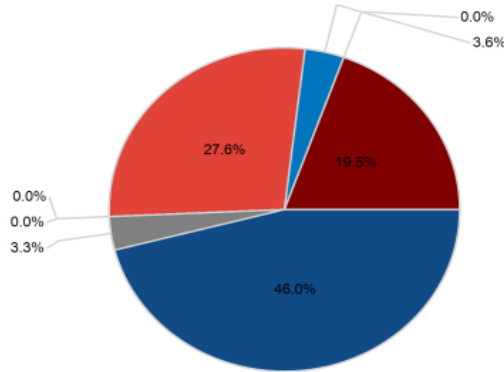


Most Frequent Symptoms - Inbound Symptom Check Calls (Rolling Twelve Months)

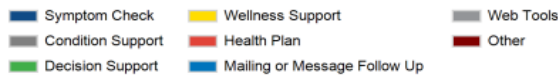


Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

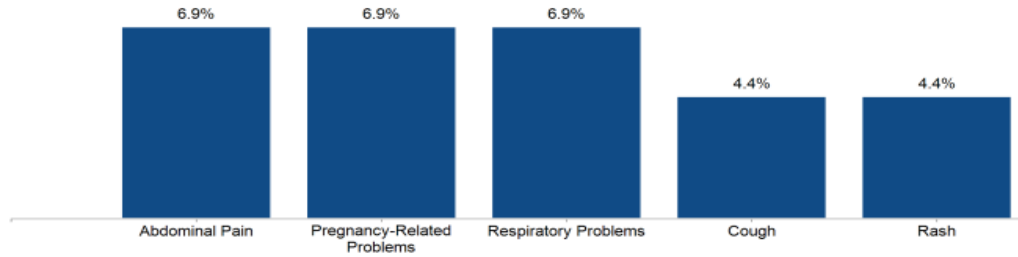
Member Inbound Call Reasons (Feb-2023)



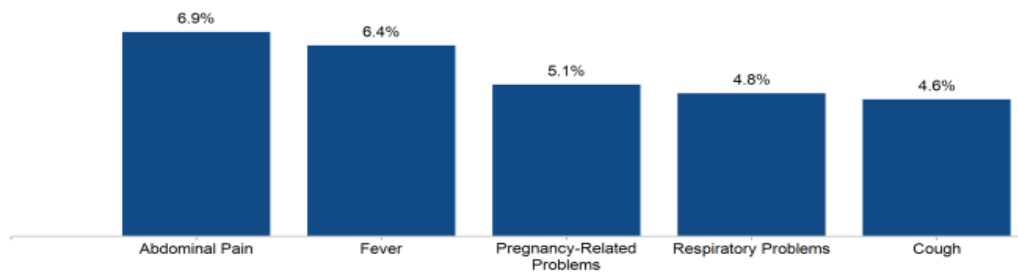
REASON	NUMBER
Symptom Check	165
Condition Support	12
Decision Support	0
Wellness Support	0
Health Plan	99
Mailing or Message Follow Up	13
Web Tools	0
Other	70



Most Frequent Symptoms - Inbound Symptom Check Calls (Feb-2023)

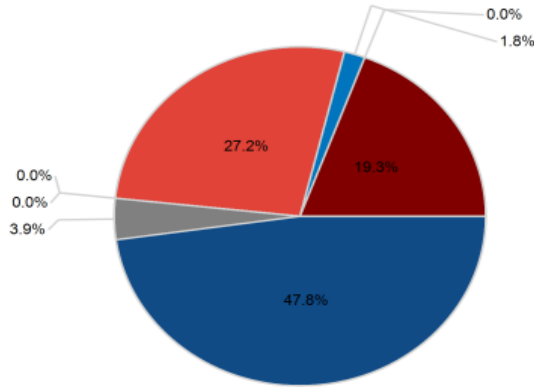


Most Frequent Symptoms - Inbound Symptom Check Calls (Rolling Twelve Months)

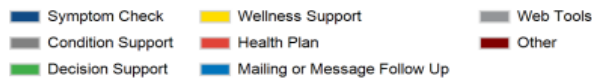


Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023

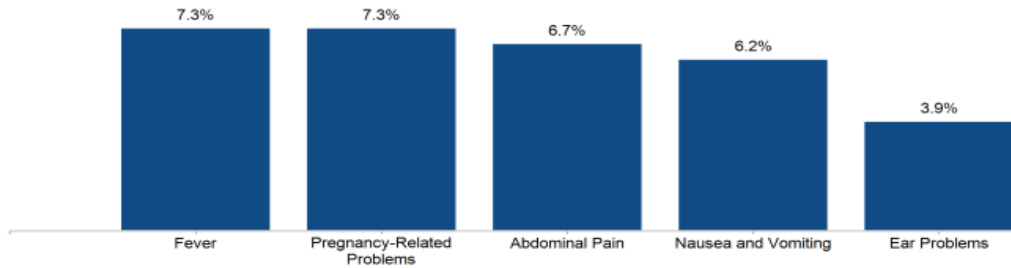
Member Inbound Call Reasons (Mar-2023)



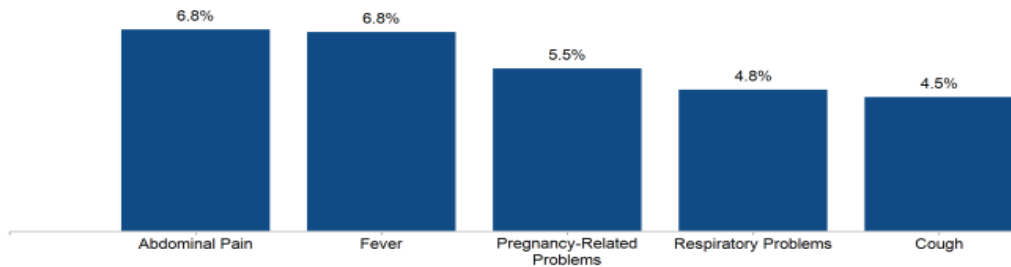
REASON	NUMBER
Symptom Check	183
Condition Support	15
Decision Support	0
Wellness Support	0
Health Plan	104
Mailing or Message Follow Up	7
Web Tools	0
Other	74



Most Frequent Symptoms - Inbound Symptom Check Calls (Mar-2023)



Most Frequent Symptoms - Inbound Symptom Check Calls (Rolling Twelve Months)



Utilization Management Quarterly Committee Report: January 1, 2023- March 31, 2023



Diabetic Exam Reminder Effectiveness Report

Client: - 12049397

Reminder Year:	Reminder Month:	Reminders Sent	Received Exam Within 0-90 Days	Received Exam Within 91-180 Days	Total Exams Within 180 Days	
2022	April	448	24	19	43	
	May	8,494	267	261	528	
	June	6,845	178	158	336	
	July	374	10	17	27	
	August	1,416	46	36	82	
	September	711	30	23	53	
	October	502	20	24	44	
	November	3,264	116	37	153	
	December	290	10	1	11	
	2023	January	2,362	56	0	56
		February	362	7	0	7
		March	1,120	5	0	5
Totals		26,188	769	576	1,345	

LTM Effectiveness* : 5 %

12-Month Effectiveness (Oct 2021 - Sep 2022) : 6 %

* This figure does not include an estimate of those patients who will return within 90 or 180 days. It solely calculates based upon the patients who have returned to date for letters sent within the last twelve months.



Medical Data Collection Summary Report

Period Covered: April, 2022 through March, 2023
Prepared for: KERN HEALTH SYSTEMS - (12049397)

Overview

This report shows an aggregate view of your members who have received an eye exam during the reporting period. It also shows the number and percentage of your members that have one or more of the health conditions listed below, as reported by VSP doctors. VSP focuses on the six conditions listed below because they represent some of the most frequent and costly health conditions for which early detection and treatment can reduce or prevent vision loss as well as potentially avoid more costly treatment. VSP can work with your health plan or disease management company by providing them with patient-specific information upon request.

Summary of Findings

The left section below shows how many of your members received an eye exam during the reporting period as well as how many of them had each of the conditions listed (as reported by VSP doctors). The percentages represent the number of people with the respective conditions divided by the total number that received an eye exam. The right section below shows the estimated number of cases in your member population. We use health and demographic statistics provided by the Centers for Disease Control and the US Census. Also, because prevalence rates vary by age, we incorporate patient age data from your VSP eye exam claims for the reporting period.

The estimates for diabetes and hypertension are expected to be higher than the reported rates because approximately 30% of people with diabetes and 50% of people with hypertension are unaware of their condition and would not report it to their VSP doctor. The percentages represent the estimated number of people with the conditions divided by your total membership. Note that diabetes and hypertension are self-reported while the other conditions are reported based on the VSP doctor's findings. This report does not indicate if cases are newly diagnosed or existing.

Reported Cases			Estimated Number of Cases		
	Members				
Received Eye Exam:	24,404		Total Members:	351,410	
Diabetes ¹ :	1,534	6.3%	Diabetes ¹ :	9,528	2.7%
Diabetic Retinopathy:	275	1.1%	Diabetic Retinopathy:	864	.2%
Glaucoma:	622	2.5%	Glaucoma:	1,594	.5%
Hypertension:	590	2.4%	Hypertension:	40,443	11.5%
High Cholesterol:	289	1.2%	High Cholesterol:	54,578	15.5%
Macular Degeneration:	85	.3%	Macular Degeneration:	571	.2%

¹ Patients managing their diabetes can avoid medical costs from \$2,000 to over \$4,000 annually versus those not managing it.



To: KHS QI-UM Committee

From: Michelle Curioso, Director of Population Health Management

Date: 6/8/2023

Re: Population Health Management Quarter 4 Report

Background

The Case Management Department has transitioned to Population Health Management (PHM) on January 1, 2023. PHM is an initiative led by DHCS, which is a cornerstone of the California Advancing and Innovating Medi-Cal (also known as CalAIM). The DHCS developed a framework that broadens delivery systems, program, and payment reform across the Medi-Cal Program. The purpose of PHM is to engage members with their health care and address social determinants of health and gaps in care while reducing costs. The primary care physician is the quarterback who catches problems early with screening and refers patients to specialists, if needed. PHM is an interdisciplinary effort in collaboration with hospitals, federally qualified health care centers, county agencies, schools, regional centers, and other partnering agencies. Overall, PHM strives to deliver the right care to the right patient at the right time.

Discussion:

The purpose of this report is to provide updates on PHM's progress and successes on its activities. The report identifies the following:

- Demographics of members
- Level of acuity of care management
- Reasons of closure or exiting from Care Management Program
- Resources to address gaps in care and social determinants of health
- Total number of Seniors and Persons with Disabilities (SPDs)
- Action items and opportunities for improvement

The data is generated through KHS' electronic health record, JIVA system. The reporting period is Quarter 1 from January 1, 2023 through March 31st, 2023.

Fiscal Impact:

None

Requested Action

Board Approval



KERN HEALTH SYSTEMS
POPULATION HEALTH MANAGEMENT QUARTERLY REPORT

Background

The Case Management Department has transitioned to Population Health Management (PHM) on January 1, 2023. PHM is an initiative led by DHCS, which is a cornerstone of the California Advancing and Innovating Medi-Cal (also known as CalAim). The DHCS developed a framework that broaden delivery systems, program, and payment reform across the Medi-Cal Program.

PHM brings health concerns into focus and addresses ways that resources can be allocated to improve the health of a defined group, health equity and quality of care for all Medi-Cal members (Southern New Hampshire University, 2023). The purpose of PHM is to engage members with their health care and address social determinants of health and gaps in care while reducing costs. The primary care physician is the quarterback who catches problems early with screening and refers patients to specialists, if needed. PHM is an interdisciplinary effort in collaboration with hospitals, federally qualified health care center, county agencies, schools, regional centers, and other partnering agencies. Overall, PHM strives to deliver the right care to the right patient at the right time.

Introduction

The Kern Health System, (KHS) PHM Department provides a comprehensive integrated process that evaluates and manages the utilization of health care services and resource delivery to members. The program identifies members' health care and social needs which supports improved health outcomes for individuals. When a KHS member enrolls in PHM, they receive:

- Health care support from registered nurse
- A care plan based on recommended treatment
- Assistance from a social worker and certified medical assistants, as needed
- Help coordinating services among providers
- Assistance in finding community service

In collaboration with medical providers and partnering agencies, the department helps members access resources and preventative services and ensures that members stay healthy. The team is comprised of Registered Nurse Case Managers, Social Workers, and Certified Medical Assistants.

Purpose

The purpose of this report is to provide updates on PHM's progress and successes on its activities. The report identifies the following:

- Demographics of members
- Level of acuity of care management
- Reasons of closure or exiting from Care Management Program
- Resources to address gaps in care and social determinants of health
- Total number of Seniors and Persons with Disabilities (SPDs)
- Action items and opportunities for improvement

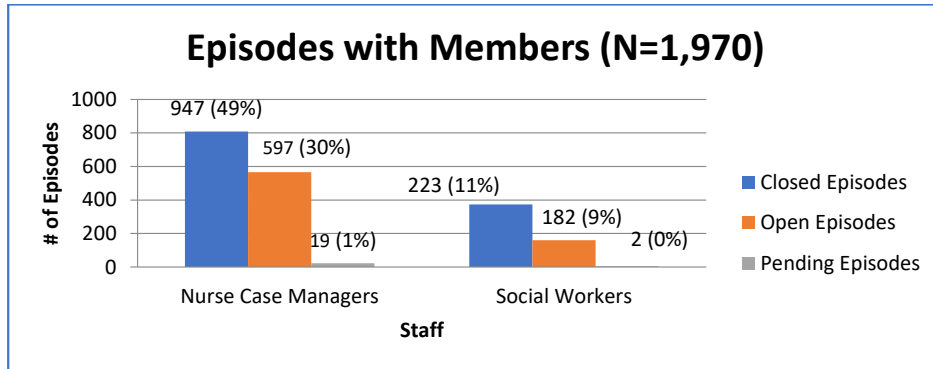
The data is generated through KHS' electronic health record, JIVA system The reporting period is Quarter 1 from January 1, 2023 through March 31st, 2023.



Data

Graph 1: Episodes with Members

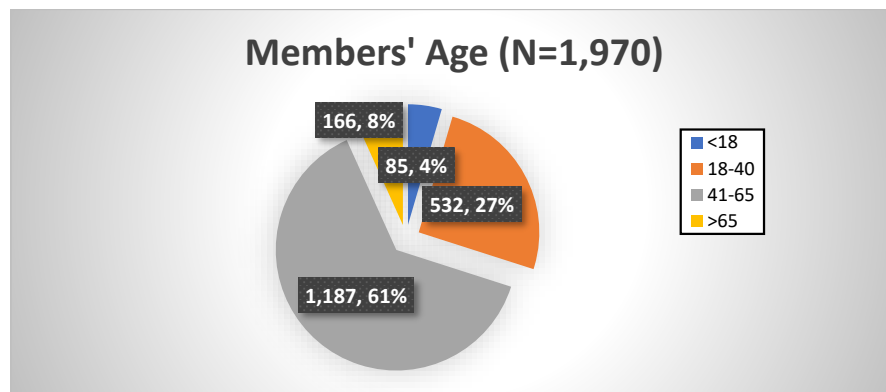
During the months of January through March, a total of 1,970 members were managed by the Population Health Management Department.



The Nurses provide medical coordination of care and services to members and help navigate the healthcare system to facilitate the appropriate delivery of care and services. The Social Workers plan and implement social service delivery programs, promote coordination, continuity of care, and quality management in support of KHS members. Both Nurses and Social Workers ensure member’s case is appropriately closed. Reasons for closures include successful completion of goals in the care plans, lost to follow up and declined program services.

Graph 2: Member's Age

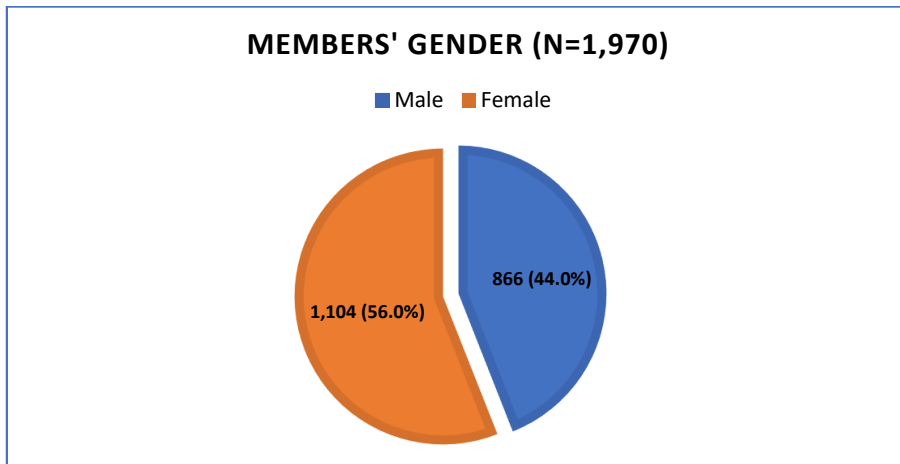
During the months of January thru March, of the 1,970 members, there were 61% members who were 41-65 of age, 27% members were 18-40 of age, 8% members were ages greater than 65 of age, and 4% were less than 18 of age.





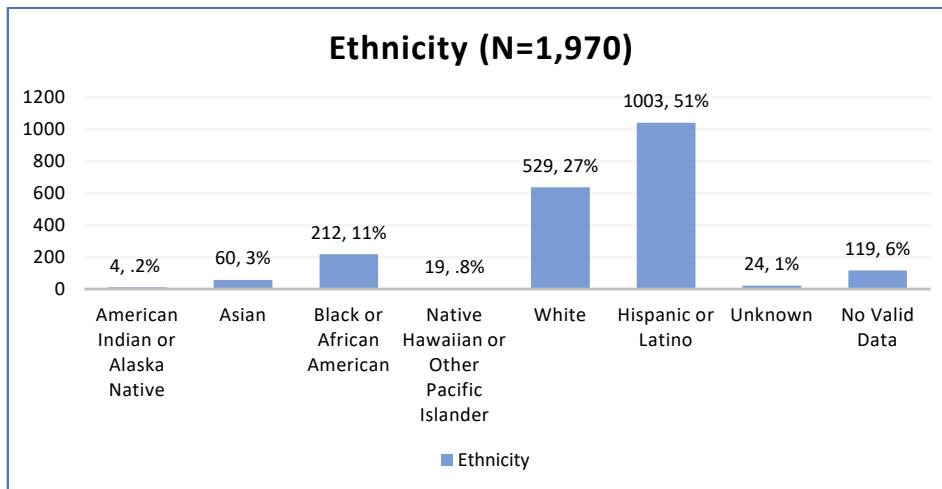
Graph 3: Gender

Of the 1,970 members managed during the months of January thru March, there were 56.0% members who were female and 44.0% members who were male.



Graph 4: Ethnicity

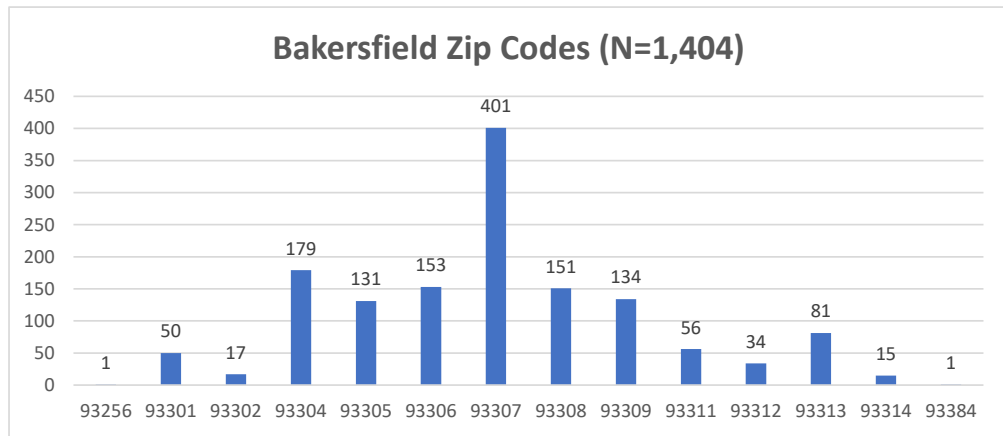
KHS members are diverse with most members (50%) identifying as Hispanic and small proportion are American Indian or Alaskan Native, Asian, and Native Hawaiian or Other specific Islander. Spanish-language education, documents, and services will continue to be needed as the Hispanic population continues to grow.





Graph 5: Member's by Zip Codes

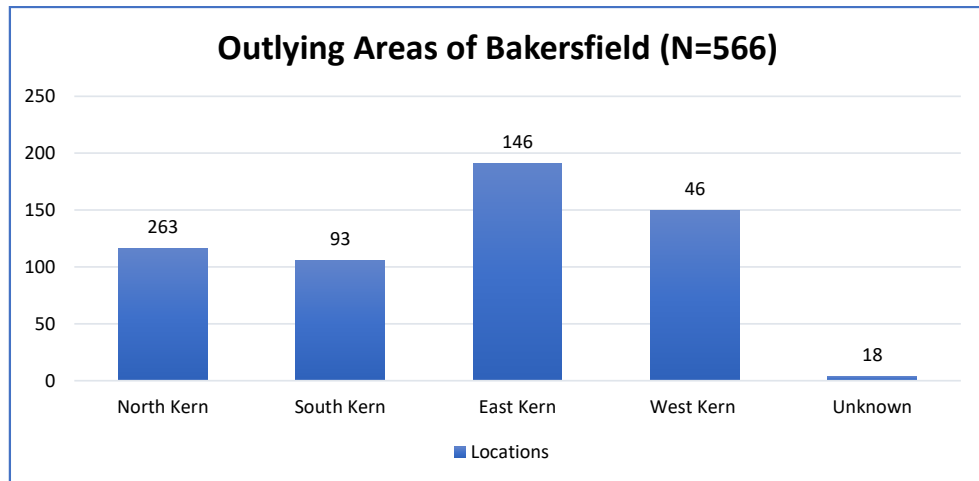
The top 3 zip codes where members reside are in 93307, 93304 and 93308. These were also the top 3 zip codes in Quarter 3. Even when members have health insurance coverage, these individuals with limited funds, mobility issues, or lack of transportation options still may not be able to get the care they need, especially those that live in the outskirts of Bakersfield.



Graph 6: Members Residing in Outlying Areas

The data illustrate the total number of members who reside in the outlying areas. Outlying areas is defined as any areas outside of greater Bakersfield. This is the dividing boundaries:

- Any areas situated south of 58 = South Kern (e.g. Arvin, Lamont, and Lebec)
- Any areas situated north of 46 = North Kern (e.g. Delano, McFarland, and Wasco)
- Any areas situated east of 99/5 = East Kern (e.g. Lake Isabella, Ridgecrest, and Mojave)
- Any areas situated west of 99/5 = West Kern (e.g. Buttonwillow, Taft, and Maricopa)

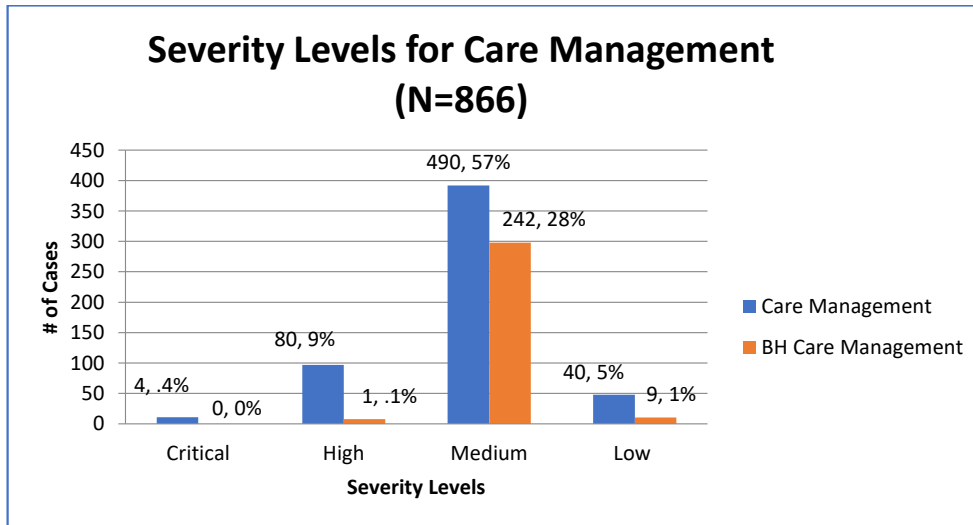




Graph 7: Severity Levels for Case Management

PHM assign members to risk tiers that are critical, high, medium, and low risk levels, with the goal of determining appropriate care management programs or other specific services. These members are assigned to appropriate staff.

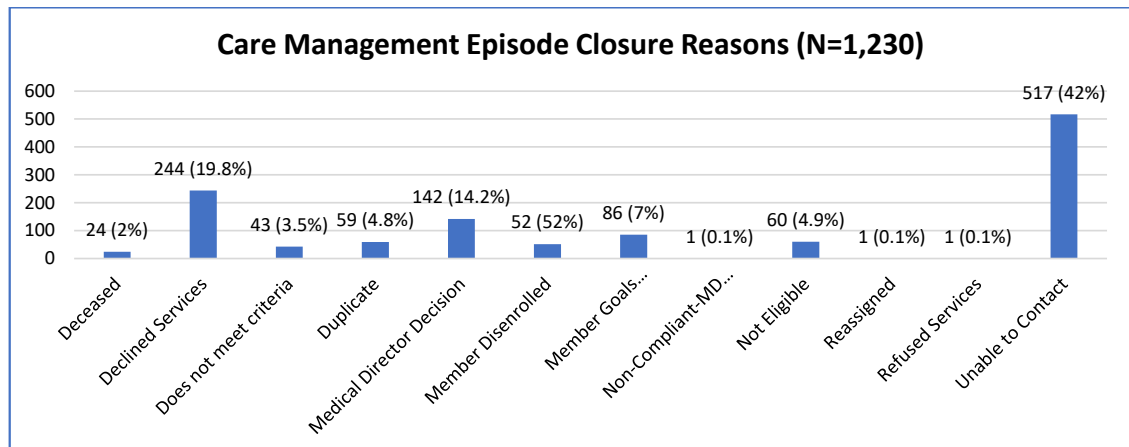
1. Critical-Requires minimum of weekly contact and significant care coordination assistance with acute needs.
 - Examples include frequent admits with ER visits, Falls, limited adherence to provider instructions, care plan, caregiver, or unstable social situation, including lack of support or caregiver burnout.
2. High-Requires minimum contact every two-four week and has active care coordination needs.
 - Examples include an admit or ER visit within 6 months or fall with injury within the last 6 months, SNF admission within last year, questionable adherence with medications and/or care plan, or social issues.
3. Medium- Minimum contact every 30 days. Member in process of change and requires minimum support and follow up with care coordination.
 - Examples include no admits or ER visits in the past year, no mechanical falls, adherent with medications and care plan, no outstanding social issues, significant provider engagement/control.
4. Low-Case Management not required. Provide educational materials and recommendations as needed, confirm care coordination is in effect and plan for closure.





Graph 8: Case Management Episode Closure Reasons

A total of 1,230 Episodes were closed during the months of January thru March 2022.



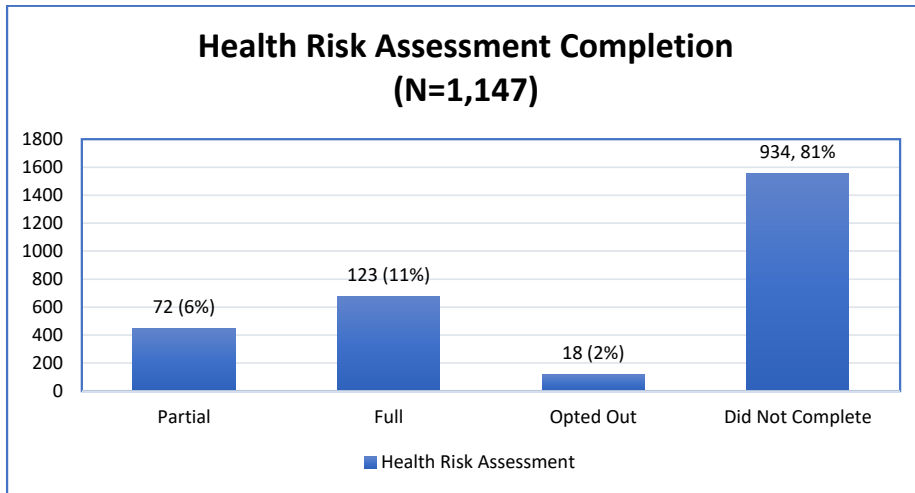
There are opportunities to increase the number of completions with member goals (12.4%). One strategy is to conduct a random chart audit to review member’s goals and ensure goals are simple and realistic. About 42% of members were closed due to unable to contact. Members who are receiving services This also includes members who are engaged and actively participating with their plans of care and receiving services but suddenly, these members are unable to contact for various reasons. There are opportunities to clearly define this category, and separate members who are receiving services. PHM will work toward decreasing the percentage of members to decline (19.8%) KHS services/programs. PHM will obtain feedback from members on reasons why they declined services.

#	Reasons for Closure	Definition
1	Declined services	Contacted members but declined KHS services
2	Does not meet criteria	individuals are enrolled in hospice, possess Medicare benefits (e.g. Kaiser), and reside in long term care facility for >30 days
3	Duplicate	Duplicate referrals
4	Medical director decision	Transferred to another KHS program/services
5	Member disenrolled	Members dropped from the KHS, moved out of county, have secondary insurance
6	Member goals completed	Successfully achieved goals in the plan of care
7	Non-compliant—MD approval obtained	Members who are noncompliant with care, exhausted all resources and reviewed by medical director
8	Not eligible	members who are not eligible for KHS services
9	Reassigned	Reassigned members to another staff
10	Refused services	Currently receiving case management services but no longer desire to continue with services
11	Unable to contact	Lost to follow up, exhausted all resources to contact members. This also includes members who are engaged, actively participates with care but all the sudden unable to contact members for whatever reasons.



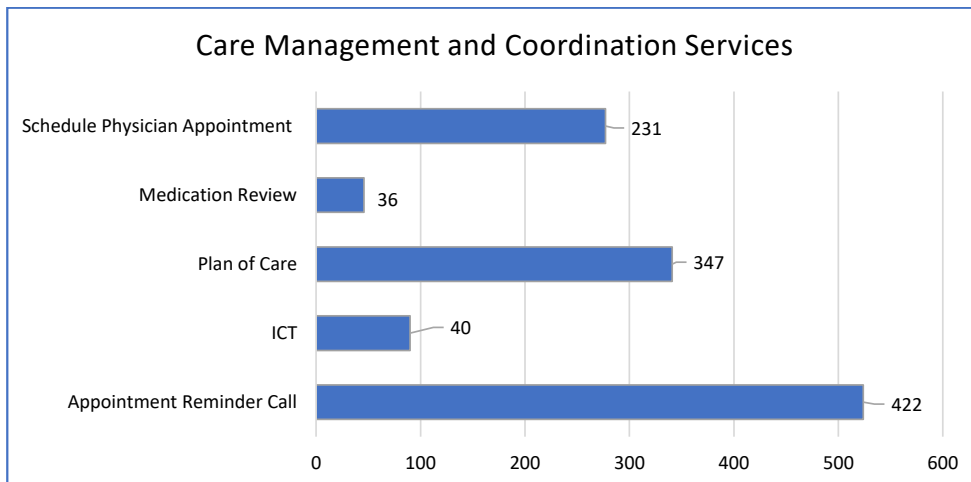
Graph 9: SPD Health Risk Assessment Information

During January thru March, a total of 1,147 (100%) members were contacted by KHS vendor contact. Only 9% members fully completed the HRA, 5% partially completed the HRA, and 1% opted out.



Graph 10: Care Management and Coordination Services

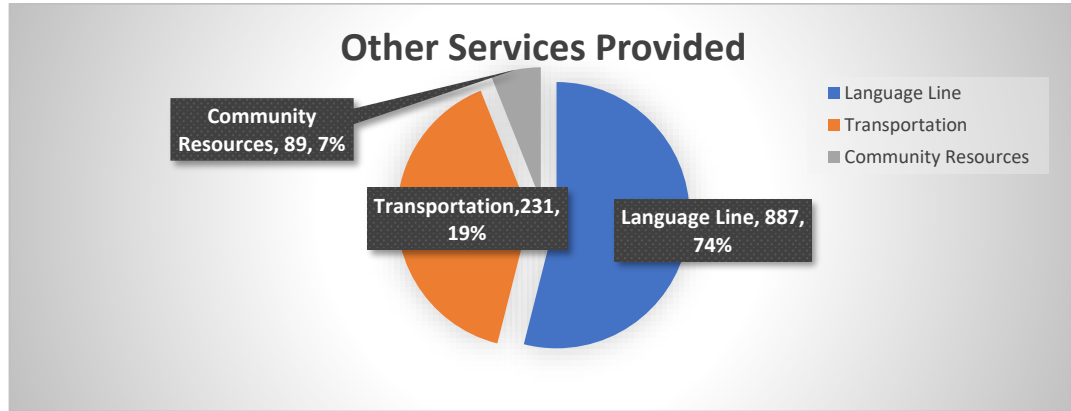
The graph illustrates the various types of care management and coordination services provided to members. These services include schedule physician appointments, appointment reminder calls, medication reviews, and develop plans of care. The member's challenges/barriers with their care are presented in the interdisciplinary care team (ICT) to obtain guidance from the team.





Graph 11: Other Services Provided to Members

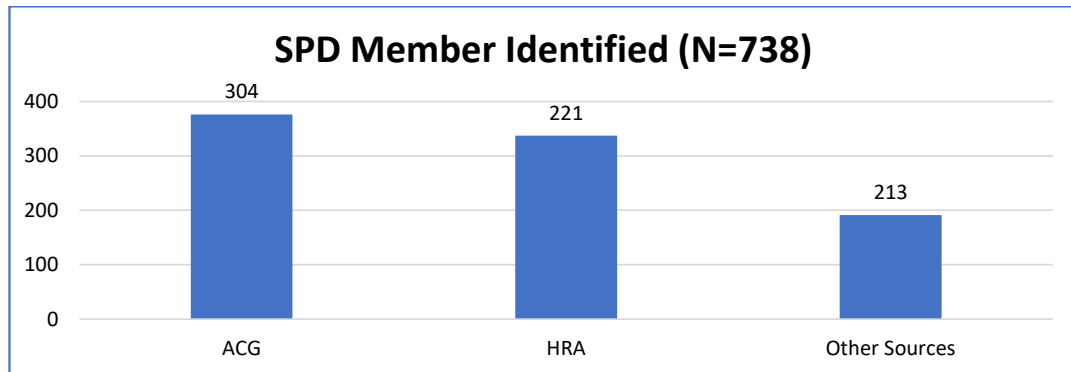
Other services that are available to the members include language line for language interpreting and translation service; transportation services to get to their medical appointments; and referral to various community resources (e.g., Food Bank, Housing Authority, and In Home Supportive Services, etc.).



Graph 12: Seniors and Persons with Disabilities (SPDs)

SPD Members are identified for Complex Case Management using the John Hopkins Adjusted Clinical Groups (ACG) Predictive Modeler, Health Risk Assessments and other sources including member requests and outside and internal requests. This allows KHS to identify populations with similar characteristics and develop targeted interventions. The ACG Modeler is run monthly to identify members at risk of hospitalizations in six (6) months and members with the greatest need for health intervention or care management. These members are enrolled in complex care management. Members with multiple co-morbidities are identified and referred to KHS specialty programs and services.

The SPD population represents a total of 738 (38%) of the Complex Group in January thru March 2023. The John Hopkins Predictive Modeler identified SPD's represent 41.2% percent of the SPD's identified in the Complex Group in January thru March 2023. HRA identified SPD members represent 29.8% and other sources of SPD members represent 28.9%.





Updates: Quarter 4 2022 Action Items

#	Activities	Status
1	Review and streamline process and procedure on data collection and analysis of quarterly report	Pending--Review DHCS PHM requirements to assist with data collection and analysis.
2	Explore on how staff can have a stronger engagement/participation with existing members.	Staff attended Trauma Informed Care Training. We will be scheduling training on Motivational Interviewing.
3	Launched PHM on January 1, 2023	Completed--Launched PHM in January 2023. New requirements and initiatives such as special focus population needs to be implemented.
4	Develop and implement multichannel approach (i.e., text messaging) to reach out to all members.	Pending--Working on screening forms to be available/accessible for members via Member Portal.
5	Explore feasibility of alternative methods to administer (i.e., iPads) HRA to members	Completed--Provided iPads for HRA completion in 3 clinics. Working on making HRA accessible via HealthX.
6	Hire Community Health Workers to conduct home visits and provide care coordination and connection to resources	Completed--Hired 2 Community Health to conduct home visits to high-risk members.

Actions Items for Quarter 1 2023

1. Review and streamline process and procedure on data collection and analysis of quarterly report (Pending).
2. Develop and implement multichannel approach (i.e., text messaging) to reach out to all members (Pending).
3. Identify and implement screening forms that target underserved population including high risk adults, children with special health care needs, pregnant women, and elderlies (New).
4. Add updates on CHW integration in QI/UM Report (New).
5. Include updates on Maternal Mental Health Program initiative in QI/UM Report (New).
6. Include updates on Long Term Care (LTC) Program (New).

Conclusions

An initial set of PHM services have been launched in January 2023. This includes Care Management and Long-Term Care Programs, and integration of Community Health Workers. There are other PHM initiatives that will be implemented, focusing on preventative health, chronic disease management, and maternal and child health as we get further guidance from DHCS. Formalize agreement will also need to be updated with partnering agencies in alignment with DHCS requirements. We will continue to assess the risks and needs of populations, analyze data for the improvement of the area of those populations and investigate the need for the process to leverage partnerships to improve health outcomes of our members.



To: KHS QI/UM Committee

From: Nate Scott

Date: June 22, 2023

Re: Executive Summary for 1st Quarter 2023 Operational Board Update - Grievance Report

Background

Executive Summary for 1st Quarter 2023 Operational Board Update - Grievance Report:
When compared to the previous four quarters, no significant trends were identified related to the Grievances and Appeals received during the 1st Quarter, 2023.

- The Plan historically sees an increase in volume of Grievance and Appeals in the first quarter of each year; however, there was only a slight increase from Q4 2022 to Q1 2023.
- While we saw fewer Exempt grievances, we saw a rise in all standard grievances and appeals.
- Of the 1,575 Standard Grievance and Appeal cases, 933 were closed in favor of the Plan and 642 closed in favor of the Enrollee.

KHS Standard Grievance and Appeals per 10,000 members = 14.96 per month.

Requested Action

Receive and File



1st Quarter 2023 Operational Report

Alan Avery
Chief Operating Officer

1st Quarter 2023 Grievance Report

Category	1 st Quarter 2023	Status	Issue	Q4 2022	Q3 2022	Q2 2022	Q1 2022
Access to Care	123		Appointment Availability	108	132	117	169
Coverage Dispute	0		Authorizations and Pharmacy	0	0	0	0
Medical Necessity	363		Questioning denial of service	335	346	259	138
Other Issues	53		Miscellaneous	38	30	20	41
Potential Inappropriate Care	758		Questioning services provided. All cases forwarded to Quality Dept.	670	514	415	479
Quality of Service	216		Questioning the professionalism, courtesy and attitude of the office staff. All cases forwarded to PR Department	156	86	120	125
Discrimination (New Category)	62		Alleging discrimination based on the protected characteristics	46	73	34	15
Total Formal Grievances	1575			1353	1181	965	967
Exempt	1606		Exempt Grievances-	1816	2328	2087	1404
Total Grievances (Formal & Exempt)	3181			3169	3509	3052	2371

Additional Insights-Formal Grievance Detail

Issue	2023 1st Quarter Grievances	Upheld Plan Decision	Further Review by Quality	Overtured Ruled for Member	Still Under Review
Access to Care	71	44	0	27	0
Coverage Dispute	0	0	0	0	0
Specialist Access	52	24	0	28	0
Medical Necessity	363	163	0	200	0
Other Issues	53	44	0	9	0
Potential Inappropriate Care	758	436	0	322	0
Quality of Service	216	160	0	56	0
Discrimination	62	62	0	0	0
Total	1575	933	0	642	0



To: KHS QI/UM Committee

From: Nate Scott

Date: June 22, 2023

Re: Executive Summary for 1st Quarter 2023 Grievance Summary Report

Background

Executive Summary for the 1st Quarter Grievance Summary Report:

The Grievance Summary Report supports the high-level information provided on the Operational Report and provides more detail as to the type of grievances KHS receives on behalf of our members.

Kaiser Permanente Grievances and Appeals

During the first quarter of 2023, there were two hundred and sixty-two grievances and appeals received by KFHC members assigned to Kaiser Permanente. Fifty-eight cases closed in favor of the Plan. One hundred and eighty-nine closed in favor of the Enrollee. At the time of reporting, fifteen cases were still open for review.

KHS Standard Grievance and Appeal cases per 10,000 members = 14.96 per month.

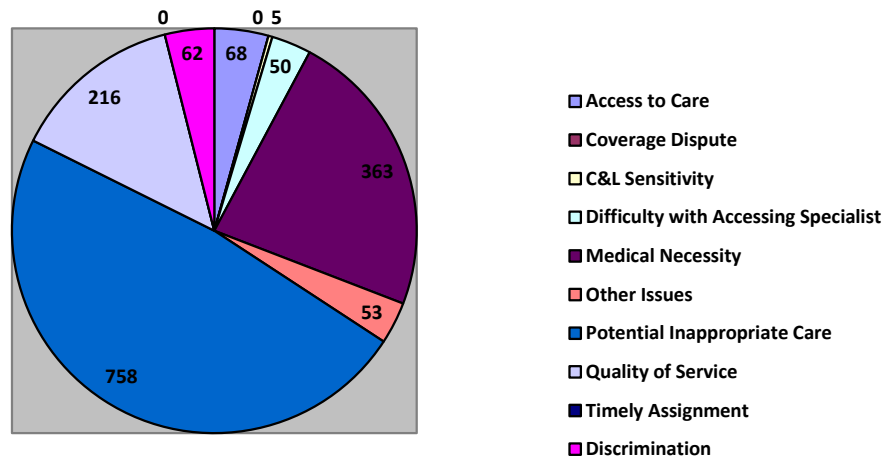
For KHS members assigned to Kaiser Grievances and Appeals per 10,000 = 57.05 per month.

Requested Action

Receive and File

1st Quarter 2023 Grievance Summary

Issue	Number	In Favor of Health Plan	Under Review by Q.I	In favor of Enrollee	Still under review
Access to care	68	41	0	27	0
Coverage dispute	0	0	0	0	0
Cultural and Linguistic Sensitivity	5	4	0	1	0
Difficulty with accessing specialists	50	23	0	27	0
Medical necessity	363	163	0	200	0
Other issues	53	44	0	9	0
Potential Inappropriate care	758	436	0	322	0
Quality of service	216	160	0	56	0
Timely assignment to provider	0	0	0	0	0
Discrimination	62	62	0	0	0



Type of Grievances

KHS Grievances per 10,000 members = 14.96/month

During the first quarter of 2023, there were one thousand, five hundred and seventy-five standard grievances and appeals received. Six hundred and forty-two cases were closed in favor of the Enrollee. Nine hundred and thirty-three cases were closed in favor of the Plan. There were no grievances under review by the KHS Quality Improvement Department. There are no grievances that are still under review. Of the one thousand, five hundred and seventy-five standard grievances and appeals received, one thousand four hundred and eighty-two cases closed within thirty days; ninety-three cases were pended and closed after thirty days.

1st Quarter 2023 Grievance Summary

Access to Care

There were sixty-eight grievances pertaining to access to care. Forty-one closed in favor of the Plan. Twenty-seven cases closed in favor of the Enrollee. There are no cases still under review. The following is a summary of these issues:

Six members complained about the lack of available appointments with their Primary Care Provider (PCP). Four cases closed in favor of the Plan after the responses indicated the offices provided the appropriate access to care based on the Access to Care standards. Two cases closed in favor of the Enrollee after the responses indicated the offices may not have provided appropriate access to care based on Access to Care standards.

Thirty-one members complained about the wait time to be seen for a Primary Care Provider (PCP) appointment. Eighteen cases closed in favor of the Plan after the responses indicated the members were seen within the appropriate wait time for a scheduled appointment or the members were at the offices to be seen as a walk-in, which are not held to the Access to Care standards. Thirteen cases closed in favor of the Enrollee after the responses indicated the members were not seen within the appropriate wait time for a scheduled appointment. There are no cases still pending review.

Seventeen members complained about the telephone access availability with their Primary Care Provider (PCP). Ten cases closed in favor of the Plan after the responses indicated the members were provided with the appropriate telephone access availability. Seven cases closed in favor of the Enrollee after the responses indicated the members may not have been provided with the appropriate telephone access availability. There are no cases still pending review.

Fourteen members complained about a provider not submitting a referral authorization request in a timely manner. Nine cases closed in favor of the Plan after it was determined the referral authorization request had been submitted in a timely manner. Five cases closed in favor of the Enrollee after it was determined the referral authorization request may not have been submitted in a timely manner. There are no cases still pending review.

Coverage Dispute

There were no grievances pertaining to a Coverage Dispute issue.

Cultural and Linguistic Sensitivity

Five members complained about the lack of available interpreting services to assist during their appointments. One case closed in favor of the Enrollee after the response from the provider indicated the member may not have been provided with the appropriate access to interpreting services. Four cases closed in favor of the Plan after the responses from the providers indicated the members were provided with the appropriate access to interpreting services. There are no cases still pending review.

Difficulty with Accessing a Specialist

1st Quarter 2023 Grievance Summary

There were fifty grievances pertaining to Difficulty Accessing a Specialist. Twenty-three cases closed in favor of the Plan. Twenty-seven cases closed in favor of the Enrollee. There are no cases still under review. The following is a summary of these issues:

Eight members complained about the lack of available appointments with a specialist. Two cases closed in favor of the Plan after the responses indicated the members were provided the appropriate access to specialty care based on the Access to Care Standards. Six cases closed in favor of the Enrollee after the responses indicated the members may not have been provided with the appropriate access to care based on the Access to Care Standards for specialty appointments. There are no cases still under review.

Fifteen members complained about the wait time to be seen for a specialist appointment. Eleven cases closed in favor of the Plan after the response indicated the member was provided with the appropriate wait time for a scheduled appointment based on the Access to Care Standards. Four cases closed in favor of the Enrollee after the response indicated the member may not have been provided with the appropriate wait time for a scheduled appointment based on the Access to Care Standards. There are no cases still under review.

Thirteen members complained about the telephone access availability with a specialist office. Four cases closed in favor of the Plan after the response indicated the member was provided with the appropriate telephone access availability. Nine cases closed in favor of the Enrollee after the response indicated the member may have not been provided with the appropriate telephone access availability. There are no cases still under review.

Thirteen members complained about a provider not submitting a referral authorization request in a timely manner. Six cases closed in favor of the Plan after it was determined the referral authorization request had been submitted in a timely manner. Seven cases closed in favor of the Enrollee after it was determined the referral authorization request may not have been submitted in a timely manner. There are no cases still under review.

One member complained about Physical Access with a specialist. One case closed in favor of the Enrollee after it was determined the member may not have been provided with the appropriate service. There are no cases still under review.

Medical Necessity

There were three hundred and sixty-three appeals pertaining to Medical Necessity. One hundred and sixty-three cases were closed in favor of the Plan. Two hundred cases closed in favor of the Enrollee. There are no cases still under review. The following is a summary of these issues:

Three hundred and sixty-three members complained about the denial or modification of a referral authorization request. One hundred and fifty-nine of the cases were closed in favor of the Plan as it was determined that there was no supporting documentation submitted with the referral authorization requests to support the criteria for medical necessity for the requested specialist or DME item; therefore, the denials were upheld. Four of the cases were closed in favor of the Plan and were partially overturned. Two hundred cases were closed in favor of the Enrollee as it was determined medical necessity

1st Quarter 2023 Grievance Summary

was met and the denials were overturned and approved. There are no cases still under review.

Other Issues

There were fifty-three grievances pertaining to Other Issues that are not otherwise classified in the other categories. Forty-four cases were closed in favor of the Plan after the responses indicated the appropriate service were provided. Nine cases closed in favor of the Enrollee after the responses indicated the appropriate service may not have been provided. There are no cases still under review.

Potential Inappropriate Care

There were seven hundred and fifty-eight grievances involving Potential Inappropriate Care issues. These cases were forwarded to the Quality Improvement (QI) Department for their due process. Upon review, four hundred and thirty-six cases were closed in favor of the Plan, as it was determined a quality-of-care issue could not be identified. Three hundred and twenty-two cases were closed in favor of the Enrollee as a potential quality of care issue was identified and appropriate tracking or action was initiated by the QI team. There are no cases still pending further review with QI.

Quality of Service

There were two hundred and sixteen grievances involving Quality of Service issues. One hundred and sixty cases closed in favor of the Plan after the responses determined the members received the appropriate service from their providers. Fifty-six cases closed in favor of the Enrollee after the responses determined the members may not have received the appropriate services. There are no cases still under review.

Timely Assignment to Provider

There were no grievances pertaining to Timely Assignment to Provider received this quarter.

Discrimination

There were sixty-two grievances pertaining to Discrimination. Sixty-two cases closed in favor of the Plan as there was no discrimination found. There are no cases still under review. All grievances related to Discrimination, are forwarded to the DHCS Office of Civil Rights upon closure.

Kaiser Permanente Grievances and Appeals

Kaiser Grievances per 10,000 members = 57.05/month

During the first quarter of 2023, there were two hundred and sixty-two grievances and appeals received by KFHC members assigned to Kaiser Permanente. Fifty-eight cases closed in favor of the Plan. One hundred and eighty-nine closed in favor of the Enrollee. Fifteen cases are still under review.

1st Quarter 2023 Grievance Summary

Access to Care

There were seventy-five grievances pertaining to Access to Care. Forty-eight closed in favor of Enrollee. Twenty-five cases are closed in favor of Plan. Two cases are still under review.

Medical Necessity

There were seven appeals pertaining to Medical Necessity. One case closed in favor of Enrollee. Four cases closed in favor of Plan. Two cases are still under review.

Other Issues

There were one hundred and forty-two grievances pertaining to Other Issues. One hundred and nine cases closed in favor of Enrollee. Twenty-five cases closed in favor of Plan. Eight cases are still under review.

Potential Inappropriate Care

There were ten grievances pertaining to Quality of Care. Nine cases closed in favor of Enrollee. One case is still under review.

Quality of Service

There were twenty-eight grievances pertaining to a Quality of Service. Twenty-two cases closed in favor of Enrollee. Four cases closed in favor of Plan. 2 cases are still under review.



To: KHS QI-UM Committee

From: Yolanda Herrera, CPMSM, CPCS
Credentialing Manager

Date: June 2, 2023

Re: 1st Quarter 2023 – PNM Credentialing Statistics

Background

During the monitoring/reporting period January 1, 2023 through March 31, 2023 there were a total of 97 Initially Credentialed Providers and 110 Recredentialed Providers.

13 New Contracts were approved:

- 1-Pediatric Neurology
- 2-SNF
- 1-Hospice/Palliative Care
- 1-Anesthesiology
- 1-Radiology Group
- 2-DME
- 1-Clinical Pharmacy Services
- 1-Laboratory
- 1-Podiatry
- 1-General/Oncology Surgeon
- 1-Pharmacy

Discussion

- All credentialing and recredentialing files were approved.
- All New Contracts were approved.

Fiscal Impact

N/A

Requested Action

N/A

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NAME	DBA/ADDRESS	SPECIALTY	PROVIDER PRV	VENDOR PRV	CONTRACT TYPE	PAC APPROVED - EFFECTIVE DATE
David, Raymund MD	Raymund R. David dba: Child Neurology Center of Bakersfield Inc 5701 Young Street Ste. C203 Bakersfield CA 93311	Pediatric Neurology	PRV001337	PRV082910	New Contract	Retro-Eff 01/01/2023
Kern River Transitional Care	Bakersfieldidence Opco LLC dba: Kern River Transitional Care 5151 Knudsen Drive Bakersfield CA	SNF	PRV055714	PRV055714	New Contract	Retro-Eff 02/01/2023
Graceful Palms Hospice and Palliative Care Corp	Graceful Palms Hospice and Palliative Care Corp 38700 5th St W., Bldg A, Ste G Palmdale CA 93551	Hospice & Palliative Care	PRV049899	PRV049899	New Contract	Retro-Eff 02/01/2023
Ali Hussaini, Waseem CRNA	Prestige Anesthesia A Nursing Corporation @ Millennium Surgery 3850 San Dimas St Bakersfield CA	Anesthesiology	PRV069516	PRV084015	New Contract	Yes Eff 3/1/23
Tandem Diabetes Care Inc	Tandem Diabetes Care Inc 11075 Roselle Street San Diego CA	DME	PRV082599	PRV082599	New Contract	Yes Eff 3/1/23
Charms, Matthew MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV002240	ALL SITES	Existing	Yes Eff 3/1/23
Roy, Anjali MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV085592	ALL SITES	Existing	Yes Eff 3/1/23
Ho, Ralph MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV033328	ALL SITES	Existing	Yes Eff 3/1/23
Crnkovich, Francis, MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV083046	ALL SITES	Existing	Yes Eff 3/1/23
Wagner, Elliott MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV007405	ALL SITES	Existing	Yes Eff 3/1/23
Anonuevo, Alvin NP-C	Jim Kim MD Inc Advanced Rheumatology & Arthritis Ctr 2203 17th Street Bakersfield CA	Rheumatology	PRV084203	PRV000225	Existing	Yes Eff 3/1/23
Arafat, Omar MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV003613	ALL SITES	Existing	Yes Eff 3/1/23
Arnopole, David NP-C	Richard Alexan, MD Inc 4900 Commerce Dr Bakersfield CA	Neurology	PRV078007	PRV000425	Existing	Yes Eff 3/1/23
Artal, Dalia MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV032496	ALL SITES	Existing	Yes Eff 3/1/23
Berman, Jack MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV045876	ALL SITES	Existing	Yes Eff 3/1/23
Boyles, Kalyne NP-C	Omni Family Health 4151 Mexicali Dr Bakersfield CA	General Practice	PRV084753	PRV000019	Existing	Yes Eff 3/1/23
Cabero, Geraldine PA-C	LA Laser Center PC *All Locations 5600 California Avenue Ste. 101 & 103 Bakersfield CA 93309	Dermatology	PRV084005	PRV013922	Existing	Yes Eff 3/1/23
Carrigan, Claire BCBA	Autism Behavior Services Inc. 4900 California Ave Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV085602	PRV062872	Existing	Yes Eff 3/1/23

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Casillas, Sandra PA-C	Ravi Patel MD Inc / CBCC 6501 Truxtun Ave Bakersfield CA	Hematology / Oncology	PRV081666	PRV013881	Existing	Yes Eff 3/1/23
Chan, Roy MD	Reedley Community Hospital dba: Adventist Health Reedley 1040 7th Street Wasco CA 406 James Street Shafter CA 501 6th Street Taft CA	Family Practice	PRV085606	ALL SITES	Existing	Yes Eff 3/1/23
Christensen, Ruth LCSW	Omni Family Health 4151 Mexicali Dr Bakersfield CA	Clinical Social Worker	PRV084754	PRV000019	Existing	Yes Eff 3/1/23
Cohen, Martin MD	Kern Radiology Medical Group *All Locations 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV032440	ALL SITES	Existing	Yes Eff 3/1/23
Davin, Karen NP	Ridgecrest Regional Hospital 1111 N China Lake Blvd Ste. 190 Ridgecrest CA 93555	Pediatrics	PRV085108	PRV029495	Existing	Yes Eff 3/1/23
Dirkx, Benjamin DO	Universal Healthcare Services Inc dba: Central California Pain Management 8303 Brimhall Road Bakersfield CA	Physical Medicine & Rehab	PRV035190	PRV000521 PRV056565	Existing	Yes Eff 3/1/23
Falls, Lakeisha NP-C	Clinica Sierra Vista 1305 Bear Mt Blvd Arvin CA	Family Practice	PRV083904	PRV000002	Existing	Yes Eff 3/1/23
Frial, Kristin NP-C	Bartz-Altadonna Comm Health Center 9300 N. Loop Blvd California City CA	Internal Medicine	PRV085591	PRV029961	Existing	Yes Eff 3/1/23
Friedlander, Joshua MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV069043	ALL SITES	Existing	Yes Eff 3/1/23
Gearhart, Diane NP-C	Kern County Neurological Medical Grp 1705 28th Street Bakersfield CA 93301	Neurology	PRV037409	PRV000308	Existing	Yes Eff 3/1/23
Gero, Bernard MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV040195	ALL SITES	Existing	Yes Eff 3/1/23
Gill, Kamaljeet NP-C	SJV Medical Group 5801 Truxtun Ave Bakersfield CA	Internal Medicine	PRV084191	PRV066164	Existing	Yes Eff 3/1/23
Good Samaritan Healing Center - Hermosa Road	Good Samaritan Healing Center LLC dba: Good Samaritan Healing Center - Hermosa Road 8001 Hermosa Rd Bakersfield CA	Comm. Support Svcs / Short Term Post Hosp Housing	PRV070718	PRV070718	Existing	Retro-Eff 02/01/2023
Gomes, Danilo MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV040953	ALL SITES	Existing	Yes Eff 3/1/23
Guzman Morfin, Elmer BCBA	Ascension Center 1901 Brundage Lane Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV083903	PRV032184	Existing	Yes Eff 3/1/23
Ibazebo, Ehireme MD	Clinica Sierra Vista 7800 Niles Street Bakersfield CA 2400 Wible Road Ste. 14 Bakersfield CA 625 34th St # 100 & 200 Bakersfield CA	Psychiatry	PRV061799	PRV000002	Existing	Yes Eff 3/1/23
Jindal, Varinder NP-C	Universal Healthcare Services *All Loc 8325 Brimhall Road #100A Bakersfield Universal Urgent Care *All Loc 8325 Brimhall Road Ste. 100 Bakersfield	Family Practice	PRV084064	ALL SITES	Existing	Yes Eff 3/1/23

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Johnson, Tania NP-C	Universal Healthcare Services *All Loc 8325 Brimhall Road Bakersfield CA Universal Urgent Care *All Loc 8325 Brimhall Road Ste. 100 Bakersfield	Family Practice	PRV046575	ALL SITES	Existing	Yes Eff 3/1/23
Junejo, Nazia MD	Ridgecrest Regional Hospital 105 E. Sydnor Ave #100 Ridgecrest CA	Nephrology	PRV048355	PRV057082 PRV000279	Existing	Yes Eff 3/1/23
Khwaja, Shamsuddin MD	Adventist Health Physician Network 2701 Chester Ave Ste 102 Bakersfield	Thoracic Surgery	PRV045566	PRV053701	Existing	Yes Eff 3/1/23
Kogout, Oxana NP-C	Clinica Sierra Vista 625 34th St # 100 & 200 Bakersfield CA	Psychiatry	PRV083303	PRV000002	Existing	Yes Eff 3/1/23
Krasny, Robert MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV042173	ALL SITES	Existing	Yes Eff 3/1/23
Lundquist, Ariana MD	Clinica Sierra Vista 7800 Niles Street Bakersfield CA	Family Practice	PRV084009	PRV000002	Existing	Yes Eff 3/1/23
Luo, Frank MD	LA Laser Center PC *All Locations 5600 California Avenue Ste. 101 & 103 Bakersfield CA 93309	Dermatopathology	PRV035143	PRV013922	Existing	Yes Eff 3/1/23
Madhavan, Sethu MD	Kern County Hospital Authority 1111 Columbus Street Bakersfield CA 93305	Gastroenterology	PRV000540	ALL SITES	Existing	Yes Eff 3/1/23
Maldonado, Erika BCBA	Prism Behavior Solutions 4900 California Ave #2010B Bakersfield	Qualified Autism Provider / Behavioral Analyst	PRV084295	PRV069746	Existing	Yes Eff 3/1/23
Mancillas-Ramos, Cristina NP-C	Adventist Health - Delano 1201 Jefferson St Delano CA 2300 7th Street Wasco CA	Family Practice	PRV084997	PRV005653	Existing	Yes Eff 3/1/23
Manes, Nikol BCBA	Behavior Frontiers, LLC 5060 California Ave #610 Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV083759	PRV046025	Existing	Yes Eff 3/1/23
Mogul, Heather BCBA	Autism Behavior Services Inc. 4900 California Ave Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV085601	PRV062872	Existing	Yes Eff 3/1/23
Montero, Ormarir NP-C	Reedley Community Hospital dba: Adventist Health Reedley 406 James Street Shafter CA	Family Practice	PRV085186	PRV036581	Existing	Yes Eff 3/1/23
Murphy James MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV010579	ALL SITES	Existing	Yes Eff 3/1/23
Nege, David MD	Emergency Physicians Urgent Care, Inc. dba: Accelerated Urgent Care *All Locations 212 Coffee Road Ste. 101 Bakersfield CA	Family Practice / UC	PRV040562	ALL SITES	Existing	Yes Eff 3/1/23
Pamula, Ramesh MD	Adventist Health Physician Network 2701 Chester Ave Ste 102 Bakersfield	Cardiothoracic Surgery	PRV031801	PRV053701	Existing	Yes Eff 3/1/23
Pelzer, Michael NP-C	Adventist Health Comm Ctr - Tehachapi 105 West E Street Tehachapi CA 2041 Belshaw Street Mojave CA 9350 N. Loop Blvd California City CA	Internal Medicine	PRV082815	ALL SITES	Existing	Yes Eff 3/1/23
Phuong, Newton MD	Oak Hills Medical Corp 5020 Commerce Dr Bakersfield CA	Cardiovascular Disease	PRV085604	PRV000310	Existing	Yes Eff 3/1/23

KERN HEALTH SYSTEMS
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Qaisi, Waleed MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV047999	ALL SITES	Existing	Yes Eff 3/1/23
Rogovoy, Michael BCBA	California Spectrum Services 4865 California Ave Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV085605	PRV031975	Existing	Yes Eff 3/1/23
Russell, Jami LCSW	Omni Family Health 4151 Mexicali Dr Bakersfield CA	Clinical Social Worker	PRV085501	PRV000019	Existing	Yes Eff 3/1/23
Sohal, Narinder NP-C	Emergency Physicians Urgent Care, Inc. dba: Accelerated Urgent Care *All Locations 212 Coffee Road Ste. 101 Bakersfield CA	Family Practice / UC	PRV053492	ALL SITES	Existing	Yes Eff 3/1/23
Stewart, Robert MD	Adventist Health Physician Network 2701 Chester Ave Ste 102 Bakersfield	Cardiothoracic Surgery	PRV085255	PRV053701	Existing	Yes Eff 3/1/23
Stoller, Slade NP-C	Emergency Physicians Urgent Care, Inc. dba: Accelerated Urgent Care *All Locations 212 Coffee Road Ste. 101 Bakersfield CA	Family Practice / UC	PRV085603	ALL SITES	Existing	Yes Eff 3/1/23
Taylor, Brandon MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV081591	ALL SITES	Existing	Yes Eff 3/1/23
The Papo Hernandez Recuperative Care Home	Corbow Inc dba: The Papo Hernandez Recuperative Care Home 4421 Charter Oaks St Bakersfield CA	Comm. Support Svcs / Recuperative Care	PRV083127	PRV083127	Existing	Retro-Eff 01/01/2023
Turner, Robert MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV038359	ALL SITES	Existing	Yes Eff 3/1/23
Urdaneta, Felipe MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV062919	ALL SITES	Existing	Yes Eff 3/1/23
Vanlerberg, Laurine NP-C	Clinica Sierra Vista 625 34th St #100-200 Bakersfield CA	Psychiatry	PRV083905	PRV000002	Existing	Yes Eff 3/1/23
Verde, Bea NP-C	Kern County Hospital Authority 820 34th St #202 Bakersfield CA	Internal Medicine	PRV084752	ALL SITES	Existing	Yes Eff 3/1/23
Yakubin, Irina OD	Ace Eyecare Inc 1721 Westwind Drive Bakersfield CA	Optometry	PRV082752	PRV041736	Existing	Yes Eff 3/1/23
Zare, Megan MD	Kern Radiology Medical Group *All Loc 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV056320	ALL SITES	Existing	Yes Eff 3/1/23

KERN HEALTH SYSTEMS
Board Approved Effective 04/01/2023

NAME	DBA/ADDRESS	SPECIALTY	PROVIDER PRV	VENDOR PRV	CONTRACT TYPE	PAC APPROVED - EFFECTIVE DATE
Avina Health Inc	Avina Health Inc 2110 Truxtun Avenue Ste. 400 Bakersfield CA 93301	Clinical Pharmacy Services	PRV086406	PRV086406	New Contract	Yes Eff 4/1/23
Biological Laboratory Inc.	Biological Laboratory Inc. dba: BioLab 2828 H Street Ste. E Bakersfield CA	Laboratory	PRV036286	PRV036286	New Contract	Yes Eff 4/1/23
Ming Plaza Pharmacy	Shivom Corporation dba: Ming Plaza Pharmacy 2726-A Ming Ave. Bakersfield CA 93304	Pharmacy	PRV086408	PRV086408	New Contract	Yes Eff 4/1/23
Raskin, Bernard MD	Advanced Dermatology & Cosmetic Laser 4100 Empire Dr Ste 120/140 Bakersfield CA 93309	Dermatology	PRV070009	PRV059531	New Contract	Yes Eff 4/1/23
San Joaquin Nursing & Rehabilitation Center	Kern Valleyidence Opco LLC dba: San Joaquin Nursing & Rehabilitation Center 3601 San Dimas St Bakersfield CA 93301	SNF	PRV053823	PRV053823	New Contract	Retro-Eff 03/01/2023
Abbasi, Davoud OD	Clinica Sierra Vista 625 34th St # 100 & 200 Bakersfield CA	Optometry	PRV076442	PRV000002	Existing	Yes Eff 4/1/23
Aram, Nattamon RD	Kern County Hospital Authority 1111 Columbus St Bakersfield CA 93305	Registered Dietician	PRV082382	ALL SITES	Existing	Yes Eff 4/1/23
Basulto-Suarez, Quetzali BCBA	Center for Autism (dba: CARD) 8302 Brundage Ave #100 Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV086409	PRV032083	Existing	Yes Eff 4/1/23
Bowen, Richard PA-C	LA Laser Center PC *All Locations 5600 California Avenue Ste. 101 & 103 Bakersfield CA 93309	Dermatology	PRV086410	PRV013922	Existing	Yes Eff 4/1/23
Butler, Aloni PsyD	Omni Family Health 4900 California Ave # 100 Bakersfield CA	Psychology	PRV059138	PRV000019	Existing	Yes Eff 4/1/23
Carlson, Ann Maryrose RD	Kern County Hospital Authority 1111 Columbus St Bakersfield CA 93305	Registered Dietician	PRV066742	ALL SITES	Existing	Yes Eff 4/1/23
Cepeda, Pedro MD	Bartz-Altadonna Comm Health Center 9300 N. Loop Blvd California City CA	OB/GYN	PRV038410	PRV029961	Existing	Yes Eff 4/1/23
Flora, Tara RD	Kern County Hospital Authority 1111 Columbus St Bakersfield CA 93305	Registered Dietician	PRV059916	ALL SITES	Existing	Yes Eff 4/1/23
Freitas, Bonnie MD	Kern Radiology Medical Group *All Locations 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV002243	ALL SITES	Existing	Yes Eff 4/1/23
Fuentes-Baez, Yanelys BCBA	Adelante Behavioral Health 2005 Eye St Ste. 8 Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV086411	PRV067923	Existing	Yes Eff 4/1/23
Gonzales, Mirna LMFT	Infusion & Clinical Services dba: Premier Valley Medical Group 5401 White Lane Bakersfield CA 1311 Columbus St Bakersfield CA	Marriage & Family Therapy	PRV086412	PRV000404	Existing	Yes Eff 4/1/23
Hernandez, Fernando LCSW	Omni Family Health 912 Fremont St Delano CA	Clinical Social Worker	PRV085386	PRV000019	Existing	Yes Eff 4/1/23

KERN HEALTH SYSTEMS
Board Approved Effective 04/01/2023

Hernandez, Miriam PA-C	Emergency Physicians Urgent Care, Inc. dba: Accelerated Urgent Care *All Locations 212 Coffee Road Ste. 101 Bakersfield CA	Family Practice / UC	PRV054553	ALL SITES	Existing	Yes Eff 4/1/23
Johnson, Jeremy BCBA	Center for Autism (dba: CARD) 8302 Brundage Ave #100 Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV086413	PRV032083	Existing	Yes Eff 4/1/23
Mathenia, Mary BCBA	Center for Autism (dba: CARD) 8302 Brundage Ave #100 Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV086414	PRV032083	Existing	Yes Eff 4/1/23
Onumajuru, Rufina NP-C	Omni Family Health 4600 Panama Lane Bakersfield CA 1701 Stine Road Bakersfield CA	Family Practice	PRV085119	PRV000019	Existing	Yes Eff 4/1/23
Orth, Kyla RD	Kern County Hospital Authority 1111 Columbus St Bakersfield CA 93305	Registered Dietician	PRV083754	ALL SITES	Existing	Yes Eff 4/1/23
Ambika Rajendran, Mina MD	Ridgecrest Regional Hospital 1111 N China Lake Blvd Ste. 190 105 E. Sydnor Ave #100 Ridgecrest CA	Internal Medicine	PRV085385	ALL SITES	Existing	Yes Eff 4/1/23
Ram, Sunil MD	Kern Radiology Medical Group *All Locations 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV064373	ALL SITES	Existing	Yes Eff 4/1/23
Ramirez, Sandivel NP-C	Kern County Hospital Authority 1111 Columbus St Bakersfield CA 93305	OB/GYN	PRV085539	ALL SITES	Existing	Yes Eff 4/1/23
Raper, Paul MD	Kern Radiology Medical Group *All Locations 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV030076	ALL SITES	Existing	Yes Eff 4/1/23
Recio, Melody NP-C	Universal Healthcare Services *All Primary Care Locations Universal Urgent Care *All Universal UC Locations	Pediatrics & Urgent Care	PRV052872	ALL SITES	Existing	Yes Eff 4/1/23
Reilly, Christopher LMFT	Infusion & Clinical Services dba: Premier Valley Medical Group 5401 White Lane Bakersfield CA 901 Olive Drive Bakersfield CA	Marriage & Family Therapy	PRV086423	PRV000404	Existing	Yes Eff 4/1/23
Rodriguez, Jose BCBA	Behavior Frontiers LLC 5080 California Ave #250 Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV085266	PRV046025	Existing	Yes Eff 4/1/23
Romo, Alejandra BCBA	Autism Behavior Services 4900 California Ave #B Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV086424	PRV062872	Existing	Yes Eff 4/1/23
Segovia, Rely Mer NP	Gastro Care Institute 43944 15th St W Ste. 201 Lancaster CA	Gastroenterology	PRV086425	PRV051043	Existing	Yes Eff 4/1/23
Tapia-Contreras, Liliana BCBA	Adelante Behavioral Health 2005 Eye St Ste. 8 Bakersfield CA	Qualified Autism Provider / Behavioral Analyst	PRV086426	PRV067923	Existing	Yes Eff 4/1/23
Tuahivaatetonohiti, Matthieu PA	Omni Family Health 1530 E. Manning Ave Reedley CA	Family Practice	PRV060189	PRV000019	PRV067923	Yes Eff 4/1/23
Wilson, Anna DO	Kern Radiology Medical Group *All Locations 2301 Bahamas Dr. Bakersfield CA	Diagnostic Radiology	PRV086427	ALL SITES	Existing	Yes Eff 4/1/23
Yang, Yang NP-C	Omni Family Health 4844 N. 1st Street #104 Fresno CA	Family Practice	PRV085801	PRV000019	Existing	Yes Eff 4/1/23

**KERN HEALTH SYSTEMS
1st Quarter 2023
CREDENTIALING / RECREDENTIALING SUMMARY REPORT**

Report Date: April 3, 2023

Department: Provider Network Management

Monitoring Period: January 1, 2023 through March 31, 2023

Population:

Providers	Credentialed	Recertified
MD's	36	52
DO's	2	2
AU's	0	0
DC's	0	0
AC's	0	1
PA's	5	9
NP's	23	13
CRNA's	1	1
DPM's	0	2
OD's	2	0
ND's	0	0
RD's	4	0
BCBA's	13	3
LM's	0	0
Mental Health	6	4
Ocularist	0	0
OT	0	0
Ancillary	3	23
CSS	2	0
TOTAL	97	110

Specialty	Providers Credentialed	Providers Recertified	Providers Sent to PAC	Providers Not Approved
Acupuncture	0	1	1	0
Addtiction Medicine	0	0	0	0
Allergy & Immunology	0	0	0	0
Anesthesiology / CRNA	1	2	3	0
Audiology	0	0	0	0
Autism / Behavioral Analyst	13	3	16	0
Cardiology	1	1	2	0
Chiropractor	0	0	0	0
Colon & Rectal Surgery	0	0	0	0
Critical Care	0	0	0	0
Dermatology	3	0	3	0
Emergency Medicine	0	6	6	0
Endocrinology	0	1	1	0
Family Practice	14	18	32	0
Gastroenterology	2	1	3	0
General Practice	1	5	6	0

KERN HEALTH SYSTEMS
1st Quarter 2023
CREDENTIALING / RECREDENTIALING SUMMARY REPORT

Specialty	Providers Credentialed	Providers Recredentialed	Providers Sent to PAC	Providers Not Approved
General Surgery	0	3	3	0
Genetics	0	0	0	0
Gynecology	0	0	0	0
Gynecology/Oncology	0	0	0	0
Hematology/Oncology	1	1	2	0
Hospitalist	0	0	0	0
Infectious Disease	0	1	1	0
Internal Medicine	5	6	11	0
Mental Health	6	4	10	0
MidWife (Certified)	0	0	0	0
MidWife (Licensed)	0	0	0	0
Naturopathic Medicine	0	0	0	0
Neonatology	0	0	0	0
Nephrology	1	2	3	0
Neurological Surgery	0	3	3	0
Neurology	3	2	5	0
Obstetrics & Gynecology	2	4	6	0
Ocularist	0	0	0	0
Occupational Therapy	0	0	0	0
Ophthalmology	0	1	1	0
Optometry	2	0	2	0
Orthopedic Surgery / Hand Surg	0	1	1	0
Otolaryngology	0	0	0	0
Pain Management	0	1	1	0
Pathology	0	0	0	0
Pediatrics	2	7	9	0
Physical Medicine & Rehab	1	0	1	0
Plastic Sugery	0	4	4	0
Podiatry	0	2	2	0
Psychiatry	3	2	5	0
Pulmonary	0	0	0	0
Radiation Oncology	0	0	0	0
Radiology	23	6	29	0
Registered Dieticians	4	0	4	0
Rheumatology	1	0	1	0
Sleep Medicine	0	0	0	0
Thoracic Surgery	3	0	3	0
Urology	0	1	1	0
Vascular Medicine	0	0	0	0
Vascular Surgery	0	0	0	0
KHS Medical Directors	0	0	0	0
TOTAL	92	89	181	0

**KERN HEALTH SYSTEMS
1st Quarter 2023
CREDENTIALING / RECREDENTIALING SUMMARY REPORT**

ANCILLARY	Providers Credentialed	Providers Recertified	Providers Sent to PAC	Providers Not Approved
Ambulance	0	0	0	0
Cancer Center	0	0	0	0
Cardiac Sonography	0	0	0	0
Comm. Based Adult Services	0	0	0	0
Dialysis Center	0	2	2	0
DME	1	2	3	0
Hearing Aid Dispenser	0	0	0	0
Home Health	0	0	0	0
Home Infusion/Compounding	0	0	0	0
Hospice	1	0	1	0
Hospital / Tertiary Hospital	0	1	1	0
Laboratory	0	2	2	0
Lactation Consultant	0	0	0	0
MRI	0	0	0	0
Ocular Prosthetics	0	0	0	0
Pharmacy	0	7	7	0
Pharmacy/DME	0	1	1	0
Physical / Speech Therapy	0	6	6	0
Prosthetics & Orthotics	0	1	1	0
Radiology	0	0	0	0
Skilled Nursing	1	0	1	0
Sleep Lab	0	1	1	0
Surgery Center	0	0	0	0
Transportation	0	0	0	0
Urgent Care	0	0	0	0
Community Support Services	2	0	2	0
TOTAL	5	23	28	0

Defer = 0

Denied = 0

KERN HEALTH SYSTEMS
1st Quarter 2023
CREDENTIALING / RE-CREDENTIALING SUMMARY REPORT

KERN HEALTH SYSTEMS
1st Quarter 2023
CREDENTIALING / RECREDENTIALING SUMMARY REPORT



To: KHS QI-UM Committee

From: Provider Network Management Department

Date: 6/22/2023

Re: Provider Network Management - Network Review Q1, 2023

Background:

The Department of Managed Health Care (DMHC) and the Department of Health Care Services (DHCS) maintain accessibility, availability, and adequacy standards the Plan is required to meet. The Plan's standards and monitoring activities are outlined in policy and procedure 4.30-P accessibility standards. The Plan utilizes the Provider Network Management Network Review to monitor accessibility, availability, and adequacy standards.

Discussion:

The Provider Network Management Network Review provides the overview and results for the Plan's After-Hours Survey, Appointment Availability Survey, Accessibility Grievance Review, Geographic Accessibility and DHCS Network Certification, Network Adequacy and Provider Counts, DHCS Quarterly Monitoring Report Template Review, and Annual VSP Appointment Availability Review.

Fiscal Impact: N/A

Requested Action: Request to approve and file PNM Q1 2023 report.



Provider Network Management Network Review Quarter 1, 2023

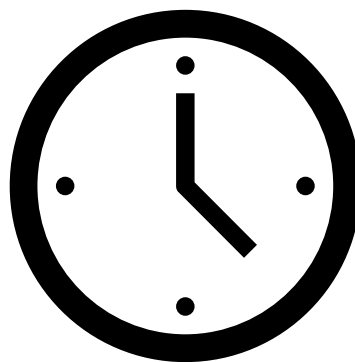
- **After-Hours Survey Report**
- **Appointment Availability Survey Report**
- **Grievance Review (Q3 2023 Review Period)**
- **Geographic Accessibility & Network Certification**
- **Network Adequacy & Provider Counts**
- **DHCS Quarterly Monitoring Report/Response Template (QMRT) (Q4 2023 Review Period)**
- **DMHC RY 2023 Timely Access Report**

Provider Network Management



After-Hours Calls

Quarter 1, 2023



Provider Network Management



AFTER-HOURS CALLS

Q1, 2023

Introduction

As required by the Department of Managed Health Care (DMHC) Health & Safety Code 1348.8, Kern Health Systems (KHS) uses an after-hours caller program to assess compliance with access standards for Kern Family Health Care (KFHC) Members. KHS policy requires that:

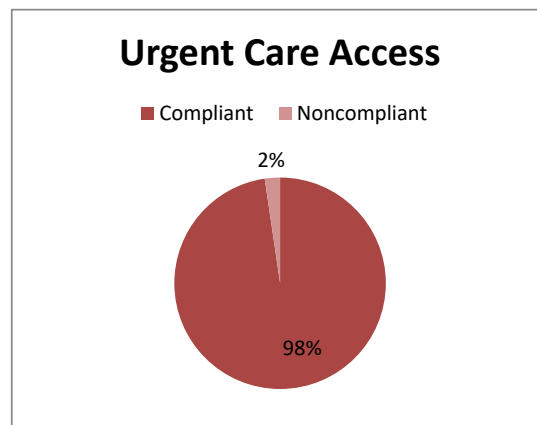
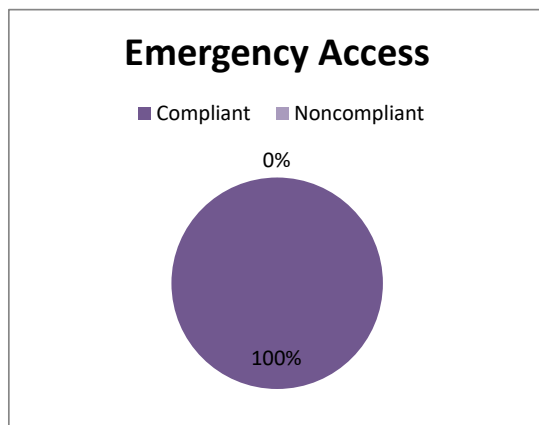
- 1.) Provider's answering machine or answering service must instruct the member to call 911 if the purpose of the call is a medical emergency.
- 2.) For urgent matters, Provider's answering machine must provide an on-call number. If an answering service is used, the member must receive a call back from an on-call member of your office within 30 minutes of call.

An initial survey is conducted by Health Dialog; the results are forwarded to the Plan's Provider Network Analyst Team who make additional follow up calls based on compliant/noncompliant data received from the survey vendor.

Providers who are found noncompliant with either/both standard(s) are notified via mailed letter and contacted by their Plan-assigned Provider Relations Representative. Providers who are found to be noncompliant for a second consecutive quarter are notified by mailed letter and contacted by the Deputy Director of Provider Network or designee. Providers who are found noncompliant for a third consecutive quarter will be engaged via a Corrective Action Plan (CAP).

Results

During Q1 2023 129 provider offices were contacted. Of those offices, 129 were compliant with the Emergency Access Standards and 126 were compliant with the Urgent Care Access Standards.





AFTER-HOURS CALLS Q1, 2023

Tracking, Trending, and Provider Outreach

The Plan utilizes the after-hours survey calls to monitor compliance at a network-wide level. The Plan was found compliant with Emergency Access and Urgent Access remaining in line with prior quarters, with percentages in Q1 2023 above 90%.

Compliance with after-hours standard	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
Emergency Access	98%	99%	94%	95%	98%	100%
Urgent Care Access	96%	92%	81%	92%	97%	98%

The Plan reviews results of provider groups against prior quarters. The Plan conducts provider outreach as appropriate and maintains ongoing quarterly tracking/trending.

For all other offices identified with a single instance of noncompliance during Q1 2023, the Plan's Provider Relations Representatives conducted targeted education and sent letters notifying the provider groups of the survey results and Plan policy (template attached).

Upon review, the Plan has found that the outreach and education conducted via both letter and the Provider Relations Representatives/Deputy Director of Provider Network has seen success, as three of the four previously noncompliant provider groups in Q4 2023 were found to be compliant during Q1 2023.



[DATE]

[OFFICE NAME]
Attn: Office Manager
[ADDRESS]
[CITY], [STATE] [ZIP]

As required by DMHC Health & Safety Code 1348.8, Kern Health Systems (KHS) uses an after-hours caller program to assess compliance with access standards for Kern Family Health Care (KFHC) Members. KHS policy requires that:

- 1.) Provider's answering machine or answering service must instruct the member to call 911 if the purpose of the call is a medical **emergency**.
- 2.) For **urgent** matters, Provider's answering machine must provide an on-call number. If an answering service is used, the member must receive a call back from an on-call member of your office within 30 minutes of call.

The purpose of this letter is to notify you of the identified non-compliance issues.

During [QUARTER, YEAR], a call was placed to your office at [PHONE]. The results of that call found that your office was non-compliant with the [STANDARD] after-hours access standard(s) as set forth in the KHS standards in our policy and outlined above.

For your convenience, I have attached a copy of our Policy related to access standards. Please review this policy with your staff to ensure compliance. Your office will remain on the list of providers to be surveyed for compliance with KHS access standards. In order to ensure member access, it is imperative these standards are regularly evaluated.

Please call me if you have any questions or concerns related to this policy. KHS will assist in any way possible to ensure compliance with these standards.

Sincerely,

Melissa Lopez
Deputy Director of Provider Network
661-617-2642

☎ 661-664-5000
📠 661-664-5151

kernhealthsystems.com 🌐
2900 Buck Owens Boulevard, Bakersfield, CA 93308-6316 ✉

3.10 Telephone Accessibility

Providers and administrative personnel must maintain a reasonable level of telephone accessibility to KHS members. At minimum, the following response times are required:

Nature of Telephone Call	Response Time
Emergency medical or Kern County Mental Health Crisis Unit	Member should be instructed to call 9-1-1 or 661-868-8000
Urgent medical	30 Minutes
Non-urgent medical	By close of following business day
Non-Urgent Mental Health	By close of following business day
Administrative	By close of following business day

Provider offices must provide procedures to enable patient access to emergency services 24 hours per day, seven days per week. Patients must be able to call the office number for information regarding physician availability, on call provisions or emergency services. An answering machine or service must be made available after normal business hours with direction in non-emergency and emergency situations.

Contracted providers must answer or design phone systems that answer phone calls within six rings. Providers should address each telephone call regarding medical advice or issues promptly and efficiently and must ensure that non-medical personnel do not give medical advice. Only PAs, NPs, RNs and MDs may provide medical advice. A sample policy that providers may incorporate into their own body of policies is included as Attachment A.

KHS provides or arranges for the provision of 24/7 triage screening services by telephone. KHS ensures that telephone triage or screening are provided in a timely manner appropriate for the member’s condition, and the triage or screening wait time does not exceed 30 minutes. KHS provides triage or screening services through medical advice lines pursuant to §1348.8 of the Health & Safety Code. Refer to *KHS Policy and Procedure 3.15-1 24-hour Telephone Triage Service*.

3.11 Full-time equivalent (FTE) Provider to Member Ratios

KHS shall maintain a provider network capacity of the following full-time equivalent provider to member ratios:

Primary Care Physicians	1:2,000
Total Physicians	1:1,200

4.0 MONITORING

The Provider Relations Department shall be responsible for monitoring Plan compliance with access standards.

4.1 Quarterly Access Review

On a quarterly basis KHS will conduct a review of Plan's compliance with after hours and appointment availability access standards. This will include, but is not limited to after hours survey calls, appointment availability survey, a review of access grievances, and a review of data received from the 24-Hour Telephone Triage Service employed by KHS (as outlined in *KHS Policy and Procedure 3.15-1 24-hour Telephone Triage Service*). Based on this review, KHS will take action as applicable including appropriate provider education; if a provider continues to be found out of compliance based on the results of the quarterly review, the provider may be issued a corrective action plan (CAP) as described in *KHS Policy and Procedure #4.40-P Corrective Actions Plans*

The appointment availability survey will consist of quarterly calls made to a sample of contracted primary care and specialist providers (included mental health providers) to assess the provider's and the Plan's level of compliance with appointment availability standards.

The after hours survey calls will consist of quarterly calls made to all contracted primary care provider offices to assess the provider's and the Plan's level of compliance with after-hours standards.

As appropriate, results of the annual Member (§4.3) and Provider (§4.4) Satisfaction surveys will be incorporated into KHS' quarterly access review for additional tracking and trending.

Results of the KHS's quarterly access review will be reported to the QI/UM Committee as outlined in §5.0 - Reporting.

4.2 Geographic Accessibility Analysis

As needed, but at least annually, KHS will conduct a geographic accessibility analysis to ensure compliance with Driving Time/Miles standards and applicable regulatory requirements.

4.3 Appointment Rescheduling

As outlined above, when it is necessary for a provider or enrollee to reschedule an appointment, the appointment shall be promptly rescheduled in a manner that is appropriate for the enrollee's health care needs, and ensures continuity of care consistent with good professional practice and consistent with the objectives of this policy.

For primary care providers, compliance with the process for the rescheduling of missed appointments shall be monitored via the medical record review survey process, outlined in *2.22-P Facility Site Review*.

Appointment availability of a rescheduled appointment will be monitored by KHS via the survey process outlined above in § 4.1 *Quarterly Access Review*. The standard and monitoring process for the availability of a rescheduled appointment shall be equal to



Appointment Availability Survey

Quarter 1, 2023



Provider Network Management



Appointment Availability Survey Q1, 2023

Introduction

As required by the Department of Health Care Services (DHCS) and Title 28 CCR Section 1300.67.2.2, Kern Health Systems (KHS) uses an appointment availability survey to assess compliance with access standards for Kern Family Health Care (KFHC) Members.

In line with KHS policies and procedures and Department regulation, the quarterly appointment availability survey monitors:

Type of Appointment	Time Standard
Urgent care appointment for services that do not require prior authorization	Within 48 hours of a request
Non-urgent primary care appointment	Within 10 business days of a request
Urgent appointment for services that require prior authorization	Within 96 hours of a request
Non-urgent appointment with a specialist	Within 15 business days of a request
Non-urgent appointments with a non-physician mental health care provider	Must offer the appointment within 10 business days of request
Non-urgent appointment for ancillary services	Within 15 business days of a request
First prenatal OB/GYN visit	The lesser of 10 business days or within 2 weeks upon request

When it is necessary for a provider or enrollee to reschedule an appointment, the appointment shall be promptly rescheduled in a manner that is appropriate for the enrollee's health care needs and ensures continuity of care consistent with good professional practice and consistent with the objectives of KHS *Policy 4.30-P Accessibility Standards*. The standard and monitoring process for the availability of a rescheduled appointment shall be equal to the availability of the initial appointment, such that the measure of compliance shall be shared.

The survey was conducted internally by KHS staff; compliance is determined using the methodology utilized by the DHCS during the 2017 Medical Audit in which they conducted a similar appointment availability survey.

KHS also utilizes the quarterly survey calls to monitor contracted provider's **Phone Answering Timeliness**. KHS *Policy 4.30-P Accessibility Standards*, requires "contracted providers must answer or design phone systems that answer phone calls within six rings." In conducting the quarterly appointment availability survey, KHS staff count the rings prior to a provider answering to gauge compliance.



Appointment Availability Survey Q1, 2023

Appointment Availability Survey Results

A random sample of 15 primary care provider offices, 15 specialist offices, 5 non-physician mental health offices, 5 ancillary offices, and 5 OBGYN offices were contacted during Q1 2023.

Of the primary care providers surveyed, the Plan compiled the wait time in hours to determine the Plan's average wait time for an urgent primary care appointment. The Plan compiled the wait time in days to determine the Plan's average wait time for a non-urgent primary care appointment. The average wait time for an urgent primary care appointment was **18.5 hours** for Q1 2023. The average wait time for a non-urgent primary care appointment was **3.5 days** for Q1 2023. **Based on these results, the Plan was determined to be compliant in both the urgent and non-urgent time standards for primary care appointments in Q1 2023.**

Of the specialist providers surveyed, the Plan compiled the wait time in hours to determine the Plan's average wait time for an urgent specialist appointment. The Plan compiled the wait time in days to determine the Plan's average wait time for a non-urgent specialist appointment. The average wait time for an urgent specialist appointment was **113.7 hours** for Q1 2023. The average wait time for a non-urgent specialist appointment was **11.7 days** for Q1 2023. **Based on these results, the Plan was determined to be compliant with the non-urgent time standards, but noncompliant with the urgent time standards for specialist appointments in Q1 2023.**

Of the non-physician mental health providers surveyed, the Plan compiled the wait time in days to determine the Plan's average wait time for an appointment with a non-physician mental health provider. The Plan's average wait time for a non-physician mental health provider appointment was **5.4 days** for Q1 2023. **Based on these results, the Plan was determined to be compliant with the time standard for a mental health appointment in Q1 2023.**

Of the ancillary providers surveyed, the Plan compiled the wait time in days to determine the Plan's average wait time for an appointment with the ancillary provider. The Plan's average wait time for an ancillary appointment was **2.2 days** for Q1 2023. **Based on these results, the Plan was determined to be compliant with the time standard for an ancillary appointment in Q1 2023.**

Of OB/GYN providers surveyed, the Plan compiled the wait time in days to determine the Plan's average wait time for a first prenatal appointment with an OB/GYN. The Plan's average wait time for a first prenatal appointment with an OB/GYN was **6.6 days** for Q1 2023. **Based on these results, the Plan was determined to be compliant with the time standard for an OB/GYN first prenatal appointment in Q1 2023.**



Appointment Availability Survey Q1, 2023

Tracking, Trending, and Provider Outreach

The Plan utilizes the quarterly appointment availability survey to monitor compliance at a network-wide level. The Plan reviewed the results of the Q1 2023 appointment availability survey against the results of prior quarters. The Plan recognized minor increases in wait time for Non-Urgent PCP, Non-Urgent Specialist, Non-Physician Mental Health, Ancillary, and OB/GYN appointments. The Plan recognized a minor decrease in wait time for Urgent PCP appointments. The Plan does not consider these changes as a trend at this time as the results are in line with prior quarters. The Plan recognized an increase in wait time for Urgent Specialist appointments, causing the Plan to be non-compliant with urgent specialist wait time access standards. The Plan reviewed the urgent time access standard results and determined the results were skewed by a single provider who was not offering urgent appointment times. The Plan has been in contact with this provider to remedy this issue and believes it will be compliant next quarter. The Plan's average wait time for the other appointment types remains well within regulatory standards.

Average urgent wait time in hours	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
Primary Care	32.9	20.6	16.2	38.2	26.1	18.5
Specialist	54.5	90.5	67.0	76.6	44.9	113.7

Average wait time in days	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
Primary Care	2.5	4.3	6.5	4.3	2.8	3.5
Specialist	6.3	11.9	9.5	12.2	6.9	11.7
Non-Physician Mental Health	2.4	2.4	3.0	2.7	4.4	5.4
Ancillary	1	10.8	0.8	0	2	2.2
OB/GYN	3.8	3.2	4.6	4.0	6.2	6.6

The Plan reviews individual provider/group results against prior quarters. The Plan conducts provider outreach as appropriate and maintains ongoing quarterly tracking/trending.

For all providers identified as newly noncompliant during Q1 2023, the Plan sent letters notifying the providers of the survey results and Plan policy (template attached).

Phone Answering Timeliness Results

Utilizing the methodology outlined above, KHS conducts a phone answering timeliness survey in conjunction with the appointment availability survey. During Q1 2023 calls were answered within an average of 1.4 rings.

Average rings to answer	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
	1.8	1.6	1.9	2.9	2.4	1.4



Appointment Availability Survey Q1, 2023

Follow-up Survey and Best Practices

In Q1 2023, the Plan conducted a follow-up appointment availability survey, resurveying all providers found to be previously noncompliant in Q4 2022. The previously noncompliant providers consisted of 2 primary care and 6 specialist providers.

Based on the results of this follow-up survey, the Plan identified the 2 primary care providers and 4 of the specialist providers are now compliant. However, 2 specialist providers continue to be noncompliant. The Provider Relations Supervisor has reached out directly to the noncompliant providers to remind them of the appointment availability standards. The Plan will continue to work with the providers and offer any assistance to facilitate them in becoming compliant.



[DATE]

[OFFICE NAME]
Attn: Office Manager
[ADDRESS]
[CITY], [STATE] [ZIP]

Kern Health Systems (KHS) uses an appointment availability survey program to assess compliance with access standards for Kern Family Health Care (KFHC) Members. The Department of Health Care Services (DHCS), and KHS policy 4.30-P *Accessibility Standards* requires that patients be able to call an office for information regarding physician and appointment availability, on call provisions, or emergency services.

During [Quarter, Year] KHS contacted your office and conducted an appointment availability survey in regards to scheduling [STANDARD/SPECIALTY] appointment. Based on the results of the survey, we found your office was not compliant with KHS availability standards. With this letter, I have included a copy of KHS policy that outlines required appointment availability standards.

The purpose of this letter is to notify you of the identified non-compliance and to remind you of your contractual obligations related to access standards. Please call me if you have any questions or concerns related to this policy. KHS will assist in any way possible to ensure compliance with these standards.

Sincerely,

Kristie Onaindia
Provider Relations Supervisor
661-595-2906

Additionally, KHS shall ensure its network of providers meets compliance with time and distance standards as required by the Department Health Care Services’ (DHCS) annual network certification.

For geographic service areas (zip codes) found to not meet the above standards, KHS shall maintain alternative access standards, to be filed and approved with the DHCS and DMHC.

3.5.1 Member Assistance (AB 1642)

For zip code/specialty combinations in which KHS maintains an approved alternative access standard from the DHCS, the Member Services Department will assist members with obtaining appointments with applicable specialists within time and distance standards. KHS will make best effort to establish member-specific case agreement for an appointment with a specialist within time and distance standards, in-line with ad-hoc contracting procedures outlined in 4.25-P *Provider Network and Contracting*; member-specific case agreement will be offered at no less than the Medi-Cal FFS rate, agreed upon by the Plan and provider, and must be made within the most recent year. KHS will arrange transportation to appointments within time and distance and timely access standards if a member-specific case agreement cannot be made; transportation services will be arranged in line with 5.15-I *Member Transportation Assistance*.

3.6 Appointment Waiting Time and Scheduling:

The “appointment waiting time” means the time from the initial request for health care services by a Member or the Member’s treating provider to the earliest date offered for the appointment for services inclusive of the time for obtaining authorization from the plan, and completing any other condition or requirement of the plan or its contracting providers. KHS shall ensure that Members are offered appointments for covered health care services within a time period appropriate for their condition. Members must be offered appointments within the following timeframes:

Type of Appointment	Time Standard
Urgent care appointment for services that do not require prior authorization ¹	Within 48 hours of a request
Urgent appointment for services that require prior authorization	Within 96 hours of a request
Non-urgent primary care appointment	Within 10 business days of a request
Non-urgent appointment with a specialist	Within 15 business days of a request
Non-urgent appointments with a physician mental	Must offer the appointment within 10 business

health care provider	days of request
Non-urgent appointments with a non-physician mental health care provider	Must offer the appointment within 10 business days of request
Non-urgent appointment for ancillary services for the diagnosis or treatment of injury, illness, or other health condition	Within 15 business days of a request
Pediatric CHDP Physicals	Within 2 weeks upon request
First pre-natal OB/GYN visit	The lesser of 10 business days or within 2 weeks upon request

Exceptions to Appointment Waiting Time and Scheduling:

Preventive Care Services and Periodic Follow Up Care:

Preventive care services and periodic follow up care, including but not limited to, standing referrals to specialists for chronic conditions, periodic office visits to monitor and treat pregnancy, cardiac or mental health conditions, and laboratory and radiological monitoring for recurrence of disease, may be scheduled in advance consistent with professionally recognized standards of practice as determined by the treating licensed health care provider acting within the scope of his or her practice.

Advance Access:

A primary care provider may demonstrate compliance with the primary care time-elapsd access standards established herein through implementation of standards, processes and systems providing advance access to primary care appointments as defined herein.

Appointment Rescheduling:

When it is necessary for a provider or enrollee to reschedule an appointment, the appointment shall be promptly rescheduled in a manner that is appropriate for the enrollee’s health care needs, and ensures continuity of care consistent with good professional practice and consistent with the objectives of this policy.

Extending Appointment Waiting Time:

The applicable waiting time for a particular appointment may be extended if the referring or treating licensed health care provider, or the health professional providing triage or screening services, as applicable, acting within the scope of his or her practice and consistent with professionally recognized standards of practice, has determined and noted in the Member’s medical record that a longer waiting time will not have a detrimental impact on the Member’s health.

Telemedicine:

To the extent that telemedicine services are appropriately provided as defined per §2290.5(a) of the Business & Professions Code, these services shall be considered in determining compliance with the access standards hereby established. Prior to the delivery of health care via telemedicine, the provider must obtain verbal and written informed consent from the enrollee or the enrollee’s legal representative. The



Access Grievance Review

Quarter 1, 2023

(Q3 2022 Review Period)



Provider Network Management



Access Grievance Review

Q1, 2023 (Q3 2022 Review Period)

Introduction and KHS Policy and Procedure

As outlined in KHS policy 5.01-P, *Member Grievance*, member grievances are documented, investigated, and resolved within thirty (30) calendar days by the KHS Member Services Department. On a quarterly basis, KHS' Provider Network Management Department reviews all access grievances from the previous quarter, in order to identify any potential access issues or trends within the Plan's network or amongst the Plan's contracted providers. The time standards for access to a primary care appointment, specialist appointment, in-office wait time, and provider telephone are outlined in KHS policy 4.30-P *Accessibility Standards*.

Categorization

As of Q2 2020, the Member Service Department uses twenty-three DHCS recognized Grievance Types (or "dispositions") to categorize grievances. Grievances categorized as *Geographic Access*, *Provider Availability*, *Technology/Telephone*, or *Timely Access* are considered access grievances for the purposes of this review. The Plan reviews these grievance types against prior quarters, and the graphs utilized within this review only includes data that is in line with these grievance types.

Grievance Totals

There were **forty-five (45)** access-related grievances in Q3 2022. In **twenty-seven (27)** of the cases in Q3 2022, no issues were identified and were closed in favor of the Plan. The remaining **eighteen (18)** cases in Q3 2022 were closed in favor of the enrollee; the KHS Grievance Department sent letters to the providers involved in these cases, notifying them of the outcome.

The **eighteen (18)** grievances in Q3 2022 that were closed in favor of the enrollee were forwarded to the Plan's Provider Network Management Department. For each of these grievances, the members initial complaint, the provider's response, the Members Service Department's investigation, and the Grievance Committee's decision are reviewed by the Provider Network Management Department.

The access grievances found in favor of the enrollee for Q3 2022 categorized by the KHS Grievance Department as follows:

Timely Access	10
Provider Availability	4
Technology / Telephone	4



Access Grievance Review

Q1, 2023 (Q3 2022 Review Period)

Tracking and Trending

The Provider Network Management Department reviewed all access grievances found in favor of the enrollee received in Q3 2022 to identify any potential access issues or trends within the Plan's network or amongst the Plan's contracted providers. In addition to a review conducted against prior quarters, the Plan reviews Access Grievances against outcomes of other monitoring conducted as part of the quarterly *Provider Network Management, Network Review* (e.g. Appointment Availability Survey, DHCS' QMRT review, Network Adequacy).

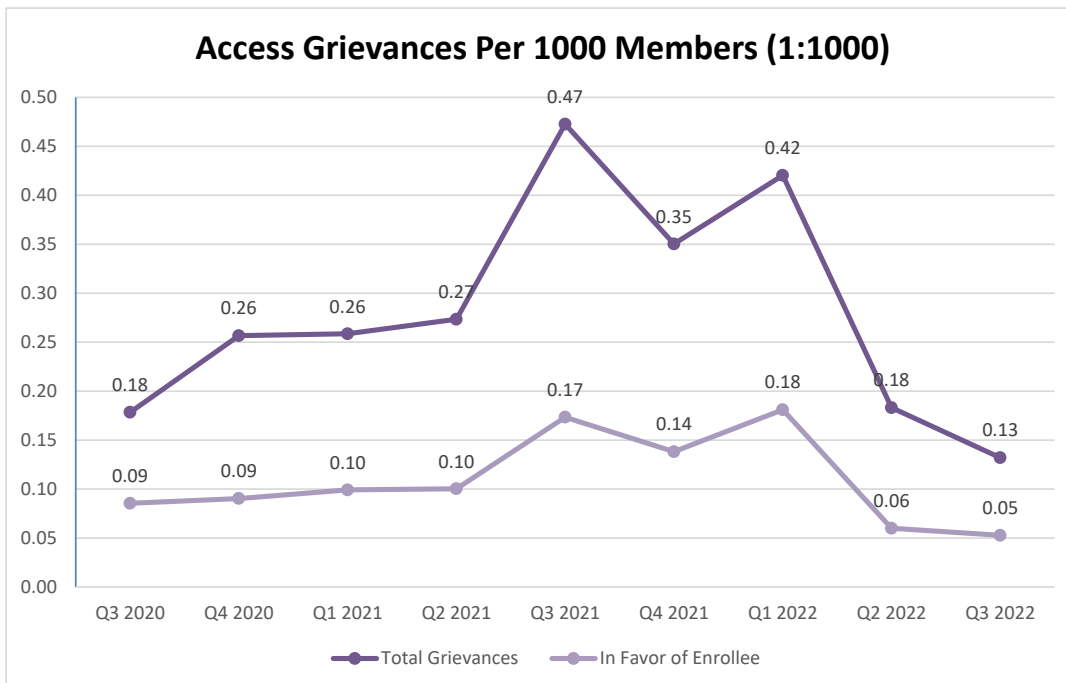
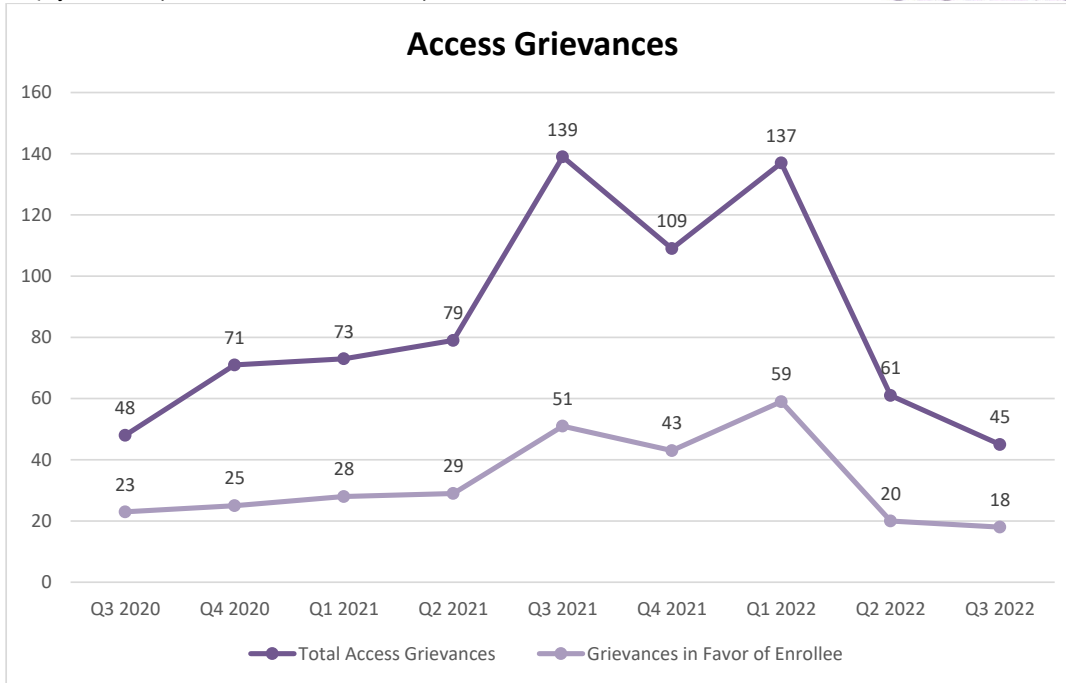
Upon review of Q3 2022 access grievances, the Plan identified the grievances to be in line with Q2 2022. The Plan's Access Grievances Per 1000 members for grievances found in favor of the enrollee decreased to 0.05 in Q3 2022 from 0.06 in Q2 2022.

The Plan reviews grievances across a four-quarter rolling review period. Trends that are identified are reviewed with the Provider Relations Manager on a case-by-case basis to develop a target-based strategy to address. During Q3 2022, the Plan did not identify any trends. The Plan will continue to monitor access grievances for potential trends via the quarterly access grievance review.



Access Grievance Review

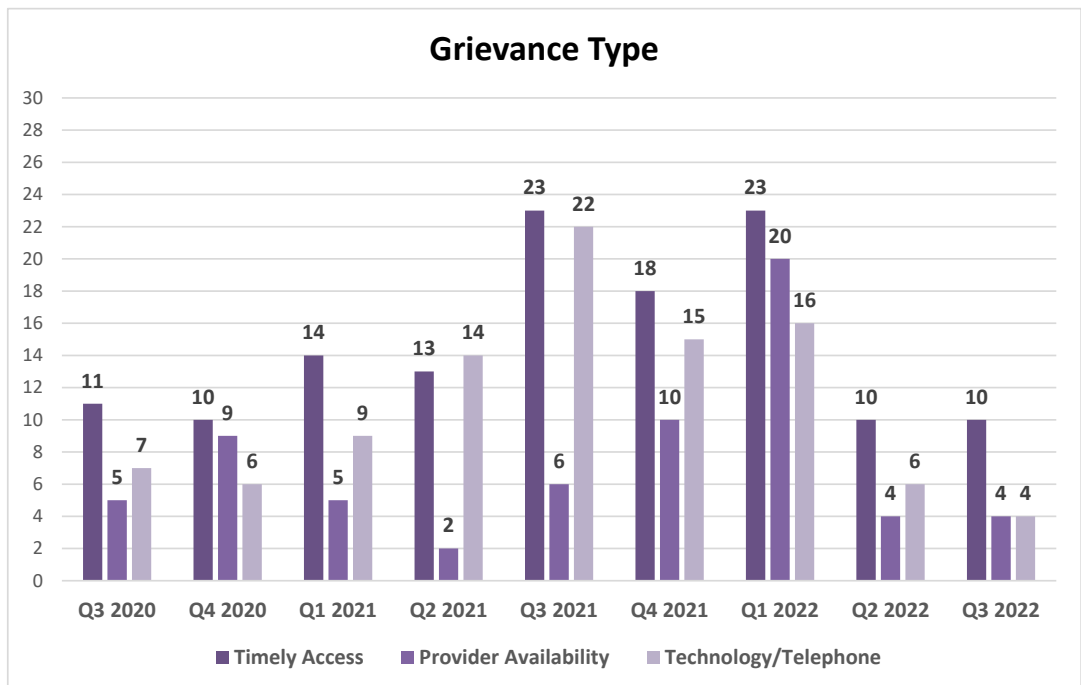
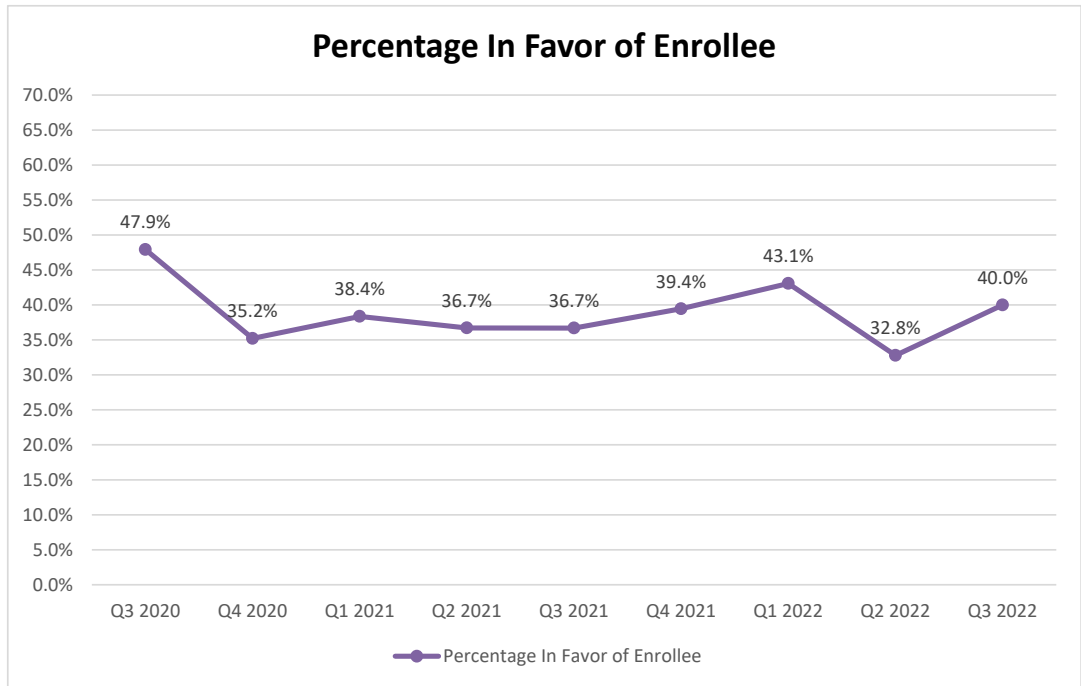
Q1, 2023 (Q3 2022 Review Period)





Access Grievance Review

Q1, 2023 (Q3 2022 Review Period)





Access Grievance Review

Q1, 2023 (Q3 2022 Review Period)

Exempt Grievances

On a quarterly basis, the Plan's Provider Network Management Department reviews all exempt grievances to identify potential trends amongst the provider network. For Q3 2022, there were a total of **2,350** exempt grievances.

Grievance Type	Q1 Count	Q1% of Total	Q2 Count	Q2% of Total	Q3 Count	Q3% of Total
Assault/Harassment	0	0.00%	1	0.04%	2	0.09%
Authorization	57	3.56%	114	5.05%	92	3.91%
Billing	9	0.56%	19	0.84%	24	1.02%
Case Management/Care Coordination	4	0.25%	12	0.53%	8	0.34%
Continuity of Care	2	0.13%	24	1.06%	38	1.62%
Disability Discrimination	0	0.00%	1	0.04%	0	0.00%
Eligibility	1	0.06%	9	0.40%	7	0.30%
Enrollment	0	0.00%	6	0.27%	5	0.21%
Fraud/Waste/Abuse	0	0.00%	2	0.09%	0	0.00%
Injury	1	0.06%	2	0.09%	0	0.00%
Language Access	6	0.38%	8	0.35%	20	0.85%
Member Informing Materials	0	0.00%	1	0.04%	0	0.00%
Out-of-Network	2	0.13%	4	0.18%	0	0.00%
PHI/Confidentiality/HIPAA	0	0.00%	7	0.31%	2	0.09%
Plan Customer Service	0	0.00%	0	0.00%	1	0.04%
Physical Access	1	0.06%	5	0.22%	0	0.00%
Provider/Staff Attitude	708	44.28%	931	41.27%	932	39.66%
Provider Availability	191	11.94%	173	7.67%	162	6.89%
Referral	24	1.50%	31	1.37%	37	1.57%
Scheduling	82	5.13%	83	3.68%	79	3.36%
Technology/Telephone	103	6.44%	166	7.36%	170	7.23%
Timely Response to Auth/Appeal Request	2	0.12%	0	0.00%	0	0.00%
Timely Access	351	21.95%	626	27.75%	728	30.98%
Transportation (Driver Punctuality/Vehicle)	56	3.50%	31	1.37%	43	1.83%
Grand Total	1599		2256		2350	

In reviewing these totals against prior quarters, the Plan recognized exempt grievances were inline from Q2 2022 to Q3 2022. The Plan identified a minimal increase in the percentage of Timely Access exempt grievances in Q3 2022; however, it is in line with Q2 2022. The Plan will continue to monitor exempt grievances for potential trends via the quarterly access grievance review.



MCPD & PCPA

Valid Values	The first three characters shall be the plan code, the rest of the characters will be a unique value for each record submitted (not just unique within this submission, but unique across time).
Edits	<ul style="list-style-type: none"> • First three characters must equal planCode • No duplicates with historical data

2.1.20 Grievance Received Date

File Layout Name	grievanceReceivedDate			
Data Format	Date			
Description	The date the plan received the grievance.			
Usage	Grievances:	Required	Appeals:	Not used
	COC:	Not used	OON:	Not used
Valid Values	CCYYMMDD			
Edits	<ul style="list-style-type: none"> • Must represent a date prior to the current month 			

2.1.21 Grievance Type

File Layout Name	grievanceType			
Data Format	Array (May have multiple occurrences) X(36)			
Description	Define the type or types of grievance. Must have at least one value, but may have multiple values.			
Usage	Grievances:	Required (one or more)	Appeals:	Not used
	COC:	Not used	OON:	Not used
Valid Values	Value	Definition		
	Continuity Of Care	Grievance related to continuity of care review standard. Member's perception that their request for continuity of care is being rejected or not considered.		



MCPD & PCPA

	Geographic Access	Grievance related to geographic access to a state plan approved provider, pharmacy or hospital within the geographic requirements based on type of appointment and condition of member's health.
	Language Access	Grievance related to the inability to access or concerns with linguistic and interpreter services at the providers office.
	Out-of-Network	Grievance related to inability to obtain services from a non-contracted provider.
	Physical Access	Grievance related to the inability to physically access a provider or health plan due to office closure, not having wheelchair access, inadequate ramp, elevators, inadequate parking, or other requirements under the American with Disabilities Act.
	Provider Availability	Grievance related to the inability to see providers during normal hours of operation or concerns with the providers' hours of operation.
	Timely Access	Grievance related to timely access to a state plan approved provider within the timeframe requirements based on type of appointment and condition of member's health.
	Transportation	Grievance related to inability to access or concerns with transportation services.



MCPD & PCPA

	Discrimination	Grievance regarding alleged discrimination by the health plan, provider, or provider's staff based on sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental or physical disability, medical condition, genetic information, marital status, gender, gender identity, gender expression, or sexual orientation. May also include complaints where the member is treated differently after filing a grievance.
	Disability Discrimination	Grievance regarding alleged discrimination by the health plan, provider, or provider's staff based on disability. Include allegations of failure to provide auxiliary aids, or to make reasonable accommodations in policies and procedures, when necessary to ensure equal access for persons with disabilities.
	Fraud / Waste / Abuse	Grievance related to intentional or unintentional misuse of resources, fraudulent, non-compliant, dishonest or unethical conduct committed by a health network, plan, provider, vendor, consultant, and current or potential member.
	PHI / Confidentiality / HIPAA	Grievance related to the breach of Personal Health Information (PHI) or confidentiality. Privacy rules were not followed. For example, complaints regarding the provider inappropriately accessing, using or disclosing a member's PHI.



MCPD & PCPA

	Billing	Grievance related to bills received in error, premium and debt collection notices, reimbursement request, claim adjustment request or bills received after member was told issues were resolved. May include complaints regarding charges for non-covered services, benefits, or drugs not covered, etc.
	Authorization	Grievance related to the timeliness of an authorization or communication regarding the result (approval, denial or modification) of the authorization
	Eligibility	Grievance related to Medi-Cal plan member's eligibility or share of cost requirements.
	Enrollment	Grievance related to Medi-Cal plan enrollment information received, enrollment process, Medi-Cal plan member being disenrolled from plan, providers, or any of its health network, etc.
	Referral	Grievance related to the MCP's processing of referrals to covered services.
	Assault / Harassment	Grievance related to the physical, emotional, or sexual misconduct by a medical professional.
	Case Management / Care Coordination	Grievance related to case management or care coordination.
	Inappropriate Care	Grievance related to the overuse, underuse, or misuse of health care services.



MCPD & PCPA

	Member Informing Materials	Grievance regarding written materials provided in alternative formats or translation in threshold languages.
	Provider / Staff Attitude	Grievance related to inappropriate behavior, poor provider/staff attitude (includes non-clinical staff, etc.), rudeness, or mistreatment.
	Technology / Telephone	Grievance related to on-line scheduling systems, health plan system's connectivity, user friendliness, excessive waits, accessibility, via plan's website; or a member's inability to reach a provider or health plan's staff via phone or waiting on the phone too long.
Edits	<ul style="list-style-type: none"> • Must be in list of valid values • May have multiple values 	

2.1.22 MER COC Disposition Date

File Layout Name	merCocDispositionDate			
Data Format	Date			
Description	The date on which The MER COC was determined either Met or Not Met			
Usage	Grievances:	Not used	Appeals:	Not used
	COC:	Situational	OON:	Not used
Valid Values	CCYYMMDD			
Edits	<ul style="list-style-type: none"> • Must be a valid date • Must be a past date • Must be present if cocType = MER Denial • Must be blank if cocType <> MER Denial 			



Geographic Accessibility & DHCS Network Certification

Quarter 1, 2023



Provider Network Management



Geographic Accessibility & Network Certification Q1, 2023

Geographic Accessibility

As required by the Department of Managed Health Care (DMHC) and the Department of Health Care Services (DHCS), Kern Health Systems (KHS) is required to maintain time and distance standards for certain provider types.

Per Section 1300.51 (d)(H) of the California Code of Regulations, KHS shall ensure, “all enrollees have a residence or workplace within **thirty (30) minutes or fifteen (15) miles** of a contracting or plan-operated **primary care provider**” as well as “**within thirty (30) minutes or fifteen (15) miles** of a contracting or plan-operated **hospital**”. Further, per Section 1300.67.2.1(b), if “a plan’s standards of accessibility [...] are unreasonable restrictive [...] the plan may propose alternative access standards of accessibility for that portion of its service area.

Per Exhibit A, Attachment 6 of the KHS contract with the DHCS, KHS, “shall maintain a network of **Primary Care Physicians** which are located **within thirty (30) minutes or ten (10) miles** of a member’s residence unless [KHS] has a DHCS-approved alternative time and distance standard.”

For all geographic areas in which the Plan does not currently meet the regulatory accessibility standard, The Plan monitors and maintains an alternative access standard that has been reviewed and approved by the DMHC and/or DHCS.

DHCS Annual Network Certification – 2022/2023

DHCS Network Adequacy Standards	
Primary Care (Adult and Pediatric)	10 miles or 30 minutes
Specialty Care (Adult and Pediatric)	45 miles or 75 minutes
OB/GYN Primary Care	10 miles or 30 minutes
OB/GYN Specialty Care	45 miles or 75 minutes
Hospitals	15 miles or 30 minutes
Mental Health	45 miles or 75 minutes

As a part of the Annual Network Certification requirement, outlined in APL 23-001, the Plan is required to submit geographic access analysis outlining compliance with the above-listed standards. For all zip codes in which the Plan was not compliant with an above-listed standard, the Plan is able to submit an alternative access standard (AAS) request.

The Plan completed the Accessibility Analysis of the Annual Network Certification reporting during Q1 2023. The Plan submitted 51 AAS requests which was in line with the prior Annual Network Certification AAS requests (44). Review of the Plan’s submission and requested alternative access standards is still ongoing with the DHCS. Portions of the geographic accessibility analysis the Plan completed to fulfill DHCS Network Certification requirements are included as Attachment A.



Accessibility Analysis Template

Exhibit Name	MCP Name	County	City	ZIP Code	Provider Type	Population Served	Maximum Time	Maximum Distance	Total Number of Members	Number of Members with Access	Number of Members without Access	In-Person Network Coverage Percentage	Using Telehealth Allowance? (Y/N)	Telehealth FTE Calculation
B-1 PCPs	Kern Health Systems	Kern	Arvin, CA	93203	PCP	Adult	16.5	15.2	11999	11999	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93301	PCP	Adult	1.6	1.1	6269	6269	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93304	PCP	Adult	2.2	1.4	25370	25370	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93305	PCP	Adult	2.6	1.6	20185	20185	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93306	PCP	Adult	7.4	6.8	29429	29429	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93307	PCP	Adult	6.1	4.8	46032	46032	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93308	PCP	Adult	14.9	13.2	19337	19337	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93309	PCP	Adult	2.6	1.9	21351	21351	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93311	PCP	Adult	13.9	12.8	10681	10681	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93312	PCP	Adult	8	4	10369	10369	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93313	PCP	Adult	9.6	8.8	19946	19946	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93314	PCP	Adult	9.2	8.5	4607	4607	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bodfish, CA	93205	PCP	Adult	9.4	8.7	422	422	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Boron, CA	93516	PCP	Adult	27.3	25.1	558	558	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Buttonwillow, CA	93206	PCP	Adult	12.1	11.1	330	330	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Caliente, CA	93518	PCP	Adult	23.2	21.3	208	208	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	California City, CA	93505	PCP	Adult	4.4	4.1	3488	3488	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Delano, CA	93215	PCP	Adult	8	7.4	20193	20193	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Edwards, CA	93523	PCP	Adult	17.3	15.9	238	238	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Fellows, CA	93224	PCP	Adult	18.6	17.1	95	95	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Frazier Park, CA	93225	PCP	Adult	17	15.6	170	170	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Glennville, CA	93226	PCP	Adult	21.4	19.7	1	1	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Inyokern, CA	93527	PCP	Adult	21.4	19.7	169	169	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Keene, CA	93531	PCP	Adult	16.4	15.1	39	39	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Kernville, CA	93238	PCP	Adult	11.1	10.2	23	23	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Lake Isabella, CA	93240	PCP	Adult	7.3	6.7	1167	1167	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Lamont, CA	93241	PCP	Adult	3.8	1.9	8549	8549	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Lancaster, CA	93536	PCP	Adult	23	21.1	4	4	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Lebec, CA	93243	PCP	Adult	15.4	14.2	14	14	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Lost Hills, CA	93249	PCP	Adult	30.8	28.3	184	184	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Maricopa, CA	93252	PCP	Adult	15.3	14.1	261	261	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Mc Farland, CA	93250	PCP	Adult	14.5	13.3	6970	6970	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Mc Kittrick, CA	93251	PCP	Adult	25.9	23.8	12	12	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Mojave, CA	93501	PCP	Adult	14.8	13.6	1546	1546	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Onyx, CA	93255	PCP	Adult	29.1	26.7	12	12	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Ridgecrest, CA	93555	PCP	Adult	6.7	6.2	3833	3833	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Rosamond, CA	93560	PCP	Adult	25.8	23.7	3250	3250	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Shafter, CA	93263	PCP	Adult	9.1	8.4	9429	9429	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Taft, CA	93268	PCP	Adult	12.1	11.1	7214	7214	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Tehachapi, CA	93561	PCP	Adult	15.6	14.3	4892	4892	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Wasco, CA	93280	PCP	Adult	15.9	14.6	10411	10411	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Weldon, CA	93283	PCP	Adult	21	19.3	268	268	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Wofford Heights, CA	93285	PCP	Adult	7.5	6.9	186	186	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Woody, CA	93287	PCP	Adult	25.4	23.3	5	5	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Arvin, CA	93203	PCP	Pediatric	16.5	15.2	11999	11999	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93301	PCP	Pediatric	1.6	1.1	6269	6269	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93304	PCP	Pediatric	2.2	1.4	25370	25370	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93305	PCP	Pediatric	2.6	1.6	20185	20185	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93306	PCP	Pediatric	7.4	6.8	29429	29429	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93307	PCP	Pediatric	6.1	4.8	46032	46032	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93308	PCP	Pediatric	14.9	13.2	19337	19337	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93309	PCP	Pediatric	2.6	1.9	21351	21351	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93311	PCP	Pediatric	13.9	12.8	10681	10681	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93312	PCP	Pediatric	8	4	10369	10369	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93313	PCP	Pediatric	9.6	8.8	19946	19946	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bakersfield, CA	93314	PCP	Pediatric	9.2	8.5	4607	4607	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Bodfish, CA	93205	PCP	Pediatric	9.4	8.7	422	422	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Boron, CA	93516	PCP	Pediatric	27.3	25.1	558	558	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Buttonwillow, CA	93206	PCP	Pediatric	12.1	11.1	330	330	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	Caliente, CA	93518	PCP	Pediatric	23.2	21.3	208	208	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern	California City, CA	93505	PCP	Pediatric	4.4	4.1	3488	3488	0	100%	N	0



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Category	System	Location	PCP	Specialist	7.8	7.2	20193	20193	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Delano, CA	93215	PCP	7.8	7.2	20193	20193	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Edwards, CA	93523	PCP	17.3	15.9	238	238	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Fellows, CA	93224	PCP	18.6	17.1	95	95	0	100%	N	0
B-2 PCPs	Kern Health Systems	Kern Frazier Park, CA	93225	PCP	17	15.6	170	170	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Glennville, CA	93226	PCP	21.4	19.7	1	1	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Inyokern, CA	93527	PCP	21.4	19.7	169	169	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Keene, CA	93531	PCP	16.4	15.1	39	39	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Kernville, CA	93238	PCP	11.1	10.2	23	23	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Lake Isabella, CA	93240	PCP	7.3	6.7	1167	1167	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Lamont, CA	93241	PCP	3.8	1.9	8549	8549	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Lancaster, CA	93536	PCP	23	21.1	4	4	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Lebec, CA	93243	PCP	15.4	14.2	14	14	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Lost Hills, CA	93249	PCP	30.8	28.3	184	184	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Maricopa, CA	93252	PCP	15.3	14.1	261	261	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Mc Farland, CA	93250	PCP	14.2	13.1	6970	6970	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Mc Kittrick, CA	93251	PCP	25.9	23.8	12	12	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Mojave, CA	93501	PCP	14.8	13.6	1546	1546	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Ornyx, CA	93255	PCP	29.1	26.7	12	12	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Ridgecrest, CA	93555	PCP	8.7	8.2	3833	3833	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Rosamond, CA	93560	PCP	25.8	23.7	3250	3250	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Shafter, CA	93263	PCP	9.1	8.4	9429	9429	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Taft, CA	93268	PCP	12.1	11.1	7214	7214	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Tehachapl, CA	93561	PCP	15.6	14.3	4892	4892	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Wasco, CA	93280	PCP	15.9	14.8	10411	10411	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Weldon, CA	93283	PCP	21	19.3	268	268	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Wofford Heights, CA	93285	PCP	7.5	6.9	186	186	0	100%	N	0
B-1 PCPs	Kern Health Systems	Kern Woody, CA	93287	PCP	25.4	23.3	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Arvin, CA	93203	Cardiology/Interventional Cardiol	30.4	27.5	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93301	Cardiology/Interventional Cardiol	1.7	1.3	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93304	Cardiology/Interventional Cardiol	8.2	4.1	23370	23370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93305	Cardiology/Interventional Cardiol	3.2	2.1	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93306	Cardiology/Interventional Cardiol	6.5	6	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93307	Cardiology/Interventional Cardiol	11.7	10.3	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93308	Cardiology/Interventional Cardiol	15.2	14	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93309	Cardiology/Interventional Cardiol	5.6	3.3	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93311	Cardiology/Interventional Cardiol	15.8	14.5	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93312	Cardiology/Interventional Cardiol	9.3	5.5	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93313	Cardiology/Interventional Cardiol	18.6	14.3	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93314	Cardiology/Interventional Cardiol	10.9	10	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bodfish, CA	93205	Cardiology/Interventional Cardiol	9.4	8.7	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Boron, CA	93516	Cardiology/Interventional Cardiol	49.5	45.4	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Buttonwillow, CA	93208	Cardiology/Interventional Cardiol	22.1	20.2	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Caliente, CA	93518	Cardiology/Interventional Cardiol	24.2	22.2	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern California City, CA	93505	Cardiology/Interventional Cardiol	32.9	30.2	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Delano, CA	93215	Cardiology/Interventional Cardiol	8.1	7.5	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Edwards, CA	93523	Cardiology/Interventional Cardiol	42.4	38.9	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Fellows, CA	93224	Cardiology/Interventional Cardiol	40.8	37.4	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Frazier Park, CA	93225	Cardiology/Interventional Cardiol	43.5	38.2	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Glennville, CA	93226	Cardiology/Interventional Cardiol	28.9	26.5	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Inyokern, CA	93527	Cardiology/Interventional Cardiol	21.4	19.7	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Keene, CA	93531	Cardiology/Interventional Cardiol	17.5	16.1	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Kernville, CA	93238	Cardiology/Interventional Cardiol	13.4	12.3	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lake Isabella, CA	93240	Cardiology/Interventional Cardiol	7.3	6.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lamont, CA	93241	Cardiology/Interventional Cardiol	14.8	10.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lancaster, CA	93536	Cardiology/Interventional Cardiol	26	23.9	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lebec, CA	93243	Cardiology/Interventional Cardiol	44	40.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lost Hills, CA	93249	Cardiology/Interventional Cardiol	59.6	54.7	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Maricopa, CA	93252	Cardiology/Interventional Cardiol	47	43.1	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mc Farland, CA	93250	Cardiology/Interventional Cardiol	14.6	13.4	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mc Kittrick, CA	93251	Cardiology/Interventional Cardiol	42.4	38.9	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mojave, CA	93501	Cardiology/Interventional Cardiol	32.9	30.2	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Ornyx, CA	93255	Cardiology/Interventional Cardiol	29.2	26.8	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Ridgecrest, CA	93555	Cardiology/Interventional Cardiol	6.7	6.2	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Rosamond, CA	93560	Cardiology/Interventional Cardiol	39.4	36.2	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Shafter, CA	93263	Cardiology/Interventional Cardiol	10.1	9.3	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Taft, CA	93268	Cardiology/Interventional Cardiol	36.3	33.3	7214	7214	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Dermatology	Adult	9.2	8.5	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Dermatology	Adult	17.3	15.9	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Dermatology	Adult	40.2	36.9	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Dermatology	Adult	43.5	39.6	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Dermatology	Adult	39.7	36.4	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Dermatology	Adult	21.3	19.6	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Dermatology	Adult	19.3	17.7	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Dermatology	Adult	50	45.9	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Dermatology	Adult	40.4	37.1	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Dermatology	Adult	24	16.2	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Dermatology	Adult	28.4	26.1	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Dermatology	Adult	46	42.2	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Dermatology	Adult	59.6	54.7	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Dermatology	Adult	46.4	42.6	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Dermatology	Adult	18.1	15.5	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Dermatology	Adult	44.5	40.7	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Dermatology	Adult	14.8	13.6	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Oryx, CA	93255	Dermatology	Adult	43.4	39.8	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Dermatology	Adult	6.6	6.1	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Dermatology	Adult	25.8	23.7	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Dermatology	Adult	27	22.5	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Dermatology	Adult	35.7	32.8	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapl, CA	93561	Dermatology	Adult	17.7	16.3	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Dermatology	Adult	29.1	26.7	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Dermatology	Adult	41.3	37.9	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woford Heights, CA	93285	Dermatology	Adult	45.6	41.8	196	196	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Dermatology	Adult	33.4	30.7	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Dermatology	Pediatric	32.6	29	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Dermatology	Pediatric	8.1	5.1	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Dermatology	Pediatric	10	5.9	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Dermatology	Pediatric	14.6	7.3	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Dermatology	Pediatric	19.8	14.6	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Dermatology	Pediatric	18.6	16.2	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Dermatology	Pediatric	19.4	13.8	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Dermatology	Pediatric	6.7	3.6	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Dermatology	Pediatric	15.2	14	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Dermatology	Pediatric	8.4	4.2	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Dermatology	Pediatric	18.5	15.9	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Dermatology	Pediatric	15.8	13.1	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Dermatology	Pediatric	36.2	33.2	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Dermatology	Pediatric	27.3	25.1	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttwnilow, CA	93206	Dermatology	Pediatric	33.4	29.1	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Dermatology	Pediatric	32.6	29.9	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Dermatology	Pediatric	4.5	4.2	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Dermatology	Pediatric	9.2	8.5	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Dermatology	Pediatric	17.3	15.9	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Dermatology	Pediatric	40.2	36.9	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Dermatology	Pediatric	43.5	39.6	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Dermatology	Pediatric	39.7	36.4	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Dermatology	Pediatric	21.3	19.6	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Dermatology	Pediatric	19.3	17.7	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Dermatology	Pediatric	50	45.9	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Dermatology	Pediatric	40.4	37.1	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Dermatology	Pediatric	24	16.2	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Dermatology	Pediatric	28.4	26.1	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Dermatology	Pediatric	46	42.2	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Dermatology	Pediatric	59.6	54.7	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Dermatology	Pediatric	46.4	42.6	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Dermatology	Pediatric	18.1	15.5	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Dermatology	Pediatric	44.5	40.7	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Dermatology	Pediatric	14.8	13.6	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Oryx, CA	93255	Dermatology	Pediatric	43.4	39.8	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Dermatology	Pediatric	6.6	6.1	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Dermatology	Pediatric	25.8	23.7	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Dermatology	Pediatric	27	22.5	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Dermatology	Pediatric	35.7	32.8	7214	7214	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	Dermatology	Pediatric	17.7	16.3	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Dermatology	Pediatric	29.1	26.7	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Dermatology	Pediatric	41.3	37.9	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Dermatology	Pediatric	45.6	41.8	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Dermatology	Pediatric	33.4	30.7	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Endocrinology	Adult	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Endocrinology	Adult	3.2	2	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Endocrinology	Adult	8.1	5.1	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Endocrinology	Adult	3.2	1.9	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Endocrinology	Adult	9.9	8.8	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Endocrinology	Adult	14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Endocrinology	Adult	15.9	14.6	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Endocrinology	Adult	6.9	4.6	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Endocrinology	Adult	11.6	10.7	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Endocrinology	Adult	9.1	6.5	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Endocrinology	Adult	18.4	15.6	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Endocrinology	Adult	16	14.7	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Endocrinology	Adult	9.4	8.7	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Endocrinology	Adult	27.3	25.1	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	Endocrinology	Adult	29.8	27.4	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Endocrinology	Adult	23.4	21.5	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Endocrinology	Adult	4.5	4.2	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Endocrinology	Adult	9.2	8.5	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Endocrinology	Adult	17.3	15.9	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Endocrinology	Adult	21.2	19.5	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Endocrinology	Adult	42.7	39.2	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glenville, CA	93226	Endocrinology	Adult	29	26.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Endocrinology	Adult	38.7	35.5	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Endocrinology	Adult	19.5	17.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Endocrinology	Adult	13.6	12.5	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Endocrinology	Adult	7.3	6.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Endocrinology	Adult	17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Endocrinology	Adult	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Endocrinology	Adult	45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Endocrinology	Adult	59.3	54.4	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Endocrinology	Adult	15.6	14.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Endocrinology	Adult	18.1	16.6	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Endocrinology	Adult	41.1	37.7	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Endocrinology	Adult	14.8	13.6	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Onyx, CA	93255	Endocrinology	Adult	31	28.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Endocrinology	Adult	48.5	44.5	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Endocrinology	Adult	25.8	23.7	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Endocrinology	Adult	27.1	24.9	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Endocrinology	Adult	12.5	11.5	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	Endocrinology	Adult	18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Endocrinology	Adult	28.5	26.2	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Endocrinology	Adult	21	19.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Endocrinology	Adult	15.7	14.4	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Endocrinology	Adult	30.4	27.9	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Endocrinology	Pediatric	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Endocrinology	Pediatric	1.8	1.4	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Endocrinology	Pediatric	8.1	5.1	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Endocrinology	Pediatric	3.2	1.9	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Endocrinology	Pediatric	9.9	8.8	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Endocrinology	Pediatric	14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Endocrinology	Pediatric	15.9	14.6	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Endocrinology	Pediatric	6.9	4.5	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Endocrinology	Pediatric	11.6	10.7	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Endocrinology	Pediatric	7.9	5.1	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Endocrinology	Pediatric	18.4	15.6	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Endocrinology	Pediatric	14.2	13.1	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Endocrinology	Pediatric	9.4	8.7	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Endocrinology	Pediatric	79.9	73.3	558	0	558	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	Endocrinology	Pediatric	29.8	27.4	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Endocrinology	Pediatric	30.5	28	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Endocrinology	Pediatric	58.1	53.3	3488	3488	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Endocrinology	Pediatric	9.2	8.5	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Endocrinology	Pediatric	69.3	63.6	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Endocrinology	Pediatric	21.2	19.5	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Endocrinology	Pediatric	42.7	39.2	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Endocrinology	Pediatric	29	26.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Endocrinology	Pediatric	38.7	35.5	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Endocrinology	Pediatric	33.7	30.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Endocrinology	Pediatric	13.6	12.5	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Endocrinology	Pediatric	7.3	6.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Endocrinology	Pediatric	17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Endocrinology	Pediatric	59.6	54.6	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Endocrinology	Pediatric	45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Endocrinology	Pediatric	59.3	54.4	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Endocrinology	Pediatric	15.6	14.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Endocrinology	Pediatric	17.5	16.1	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Endocrinology	Pediatric	41.1	37.7	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Endocrinology	Pediatric	60.1	55.1	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	Endocrinology	Pediatric	31	28.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Endocrinology	Pediatric	48.8	44.8	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Endocrinology	Pediatric	66.5	55.5	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Endocrinology	Pediatric	25.6	23.5	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Endocrinology	Pediatric	12.5	11.5	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapl, CA	93561	Endocrinology	Pediatric	43.8	40.2	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Endocrinology	Pediatric	28.5	26.2	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Endocrinology	Pediatric	21	19.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Endocrinology	Pediatric	15.7	14.4	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Endocrinology	Pediatric	30.4	27.9	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	ENT/Otolaryngology	Adult	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	ENT/Otolaryngology	Adult	1.7	1.3	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	ENT/Otolaryngology	Adult	8.1	5.1	23370	23370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	ENT/Otolaryngology	Adult	3.8	2.7	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	ENT/Otolaryngology	Adult	9.9	9.1	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	ENT/Otolaryngology	Adult	14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	ENT/Otolaryngology	Adult	16.9	14.9	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	ENT/Otolaryngology	Adult	7.2	4.1	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	ENT/Otolaryngology	Adult	15.8	14.5	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	ENT/Otolaryngology	Adult	9.3	6.6	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	ENT/Otolaryngology	Adult	18.7	15.7	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	ENT/Otolaryngology	Adult	16.1	14.8	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	ENT/Otolaryngology	Adult	36.3	33.3	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	ENT/Otolaryngology	Adult	27.3	25.1	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonton, CA	93206	ENT/Otolaryngology	Adult	33.7	30.9	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	ENT/Otolaryngology	Adult	32.7	30	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	ENT/Otolaryngology	Adult	4.5	4.2	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	ENT/Otolaryngology	Adult	39.3	36.1	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	ENT/Otolaryngology	Adult	17.3	15.9	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	ENT/Otolaryngology	Adult	40.8	37.4	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	ENT/Otolaryngology	Adult	43.5	39.9	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	ENT/Otolaryngology	Adult	44.7	41	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	ENT/Otolaryngology	Adult	50.4	46.2	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	ENT/Otolaryngology	Adult	19.5	17.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	ENT/Otolaryngology	Adult	50.6	46.4	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	ENT/Otolaryngology	Adult	40.4	37.1	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	ENT/Otolaryngology	Adult	17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	ENT/Otolaryngology	Adult	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	ENT/Otolaryngology	Adult	45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	ENT/Otolaryngology	Adult	73.2	67.1	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	ENT/Otolaryngology	Adult	47	43.1	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	ENT/Otolaryngology	Adult	33	30.3	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	ENT/Otolaryngology	Adult	44.8	41.1	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	ENT/Otolaryngology	Adult	14.8	13.6	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	ENT/Otolaryngology	Adult	51.8	47.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	ENT/Otolaryngology	Adult	50.5	46.3	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	ENT/Otolaryngology	Adult	25.8	23.7	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	ENT/Otolaryngology	Adult	27.2	25	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	ENT/Otolaryngology	Adult	36.3	33.3	7214	7214	0	100%	N	0



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Specialist	System	Location	CA	ZIP	Specialty	Age	18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	ENT/Otolaryngology	Adult	18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	ENT/Otolaryngology	Adult	46.1	42.3	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	ENT/Otolaryngology	Adult	47.4	43.5	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	ENT/Otolaryngology	Adult	47.1	43.2	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	ENT/Otolaryngology	Adult	39.1	35.9	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	ENT/Otolaryngology	Pediatric	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	ENT/Otolaryngology	Pediatric	1.7	1.3	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	ENT/Otolaryngology	Pediatric	8.1	5.1	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	ENT/Otolaryngology	Pediatric	3.8	2.7	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	ENT/Otolaryngology	Pediatric	9.9	9.1	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	ENT/Otolaryngology	Pediatric	14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	ENT/Otolaryngology	Pediatric	16.9	15.5	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	ENT/Otolaryngology	Pediatric	7.2	5	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	ENT/Otolaryngology	Pediatric	13.9	12.8	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	ENT/Otolaryngology	Pediatric	7.9	5.6	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	ENT/Otolaryngology	Pediatric	18.7	15.7	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	ENT/Otolaryngology	Pediatric	14.2	13.1	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	ENT/Otolaryngology	Pediatric	41	37.6	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	ENT/Otolaryngology	Pediatric	90.3	77.8	558	0	558	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	ENT/Otolaryngology	Pediatric	32	29.4	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	ENT/Otolaryngology	Pediatric	45.7	41.9	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	ENT/Otolaryngology	Pediatric	70	64.2	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	ENT/Otolaryngology	Pediatric	37.7	34.6	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	ENT/Otolaryngology	Pediatric	80.1	73	238	0	238	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	ENT/Otolaryngology	Pediatric	39	35.8	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	ENT/Otolaryngology	Pediatric	43.5	39.9	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glenville, CA	93226	ENT/Otolaryngology	Pediatric	44.7	41	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	ENT/Otolaryngology	Pediatric	78.8	72.3	169	1	168	1%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	ENT/Otolaryngology	Pediatric	33.7	30.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	ENT/Otolaryngology	Pediatric	57.2	52.5	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	ENT/Otolaryngology	Pediatric	48.8	44.8	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	ENT/Otolaryngology	Pediatric	17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	ENT/Otolaryngology	Pediatric	59.6	54.6	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	ENT/Otolaryngology	Pediatric	45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	ENT/Otolaryngology	Pediatric	71.4	65.5	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mariopca, CA	93252	ENT/Otolaryngology	Pediatric	45	41.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	ENT/Otolaryngology	Pediatric	31.5	28.9	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	ENT/Otolaryngology	Pediatric	42.8	39.3	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	ENT/Otolaryngology	Pediatric	71.5	65.6	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Onyx, CA	93255	ENT/Otolaryngology	Pediatric	69.2	63.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	ENT/Otolaryngology	Pediatric	86.7	79.5	3833	0	3833	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	ENT/Otolaryngology	Pediatric	74.7	57.3	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	ENT/Otolaryngology	Pediatric	25.6	23.5	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	ENT/Otolaryngology	Pediatric	34.8	31.9	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	ENT/Otolaryngology	Pediatric	50.5	46.3	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	ENT/Otolaryngology	Pediatric	44	40.4	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	ENT/Otolaryngology	Pediatric	56.2	51.6	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	ENT/Otolaryngology	Pediatric	50.2	46.1	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	ENT/Otolaryngology	Pediatric	39.1	35.9	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Gastroenterology	Adult	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Gastroenterology	Adult	4.9	3.9	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Gastroenterology	Adult	12	6.5	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Gastroenterology	Adult	4.5	3.2	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Gastroenterology	Adult	9.9	9.1	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Gastroenterology	Adult	14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Gastroenterology	Adult	17.1	14.7	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Gastroenterology	Adult	8.4	4.2	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Gastroenterology	Adult	15.4	14.2	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Gastroenterology	Adult	8.8	5.3	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Gastroenterology	Adult	18.7	16.5	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Gastroenterology	Adult	15.8	13.5	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Gastroenterology	Adult	9.4	8.7	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Gastroenterology	Adult	34.4	31.6	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	Gastroenterology	Adult	33.3	29.8	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Gastroenterology	Adult	23.2	21.3	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Gastroenterology	Adult	19.5	17.9	3488	3488	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Gastroenterology	Adult	8	7.4	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Gastroenterology	Adult	24.8	22.8	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Gastroenterology	Adult	40.3	37	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Gastroenterology	Adult	43.5	39.9	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Gastroenterology	Adult	29	26.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Gastroenterology	Adult	21.6	19.8	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Gastroenterology	Adult	17.6	16.2	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Gastroenterology	Adult	13.5	12.4	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Gastroenterology	Adult	7.3	6.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Gastroenterology	Adult	17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Gastroenterology	Adult	26.1	24	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Gastroenterology	Adult	44.1	40.5	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Gastroenterology	Adult	59.8	54.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Gastroenterology	Adult	46.6	42.8	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Gastroenterology	Adult	17	15.6	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Gastroenterology	Adult	44.5	40.6	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Gastroenterology	Adult	20	18.4	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	Gastroenterology	Adult	29.2	26.8	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Gastroenterology	Adult	8.7	8.2	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Gastroenterology	Adult	25.8	23.7	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Gastroenterology	Adult	26.9	23.8	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Gastroenterology	Adult	36	33	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapl, CA	93561	Gastroenterology	Adult	16.3	15	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Gastroenterology	Adult	28.5	26.2	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Gastroenterology	Adult	21	19.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woford Heights, CA	93285	Gastroenterology	Adult	15.7	14.4	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Gastroenterology	Adult	30	27.5	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Gastroenterology	Pediatric	30.9	28.4	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Gastroenterology	Pediatric	5	3.2	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Gastroenterology	Pediatric	12.5	6.8	23370	23370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Gastroenterology	Pediatric	3.9	2.8	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Gastroenterology	Pediatric	18.9	16.9	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Gastroenterology	Pediatric	26.7	24.5	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Gastroenterology	Pediatric	30.9	28.4	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Gastroenterology	Pediatric	8.8	4.4	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Gastroenterology	Pediatric	27.7	25.4	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Gastroenterology	Pediatric	7.9	5.2	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Gastroenterology	Pediatric	24.8	22.4	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Gastroenterology	Pediatric	15.9	14.6	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Gastroenterology	Pediatric	36.4	33.4	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Gastroenterology	Pediatric	34.6	31.8	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttwnilow, CA	93206	Gastroenterology	Pediatric	36.4	33.4	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Gastroenterology	Pediatric	32.6	29.9	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Gastroenterology	Pediatric	19.5	17.9	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Gastroenterology	Pediatric	9.6	8.8	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Gastroenterology	Pediatric	24.7	22.7	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Gastroenterology	Pediatric	33.1	30.4	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Gastroenterology	Pediatric	43.4	39.8	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Gastroenterology	Pediatric	33.6	30.8	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Gastroenterology	Pediatric	20.4	18.7	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Gastroenterology	Pediatric	17.3	15.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Gastroenterology	Pediatric	49.7	45.6	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Gastroenterology	Pediatric	42.2	38.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Gastroenterology	Pediatric	17.6	12.5	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Gastroenterology	Pediatric	24.7	22.7	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Gastroenterology	Pediatric	43.3	39.7	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Gastroenterology	Pediatric	43	39.5	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Gastroenterology	Pediatric	35.8	32.9	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Gastroenterology	Pediatric	16.8	15.4	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Gastroenterology	Pediatric	39	35.8	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Gastroenterology	Pediatric	19.9	18.3	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	Gastroenterology	Pediatric	35.5	32.6	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Gastroenterology	Pediatric	8.5	7.8	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Gastroenterology	Pediatric	26.2	24.1	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Gastroenterology	Pediatric	26.9	24.7	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Gastroenterology	Pediatric	34.6	31.8	7214	7214	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	Gastroenterology	Pediatric	17.5	16.1	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Gastroenterology	Pediatric	29.6	27.2	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Gastroenterology	Pediatric	41.7	38.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Gastroenterology	Pediatric	45.7	41.9	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Gastroenterology	Pediatric	32.8	30.1	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	General Surgery	Adult	30.4	26.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	General Surgery	Adult	1.6	1.2	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	General Surgery	Adult	6.8	3.9	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	General Surgery	Adult	3.8	2.5	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	General Surgery	Adult	8	7.4	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	General Surgery	Adult	13.7	12.6	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	General Surgery	Adult	12.9	11.9	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	General Surgery	Adult	4.9	2.6	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	General Surgery	Adult	15.1	13.9	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	General Surgery	Adult	5.7	4.1	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	General Surgery	Adult	18.5	13.6	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	General Surgery	Adult	14.4	12.6	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	General Surgery	Adult	9.4	8.7	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	General Surgery	Adult	27.4	25.2	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	General Surgery	Adult	23.8	21.9	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	General Surgery	Adult	23.7	21.8	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	General Surgery	Adult	4.4	4.1	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	General Surgery	Adult	8	7.4	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	General Surgery	Adult	17.3	15.9	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	General Surgery	Adult	40.1	36.9	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	General Surgery	Adult	43.5	37.2	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glenville, CA	93226	General Surgery	Adult	29	26.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	General Surgery	Adult	21.4	19.7	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	General Surgery	Adult	19.5	17.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	General Surgery	Adult	13.8	12.5	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	General Surgery	Adult	7.3	6.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	General Surgery	Adult	17	12.1	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	General Surgery	Adult	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	General Surgery	Adult	45.1	40	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	General Surgery	Adult	52.2	47.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	General Surgery	Adult	46.4	42.6	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	General Surgery	Adult	14.5	13.3	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	General Surgery	Adult	44.1	40.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	General Surgery	Adult	29.7	27.3	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Onyx, CA	93255	General Surgery	Adult	29.1	26.7	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	General Surgery	Adult	6.6	6.1	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	General Surgery	Adult	34.6	31.8	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	General Surgery	Adult	14.6	13.3	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	General Surgery	Adult	35.7	32.7	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	General Surgery	Adult	18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	General Surgery	Adult	16.9	15.5	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	General Surgery	Adult	2.1	19.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	General Surgery	Adult	15.7	14.4	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	General Surgery	Adult	30	27.5	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	General Surgery	Pediatric	30.4	26.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	General Surgery	Pediatric	1.6	1.2	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	General Surgery	Pediatric	6.8	3.9	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	General Surgery	Pediatric	3.8	2.5	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	General Surgery	Pediatric	8	7.4	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	General Surgery	Pediatric	13.7	12.6	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	General Surgery	Pediatric	14.1	11.9	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	General Surgery	Pediatric	4.9	2.6	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	General Surgery	Pediatric	13.9	12.8	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	General Surgery	Pediatric	7.2	4.1	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	General Surgery	Pediatric	18.5	13.6	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	General Surgery	Pediatric	14.2	12.6	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	General Surgery	Pediatric	9.4	8.7	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	General Surgery	Pediatric	49.3	45.2	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	General Surgery	Pediatric	23.8	21.9	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	General Surgery	Pediatric	23.7	21.8	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	General Surgery	Pediatric	32.6	29.9	3488	3488	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	General Surgery	Pediatric	8	7.4	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	General Surgery	Pediatric	42.2	38.7	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	General Surgery	Pediatric	39	35.8	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	General Surgery	Pediatric	43.5	37.2	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	General Surgery	Pediatric	29	26.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	General Surgery	Pediatric	21.4	19.7	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	General Surgery	Pediatric	19.5	17.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	General Surgery	Pediatric	13.6	12.5	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	General Surgery	Pediatric	7.3	6.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	General Surgery	Pediatric	17	12.1	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	General Surgery	Pediatric	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	General Surgery	Pediatric	45.1	40	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	General Surgery	Pediatric	52.2	47.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	General Surgery	Pediatric	45	41.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	General Surgery	Pediatric	14.5	13.3	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	General Surgery	Pediatric	42.5	39	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	General Surgery	Pediatric	32.7	30	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	General Surgery	Pediatric	29.1	26.7	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	General Surgery	Pediatric	8.6	8.1	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	General Surgery	Pediatric	39.2	36	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	General Surgery	Pediatric	14.7	13.3	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	General Surgery	Pediatric	34.8	31.9	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapl, CA	93561	General Surgery	Pediatric	18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	General Surgery	Pediatric	16.9	15.3	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	General Surgery	Pediatric	21	19.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	General Surgery	Pediatric	15.7	14.4	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	General Surgery	Pediatric	30	27.5	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Hematology	Adult	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Hematology	Adult	2.5	1.9	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Hematology	Adult	9.9	6.2	23370	23370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Hematology	Adult	3.2	2.3	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Hematology	Adult	6.5	6	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Hematology	Adult	11.7	10.8	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Hematology	Adult	16.9	14.7	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Hematology	Adult	8.4	4.7	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Hematology	Adult	15.8	14.5	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Hematology	Adult	9.3	5.4	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Hematology	Adult	18.7	16.4	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Hematology	Adult	15.4	13.6	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Hematology	Adult	36.3	33.3	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Hematology	Adult	53.1	48.7	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bulltonwillow, CA	93206	Hematology	Adult	23.8	21.9	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Hematology	Adult	32.7	30	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Hematology	Adult	32.6	29.9	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Hematology	Adult	9.1	8.4	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Hematology	Adult	42.2	38.7	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Hematology	Adult	40.8	37.4	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Hematology	Adult	43.5	39.9	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Hematology	Adult	39.6	36.3	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Hematology	Adult	70.3	64.5	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Hematology	Adult	19.5	17.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Hematology	Adult	50.1	46	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Hematology	Adult	40.4	37.1	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Hematology	Adult	14.6	10.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Hematology	Adult	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Hematology	Adult	44.7	41	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Hematology	Adult	52.2	47.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Hematology	Adult	47	43.1	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Hematology	Adult	15.4	14.2	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Hematology	Adult	44.7	40.9	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Hematology	Adult	32.7	30	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	Hematology	Adult	59.4	54.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Hematology	Adult	73.9	67.8	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Hematology	Adult	39.2	36	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Hematology	Adult	15.6	13.9	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Hematology	Adult	38.3	33.3	7214	7214	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	Hematology	Adult	18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Hematology	Adult	17.3	15.9	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Hematology	Adult	47.4	43.5	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Hematology	Adult	45.7	41.9	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Hematology	Adult	33.1	30.4	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Hematology	Pediatric	26.6	24.4	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Hematology	Pediatric	2.5	1.9	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Hematology	Pediatric	5.9	4.2	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Hematology	Pediatric	3.2	1.9	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Hematology	Pediatric	6.5	6	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Hematology	Pediatric	11.2	10.3	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Hematology	Pediatric	16.9	15.5	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Hematology	Pediatric	5.6	4	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Hematology	Pediatric	13.9	12.8	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Hematology	Pediatric	7.9	5.6	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Hematology	Pediatric	11.8	10.9	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Hematology	Pediatric	14.2	13.1	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Hematology	Pediatric	36.3	33.3	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Hematology	Pediatric	53.1	48.7	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	Hematology	Pediatric	23.8	21.9	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Hematology	Pediatric	32.7	30	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Hematology	Pediatric	32.6	29.9	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Hematology	Pediatric	9.1	8.4	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Hematology	Pediatric	42.2	38.7	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Hematology	Pediatric	39	35.6	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Hematology	Pediatric	38.1	35	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glenville, CA	93226	Hematology	Pediatric	39.6	36.3	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Hematology	Pediatric	70.3	64.5	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Hematology	Pediatric	19.5	17.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Hematology	Pediatric	50.1	46	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Hematology	Pediatric	40.4	37.1	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Hematology	Pediatric	14.6	10.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Hematology	Pediatric	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Hematology	Pediatric	41.1	37.7	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Hematology	Pediatric	52.2	47.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mariopca, CA	93252	Hematology	Pediatric	45	41.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Hematology	Pediatric	15.4	14.2	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Hematology	Pediatric	42.5	39	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Hematology	Pediatric	32.7	30	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Onyx, CA	93255	Hematology	Pediatric	59.4	54.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Hematology	Pediatric	73.9	67.8	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Hematology	Pediatric	39.2	36	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Hematology	Pediatric	14.7	13.5	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Hematology	Pediatric	34.8	31.9	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	Hematology	Pediatric	18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Hematology	Pediatric	17.3	15.9	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Hematology	Pediatric	47.4	43.5	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Hematology	Pediatric	45.7	41.9	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Hematology	Pediatric	33.1	30.4	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	HIV/AIDS Specialist/Infectious Dis	Adult	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	HIV/AIDS Specialist/Infectious Dis	Adult	1.7	1.3	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	HIV/AIDS Specialist/Infectious Dis	Adult	8.3	5.2	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	HIV/AIDS Specialist/Infectious Dis	Adult	3.2	2.2	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	HIV/AIDS Specialist/Infectious Dis	Adult	9.9	8.8	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	HIV/AIDS Specialist/Infectious Dis	Adult	14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	HIV/AIDS Specialist/Infectious Dis	Adult	16.9	14.9	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	HIV/AIDS Specialist/Infectious Dis	Adult	7.5	4.4	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	HIV/AIDS Specialist/Infectious Dis	Adult	15.8	14.5	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	HIV/AIDS Specialist/Infectious Dis	Adult	9.3	6.6	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	HIV/AIDS Specialist/Infectious Dis	Adult	18.7	15.7	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	HIV/AIDS Specialist/Infectious Dis	Adult	16.1	14.8	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	HIV/AIDS Specialist/Infectious Dis	Adult	41	37.2	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	HIV/AIDS Specialist/Infectious Dis	Adult	90.3	77.8	558	0	558	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	HIV/AIDS Specialist/Infectious Dis	Adult	29.8	27.4	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	HIV/AIDS Specialist/Infectious Dis	Adult	46.7	41.9	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	HIV/AIDS Specialist/Infectious Dis	Adult	70	64.2	3488	3488	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	HIV/AIDS Specialist/Infectious Dis	Adult	9.2	8.5	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	HIV/AIDS Specialist/Infectious Dis	Adult	80.1	73	238	0	238	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	HIV/AIDS Specialist/Infectious Dis	Adult	21.2	19.5	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	HIV/AIDS Specialist/Infectious Dis	Adult	43.5	39.9	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	HIV/AIDS Specialist/Infectious Dis	Adult	39.9	36.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	HIV/AIDS Specialist/Infectious Dis	Adult	78.8	72.3	169	0	169	1%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	HIV/AIDS Specialist/Infectious Dis	Adult	33.7	30.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	HIV/AIDS Specialist/Infectious Dis	Adult	57.2	52	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	HIV/AIDS Specialist/Infectious Dis	Adult	48.8	44.5	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	HIV/AIDS Specialist/Infectious Dis	Adult	17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	HIV/AIDS Specialist/Infectious Dis	Adult	59.6	54.6	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	HIV/AIDS Specialist/Infectious Dis	Adult	45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	HIV/AIDS Specialist/Infectious Dis	Adult	59.3	54.4	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	HIV/AIDS Specialist/Infectious Dis	Adult	15.6	14.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	HIV/AIDS Specialist/Infectious Dis	Adult	18.1	16.6	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	HIV/AIDS Specialist/Infectious Dis	Adult	41.1	37.7	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	HIV/AIDS Specialist/Infectious Dis	Adult	71.5	65.6	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	HIV/AIDS Specialist/Infectious Dis	Adult	69.2	63.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	HIV/AIDS Specialist/Infectious Dis	Adult	86.7	79.5	3833	0	3833	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	HIV/AIDS Specialist/Infectious Dis	Adult	74.7	57.3	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	HIV/AIDS Specialist/Infectious Dis	Adult	27.2	25	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	HIV/AIDS Specialist/Infectious Dis	Adult	12.5	11.5	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapl, CA	93561	HIV/AIDS Specialist/Infectious Dis	Adult	50.5	46.3	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	HIV/AIDS Specialist/Infectious Dis	Adult	28.5	26.2	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	HIV/AIDS Specialist/Infectious Dis	Adult	66.2	51.2	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	HIV/AIDS Specialist/Infectious Dis	Adult	50.2	45.5	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	HIV/AIDS Specialist/Infectious Dis	Adult	33.6	30.8	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	HIV/AIDS Specialist/Infectious Dis	Pediatric	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	HIV/AIDS Specialist/Infectious Dis	Pediatric	1.7	1.3	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	HIV/AIDS Specialist/Infectious Dis	Pediatric	8.3	5.2	23370	23370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	HIV/AIDS Specialist/Infectious Dis	Pediatric	3.2	2.2	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	HIV/AIDS Specialist/Infectious Dis	Pediatric	9.9	8.8	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	HIV/AIDS Specialist/Infectious Dis	Pediatric	14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	HIV/AIDS Specialist/Infectious Dis	Pediatric	16.9	15.5	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	HIV/AIDS Specialist/Infectious Dis	Pediatric	7.5	5.1	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	HIV/AIDS Specialist/Infectious Dis	Pediatric	13.9	12.9	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	HIV/AIDS Specialist/Infectious Dis	Pediatric	7.9	5.6	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	HIV/AIDS Specialist/Infectious Dis	Pediatric	18.7	15.7	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	HIV/AIDS Specialist/Infectious Dis	Pediatric	14.2	13.1	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	HIV/AIDS Specialist/Infectious Dis	Pediatric	35.8	32.9	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	HIV/AIDS Specialist/Infectious Dis	Pediatric	49.5	45.4	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttwnilow, CA	93206	HIV/AIDS Specialist/Infectious Dis	Pediatric	29.8	27.4	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	HIV/AIDS Specialist/Infectious Dis	Pediatric	32.4	29.7	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	HIV/AIDS Specialist/Infectious Dis	Pediatric	32.9	30.2	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	HIV/AIDS Specialist/Infectious Dis	Pediatric	9.2	8.5	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	HIV/AIDS Specialist/Infectious Dis	Pediatric	42.6	39.1	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	HIV/AIDS Specialist/Infectious Dis	Pediatric	21.2	19.5	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	HIV/AIDS Specialist/Infectious Dis	Pediatric	43.5	39.9	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	HIV/AIDS Specialist/Infectious Dis	Pediatric	39.9	36.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	HIV/AIDS Specialist/Infectious Dis	Pediatric	21.4	19.7	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	HIV/AIDS Specialist/Infectious Dis	Pediatric	19	17.5	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	HIV/AIDS Specialist/Infectious Dis	Pediatric	50.2	46.1	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	HIV/AIDS Specialist/Infectious Dis	Pediatric	40.2	36.9	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	HIV/AIDS Specialist/Infectious Dis	Pediatric	17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	HIV/AIDS Specialist/Infectious Dis	Pediatric	26.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	HIV/AIDS Specialist/Infectious Dis	Pediatric	45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	HIV/AIDS Specialist/Infectious Dis	Pediatric	59.3	54.4	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	HIV/AIDS Specialist/Infectious Dis	Pediatric	15.6	14.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	HIV/AIDS Specialist/Infectious Dis	Pediatric	17.5	16.1	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	HIV/AIDS Specialist/Infectious Dis	Pediatric	41.1	37.7	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	HIV/AIDS Specialist/Infectious Dis	Pediatric	33.1	30.4	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	HIV/AIDS Specialist/Infectious Dis	Pediatric	43.5	39.9	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	HIV/AIDS Specialist/Infectious Dis	Pediatric	6.7	6.2	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	HIV/AIDS Specialist/Infectious Dis	Pediatric	39.7	36.4	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	HIV/AIDS Specialist/Infectious Dis	Pediatric	25.6	23.5	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	HIV/AIDS Specialist/Infectious Dis	Pediatric	12.5	11.5	7214	7214	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern Tehachapi, CA	93561	HIV/AIDS Specialist/Infectious Dis	Pediatric	17.5	16.1	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wasco, CA	93280	HIV/AIDS Specialist/Infectious Dis	Pediatric	28.5	26.2	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Weldon, CA	93283	HIV/AIDS Specialist/Infectious Dis	Pediatric	41.2	37.8	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wofford Heights, CA	93285	HIV/AIDS Specialist/Infectious Dis	Pediatric	45.3	41.6	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Woody, CA	93287	HIV/AIDS Specialist/Infectious Dis	Pediatric	33.6	30.8	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Arvin, CA	93203	Nephrology	Adult	21.8	20	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93301	Nephrology	Adult	2.4	1.6	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93304	Nephrology	Adult	5.5	3.3	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93305	Nephrology	Adult	3.2	2.3	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93306	Nephrology	Adult	9.9	8.6	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93307	Nephrology	Adult	10.1	9.3	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93308	Nephrology	Adult	13.5	12.4	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93309	Nephrology	Adult	3.5	2.4	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93311	Nephrology	Adult	15.3	14.1	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93312	Nephrology	Adult	6.6	4.7	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93313	Nephrology	Adult	14.7	13.5	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93314	Nephrology	Adult	14.4	13.2	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bodfish, CA	93205	Nephrology	Adult	5.3	4.9	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Boron, CA	93516	Nephrology	Adult	49.5	44.8	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Buttonwillow, CA	93206	Nephrology	Adult	24.5	22.5	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Caliente, CA	93518	Nephrology	Adult	26.2	24.1	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern California City, CA	93505	Nephrology	Adult	35.1	32.2	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Delano, CA	93215	Nephrology	Adult	8.1	7.5	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Edwards, CA	93523	Nephrology	Adult	44.2	40.4	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Fellows, CA	93224	Nephrology	Adult	40.8	37.4	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Frazier Park, CA	93225	Nephrology	Adult	37.4	34.3	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Glennville, CA	93226	Nephrology	Adult	26.1	24	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Inyokern, CA	93527	Nephrology	Adult	21.4	19.7	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Keene, CA	93531	Nephrology	Adult	15.6	14.3	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Kernville, CA	93238	Nephrology	Adult	17.5	16.1	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lake Isabella, CA	93240	Nephrology	Adult	7.5	6.9	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lamont, CA	93241	Nephrology	Adult	12.7	9	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lancaster, CA	93536	Nephrology	Adult	26.1	24	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lebec, CA	93243	Nephrology	Adult	31.5	28.9	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lost Hills, CA	93249	Nephrology	Adult	53	48.6	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Maricopa, CA	93252	Nephrology	Adult	47	43.1	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mc Farland, CA	93250	Nephrology	Adult	14.6	13.4	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mc Kittrick, CA	93251	Nephrology	Adult	44.6	40.9	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mojave, CA	93501	Nephrology	Adult	34.4	29.2	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Onyx, CA	93255	Nephrology	Adult	31.2	28.6	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Ridgecrest, CA	93555	Nephrology	Adult	6.7	6.2	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Rosamond, CA	93560	Nephrology	Adult	25.7	22.5	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Shafter, CA	93263	Nephrology	Adult	14.1	13	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Taft, CA	93268	Nephrology	Adult	35.5	32.6	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Tehachapi, CA	93561	Nephrology	Adult	13	12	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wasco, CA	93280	Nephrology	Adult	17	15.6	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Weldon, CA	93283	Nephrology	Adult	24.1	22.1	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wofford Heights, CA	93285	Nephrology	Adult	12	11	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Woody, CA	93287	Nephrology	Adult	27.9	25.6	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Arvin, CA	93203	Nephrology	Pediatric	21.8	20	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93301	Nephrology	Pediatric	2.4	1.6	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93304	Nephrology	Pediatric	5.5	3.3	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93305	Nephrology	Pediatric	3.2	2.3	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93306	Nephrology	Pediatric	9.9	8.6	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93307	Nephrology	Pediatric	10.1	9.3	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93308	Nephrology	Pediatric	13.5	12.4	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93309	Nephrology	Pediatric	3.5	2.4	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93311	Nephrology	Pediatric	13.9	12.8	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93312	Nephrology	Pediatric	6.6	4.7	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93313	Nephrology	Pediatric	14.7	13.5	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93314	Nephrology	Pediatric	14.2	13.1	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bodfish, CA	93205	Nephrology	Pediatric	5.3	4.9	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Boron, CA	93516	Nephrology	Pediatric	49.5	44.8	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Buttonwillow, CA	93206	Nephrology	Pediatric	31.9	29.3	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Caliente, CA	93518	Nephrology	Pediatric	26.2	24.1	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern California City, CA	93505	Nephrology	Pediatric	35.1	32.2	3488	3488	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Nephrology	Pediatric	8.1	7.5	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Nephrology	Pediatric	44.2	40.4	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Nephrology	Pediatric	39	35.8	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Nephrology	Pediatric	37.4	34.3	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Nephrology	Pediatric	26.1	24	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Nephrology	Pediatric	21.4	19.7	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Nephrology	Pediatric	15.6	14.3	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Nephrology	Pediatric	17.5	16.1	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Nephrology	Pediatric	7.5	6.9	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Nephrology	Pediatric	12.7	9	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Nephrology	Pediatric	26.1	24	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Nephrology	Pediatric	31.5	28.9	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Nephrology	Pediatric	59.8	54.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Nephrology	Pediatric	45	41.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Nephrology	Pediatric	17.1	15.7	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Nephrology	Pediatric	42.8	39.3	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Nephrology	Pediatric	34.4	29.2	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Onyx, CA	93255	Nephrology	Pediatric	31.2	28.6	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Nephrology	Pediatric	6.7	6.2	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Nephrology	Pediatric	25.7	22.5	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Nephrology	Pediatric	25	23	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Nephrology	Pediatric	34.8	31.9	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapl, CA	93561	Nephrology	Pediatric	13	12	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Nephrology	Pediatric	28.6	26.3	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Nephrology	Pediatric	24.1	22.1	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Nephrology	Pediatric	12	11	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Nephrology	Pediatric	28.3	26	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Neurology	Adult	30.4	26.7	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Neurology	Adult	2.2	1.7	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Neurology	Adult	6.2	3.1	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Neurology	Adult	3.2	2.3	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Neurology	Adult	8	7.4	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Neurology	Adult	13.7	12.6	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Neurology	Adult	16.9	13.1	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Neurology	Adult	5.6	3.4	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Neurology	Adult	15.8	14.5	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Neurology	Adult	8	4	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Neurology	Adult	18.7	13.4	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Neurology	Adult	16.1	12.4	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Neurology	Adult	9.4	8.7	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Neurology	Adult	79.9	73.3	558	0	558	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bulltonwillow, CA	93206	Neurology	Adult	33.7	28.7	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Neurology	Adult	30.5	28	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Neurology	Adult	58.1	53.3	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Neurology	Adult	39.3	33.9	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Neurology	Adult	69.3	63.6	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Neurology	Adult	40.8	37.4	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Neurology	Adult	43.5	37.6	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Neurology	Adult	29	26.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Neurology	Adult	38.7	35.5	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Neurology	Adult	33.7	30.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Neurology	Adult	13.6	12.5	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Neurology	Adult	7.3	6.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Neurology	Adult	17	12.1	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Neurology	Adult	59.2	54.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Neurology	Adult	45.1	40.1	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Neurology	Adult	73.2	65.8	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Neurology	Adult	47	43.1	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Neurology	Adult	33	28.1	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Neurology	Adult	44.8	40.9	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Neurology	Adult	60.1	55.1	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Onyx, CA	93255	Neurology	Adult	31	28.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Neurology	Adult	48.8	44.8	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Neurology	Adult	64	55.5	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Neurology	Adult	27.2	22.4	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Neurology	Adult	36.3	33.3	7214	7214	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern Tehachapi, CA	93561	Neurology	Adult	43.8	40.2	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wasco, CA	93280	Neurology	Adult	46.1	40.4	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Weldon, CA	93283	Neurology	Adult	21	19.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wofford Heights, CA	93285	Neurology	Adult	15.7	14.4	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Woody, CA	93287	Neurology	Adult	32.6	29.9	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Arvin, CA	93203	Neurology	Pediatric	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93301	Neurology	Pediatric	2.2	1.7	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93304	Neurology	Pediatric	9.9	6.2	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93305	Neurology	Pediatric	3.2	2.3	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93306	Neurology	Pediatric	8	7.4	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93307	Neurology	Pediatric	13.7	12.6	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93308	Neurology	Pediatric	16.9	13.1	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93309	Neurology	Pediatric	8.4	4.2	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93311	Neurology	Pediatric	13.9	12.8	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93312	Neurology	Pediatric	7.2	4	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93313	Neurology	Pediatric	18.7	16.5	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93314	Neurology	Pediatric	14.2	12.4	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bodfish, CA	93205	Neurology	Pediatric	9.4	8.7	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Boron, CA	93516	Neurology	Pediatric	79.9	73.3	558	0	558	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Buttonwillow, CA	93206	Neurology	Pediatric	32	28.7	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Caliente, CA	93518	Neurology	Pediatric	30.5	28	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern California City, CA	93505	Neurology	Pediatric	58.1	53.3	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Delano, CA	93215	Neurology	Pediatric	37.7	33.9	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Edwards, CA	93523	Neurology	Pediatric	69.3	63.8	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Fellows, CA	93224	Neurology	Pediatric	39	35.8	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Frazier Park, CA	93225	Neurology	Pediatric	43.5	39.9	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Glennville, CA	93226	Neurology	Pediatric	29	26.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Inyokern, CA	93527	Neurology	Pediatric	38.7	35.5	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Keene, CA	93531	Neurology	Pediatric	33.7	30.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Kernville, CA	93238	Neurology	Pediatric	13.6	12.5	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lake Isabella, CA	93240	Neurology	Pediatric	7.3	6.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lamont, CA	93241	Neurology	Pediatric	17	12.1	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lancaster, CA	93536	Neurology	Pediatric	59.2	54.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lebec, CA	93243	Neurology	Pediatric	45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lost Hills, CA	93249	Neurology	Pediatric	71.4	65.5	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mariopca, CA	93252	Neurology	Pediatric	45	41.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mc Farland, CA	93250	Neurology	Pediatric	31.5	28.1	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mc Kittrick, CA	93251	Neurology	Pediatric	42.8	39.3	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mojave, CA	93501	Neurology	Pediatric	60.1	55.1	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Onyx, CA	93255	Neurology	Pediatric	31	28.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Ridgecrest, CA	93555	Neurology	Pediatric	48.8	44.8	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Rosamond, CA	93560	Neurology	Pediatric	64	55.5	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Shafter, CA	93263	Neurology	Pediatric	25.6	22.4	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Taft, CA	93268	Neurology	Pediatric	34.8	31.9	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Tehachapi, CA	93561	Neurology	Pediatric	43.8	40.2	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wasco, CA	93280	Neurology	Pediatric	44	40.4	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Weldon, CA	93283	Neurology	Pediatric	21	19.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wofford Heights, CA	93285	Neurology	Pediatric	15.7	14.4	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Woody, CA	93287	Neurology	Pediatric	32.6	29.9	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Arvin, CA	93203	Oncology	Adult	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93301	Oncology	Adult	2.5	1.9	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93304	Oncology	Adult	7	4.7	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93305	Oncology	Adult	3.2	2.3	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93306	Oncology	Adult	6.5	6	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93307	Oncology	Adult	11.7	10.8	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93308	Oncology	Adult	16.9	14.7	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93309	Oncology	Adult	6.2	4	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93311	Oncology	Adult	13.6	12.5	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93312	Oncology	Adult	9.3	5.4	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93313	Oncology	Adult	16.2	14.9	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93314	Oncology	Adult	15.4	13.6	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bodfish, CA	93205	Oncology	Adult	36.3	33.3	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Boron, CA	93516	Oncology	Adult	49.4	45.3	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Buttonwillow, CA	93206	Oncology	Adult	23.8	21.9	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Caliente, CA	93518	Oncology	Adult	32.7	30	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern California City, CA	93505	Oncology	Adult	32.6	29.9	3488	3488	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Oncology	Adult	9.1	8.4	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Oncology	Adult	42.2	38.7	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Oncology	Adult	39.2	36	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Oncology	Adult	41.3	37.9	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Oncology	Adult	39.6	36.3	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Oncology	Adult	21.4	19.7	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Oncology	Adult	19.5	17.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Oncology	Adult	50.1	46	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Oncology	Adult	40.4	37.1	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Oncology	Adult	14.6	10.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Oncology	Adult	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Oncology	Adult	44.6	40.9	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Oncology	Adult	52.2	47.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Oncology	Adult	45.9	42.1	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Oncology	Adult	15.4	14.2	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Oncology	Adult	44.7	40.9	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Oncology	Adult	32.7	30	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	Oncology	Adult	43.5	39.9	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Oncology	Adult	6.7	6.2	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Oncology	Adult	39.2	36	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Oncology	Adult	15.6	13.9	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Oncology	Adult	34	31.2	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapl, CA	93561	Oncology	Adult	18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Oncology	Adult	17.3	15.9	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Oncology	Adult	41.3	37.9	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Oncology	Adult	45.7	41.9	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Oncology	Adult	33.1	30.4	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Oncology	Pediatric	26.6	24.4	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Oncology	Pediatric	2.5	1.9	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Oncology	Pediatric	5.9	4.2	23370	23370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Oncology	Pediatric	3.2	1.9	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Oncology	Pediatric	6.5	6	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Oncology	Pediatric	11.2	10.3	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Oncology	Pediatric	16.9	14.7	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Oncology	Pediatric	5.5	3.9	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Oncology	Pediatric	13.8	12.5	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Oncology	Pediatric	7.9	5.1	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Oncology	Pediatric	11.8	10.9	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Oncology	Pediatric	14.2	13.1	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Oncology	Pediatric	36.3	33.3	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Oncology	Pediatric	53.1	48.7	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttwnilow, CA	93206	Oncology	Pediatric	23.8	21.9	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Oncology	Pediatric	32.7	30	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Oncology	Pediatric	32.6	29.9	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Oncology	Pediatric	9.1	8.4	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Oncology	Pediatric	42.2	38.7	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Oncology	Pediatric	39	35.8	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Oncology	Pediatric	38.1	35	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Oncology	Pediatric	39.6	36.3	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Oncology	Pediatric	70.3	64.5	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Oncology	Pediatric	19.5	17.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Oncology	Pediatric	50.1	46	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Oncology	Pediatric	40.4	37.1	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Oncology	Pediatric	14.6	10.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Oncology	Pediatric	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Oncology	Pediatric	41.1	37.7	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Oncology	Pediatric	52.2	47.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Oncology	Pediatric	45	41.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Oncology	Pediatric	15.4	14.2	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Oncology	Pediatric	42.5	39	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Oncology	Pediatric	32.7	30	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	Oncology	Pediatric	59.4	54.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Oncology	Pediatric	73.9	67.8	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Oncology	Pediatric	39.2	36	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Oncology	Pediatric	14.7	13.5	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Oncology	Pediatric	34	31.2	7214	7214	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	Oncology	Pediatric		18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Oncology	Pediatric		17.3	15.9	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Oncology	Pediatric		47.4	43.5	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Oncology	Pediatric		45.7	41.9	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Oncology	Pediatric		33.1	30.4	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Ophthalmology	Adult		30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Ophthalmology	Adult		2.5	1.9	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Ophthalmology	Adult		9.4	5.9	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Ophthalmology	Adult		3.6	2.5	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Ophthalmology	Adult		9.9	9.1	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Ophthalmology	Adult		14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Ophthalmology	Adult		13.6	12.5	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Ophthalmology	Adult		6.2	3.9	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Ophthalmology	Adult		15.8	14.5	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Ophthalmology	Adult		7.2	5.1	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Ophthalmology	Adult		18.7	15.8	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Ophthalmology	Adult		14.9	13.7	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Ophthalmology	Adult		40.5	37.2	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Ophthalmology	Adult		86.5	72.1	558	0	558	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	Ophthalmology	Adult		32.5	29.8	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Ophthalmology	Adult		45.7	41.9	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Ophthalmology	Adult		70	64.2	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Ophthalmology	Adult		9.4	8.7	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Ophthalmology	Adult		79.9	72.1	238	7	231	3%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Ophthalmology	Adult		40.6	37.3	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Ophthalmology	Adult		43.5	39.6	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Ophthalmology	Adult		39.8	36.5	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Ophthalmology	Adult		78.8	72.3	169	1	168	1%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Ophthalmology	Adult		33.7	30.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Ophthalmology	Adult		56.4	51.7	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Ophthalmology	Adult		48.5	44.5	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Ophthalmology	Adult		17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Ophthalmology	Adult		59.6	54.6	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Ophthalmology	Adult		45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Ophthalmology	Adult		59.6	54.7	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Ophthalmology	Adult		47	43.1	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Ophthalmology	Adult		17.8	16.4	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Ophthalmology	Adult		44.7	41	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Ophthalmology	Adult		71.5	63.1	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Onyx, CA	93255	Ophthalmology	Adult		69.2	63.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Ophthalmology	Adult		86.7	79.5	3833	0	3833	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Ophthalmology	Adult		66	56.3	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Ophthalmology	Adult		25.4	23.3	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Ophthalmology	Adult		36.3	33.3	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	Ophthalmology	Adult		50.5	46.3	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Ophthalmology	Adult		29.2	26.8	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Ophthalmology	Adult		55.6	51	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Ophthalmology	Adult		49.2	45.1	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Ophthalmology	Adult		33.6	30.8	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Ophthalmology	Pediatric		30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Ophthalmology	Pediatric		2.5	1.9	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Ophthalmology	Pediatric		9.4	5.9	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Ophthalmology	Pediatric		3.6	2.5	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Ophthalmology	Pediatric		9.9	9.1	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Ophthalmology	Pediatric		14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Ophthalmology	Pediatric		13.6	12.5	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Ophthalmology	Pediatric		6.2	3.9	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Ophthalmology	Pediatric		15.8	14.5	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Ophthalmology	Pediatric		7.2	5.1	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Ophthalmology	Pediatric		18.7	15.8	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Ophthalmology	Pediatric		14.9	13.7	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Ophthalmology	Pediatric		40.5	37.2	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Ophthalmology	Pediatric		86.5	72.1	558	0	558	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	Ophthalmology	Pediatric		32.5	29.8	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Ophthalmology	Pediatric		45.7	41.9	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Ophthalmology	Pediatric		70	64.2	3488	3488	0	100%	N	0



Accessibility Analysis Template

Specialty	System	County	City	CA Zip	Procedure	Age Group	2022	2021	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011	2010	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000	1999	1998	1997	1996	1995	1994	1993	1992	1991	1990	1989	1988	1987	1986	1985	1984	1983	1982	1981	1980	1979	1978	1977	1976	1975	1974	1973	1972	1971	1970	1969	1968	1967	1966	1965	1964	1963	1962	1961	1960	1959	1958	1957	1956	1955	1954	1953	1952	1951	1950	1949	1948	1947	1946	1945	1944	1943	1942	1941	1940	1939	1938	1937	1936	1935	1934	1933	1932	1931	1930	1929	1928	1927	1926	1925	1924	1923	1922	1921	1920	1919	1918	1917	1916	1915	1914	1913	1912	1911	1910	1909	1908	1907	1906	1905	1904	1903	1902	1901	1900	1899	1898	1897	1896	1895	1894	1893	1892	1891	1890	1889	1888	1887	1886	1885	1884	1883	1882	1881	1880	1879	1878	1877	1876	1875	1874	1873	1872	1871	1870	1869	1868	1867	1866	1865	1864	1863	1862	1861	1860	1859	1858	1857	1856	1855	1854	1853	1852	1851	1850	1849	1848	1847	1846	1845	1844	1843	1842	1841	1840	1839	1838	1837	1836	1835	1834	1833	1832	1831	1830	1829	1828	1827	1826	1825	1824	1823	1822	1821	1820	1819	1818	1817	1816	1815	1814	1813	1812	1811	1810	1809	1808	1807	1806	1805	1804	1803	1802	1801	1800	1799	1798	1797	1796	1795	1794	1793	1792	1791	1790	1789	1788	1787	1786	1785	1784	1783	1782	1781	1780	1779	1778	1777	1776	1775	1774	1773	1772	1771	1770	1769	1768	1767	1766	1765	1764	1763	1762	1761	1760	1759	1758	1757	1756	1755	1754	1753	1752	1751	1750	1749	1748	1747	1746	1745	1744	1743	1742	1741	1740	1739	1738	1737	1736	1735	1734	1733	1732	1731	1730	1729	1728	1727	1726	1725	1724	1723	1722	1721	1720	1719	1718	1717	1716	1715	1714	1713	1712	1711	1710	1709	1708	1707	1706	1705	1704	1703	1702	1701	1700	1699	1698	1697	1696	1695	1694	1693	1692	1691	1690	1689	1688	1687	1686	1685	1684	1683	1682	1681	1680	1679	1678	1677	1676	1675	1674	1673	1672	1671	1670	1669	1668	1667	1666	1665	1664	1663	1662	1661	1660	1659	1658	1657	1656	1655	1654	1653	1652	1651	1650	1649	1648	1647	1646	1645	1644	1643	1642	1641	1640	1639	1638	1637	1636	1635	1634	1633	1632	1631	1630	1629	1628	1627	1626	1625	1624	1623	1622	1621	1620	1619	1618	1617	1616	1615	1614	1613	1612	1611	1610	1609	1608	1607	1606	1605	1604	1603	1602	1601	1600	1599	1598	1597	1596	1595	1594	1593	1592	1591	1590	1589	1588	1587	1586	1585	1584	1583	1582	1581	1580	1579	1578	1577	1576	1575	1574	1573	1572	1571	1570	1569	1568	1567	1566	1565	1564	1563	1562	1561	1560	1559	1558	1557	1556	1555	1554	1553	1552	1551	1550	1549	1548	1547	1546	1545	1544	1543	1542	1541	1540	1539	1538	1537	1536	1535	1534	1533	1532	1531	1530	1529	1528	1527	1526	1525	1524	1523	1522	1521	1520	1519	1518	1517	1516	1515	1514	1513	1512	1511	1510	1509	1508	1507	1506	1505	1504	1503	1502	1501	1500	1499	1498	1497	1496	1495	1494	1493	1492	1491	1490	1489	1488	1487	1486	1485	1484	1483	1482	1481	1480	1479	1478	1477	1476	1475	1474	1473	1472	1471	1470	1469	1468	1467	1466	1465	1464	1463	1462	1461	1460	1459	1458	1457	1456	1455	1454	1453	1452	1451	1450	1449	1448	1447	1446	1445	1444	1443	1442	1441	1440	1439	1438	1437	1436	1435	1434	1433	1432	1431	1430	1429	1428	1427	1426	1425	1424	1423	1422	1421	1420	1419	1418	1417	1416	1415	1414	1413	1412	1411	1410	1409	1408	1407	1406	1405	1404	1403	1402	1401	1400	1399	1398	1397	1396	1395	1394	1393	1392	1391	1390	1389	1388	1387	1386	1385	1384	1383	1382	1381	1380	1379	1378	1377	1376	1375	1374	1373	1372	1371	1370	1369	1368	1367	1366	1365	1364	1363	1362	1361	1360	1359	1358	1357	1356	1355	1354	1353	1352	1351	1350	1349	1348	1347	1346	1345	1344	1343	1342	1341	1340	1339	1338	1337	1336	1335	1334	1333	1332	1331	1330	1329	1328	1327	1326	1325	1324	1323	1322	1321	1320	1319	1318	1317	1316	1315	1314	1313	1312	1311	1310	1309	1308	1307	1306	1305	1304	1303	1302	1301	1300	1299	1298	1297	1296	1295	1294	1293	1292	1291	1290	1289	1288	1287	1286	1285	1284	1283	1282	1281	1280	1279	1278	1277	1276	1275	1274	1273	1272	1271	1270	1269	1268	1267	1266	1265	1264	1263	1262	1261	1260	1259	1258	1257	1256	1255	1254	1253	1252	1251	1250	1249	1248	1247	1246	1245	1244	1243	1242	1241	1240	1239	1238	1237	1236	1235	1234	1233	1232	1231	1230	1229	1228	1227	1226	1225	1224	1223	1222	1221	1220	1219	1218	1217	1216	1215	1214	1213	1212	1211	1210	1209	1208	1207	1206	1205	1204	1203	1202	1201	1200	1199	1198	1197	1196	1195	1194	1193	1192	1191	1190	1189	1188	1187	1186	1185	1184	1183	1182	1181	1180	1179	1178	1177	1176	1175	1174	1173	1172	1171	1170	1169	1168	1167	1166	1165	1164	1163	1162	1161	1160	1159	1158	1157	1156	1155	1154	1153	1152	1151	1150	1149	1148	1147	1146	1145	1144	1143	1142	1141	1140	1139	1138	1137	1136	1135	1134	1133	1132	1131	1130	1129	1128	1127	1126	1125	1124	1123	1122	1121	1120	1119	1118	1117	1116	1115	1114	1113	1112	1111	1110	1109	1108	1107	1106	1105	1104	1103	1102	1101	1100	1099	1098	1097	1096	1095	1094	1093	1092	1091	1090	1089	1088	1087	1086	1085	1084	1083	1082	1081	1080	1079	1078	1077	1076	1075	1074	1073	1072	1071	1070	1069	1068	1067	1066	1065	1064	1063	1062	1061	1060	1059	1058	1057	1056	1055	1054	1053	1052	1051	1050	1049	1048	1047	1046	1045	1044	1043	1042	1041	1040	1039	1038	1037	1036	1035	1034	1033	1032	1031	1030	1029	1028	1027	1026	1025	1024	1023	1022	1021	1020	1019	1018	1017	1016	1015	1014	1013	1012	1011	1010	1009	1008	1007	1006	1005	1004	1003	1002	1001	1000	999	998	997	996	995	994	993	992	991	990	989	988	987	986	985	984	983	982	981	980	979	978	977	976	975	974	973	972	971	970	969	968	967	966	965	964	963	962	961	960	959	958	957	956	955	954	953	952	951	950	949	948	947	946	945	944	943	942	941	940	939	938	937	936	935	934	933	932	931	930	929	928	927	926	925	924	923	922	921	920	919	918	917	916	915	914	913	912	911	910	909	908	907	906	905	904	903	902	901	900	899	898	897	896	895	894	893	892	891	890	889	888	887	886	885	884	883	882	881	880	879	878	877	876	875	874	873	872	871	870	869	868	867	866	865	864	863	862	861	860	859	858	857	856	855	854	853	852	851	850	849	848	847	846	845	844	843	842	841	840	839	838	837	836	835	834	833	832	831	830	829	828	827	826	825	824	823	822	821	820	819	818	817	816	815	814	813	812	811	810	809	808	807	806	805	804	803	802	801	800	799	798	797	796	795	794	793	792	791	790	789	788	787	7
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Accessibility Analysis Template

B-2 Core Specialists	Kern Health Systems	Kern Tehachapi, CA	93561	Orthopedic Surgery	Adult	18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wasco, CA	93280	Orthopedic Surgery	Adult	28.6	26.3	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Weldon, CA	93283	Orthopedic Surgery	Adult	41.3	37.9	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wofford Heights, CA	93285	Orthopedic Surgery	Adult	45.7	41.9	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Woody, CA	93287	Orthopedic Surgery	Adult	32.8	30.1	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Arvin, CA	93203	Orthopedic Surgery	Pediatric	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93301	Orthopedic Surgery	Pediatric	2	1.5	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93304	Orthopedic Surgery	Pediatric	9.4	6.2	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93305	Orthopedic Surgery	Pediatric	3.8	2.7	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93306	Orthopedic Surgery	Pediatric	9.9	9.1	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93307	Orthopedic Surgery	Pediatric	14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93308	Orthopedic Surgery	Pediatric	15.9	14.3	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93309	Orthopedic Surgery	Pediatric	7.2	5.1	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93311	Orthopedic Surgery	Pediatric	13.9	12.8	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93312	Orthopedic Surgery	Pediatric	7.6	5.4	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93313	Orthopedic Surgery	Pediatric	18.5	16.4	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93314	Orthopedic Surgery	Pediatric	14.2	13.1	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bodfish, CA	93205	Orthopedic Surgery	Pediatric	36.3	33.3	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Boron, CA	93516	Orthopedic Surgery	Pediatric	49.4	45.3	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Buttonwillow, CA	93206	Orthopedic Surgery	Pediatric	32	29.4	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Caliente, CA	93518	Orthopedic Surgery	Pediatric	32.7	30	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern California City, CA	93505	Orthopedic Surgery	Pediatric	32.6	29.9	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Delano, CA	93215	Orthopedic Surgery	Pediatric	8.1	7.5	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Edwards, CA	93523	Orthopedic Surgery	Pediatric	42.2	38.7	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Fellows, CA	93224	Orthopedic Surgery	Pediatric	39	35.8	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Frazier Park, CA	93225	Orthopedic Surgery	Pediatric	43.5	39.9	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Glennville, CA	93226	Orthopedic Surgery	Pediatric	39.2	36	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Inyokern, CA	93527	Orthopedic Surgery	Pediatric	21.6	19.8	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Keene, CA	93531	Orthopedic Surgery	Pediatric	19.5	17.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Kernville, CA	93238	Orthopedic Surgery	Pediatric	49.9	45.8	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lake Isabella, CA	93240	Orthopedic Surgery	Pediatric	40.4	37.1	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lamont, CA	93241	Orthopedic Surgery	Pediatric	17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lancaster, CA	93536	Orthopedic Surgery	Pediatric	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lebec, CA	93243	Orthopedic Surgery	Pediatric	45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lost Hills, CA	93249	Orthopedic Surgery	Pediatric	59.7	54.8	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Maricopa, CA	93252	Orthopedic Surgery	Pediatric	45	41.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mc Farland, CA	93250	Orthopedic Surgery	Pediatric	17.1	15.7	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mc Kittrick, CA	93251	Orthopedic Surgery	Pediatric	42.8	39.3	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mojave, CA	93501	Orthopedic Surgery	Pediatric	32.7	30	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Onyx, CA	93255	Orthopedic Surgery	Pediatric	43.5	39.9	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Ridgecrest, CA	93555	Orthopedic Surgery	Pediatric	6.7	6.2	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Rosamond, CA	93560	Orthopedic Surgery	Pediatric	39.2	36	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Shafter, CA	93263	Orthopedic Surgery	Pediatric	25.6	23.5	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Taft, CA	93268	Orthopedic Surgery	Pediatric	34.8	31.9	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Tehachapi, CA	93561	Orthopedic Surgery	Pediatric	18	16.5	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wasco, CA	93280	Orthopedic Surgery	Pediatric	28.6	26.3	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Weldon, CA	93283	Orthopedic Surgery	Pediatric	41.3	37.9	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wofford Heights, CA	93285	Orthopedic Surgery	Pediatric	45.7	41.9	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Woody, CA	93287	Orthopedic Surgery	Pediatric	32.8	30.1	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Arvin, CA	93203	Physical Medicine and Rehabilitation	Adult	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93301	Physical Medicine and Rehabilitation	Adult	1.8	1.4	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93304	Physical Medicine and Rehabilitation	Adult	8.6	5.3	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93305	Physical Medicine and Rehabilitation	Adult	3.2	2.3	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93306	Physical Medicine and Rehabilitation	Adult	8	7.4	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93307	Physical Medicine and Rehabilitation	Adult	13.7	12.6	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93308	Physical Medicine and Rehabilitation	Adult	16.9	14.3	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93309	Physical Medicine and Rehabilitation	Adult	6	3.8	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93311	Physical Medicine and Rehabilitation	Adult	15.4	14.2	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93312	Physical Medicine and Rehabilitation	Adult	8.8	6.3	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93313	Physical Medicine and Rehabilitation	Adult	18.7	15.4	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93314	Physical Medicine and Rehabilitation	Adult	15.8	14.5	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bodfish, CA	93205	Physical Medicine and Rehabilitation	Adult	39.4	36.2	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Boron, CA	93516	Physical Medicine and Rehabilitation	Adult	89.6	77.8	558	0	558	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Buttonwillow, CA	93206	Physical Medicine and Rehabilitation	Adult	33.4	30.6	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Caliente, CA	93518	Physical Medicine and Rehabilitation	Adult	44.8	41.1	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern California City, CA	93505	Physical Medicine and Rehabilitation	Adult	69.4	63.7	3488	3488	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Physical Medicine and Rehabilitat	Adult	39	35.6	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Physical Medicine and Rehabilitat	Adult	79.7	72.7	238	0	238	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Physical Medicine and Rehabilitat	Adult	40.4	37.1	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Physical Medicine and Rehabilitat	Adult	43.5	39.3	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Physical Medicine and Rehabilitat	Adult	43	39.5	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Physical Medicine and Rehabilitat	Adult	77.5	71.1	169	42	127	25%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Physical Medicine and Rehabilitat	Adult	33.7	30.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Physical Medicine and Rehabilitat	Adult	55.7	51.1	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Physical Medicine and Rehabilitat	Adult	47.3	43.4	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Physical Medicine and Rehabilitat	Adult	17	12.1	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Physical Medicine and Rehabilitat	Adult	59.2	54.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Physical Medicine and Rehabilitat	Adult	45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Physical Medicine and Rehabilitat	Adult	72.9	66.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Physical Medicine and Rehabilitat	Adult	46.6	42.8	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Physical Medicine and Rehabilitat	Adult	32.8	30.1	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Physical Medicine and Rehabilitat	Adult	44.5	40.8	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Moajave, CA	93501	Physical Medicine and Rehabilitat	Adult	71.2	65.3	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	Physical Medicine and Rehabilitat	Adult	67.9	62.3	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Physical Medicine and Rehabilitat	Adult	85.3	78.2	3833	0	3833	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Physical Medicine and Rehabilitat	Adult	66.5	57.3	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Physical Medicine and Rehabilitat	Adult	26.9	24.6	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Physical Medicine and Rehabilitat	Adult	36.1	33.1	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapl, CA	93561	Physical Medicine and Rehabilitat	Adult	50.5	46.3	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Physical Medicine and Rehabilitat	Adult	45.8	42	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Physical Medicine and Rehabilitat	Adult	54.8	50.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Physical Medicine and Rehabilitat	Adult	48.7	44.7	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Physical Medicine and Rehabilitat	Adult	37.5	34.4	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Physical Medicine and Rehabilitat	Pediatric	30.4	27.9	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Physical Medicine and Rehabilitat	Pediatric	3.2	2	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Physical Medicine and Rehabilitat	Pediatric	8.6	5.4	23370	23370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Physical Medicine and Rehabilitat	Pediatric	3.2	2.3	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Physical Medicine and Rehabilitat	Pediatric	8	7.4	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Physical Medicine and Rehabilitat	Pediatric	13.7	12.6	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Physical Medicine and Rehabilitat	Pediatric	16.9	15	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Physical Medicine and Rehabilitat	Pediatric	7.5	4.2	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Physical Medicine and Rehabilitat	Pediatric	15.8	14.5	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Physical Medicine and Rehabilitat	Pediatric	9.3	6.6	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Physical Medicine and Rehabilitat	Pediatric	18.7	16	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Physical Medicine and Rehabilitat	Pediatric	16.1	14.8	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Physical Medicine and Rehabilitat	Pediatric	39.4	36.2	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Physical Medicine and Rehabilitat	Pediatric	89.6	77.8	558	0	558	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttwnilow, CA	93206	Physical Medicine and Rehabilitat	Pediatric	33.7	30.9	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Physical Medicine and Rehabilitat	Pediatric	44.8	41.1	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Physical Medicine and Rehabilitat	Pediatric	69.4	63.7	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Physical Medicine and Rehabilitat	Pediatric	39.3	36.1	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Physical Medicine and Rehabilitat	Pediatric	79.7	72.7	238	0	238	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Physical Medicine and Rehabilitat	Pediatric	40.8	37.4	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Physical Medicine and Rehabilitat	Pediatric	43.5	39.9	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Physical Medicine and Rehabilitat	Pediatric	43	39.5	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Physical Medicine and Rehabilitat	Pediatric	77.5	71.1	169	42	127	25%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Physical Medicine and Rehabilitat	Pediatric	33.7	30.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Physical Medicine and Rehabilitat	Pediatric	55.7	51.1	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Physical Medicine and Rehabilitat	Pediatric	47.3	43.4	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Physical Medicine and Rehabilitat	Pediatric	17	12.1	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Physical Medicine and Rehabilitat	Pediatric	59.2	54.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Physical Medicine and Rehabilitat	Pediatric	45.1	41.4	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Physical Medicine and Rehabilitat	Pediatric	73.3	67.2	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Physical Medicine and Rehabilitat	Pediatric	47	43.1	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Physical Medicine and Rehabilitat	Pediatric	33	30.3	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Physical Medicine and Rehabilitat	Pediatric	44.8	41.1	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Moajave, CA	93501	Physical Medicine and Rehabilitat	Pediatric	71.2	65.3	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	Physical Medicine and Rehabilitat	Pediatric	67.9	62.3	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Physical Medicine and Rehabilitat	Pediatric	85.3	78.2	3833	0	3833	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Physical Medicine and Rehabilitat	Pediatric	66.5	57.3	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Physical Medicine and Rehabilitat	Pediatric	27.2	25	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Physical Medicine and Rehabilitat	Pediatric	36.3	33.3	7214	7214	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern Tehachapi, CA	93561	Physical Medicine and Rehabilitation	Pediatric	50.5	46.3	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wasco, CA	93280	Physical Medicine and Rehabilitation	Pediatric	46.1	42.3	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Weldon, CA	93283	Physical Medicine and Rehabilitation	Pediatric	54.8	50.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wofford Heights, CA	93285	Physical Medicine and Rehabilitation	Pediatric	48.7	44.7	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Woody, CA	93287	Physical Medicine and Rehabilitation	Pediatric	37.5	34.4	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Arvin, CA	93203	Psychiatry	Adult	27.2	19.6	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93301	Psychiatry	Adult	2.5	2	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93304	Psychiatry	Adult	4.2	2.8	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93305	Psychiatry	Adult	3.5	2.5	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93306	Psychiatry	Adult	7.4	6.8	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93307	Psychiatry	Adult	7.5	6.2	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93308	Psychiatry	Adult	15.6	14.3	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93309	Psychiatry	Adult	4	2.3	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93311	Psychiatry	Adult	14.4	13.2	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93312	Psychiatry	Adult	10.8	5.5	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93313	Psychiatry	Adult	12.8	11.8	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93314	Psychiatry	Adult	11	9.3	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bodfish, CA	93205	Psychiatry	Adult	9.4	8.7	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Boron, CA	93516	Psychiatry	Adult	27.3	25.1	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Buttonwillow, CA	93206	Psychiatry	Adult	21.2	19.5	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Caliente, CA	93518	Psychiatry	Adult	23.2	21.3	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern California City, CA	93505	Psychiatry	Adult	4.4	4.1	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Delano, CA	93215	Psychiatry	Adult	9	8.3	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Edwards, CA	93523	Psychiatry	Adult	17.3	15.9	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Fellows, CA	93224	Psychiatry	Adult	21.2	19.5	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Frazier Park, CA	93225	Psychiatry	Adult	39.3	34.2	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Glennville, CA	93226	Psychiatry	Adult	29	26.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Inyokern, CA	93527	Psychiatry	Adult	21.4	19.7	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Keene, CA	93531	Psychiatry	Adult	19.5	17	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Kernville, CA	93238	Psychiatry	Adult	13.6	12.5	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lake Isabella, CA	93240	Psychiatry	Adult	7.3	6.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lamont, CA	93241	Psychiatry	Adult	3.8	1.9	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lancaster, CA	93536	Psychiatry	Adult	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lebec, CA	93243	Psychiatry	Adult	42	32.1	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Lost Hills, CA	93249	Psychiatry	Adult	53	48.6	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Maricopa, CA	93252	Psychiatry	Adult	15.6	14.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mc Farland, CA	93250	Psychiatry	Adult	15.3	14.1	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mc Kittrick, CA	93251	Psychiatry	Adult	33.2	30.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Mojave, CA	93501	Psychiatry	Adult	14.8	13.6	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Onyx, CA	93255	Psychiatry	Adult	29.1	26.7	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Ridgecrest, CA	93555	Psychiatry	Adult	6.7	6.2	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Rosamond, CA	93560	Psychiatry	Adult	25.8	23.7	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Shafter, CA	93263	Psychiatry	Adult	9.6	8.8	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Taft, CA	93268	Psychiatry	Adult	12.5	11.5	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Tehachapi, CA	93561	Psychiatry	Adult	18	16.2	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wasco, CA	93280	Psychiatry	Adult	16.6	15.3	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Weldon, CA	93283	Psychiatry	Adult	21	19.3	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Wofford Heights, CA	93285	Psychiatry	Adult	15.7	14.4	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Woody, CA	93287	Psychiatry	Adult	30.3	27.8	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Arvin, CA	93203	Psychiatry	Pediatric	27.2	19.6	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93301	Psychiatry	Pediatric	2.5	2	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93304	Psychiatry	Pediatric	4.2	2.8	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93305	Psychiatry	Pediatric	3.5	2.5	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93306	Psychiatry	Pediatric	7.4	6.8	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93307	Psychiatry	Pediatric	7.5	6.2	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93308	Psychiatry	Pediatric	15.6	14.3	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93309	Psychiatry	Pediatric	4	2.3	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93311	Psychiatry	Pediatric	14.4	13.2	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93312	Psychiatry	Pediatric	10.8	5.5	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93313	Psychiatry	Pediatric	12.8	11.8	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bakersfield, CA	93314	Psychiatry	Pediatric	11	9.3	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Bodfish, CA	93205	Psychiatry	Pediatric	9.4	8.7	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Boron, CA	93516	Psychiatry	Pediatric	27.3	25.1	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Buttonwillow, CA	93206	Psychiatry	Pediatric	21.2	19.5	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern Caliente, CA	93518	Psychiatry	Pediatric	23.2	21.3	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern California City, CA	93505	Psychiatry	Pediatric	4.5	4.2	3488	3488	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Psychiatry	Pediatric	9	8.3	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Psychiatry	Pediatric	17.3	15.9	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Psychiatry	Pediatric	21.2	19.5	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Psychiatry	Pediatric	39.3	34.2	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Psychiatry	Pediatric	29	26.6	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Psychiatry	Pediatric	21.4	19.7	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Psychiatry	Pediatric	19.5	17	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Psychiatry	Pediatric	13.6	12.5	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Psychiatry	Pediatric	7.3	6.7	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Psychiatry	Pediatric	3.8	1.9	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Psychiatry	Pediatric	28.6	26.3	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Psychiatry	Pediatric	42	32.1	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Psychiatry	Pediatric	59.3	54.4	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Psychiatry	Pediatric	15.6	14.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Psychiatry	Pediatric	15.3	14.1	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Psychiatry	Pediatric	33.2	30.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Psychiatry	Pediatric	14.8	13.6	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	Psychiatry	Pediatric	29.1	26.7	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Psychiatry	Pediatric	8.7	8.2	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Psychiatry	Pediatric	25.8	23.7	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Psychiatry	Pediatric	9.6	8.8	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Psychiatry	Pediatric	12.5	11.5	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapl, CA	93561	Psychiatry	Pediatric	18	16.2	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Psychiatry	Pediatric	22.6	20.8	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Psychiatry	Pediatric	21	19.3	288	288	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Psychiatry	Pediatric	15.7	14.4	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Psychiatry	Pediatric	30.3	27.8	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Pulmonology	Adult	30.4	27.8	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Pulmonology	Adult	1.7	1.3	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Pulmonology	Adult	8.3	4.4	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Pulmonology	Adult	3.2	2.2	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Pulmonology	Adult	9.9	8.8	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Pulmonology	Adult	14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Pulmonology	Adult	15.9	14.3	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Pulmonology	Adult	5.6	3.7	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Pulmonology	Adult	13.9	12.8	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Pulmonology	Adult	7.6	5.4	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Pulmonology	Adult	18.5	14.6	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Pulmonology	Adult	14.2	13.1	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Pulmonology	Adult	41	37.2	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Pulmonology	Adult	90.3	77.8	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bulltonwillow, CA	93208	Pulmonology	Adult	32	29.4	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Pulmonology	Adult	45.7	41.9	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Pulmonology	Adult	70	64.2	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Pulmonology	Adult	8	7.4	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Pulmonology	Adult	80.1	73	238	238	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellows, CA	93224	Pulmonology	Adult	39	35.8	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Pulmonology	Adult	43.5	38.6	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Pulmonology	Adult	39.1	35.9	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Pulmonology	Adult	78.8	72.3	169	169	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Pulmonology	Adult	33.7	30.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Pulmonology	Adult	57.2	52	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Pulmonology	Adult	48.8	44.5	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Pulmonology	Adult	17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Pulmonology	Adult	59.5	54.6	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Pulmonology	Adult	45.1	41.1	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Pulmonology	Adult	59.8	54.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Pulmonology	Adult	45	41.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Pulmonology	Adult	17	15.6	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Pulmonology	Adult	42.8	39.3	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Pulmonology	Adult	71.5	65.6	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ornyx, CA	93255	Pulmonology	Adult	69.2	63.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Pulmonology	Adult	86.7	79.5	3833	3833	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Pulmonology	Adult	66.5	57.3	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Pulmonology	Adult	25.6	23.5	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Pulmonology	Adult	34.8	31.9	7214	7214	0	100%	N	0



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B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	Pulmonology	Adult	50.5	46.3	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Pulmonology	Adult	28.5	26.2	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Pulmonology	Adult	56.2	51.2	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Pulmonology	Adult	50	45.5	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Pulmonology	Adult	32.7	30	5	5	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Arvin, CA	93203	Pulmonology	Pediatric	30.4	27.8	11999	11999	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93301	Pulmonology	Pediatric	1.7	1.3	6269	6269	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93304	Pulmonology	Pediatric	8.3	4.4	25370	25370	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93305	Pulmonology	Pediatric	3.2	2.2	20185	20185	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93306	Pulmonology	Pediatric	9.9	8.8	29429	29429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93307	Pulmonology	Pediatric	14	12.9	46032	46032	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93308	Pulmonology	Pediatric	15.9	14.3	19337	19337	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93309	Pulmonology	Pediatric	5.6	3.7	21351	21351	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93311	Pulmonology	Pediatric	13.9	12.8	10681	10681	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93312	Pulmonology	Pediatric	7.6	5.4	10369	10369	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93313	Pulmonology	Pediatric	18.5	14.6	19946	19946	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bakersfield, CA	93314	Pulmonology	Pediatric	14.2	13.1	4607	4607	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Bodfish, CA	93205	Pulmonology	Pediatric	41	37.2	422	422	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Boron, CA	93516	Pulmonology	Pediatric	90.3	77.8	558	558	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Buttonwillow, CA	93206	Pulmonology	Pediatric	32	29.4	330	330	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Caliente, CA	93518	Pulmonology	Pediatric	45.7	41.9	208	208	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	California City, CA	93505	Pulmonology	Pediatric	70	64.2	3488	3488	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Delano, CA	93215	Pulmonology	Pediatric	8	7.4	20193	20193	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Edwards, CA	93523	Pulmonology	Pediatric	80.1	73	238	0	238	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Fellowes, CA	93224	Pulmonology	Pediatric	39	35.8	95	95	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Frazier Park, CA	93225	Pulmonology	Pediatric	43.5	38.6	170	170	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Glennville, CA	93226	Pulmonology	Pediatric	39.1	35.9	1	1	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Inyokern, CA	93527	Pulmonology	Pediatric	78.8	72.3	169	1	168	1%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Keene, CA	93531	Pulmonology	Pediatric	33.7	30.9	39	39	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Kernville, CA	93238	Pulmonology	Pediatric	57.2	52	23	23	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lake Isabella, CA	93240	Pulmonology	Pediatric	48.8	44.5	1167	1167	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lamont, CA	93241	Pulmonology	Pediatric	17.5	12.4	8549	8549	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lancaster, CA	93536	Pulmonology	Pediatric	59.5	54.6	4	4	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lebec, CA	93243	Pulmonology	Pediatric	45.1	41.1	14	14	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Lost Hills, CA	93249	Pulmonology	Pediatric	59.8	54.9	184	184	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Maricopa, CA	93252	Pulmonology	Pediatric	45	41.3	261	261	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Farland, CA	93250	Pulmonology	Pediatric	17	15.6	6970	6970	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Pulmonology	Pediatric	42.8	39.3	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Mojave, CA	93501	Pulmonology	Pediatric	71.5	65.6	1546	1546	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Onyx, CA	93255	Pulmonology	Pediatric	69.2	63.5	12	12	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Ridgecrest, CA	93555	Pulmonology	Pediatric	86.7	79.5	3833	0	3833	0%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Rosamond, CA	93560	Pulmonology	Pediatric	66.5	57.3	3250	3250	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Shafter, CA	93263	Pulmonology	Pediatric	25.6	23.5	9429	9429	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Taft, CA	93268	Pulmonology	Pediatric	34.8	31.9	7214	7214	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Tehachapi, CA	93561	Pulmonology	Pediatric	50.5	46.3	4892	4892	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wasco, CA	93280	Pulmonology	Pediatric	28.5	26.2	10411	10411	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Weldon, CA	93283	Pulmonology	Pediatric	56.2	51.2	268	268	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Wofford Heights, CA	93285	Pulmonology	Pediatric	50	45.5	186	186	0	100%	N	0
B-2 Core Specialists	Kern Health Systems	Kern	Woody, CA	93287	Pulmonology	Pediatric	32.7	30	5	5	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Arvin, CA	93203	OB/GYN	Adult	17.2	15.6	11999	11999	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93301	OB/GYN	Adult	1.6	1.2	6269	6269	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93304	OB/GYN	Adult	4.2	2.7	25370	25370	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93305	OB/GYN	Adult	3.2	2.1	20185	20185	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93306	OB/GYN	Adult	7.4	6.8	29429	29429	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93307	OB/GYN	Adult	7.5	6.2	46032	46032	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93308	OB/GYN	Adult	15.6	14.3	19337	19337	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93309	OB/GYN	Adult	3.2	1.9	21351	21351	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93311	OB/GYN	Adult	14.4	13.2	10681	10681	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93312	OB/GYN	Adult	9	5.4	10369	10369	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93313	OB/GYN	Adult	12.8	11.8	19946	19946	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93314	OB/GYN	Adult	9.9	9.1	4607	4607	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bodfish, CA	93205	OB/GYN	Adult	39.1	35.9	422	422	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Boron, CA	93516	OB/GYN	Adult	49.4	44.7	558	558	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Buttonwillow, CA	93206	OB/GYN	Adult	21.1	19.4	330	330	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Caliente, CA	93518	OB/GYN	Adult	38	34.9	208	208	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	California City, CA	93505	OB/GYN	Adult	45.7	38.1	3488	3488	0	100%	N	0



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B-3 OB/GYNs	Kern Health Systems	Kern	Delano, CA	93215	OB/GYN	Adult	8.1	7.5	20193	20193	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Edwards, CA	93523	OB/GYN	Adult	46.3	40.4	238	238	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Fellows, CA	93224	OB/GYN	Adult	20.2	18.6	95	95	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Frazier Park, CA	93225	OB/GYN	Adult	17	15.6	170	170	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Glennville, CA	93226	OB/GYN	Adult	39	35.8	1	1	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Inyokern, CA	93527	OB/GYN	Adult	21.4	19.7	169	169	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Keene, CA	93531	OB/GYN	Adult	17.4	16	39	39	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Kernville, CA	93238	OB/GYN	Adult	50	45.9	23	23	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Lake Isabella, CA	93240	OB/GYN	Adult	44.9	41.2	1167	1167	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Lamont, CA	93241	OB/GYN	Adult	3.8	1.9	8549	8549	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Lancaster, CA	93536	OB/GYN	Adult	24.9	22.9	4	4	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Lebec, CA	93243	OB/GYN	Adult	15.4	14.2	14	14	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Lost Hills, CA	93249	OB/GYN	Adult	52.2	47.9	184	184	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Maricopa, CA	93252	OB/GYN	Adult	16.2	14.9	261	261	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Mc Farland, CA	93250	OB/GYN	Adult	14.5	13.3	6970	6970	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Mc Kittrick, CA	93251	OB/GYN	Adult	32.8	30.1	12	12	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Mojave, CA	93501	OB/GYN	Adult	46.5	38.8	1546	1546	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Oryx, CA	93255	OB/GYN	Adult	43.5	39.9	12	12	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Ridgecrest, CA	93555	OB/GYN	Adult	6.7	6.2	3833	3833	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Rosamond, CA	93560	OB/GYN	Adult	30.3	25.3	3250	3250	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Shafter, CA	93263	OB/GYN	Adult	9.2	8.5	9429	9429	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Taft, CA	93268	OB/GYN	Adult	12.1	11.1	7214	7214	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Tehachapl, CA	93561	OB/GYN	Adult	32.9	30.2	4892	4892	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Wasco, CA	93280	OB/GYN	Adult	15.9	14.6	10411	10411	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Weldon, CA	93283	OB/GYN	Adult	43.2	39.6	268	268	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Wofford Heights, CA	93285	OB/GYN	Adult	48.6	44.6	196	196	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Woody, CA	93287	OB/GYN	Adult	32.6	29.9	5	5	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Arvin, CA	93203	OB/GYN	Pediatric	17.2	15.6	11999	11999	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93301	OB/GYN	Pediatric	1.6	1.2	6269	6269	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93304	OB/GYN	Pediatric	4.2	2.7	25370	25370	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93305	OB/GYN	Pediatric	3.2	2.1	20185	20185	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93306	OB/GYN	Pediatric	7.4	6.8	29429	29429	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93307	OB/GYN	Pediatric	7.5	6.2	46032	46032	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93308	OB/GYN	Pediatric	15.6	14.3	19337	19337	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93309	OB/GYN	Pediatric	3.2	1.9	21351	21351	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93311	OB/GYN	Pediatric	14.4	13.2	10681	10681	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93312	OB/GYN	Pediatric	9	5.4	10369	10369	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93313	OB/GYN	Pediatric	12.8	11.8	19946	19946	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bakersfield, CA	93314	OB/GYN	Pediatric	9.9	9.1	4607	4607	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bodfish, CA	93205	OB/GYN	Pediatric	39.1	35.9	422	422	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Boron, CA	93516	OB/GYN	Pediatric	49.4	44.7	558	558	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Bulltonwillow, CA	93208	OB/GYN	Pediatric	21.1	19.4	330	330	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Caliente, CA	93518	OB/GYN	Pediatric	38	34.9	208	208	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	California City, CA	93505	OB/GYN	Pediatric	45.7	38.1	3488	3488	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Delano, CA	93215	OB/GYN	Pediatric	8.1	7.5	20193	20193	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Edwards, CA	93523	OB/GYN	Pediatric	46.3	40.4	238	238	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Fellows, CA	93224	OB/GYN	Pediatric	20.2	18.6	95	95	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Frazier Park, CA	93225	OB/GYN	Pediatric	17	15.6	170	170	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Glennville, CA	93226	OB/GYN	Pediatric	39	35.8	1	1	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Inyokern, CA	93527	OB/GYN	Pediatric	21.4	19.7	169	169	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Keene, CA	93531	OB/GYN	Pediatric	17.4	16	39	39	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Kernville, CA	93238	OB/GYN	Pediatric	50	45.9	23	23	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Lake Isabella, CA	93240	OB/GYN	Pediatric	44.9	41.2	1167	1167	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Lamont, CA	93241	OB/GYN	Pediatric	3.8	1.9	8549	8549	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Lancaster, CA	93536	OB/GYN	Pediatric	24.9	22.9	4	4	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Lebec, CA	93243	OB/GYN	Pediatric	15.4	14.2	14	14	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Lost Hills, CA	93249	OB/GYN	Pediatric	52.2	47.9	184	184	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Maricopa, CA	93252	OB/GYN	Pediatric	16.2	14.9	261	261	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Mc Farland, CA	93250	OB/GYN	Pediatric	14.5	13.3	6970	6970	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Mc Kittrick, CA	93251	OB/GYN	Pediatric	32.8	30.1	12	12	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Mojave, CA	93501	OB/GYN	Pediatric	46.5	38.8	1546	1546	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Oryx, CA	93255	OB/GYN	Pediatric	43.5	39.9	12	12	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Ridgecrest, CA	93555	OB/GYN	Pediatric	6.7	6.2	3833	3833	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Rosamond, CA	93560	OB/GYN	Pediatric	30.3	25.3	3250	3250	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Shafter, CA	93263	OB/GYN	Pediatric	9.2	8.5	9429	9429	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern	Taft, CA	93268	OB/GYN	Pediatric	12.1	11.1	7214	7214	0	100%	N	0



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B-3 OB/GYNs	Kern Health Systems	Kern Tehachapi, CA	93561	OB/GYN	Pediatric	32.9	30.2	4892	4892	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern Wasco, CA	93280	OB/GYN	Pediatric	15.9	14.6	10411	10411	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern Weldon, CA	93283	OB/GYN	Pediatric	43.2	39.6	268	268	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern Wofford Heights, CA	93285	OB/GYN	Pediatric	48.6	44.6	186	186	0	100%	N	0
B-3 OB/GYNs	Kern Health Systems	Kern Woody, CA	93287	OB/GYN	Pediatric	32.6	29.9	5	5	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Arvin, CA	93203	Hospital	N/A	30.4	27.9	11999	11975	24	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93301	Hospital	N/A	1.7	1.3	6269	6269	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93304	Hospital	N/A	8.3	5.2	25370	25370	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93305	Hospital	N/A	3.8	2.6	20185	20185	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93306	Hospital	N/A	9.9	9.1	29429	29429	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93307	Hospital	N/A	14	12.9	46032	46032	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93308	Hospital	N/A	14.1	13	19337	19337	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93309	Hospital	N/A	7.2	4.2	21351	21351	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93311	Hospital	N/A	15.1	13.9	10681	10681	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93312	Hospital	N/A	9	6.4	10369	10369	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93313	Hospital	N/A	18.5	15.8	19946	19946	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bakersfield, CA	93314	Hospital	N/A	15.9	14.6	4607	4607	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Bodfish, CA	93205	Hospital	N/A	6.6	6.8	422	422	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Boron, CA	93516	Hospital	N/A	49.5	45.4	558	0	558	0%	N	0
B-4 Hospitals	Kern Health Systems	Kern Buttonwillow, CA	93206	Hospital	N/A	33.6	30.8	330	299	31	91%	N	0
B-4 Hospitals	Kern Health Systems	Kern Caliente, CA	93518	Hospital	N/A	23	21.1	208	208	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern California City, CA	93505	Hospital	N/A	32.7	30	3488	1275	2213	37%	N	0
B-4 Hospitals	Kern Health Systems	Kern Delano, CA	93215	Hospital	N/A	7.9	7.3	20193	20193	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Edwards, CA	93523	Hospital	N/A	42.8	39.3	238	0	238	0%	N	0
B-4 Hospitals	Kern Health Systems	Kern Fellows, CA	93224	Hospital	N/A	40.1	36.8	95	0	95	0%	N	0
B-4 Hospitals	Kern Health Systems	Kern Frazier Park, CA	93225	Hospital	N/A	43.5	39.9	170	0	170	0%	N	0
B-4 Hospitals	Kern Health Systems	Kern Glennville, CA	93226	Hospital	N/A	29	26.6	1	1	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Inyokern, CA	93527	Hospital	N/A	21.6	19.8	169	169	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Keene, CA	93531	Hospital	N/A	18.4	16.9	39	39	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Kernville, CA	93238	Hospital	N/A	13.5	12.4	23	23	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Lake Isabella, CA	93240	Hospital	N/A	7.4	6.8	1167	1167	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Lamont, CA	93241	Hospital	N/A	17.5	12.4	8549	8549	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Lancaster, CA	93536	Hospital	N/A	29.4	27	4	4	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Lebec, CA	93243	Hospital	N/A	45.1	41.4	14	0	14	0%	N	0
B-4 Hospitals	Kern Health Systems	Kern Lost Hills, CA	93249	Hospital	N/A	60	55	184	0	184	0%	N	0
B-4 Hospitals	Kern Health Systems	Kern Mariopca, CA	93252	Hospital	N/A	46.4	42.6	261	11	260	0%	N	0
B-4 Hospitals	Kern Health Systems	Kern Mc Farland, CA	93250	Hospital	N/A	16.9	15.5	6970	6970	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Mc Kittrick, CA	93251	Hospital	N/A	44.5	40.8	12	0	12	0%	N	0
B-4 Hospitals	Kern Health Systems	Kern Mojave, CA	93501	Hospital	N/A	33.6	30.8	1546	1450	96	94%	N	0
B-4 Hospitals	Kern Health Systems	Kern Onyx, CA	93255	Hospital	N/A	29.2	26.8	12	12	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Ridgecrest, CA	93555	Hospital	N/A	6.7	6.2	3833	3833	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Rosamond, CA	93560	Hospital	N/A	40	36.7	3250	144	3106	4%	N	0
B-4 Hospitals	Kern Health Systems	Kern Shafter, CA	93263	Hospital	N/A	26.7	24.5	9429	9429	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Taft, CA	93268	Hospital	N/A	35.7	32.8	7214	436	6778	6%	N	0
B-4 Hospitals	Kern Health Systems	Kern Tehachapi, CA	93561	Hospital	N/A	17	15.6	4892	4892	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Wasco, CA	93280	Hospital	N/A	28.6	26.3	10411	10411	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Weldon, CA	93283	Hospital	N/A	21.1	19.4	268	268	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Wofford Heights, CA	93285	Hospital	N/A	15.7	14.4	186	186	0	100%	N	0
B-4 Hospitals	Kern Health Systems	Kern Woody, CA	93287	Hospital	N/A	30	27.5	5	5	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Arvin, CA	93203	Mental Health (non-psychiatry) OuAdult		21.2	19.5	11999	11999	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93301	Mental Health (non-psychiatry) OuAdult		1.6	1.2	6269	6269	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93304	Mental Health (non-psychiatry) OuAdult		3.8	2.5	25370	25370	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93305	Mental Health (non-psychiatry) OuAdult		3.5	2.5	20185	20185	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93306	Mental Health (non-psychiatry) OuAdult		9.9	9.1	29429	29429	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93307	Mental Health (non-psychiatry) OuAdult		19.2	17.6	46032	46032	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93308	Mental Health (non-psychiatry) OuAdult		20.8	19.1	19337	19337	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93309	Mental Health (non-psychiatry) OuAdult		4.2	2.6	21351	21351	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93311	Mental Health (non-psychiatry) OuAdult		18.7	17.2	10681	10681	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93312	Mental Health (non-psychiatry) OuAdult		11.2	5.8	10369	10369	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93313	Mental Health (non-psychiatry) OuAdult		18.1	16.6	19946	19946	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bakersfield, CA	93314	Mental Health (non-psychiatry) OuAdult		13.4	12.3	4607	4607	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Bodfish, CA	93205	Mental Health (non-psychiatry) OuAdult		9.1	8.4	422	422	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Boron, CA	93516	Mental Health (non-psychiatry) OuAdult		27.3	25.1	558	558	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Buttonwillow, CA	93206	Mental Health (non-psychiatry) OuAdult		23.1	21.2	330	330	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern Caliente, CA	93518	Mental Health (non-psychiatry) OuAdult		22.1	20.3	208	208	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern California City, CA	93505	Mental Health (non-psychiatry) OuAdult		4.1	3.8	3488	3488	0	100%	N	0



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B-5 Mental Health Outpatient	Kern Health Systems	Kern	Delano, CA	93215	Mental Health (non-psychiatry) Ou	Adult	9.7	8.9	20193	20193	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Edwards, CA	93523	Mental Health (non-psychiatry) Ou	Adult	17.6	16.2	238	238	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Fellows, CA	93224	Mental Health (non-psychiatry) Ou	Adult	18.3	16.8	95	95	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Frazier Park, CA	93225	Mental Health (non-psychiatry) Ou	Adult	15.6	14.3	170	170	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Glennville, CA	93226	Mental Health (non-psychiatry) Ou	Adult	18.7	17.2	1	1	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Inyokern, CA	93527	Mental Health (non-psychiatry) Ou	Adult	20.4	18.7	169	169	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Keene, CA	93531	Mental Health (non-psychiatry) Ou	Adult	16	14.7	39	39	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Kernville, CA	93238	Mental Health (non-psychiatry) Ou	Adult	5.4	5	23	23	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Lake Isabella, CA	93240	Mental Health (non-psychiatry) Ou	Adult	7.6	7	1167	1167	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Lamont, CA	93241	Mental Health (non-psychiatry) Ou	Adult	10.3	7.3	8549	8549	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Lancaster, CA	93536	Mental Health (non-psychiatry) Ou	Adult	27.2	25	4	4	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Lebec, CA	93243	Mental Health (non-psychiatry) Ou	Adult	19.5	17.9	14	14	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Lost Hills, CA	93249	Mental Health (non-psychiatry) Ou	Adult	42.2	38.7	184	184	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Maricopa, CA	93252	Mental Health (non-psychiatry) Ou	Adult	13.2	12.1	261	261	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Mc Farland, CA	93250	Mental Health (non-psychiatry) Ou	Adult	16	14.7	6970	6970	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Mental Health (non-psychiatry) Ou	Adult	26.7	24.5	12	12	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Mojave, CA	93501	Mental Health (non-psychiatry) Ou	Adult	14.8	13.6	1546	1546	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Ornyx, CA	93255	Mental Health (non-psychiatry) Ou	Adult	23.7	21.8	12	12	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Ridgecrest, CA	93555	Mental Health (non-psychiatry) Ou	Adult	8.5	7.8	3833	3833	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Rosamond, CA	93560	Mental Health (non-psychiatry) Ou	Adult	24.2	21.6	3250	3250	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Shafter, CA	93263	Mental Health (non-psychiatry) Ou	Adult	11.3	10.4	9429	9429	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Taft, CA	93268	Mental Health (non-psychiatry) Ou	Adult	15.1	13.9	7214	7214	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Tehachapl, CA	93561	Mental Health (non-psychiatry) Ou	Adult	16	14.7	4892	4892	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Wasco, CA	93280	Mental Health (non-psychiatry) Ou	Adult	23.1	21.2	10411	10411	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Weldon, CA	93283	Mental Health (non-psychiatry) Ou	Adult	18.1	16.6	288	288	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Wofford Heights, CA	93285	Mental Health (non-psychiatry) Ou	Adult	9.9	9.1	186	186	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Woody, CA	93287	Mental Health (non-psychiatry) Ou	Adult	22.3	20.5	5	5	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Arvin, CA	93203	Mental Health (non-psychiatry) Ou	Pediatric	21.1	19.4	11999	11999	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93301	Mental Health (non-psychiatry) Ou	Pediatric	1.4	1.1	6269	6269	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93304	Mental Health (non-psychiatry) Ou	Pediatric	3.8	2.3	23370	23370	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93305	Mental Health (non-psychiatry) Ou	Pediatric	3.5	2.5	20185	20185	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93306	Mental Health (non-psychiatry) Ou	Pediatric	4.4	4.1	29429	29429	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93307	Mental Health (non-psychiatry) Ou	Pediatric	6.6	6.1	46032	46032	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93308	Mental Health (non-psychiatry) Ou	Pediatric	15.2	14	19337	19337	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93309	Mental Health (non-psychiatry) Ou	Pediatric	4.2	2.4	21351	21351	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93311	Mental Health (non-psychiatry) Ou	Pediatric	14.2	13.1	10681	10681	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93312	Mental Health (non-psychiatry) Ou	Pediatric	10.8	5.5	10369	10369	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93313	Mental Health (non-psychiatry) Ou	Pediatric	9.6	8.8	19946	19946	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bakersfield, CA	93314	Mental Health (non-psychiatry) Ou	Pediatric	11	9.3	4607	4607	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Bodfish, CA	93205	Mental Health (non-psychiatry) Ou	Pediatric	9.4	8.7	422	422	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Boron, CA	93516	Mental Health (non-psychiatry) Ou	Pediatric	27.3	25.1	558	558	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Buttwnilow, CA	93206	Mental Health (non-psychiatry) Ou	Pediatric	21.2	19.5	330	330	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Caliente, CA	93518	Mental Health (non-psychiatry) Ou	Pediatric	23.2	21.3	208	208	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	California City, CA	93505	Mental Health (non-psychiatry) Ou	Pediatric	4.4	4.1	3488	3488	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Delano, CA	93215	Mental Health (non-psychiatry) Ou	Pediatric	8.1	7.5	20193	20193	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Edwards, CA	93523	Mental Health (non-psychiatry) Ou	Pediatric	17.3	15.9	238	238	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Fellows, CA	93224	Mental Health (non-psychiatry) Ou	Pediatric	21.2	19.5	95	95	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Frazier Park, CA	93225	Mental Health (non-psychiatry) Ou	Pediatric	15.6	14.3	170	170	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Glennville, CA	93226	Mental Health (non-psychiatry) Ou	Pediatric	20.7	19	1	1	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Inyokern, CA	93527	Mental Health (non-psychiatry) Ou	Pediatric	21.4	19.7	169	169	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Keene, CA	93531	Mental Health (non-psychiatry) Ou	Pediatric	16.4	15.1	39	39	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Kernville, CA	93238	Mental Health (non-psychiatry) Ou	Pediatric	7.8	7.2	23	23	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Lake Isabella, CA	93240	Mental Health (non-psychiatry) Ou	Pediatric	7.3	6.7	1167	1167	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Lamont, CA	93241	Mental Health (non-psychiatry) Ou	Pediatric	10.3	7.3	8549	8549	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Lancaster, CA	93536	Mental Health (non-psychiatry) Ou	Pediatric	28.6	26.3	4	4	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Lebec, CA	93243	Mental Health (non-psychiatry) Ou	Pediatric	21.8	20	14	14	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Lost Hills, CA	93249	Mental Health (non-psychiatry) Ou	Pediatric	59.1	54.2	184	184	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Maricopa, CA	93252	Mental Health (non-psychiatry) Ou	Pediatric	15.6	14.3	261	261	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Mc Farland, CA	93250	Mental Health (non-psychiatry) Ou	Pediatric	14.5	13.3	6970	6970	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Mc Kittrick, CA	93251	Mental Health (non-psychiatry) Ou	Pediatric	33.2	30.5	12	12	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Mojave, CA	93501	Mental Health (non-psychiatry) Ou	Pediatric	14.8	13.6	1546	1546	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Ornyx, CA	93255	Mental Health (non-psychiatry) Ou	Pediatric	29.1	26.7	12	12	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Ridgecrest, CA	93555	Mental Health (non-psychiatry) Ou	Pediatric	6.7	6.2	3833	3833	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Rosamond, CA	93560	Mental Health (non-psychiatry) Ou	Pediatric	24.7	21.9	3250	3250	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Shafter, CA	93263	Mental Health (non-psychiatry) Ou	Pediatric	9.6	8.8	9429	9429	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Taft, CA	93268	Mental Health (non-psychiatry) Ou	Pediatric	12.5	11.5	7214	7214	0	100%	N	0



Accessibility Analysis Template

B-5 Mental Health Outpatient	Kern Health Systems	Kern	Tehachapi, CA	93561	Mental Health (non-psychiatry) Outpatient	15.6	14.3	4892	4892	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Wasco, CA	93280	Mental Health (non-psychiatry) Outpatient	22.6	20.8	10411	10411	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Weldon, CA	93283	Mental Health (non-psychiatry) Outpatient	21	19.3	268	268	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Wofford Heights, CA	93285	Mental Health (non-psychiatry) Outpatient	9.8	9	186	186	0	100%	N	0
B-5 Mental Health Outpatient	Kern Health Systems	Kern	Woody, CA	93287	Mental Health (non-psychiatry) Outpatient	26	23.9	5	5	0	100%	N	0



Network Adequacy & Provider Counts

Quarter 1, 2023



Provider Network Management



Network Adequacy & Provider Counts

Q1, 2023

Introduction

Per CCR § 1300.67.2, Kern Health Systems (KHS) shall maintain, “at least one full-time equivalent physician to each one thousand two hundred (1,200) enrollees and [...] approximately one full-time equivalent primary care physician for each two thousand (2,000) enrollees.”

During Q3/Q4 2018, KHS, in conjunction with guidance from the Department of Managed Health Care (DMHC), developed and adopted an updated methodology for determining full-time equivalency for contracted providers. KHS memorialized this methodology in Policy 4.30-P *Accessibility Standards*; this policy was submitted to the DMHC and received approval on 12/14/2018.

Per KHS policy, 4.30-P *Accessibility Standards*, §4.6 *Full-time equivalent (FTE) Provider to Member Ratios*, “Full-time equivalency shall be determined via an annual survey of KHS’ contracted providers to determine the percentage of time allocated to Plan’s beneficiaries. The results of the survey will be used to calculate an average FTE percentage which will be applied to the Plan’s network of providers when calculating the physician-to-enrollee compliance ratios. The methodology for the survey, results of the survey, and network capacity review of above ratios, will be reported annually to the KHS QI/UM Committee. Due to a maximum member assignment of 1,000 Mid-level providers serving in the Primary Care capacity will be counted as .5 of a PCP FTE, prior to percentage calculation.”

Survey Methodology and Results

In 2020, KHS contracted with SPH Analytics to conduct our annual Provider Satisfaction Survey; as a part of that survey, responding providers were asked, “*What portion of your managed care volume is represented by Kern Health Systems?*” Outreach for the survey was placed to every contracted provider within the Plan’s network. Responses received, and FTE calculations based on those responses, do not account for providers who refuse to participate in the survey. KHS used the responses collected from Primary Care Providers to calculate the FTE for Primary Care Providers, and used the responses collected from Primary Care Providers and Specialists to calculate the FTE for Physicians.

KHS utilized SPH Analytics, an NCQA certified survey vendor, to conduct the survey for 2022. SPH’s methodology involved two waves of mail and Internet, with a third wave of phone follow up to administer the survey.

Based on the results of 2022 survey, KHS calculated a network-wide FTE percentage of **58.19% for Primary Care Providers** and **47.11% for Physicians**.



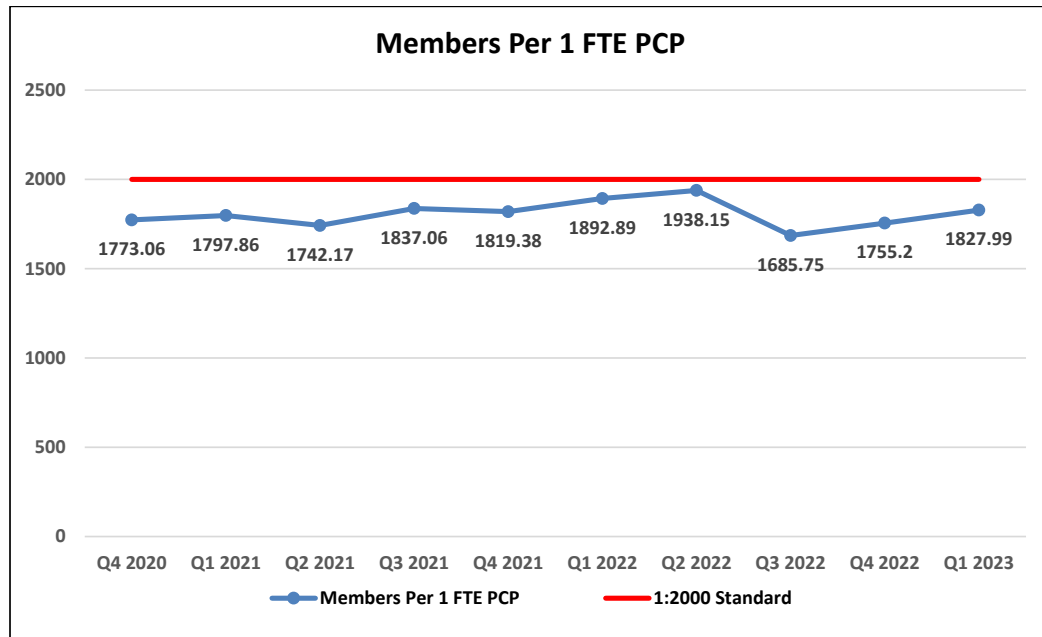
Network Adequacy & Provider Counts Q1, 2023

Full Time Equivalency Compliance Calculations

Of KHS' 366,342 membership at the close of Q1 2023, 15,305 were assigned and managed by Kaiser and did not access services through KHS' network of contracted providers; due to this, Kaiser managed membership is not considered when calculating FTE compliance.

As of the end of Q1 2023, the plan was contracted with 438 Primary Care Providers, a combination of 222 physicians and 216 mid-levels. Based on the FTE calculation process outlined above, with a 58.19% PCP FTE percentage, KHS maintains a total of **192.03 FTE PCPs**. With a membership enrollment of 351,037 utilizing KHS contracted PCPs, KHS currently maintains a ratio of **1 FTE PCP to every 1827.99 members**; KHS is compliant with state regulations and Plan policy.

PCP to Member Ratio



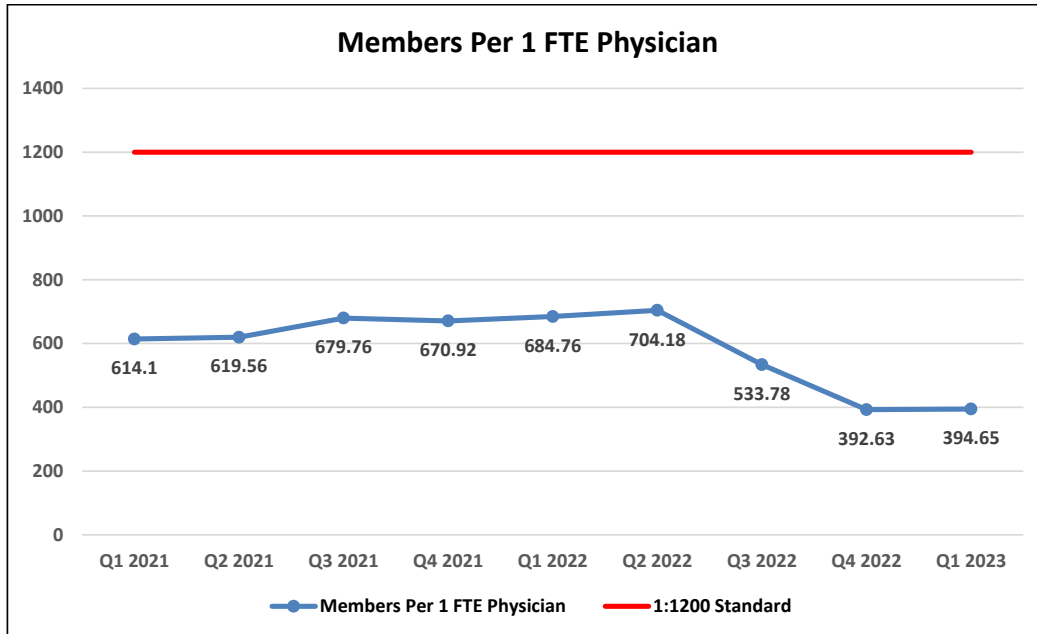
As of the end of Q1 2023, the plan was contracted with 1,888 Physicians. Based on the FTE calculation process outlined above, with a 47.11% Physician FTE percentage, KHS maintains a total of **889.49 FTE Physicians**. With a total membership enrollment of 351,037 utilizing KHS contracted Physicians, KHS currently maintains a ratio of **1 FTE Physician to every 394.65 members**; KHS is compliant with state regulations and Plan policy.



Network Adequacy & Provider Counts

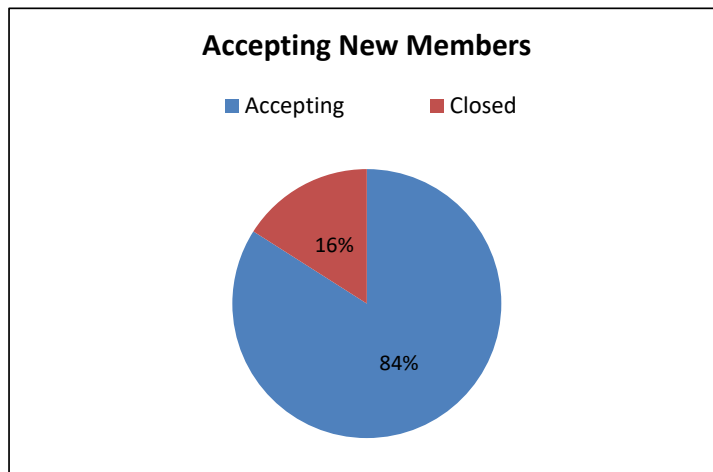
Q1, 2023

Physician to Member Ratio



Accepting New Members

In addition to the Full Time Equivalency Compliance review conducted above, the Plan monitors adequacy of its Primary Care Network by reviewing the count/percentage of Primary Care Providers (PCP) who are accepting new members. **The Plan calculated that 84% of the network of Primary Care Providers is currently accepting new members at a minimum of one location.** The Plan will continue to monitor this percentage quarterly to ensure it maintains an adequate network of Primary Care Providers.

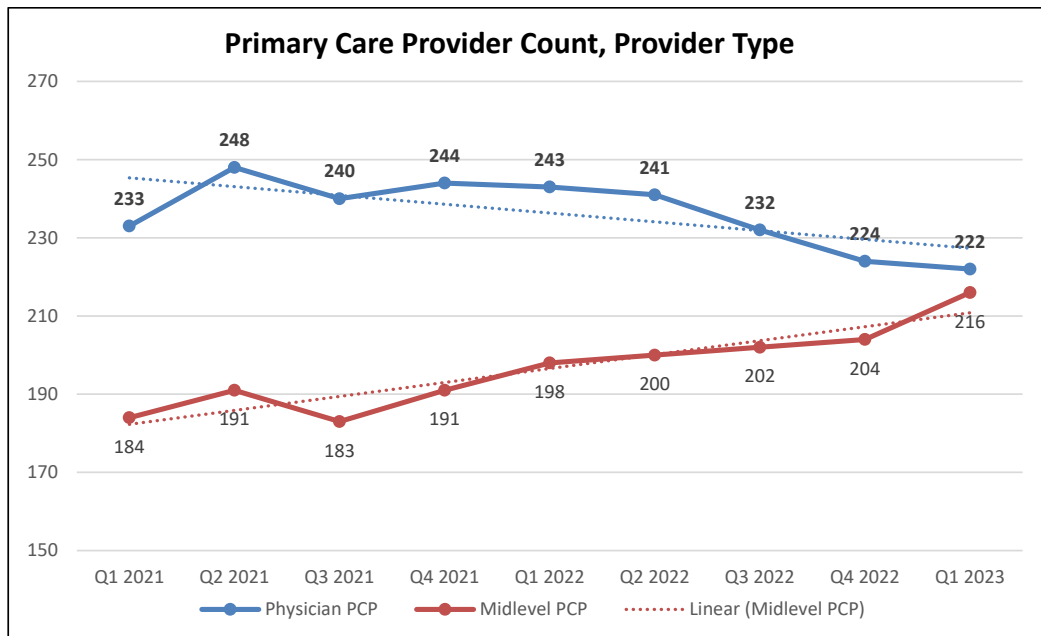
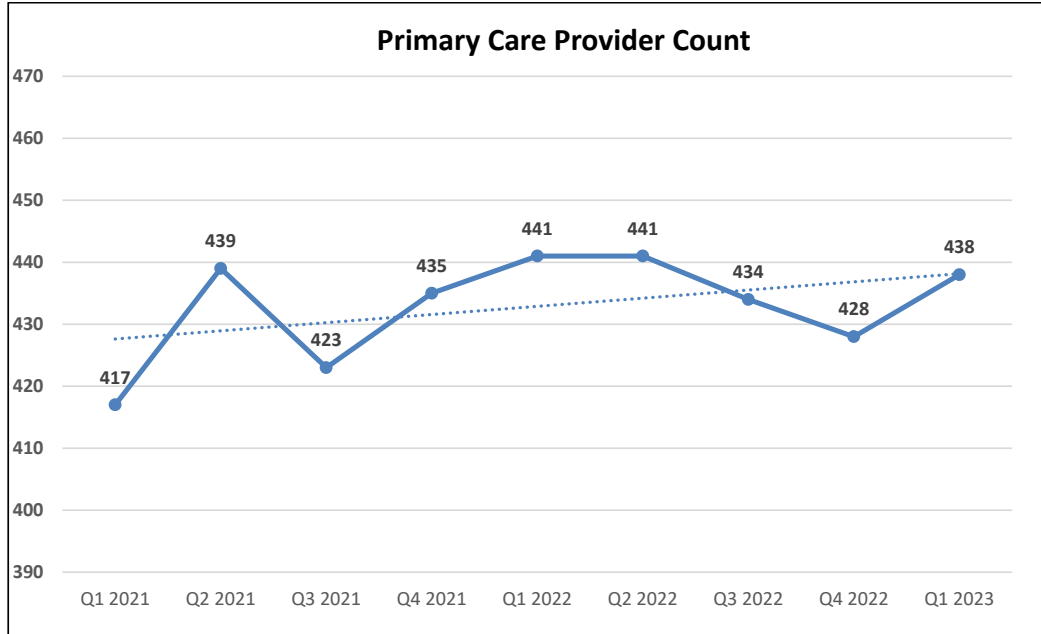




Network Adequacy & Provider Counts

Q1, 2023

Provider Counts – Primary Care Providers

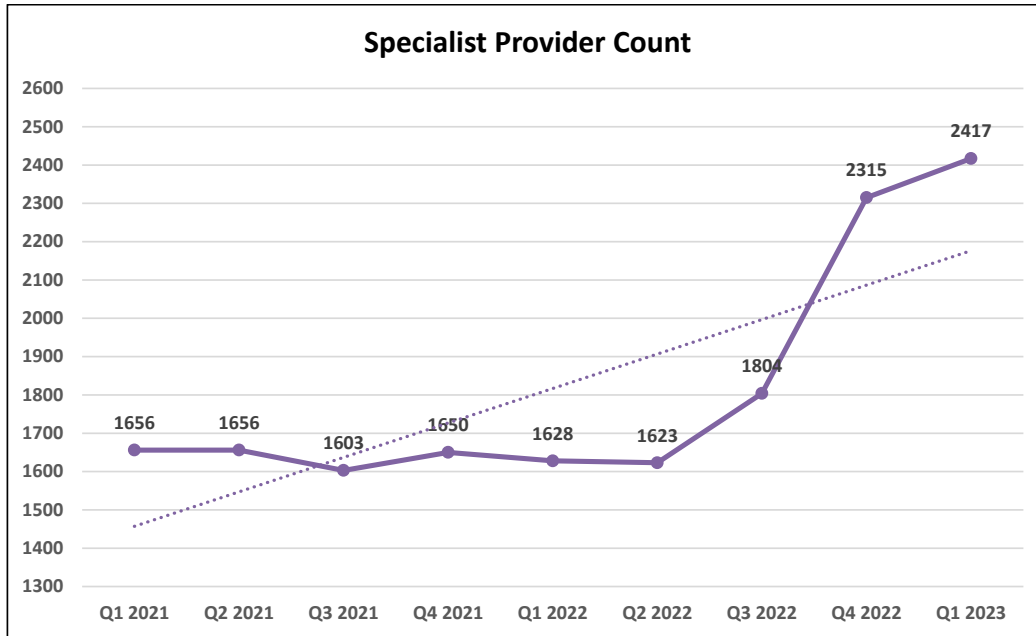




Network Adequacy & Provider Counts

Q1, 2023

Provider Counts – Specialist Providers

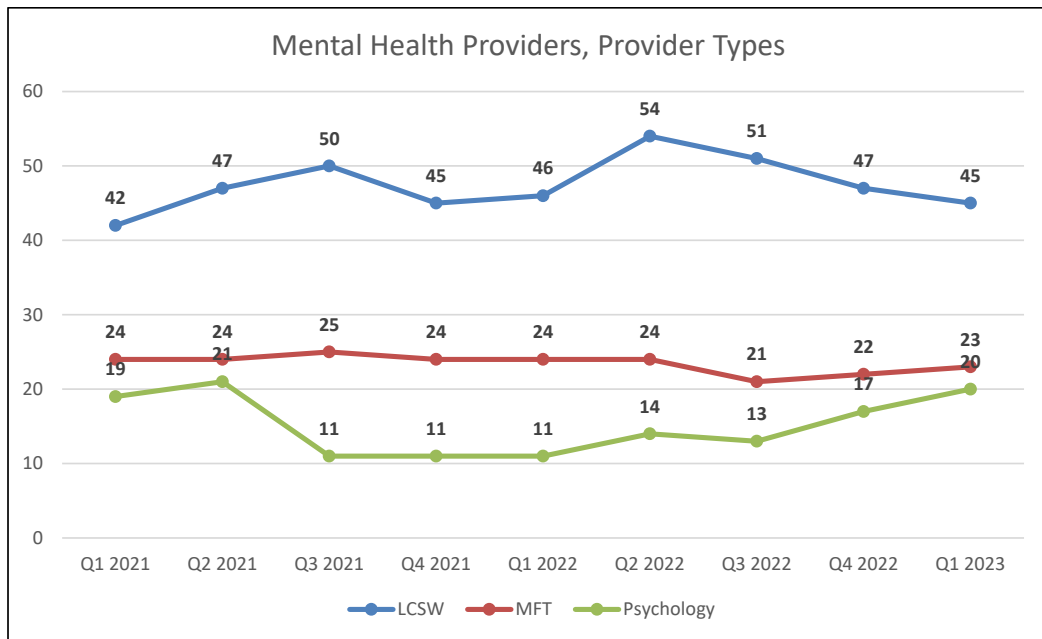
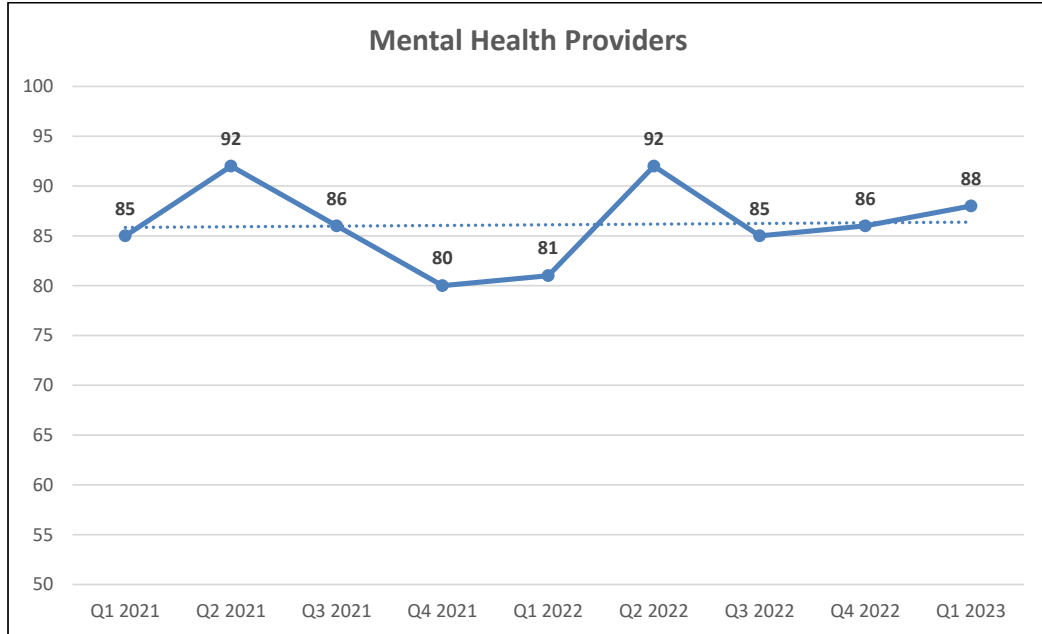


	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023
Cardiology	43	42	46	46	45	45	46	44	43
Dermatology	33	34	35	35	39	39	43	45	46
Endocrinology	22	23	23	24	25	25	26	26	27
Gastroenterology	23	22	21	24	24	26	31	33	33
General Surgery	67	63	59	62	65	60	63	64	63
Hematology	20	21	19	23	20	21	23	23	22
Infectious Disease	11	10	8	8	8	8	12	11	11
Nephrology	23	27	27	28	25	28	36	32	26
Neurology	26	25	25	25	22	26	29	29	33
Oncology	26	27	25	27	26	26	27	26	25
Ophthalmology	30	30	29	28	27	26	30	32	32
Orthopedic Surgery	20	21	21	22	23	26	29	32	32
Otolaryngology	8	8	9	9	9	9	13	14	14
Physical Med & Rehab	24	11	10	10	10	10	9	8	9
Psychiatry	47	45	48	53	54	53	57	65	67
Pulmonary Disease	18	17	17	20	20	20	21	21	21
	> 5% Increase				> 5% Decrease				
	≤ 5% Increase				≤ 5% Decrease				



Network Adequacy & Provider Counts Q1, 2023

Provider Counts – Mental Health (Psychology, LMFT, LCSW)





Network Adequacy & Provider Counts

Q1, 2023

Provider Counts – Facilities

	2018	2019	2020	2021	Current
Hospital	18	18	18	21	21
Surgery Center	16	17	19	19	19
Urgent Care	17	17	17	19	22

Provider Counts – Other Provider Types

	2018	2019	2020	2021	Current
Ambulance/Transport	15	13	17	16	14
Dialysis	14	16	18	19	19
Home Health	12	13	13	14	15
Hospice	7	11	13	16	18
Pharmacy	136	139	147	150	144
Physical Therapy	29	29	30	29	32

Tracking and Trending

The Plan utilizes the quarterly Network Adequacy and Provider Counts review to monitor fluctuations within the network. The Plan has reviewed the results of the Q1 2023 report and compared against prior quarters (outlined above) and identified that PCP and Mental Health provider counts remain consistent across the review period as illustrated in the graphs.

To mirror regulatory adequacy reviews and processes of other health plans, the Plan has modified its provider count methodology to include providers contracted with the Plan via tertiary providers. Due to this methodology change, the Plan's specialist count has seen a large increase as illustrated in the above graph. These providers are not new to the Plan; however, they were not previously included in these counts.

Significant Network Change

As outlined in California Health and Safety Code, Section 1367.27, subdivision [®]: *Whenever a plan determines (...) that there has been a 10 percent change in the network for a product in a region, the plan shall file an amendment to the plan application with the department.*

The Plan initiated the Significant Network Change filing on December 9, 2021 (Filing No. 20214807). The Plan received comment letters from the DMHC on January 10, 2022, March 9, 2022, May 10, 2022, July 8, 2022, August 31, 2022, October 31, 2022, December 21, 2022, and February 13, 2023. The Plan has responded to all letters within the 30-day timeframe. The Plan continues to work with the DMHC towards approval of this Significant Network Change filing.



DHCS Quarterly Monitoring Report/Response Template (QMRT)

Quarter 1, 2023

(Q4, 2022 QMRT)



Provider Network Management



Quarterly Monitoring Report/Response Template

Q1, 2023 (Q4, 2022 QMRT)

Introduction

Department of Health Care Services (DHCS) monitors and assesses specific compliance categories on a quarterly basis. Their review is provided to the Plan, and when potential areas of concern are identified, response is required via the Quarterly Monitoring Report/Response Template (QMRT). The Plan reviews all data received from the DHCS against internal access monitoring tools to identify any potential issues or trends within the Plan network.

On 12/06/2022 the Plan's Provider Network Management Department received Q4 2022 QMRT and accompanying reports from the DHCS and during Q1 2023 the Plan's Provider Network Management departments reviewed the following categories:

FTE Provider to Member Ratio

DHCS uses the Plan's 274 file submission to calculate and monitor FTE provider to member ratios. For Q3 2022 QMRT no response was requested from the Plan, and the DHCS review found the Plan to be in compliance with the standard:

Service Area and/or Reporting Unit	FTE PCP Per 2,000 members	FTE Physician Per 1,200 members
Kern	12	38

The Plan's standards and monitoring of FTE provider to member ratios are outlined in Plan policy and procedure 4.30-P *Accessibility Standards*. While the Plan was unable to replicate the above ratios provided by the DHCS, the Plan's own quarterly monitor (*Network Adequacy and Provider Counts, Q1 2023*) also found the Plan to be in compliance with regulatory standards.

Timely Access

DHCS' External Quality Review Organization (EQRO) conducts a timely access survey of Plan providers to ensure compliance with provider availability and appointment wait time standards. For Q4 2022 QMRT the Plan was provided with timely access data reporting providers' ability to respond to the timely access survey and providers' ability to meet the next three (3) appointments within timely access standards.

The Plan was found not to be meeting **Measure 4** (providers with appointment times collected) and **Measure 5** (providers with appointment times within access standards). The Plan response to the findings pointed out that the Plan's results were in line with or higher than the Medi-Cal Statewide averages. For **Measure 4**, the Plan indicated that there may be issues with the survey methodology as front-office staff frequently forward survey questions to the office manager, who is more difficult to get in touch with or who may be not respond. In response to **Measure 4** and **Measure 5**, the Plan pointed to the Plan's standards and monitoring of timely access outlined in Plan policy and procedure 4.30-P *Accessibility Standards*, and indicated the Plan's own quarterly monitoring (*Appointment Availability Survey, Q1 2023*) found the Plan to be in compliance with all regulatory standards excluding specialty urgent appointments. The noncompliant specialty urgent appointments were due to a single provider skewing the results. The Plan has been in contact with the provider and is confident the Plan and provider will be compliant in Q2 2023



Quarterly Monitoring Report/Response Template
Q1, 2023 (Q4, 2022 QMRT)

Network Report

DHCS uses the Plan’s 274 file to generate Network Report in an effort to improve network provider data quality and support compliance with Annual Network Certification and timely access survey. For Q4 2022 QMRT no response was requested from the Plan, and no Network Report data was provided to the Plan. The Plan’s standards and monitoring of accessibility are outlined in the Plan’s policy and procedure *4.30-P Accessibility Standards*.

Mandatory Provider Types

The Plan is required to contract with at least one of the following Mandatory Provider Types within its service area, where available: Freestanding Birthing Centers (FBC), Certified Nurse Midwife (CNM), Licensed Midwife (LM), and Indian Health Facilities (IHF). For Q4 2022 QMRT no response was requested from the Plan, and no Mandatory Provider Type data was provided to the Plan. The Plan maintains ongoing efforts to identify and contract will all provider types, including the above listed Mandatory Provider Types. This requirement is also reviewed by the Plan and DHCS as part of the Plan’s Annual Network Certification. The Plan’s most recent submission was found to be in compliance with regulatory requirements.

Physician Supervisor to Non-Physician Medical Practitioner Ratios

DHCS uses the Plan’s 274 file submission to calculate and monitor Physician Supervisor to Non-Physician Medical Practitioner Ratios. For Q4 2022 QMRT no response was requested from the Plan, and the DHCS’ review found the Plan to be in compliance with the standard:

Service Area(s) and/or Reporting Unit	Physician Supervisor Per Non-Physician Medical Practitioner Ratio
Kern	9

The Plan’s standards for Physician Supervisor to Non-Physician Medical Practitioner ratios are outlined in Plan policy and procedure *4.04-P Non-Physician Medical Practitioners – Supervision by Physicians*.

Out-of-Network Requests

The Plan reports Out-of-Network (OON) requests to DHCS when a member is requesting to see a provider or facility when a medically necessary service is not available in the Plan’s network. The DHCS analyzes the data to identify potential areas of concern. Based on Q4 2022 data, the Plan identified Hospital, Rural Health Center, and ENT/Otolaryngology as the three provider types with the highest number of out-of-network requests. The Plan provided a response to the DHCS addressing these three provider types, including the Plan’s strategy to reduce the number of requests, barriers/challenges to resolving the number of requests, and contracting/recruiting efforts.



MY 2021 DMHC Timely Access Reporting



Provider Network Management



MY 2022/RY2023 DMHC Timely Access Reporting

Introduction

As required by the Department of Managed Health Care (DMHC) and outlined in Kern Health Systems (KHS) policy *4.30-P Accessibility Standards, § DMHC Annual Timely Access Compliance Report* “On an annual basis KHS shall conduct and submit a Timely Access Compliance report to the Department of Managed Health Care (DMHC). KHS will employ the methodology, survey tool, and submission/templates for the appropriate measurement year as instructed by the DMHC.”

Measurement Year 2022 Reporting Year 2023 Timely Access Reporting

For Measurement Year (MY) 2022/Reporting Year 2023, the DMHC Timely Access Reporting was made up of two main components, an Annual Provider Network Report and an Annual Timely Access Compliance Report.

The Annual Provider Network Report consisted of seven reports designed to capture a snapshot of the Plan’s contracted network and service area as of December 31, 2021. The seven reporting areas were *PCPs, Specialists, Mental Health, Other Contracted Providers, Hospitals and Clinics, Service Area and Enrollment, and Telehealth*. The Plan utilized the DMHC required reporting forms to submit this information.

The Annual Timely Access Compliance Report required a submission of:

- A. Policy and Procedures
- B. Rate of Compliance - *Provider Appointment Availability Survey (PAAS)*
- C. Non-Compliance Data
- D. Policy and Procedures for Advanced Access
- E. Plan and Contractor Use of Triage, Telemedicine, Health I.T.
- F. Provider and Enrollee [Satisfaction] Surveys

As it had done the year prior, the Plan utilized internal staff to conduct the MY 2022/RY 2023 PAAS, employing the methodology, survey tool, and reporting templates for MY 2019 as required by the DMHC (for MY2022/RY2023 Plans were instructed to use MY2019 methodology and materials).

The Plan submitted all Timely Access Reporting requirements to the DMHC on May 5, 2023.

External Vendor Validation

Outlined in DMHC All-Plan Letter 19-008, the Department requires all plans to utilize an external vendor to validate a plan’s timely access data and conduct a quality assurance review of the health plan’s *Timely Access Compliance Report* prior to submission to the DMHC. For MY 2022/RY 2023, KHS engaged Health Management Associates (HMA) to conduct the external validation. As a part of their data validation and quality assurance, HMA conducted a pre-survey review of the provider contact list, and post survey review of submission data, ensuring networks were identified correctly, methodology utilized was consistent with DMHC guidelines, formatting of submission files was accurate and correct, survey was conducted during appropriate timeframes, and all data submitted appears accurate and correct.

Upon initial review of the data, HMA identified twenty-three remediable findings KHS was able to correct prior to submission to the DMHC. There were no non-remediable findings.



MY 2022/Ry2023 DMHC Timely Access Reporting

MY 2022/Ry 2023 PAAS Results

Per the DMHC MY 2019 PAAS Methodology used for MY 2022/Ry 2023, KHS surveyed five provider types: *Primary Care Providers, Specialists, Ancillary, Non-Physician Mental Health, and Psychiatrists* over Q3 and Q4 2022. Results of the survey were reported per provider type, and then within each provider type, per county.

The Plan found that in Q3 and Q4 2022 there were 29 PCPs, 34 specialists, 10 Non-Physician Mental Health providers, and 5 Psychiatrists that were noncompliant in the urgent and/or non-urgent appointment standards. Due to a DHCS audit finding, the Plan notified all noncompliant providers via mail and provided the appointment standards. The Plan has updated policy *4.30-P Accessibility Standards* to require notification to noncompliant providers going forward.

The DMHC is still in the process of formulating an appropriate rate of compliance to compare plans' results against.

Provider Survey Type	County	Number of Providers within County/Network	Rate of Compliance for Non-Urgent Appointments Available within 15 Days	
Ancillary	Kern	57	100%	
Ancillary	Los Angeles	5	100%	
Provider Survey Type	County	Number of Providers within County/Network	Rate of Compliance Urgent Care Appointments Available within 96 Hours	Rate of Compliance Non-Urgent Appointments Available within 10 Days
Non-Physician Mental Health Provider	Kern	69	96%	94%
Non-Physician Mental Health Provider	Telehealth	39	96%	97%
Non-Physician Mental Health Provider	Los Angeles	1	100%	100%
Provider Survey Type	County	Number of Providers within County/Network	Rate of Compliance Urgent Care Appointments Available within 48 Hours	Rate of Compliance Non-Urgent Appointments Available within 10 Days
PCP	Kern	254	81%	89%
PCP	Telehealth	6	100%	100%
Provider Survey Type	County	Number of Providers within County/Network	Rate of Compliance Urgent Care Appointments Available within 96 Hours	Rate of Compliance Non-Urgent Appointments Available within 15 days
Specialist Physicians	Kern	82	70%	75%
Specialist Physicians	Telehealth	19	91%	100%
Psychiatry	Kern	40	100%	100%
Psychiatry	Telehealth	26	87%	100%



MY 2022/Ry2023 DMHC Timely Access Reporting

Plan-to-Plan Arrangement Review – Kaiser Permanente

The Plan currently maintains a subcontract with Kaiser Permanente (KP) to provide full health plan services to a subset of KHS enrollees. KP contracted providers are not included as a part of the PAAS completed by KHS staff. KP is responsible for conducting their own PAAS as a part of their annual Timely Access Reporting to the DMHC. In their separate submissions to the DMHC, the two plans are able to link their data by reference, via the DMHC e-filing web portal.

As an oversight measure of our subcontract, KHS communicates with KP to ensure that their data will be submitted within the appropriate time frame and collects a copy of their complete Timely Access Reporting submission for review.

The DMHC is still in the process of formulating an appropriate rate of compliance to compare plans' results against.

Provider Survey Type	County	Rate of Compliance Non-Urgent Appointment within 15 Days	
Ancillary	Kern	100.00%	
Provider Survey Type	County	Rate of Compliance Urgent Care Appointments Available within 96 Hours	Rate of Compliance Non-Urgent Appointments Available within 10 Days
Non-Physician Mental Health Provider	Kern	48%	86%
Provider Survey Type	County	Rate of Compliance Urgent Care Appointments Available within 48 Hours	Rate of Compliance Non-Urgent Appointments Available within 10 Days
PCP	Kern	35%	98%
Provider Survey Type	County	Rate of Compliance Urgent Care Appointments Available within 96 Hours	Rate of Compliance Non-Urgent Appointments Available within 15 days
Specialist Physicians	Kern	53%	78%
Psychiatry	Kern	71%	86%



To: KHS QI-UM Committee

From: Isabel Silva, MPH

Date: 6/22/2023

Re: 1st Quarter Health Education Department Report

Background

KHS' contract with DHCS requires that it implements and maintains a health education system that includes programs, services, functions, and resources necessary to provide health education, health promotion and patient education for all members. The contract also requires that KHS have a Cultural and Linguistic Services Program and that KHS monitors, evaluates and takes effective action to address any needed improvement in the delivery of culturally and linguistically appropriate services.

Discussion

Enclosed is the quarterly health education report summarizing all health education, cultural and linguistic activities performed during the 1st quarter of 2023.

Fiscal Impact

None

Requested Action

Approved and file

Kern Health Systems
Health Education, Cultural and Linguistic Activities Report
1st Quarter 2023

Executive Summary

Report Date: April 15, 2023

OVERVIEW

Kern Health Systems' Health Education (HE) department provides comprehensive, culturally, and linguistically competent services to plan members with the intent of promoting healthy behaviors, improving health outcomes, reducing risk for disease and empowering plan members to be active participants in their health care. The Executive Summary below highlights the larger efforts currently being implemented by the HE department. Following this summary reflects the statistical measurements for the HE department detailing the ongoing activity for Q1 2023.

New DHCS Contract – In preparation for 2024, the HE department has been focused on revising its program efforts to align with the new requirements from DHCS. Much of the new requirements closely align with Population Health Management and Health Equity with a focus on evidence-based programs and approaches that aim to keep members healthy through wellness and prevention programs.

Cultural and Linguistics Program – A Spanish translation audit on KHS' corporate website was performed to validate terminology consistency and evaluate the quality of the translations. A provider in-service related to a cultural and linguistic grievance was conducted and outreach efforts are underway to conduct in-services to five providers identified in the Q1 2023 Interpreter Access Survey. The Spanish Translation & Vocabulary Glossaries are currently being updated and the annual C&L Services audit has been scheduled for Q3 2023.

School Wellness Grant Program – Awarded schools continue to make progress towards completing their workplans. Milestones such as school gardens, parent nights, running clubs, mindfulness activities and vaping detectors have been achieved. The grant program will continue through the end of the 2023-24 academic year.

Fresh Start Plus – The evaluation of the Fresh Start tobacco cessation program found that members needed more support in their quit journey. To aid in successful quit attempts for these members, a Fresh Start Plus program was developed. This is a series of 3 monthly classes focused on reinforcing messages that help quit members manage a new nicotine-free lifestyle, tough situations from withdrawals and temptation, and, staying quit. Members can get up to \$150 in gift cards for attending all 3 classes. Implementation of Fresh Start Plus began in the 2nd Quarter.

Diabetes Prevention Program - Graduated our virtual Spanish cohort in April. A total of 30 members participated in 26 sessions and had a combined weight loss of 142 pounds. A celebration at the KHS building was held for these members where dinner and certificates of achievement were distributed. The next Spanish cohort is planned to be offered in an in-person setting in June.

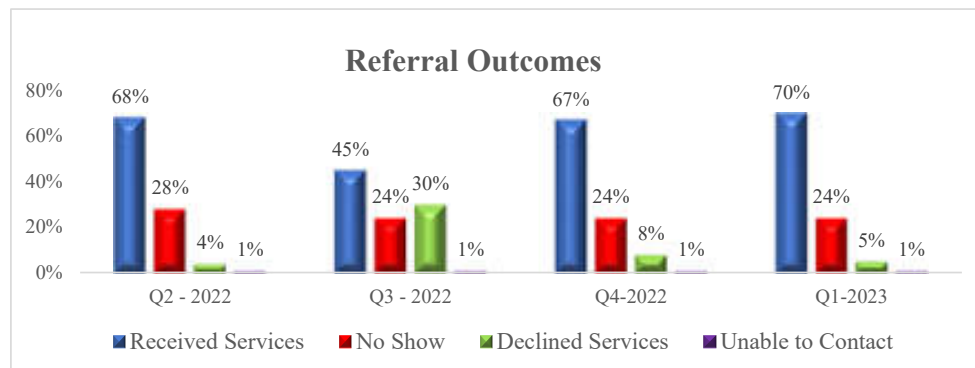
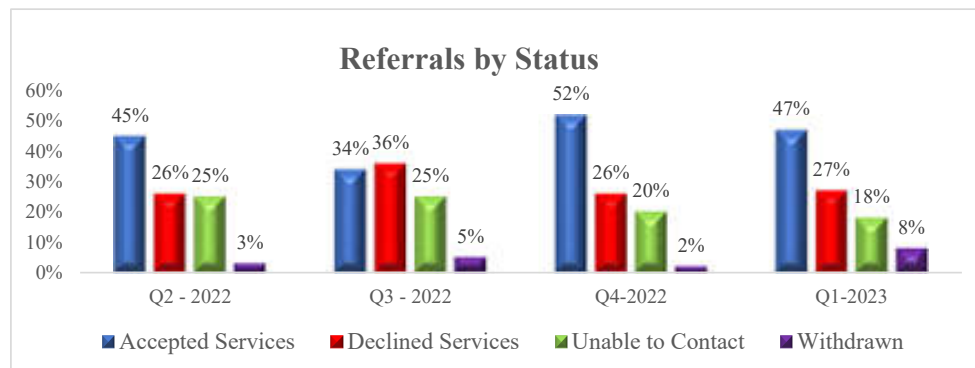
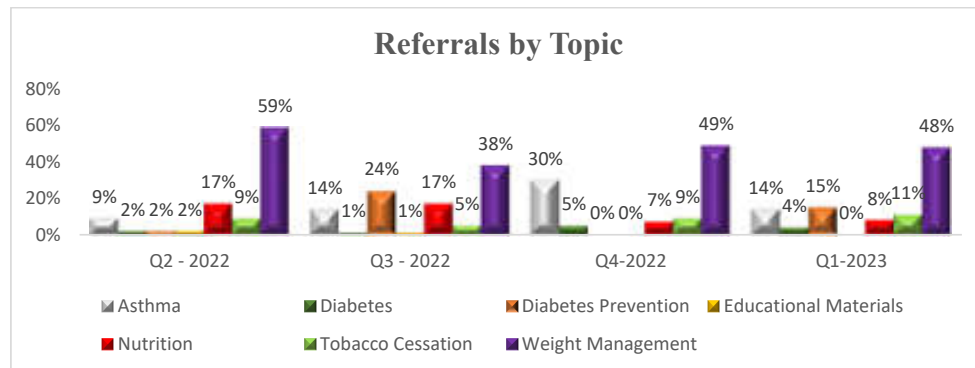
Respectfully submitted,

Isabel Silva, MPH, CHES
Director of Health Education, Cultural and Linguistic Services

Kern Health Systems
Health Education, Cultural and Linguistic Activities Report
1st Quarter 2023

Referrals for Health Education Services

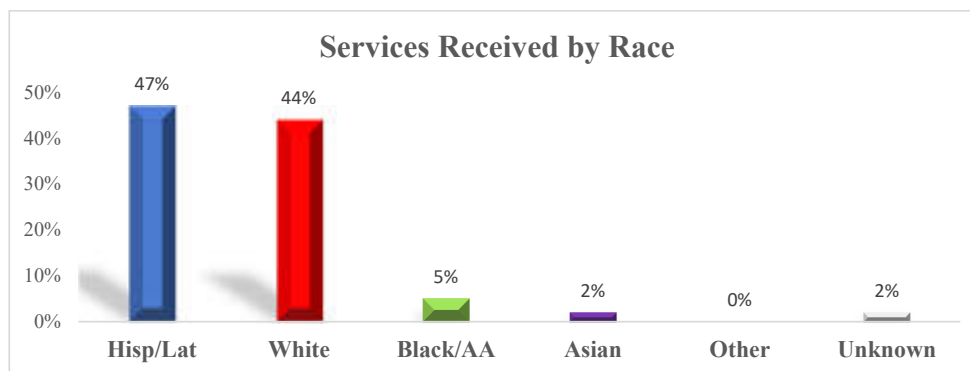
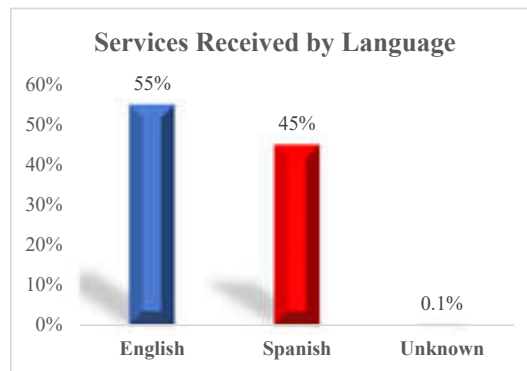
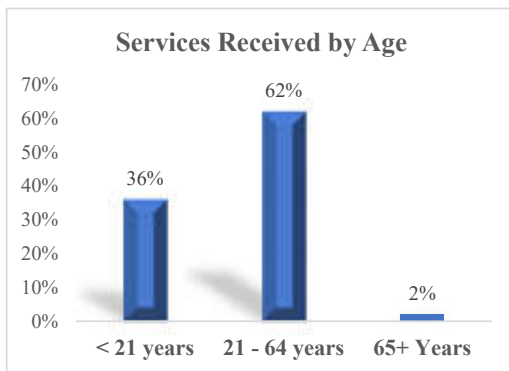
During Q1 2023, there were 638 referrals for health education services which is a 16% increase in comparison to the previous quarter. Requests for Weight Management continues to be the primary reason for health education services. Additionally, the health education service acceptance rate decreased from 52% between Q4 2022 to 47% Q1 2023 whereas the received services rate increased from 67% in Q4 2022 to 70% in Q1 2023.



Kern Health Systems
 Health Education, Cultural and Linguistic Activities Report
 1st Quarter 2023

Demographics of Members

KHS provides services to a culturally and linguistically diverse member population in Kern County. Of the members who received services, the largest age groups were 21-64 years followed by <21 years. A breakdown of member classifications by race and language preferences revealed that many members who received services are Hispanic and preferred to receive services in English. The majority of members who received services reside in Bakersfield with the highest concentration in the 93307 area and Delano in the outlying areas of the county.



Services Received by Zip Code	
Within Bakersfield	
	93307
	93306
	93305
	93304
	93308

Services Received by Zip Code	
Outside Bakersfield	
	Delano
	Arvin
	Lamont
	McFarland
	Shafter

Kern Health Systems
Health Education, Cultural and Linguistic Activities Report
1st Quarter 2023

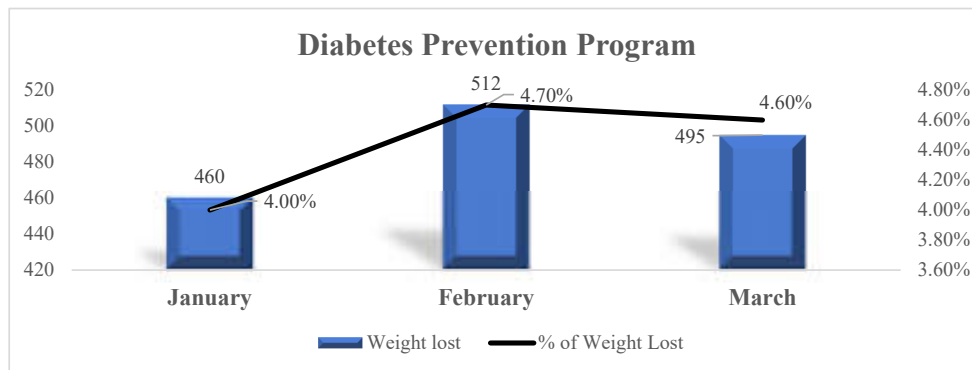
Health Education Mailings

The HE department mails out a variety of educational material to assist members with gaining knowledge on their specific diagnosis or health concern.

Educational Mailings	
Q1-2023	
Asthma	82
High Blood Pressure	1
Diabetes	2
Prenatal Care	720
Postpartum Care	1294

Diabetic Prevention Program Effectiveness

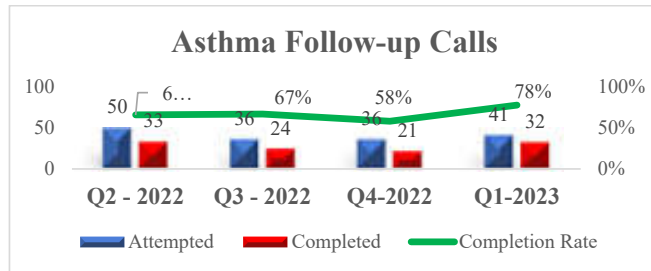
The Diabetes Prevention Program (DPP) is an evidence-based lifestyle change program designed to prevent or delay the onset of type 2 diabetes among at risk members. Classes for the 2022-23 cohorts began in April (Spanish) and August (English). There are a total of 56 members enrolled in the program. These cohorts have lost a combined total of 495 lbs.



Asthma Education Effectiveness

Members who have attended KFHC asthma classes are offered asthma follow up calls. These calls occur at 1 month, 3 months, and 6 months after attending the classes. During the follow up call, members are screened to determine if asthma symptoms are well controlled using the Asthma Control Test (ACT) screening tool. An ACT score of 20 or higher is an indicator of well controlled asthma.

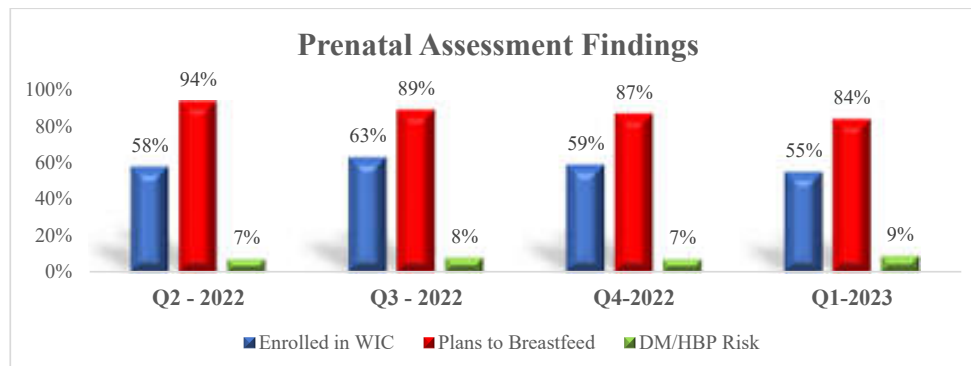
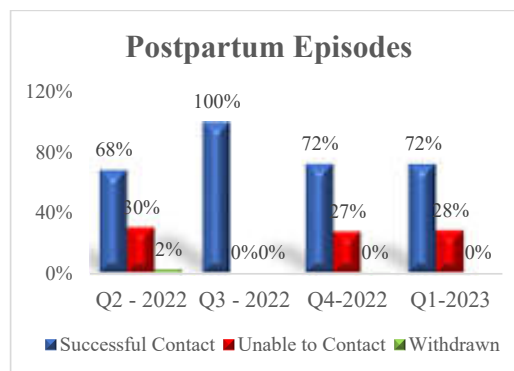
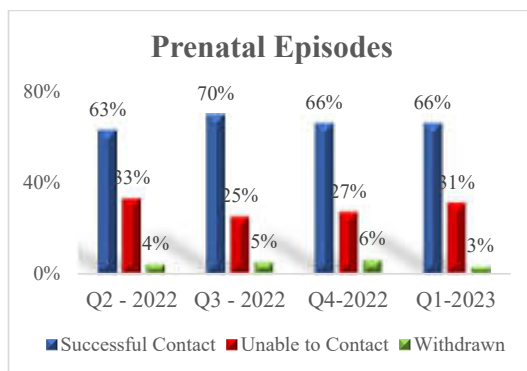
Kern Health Systems
Health Education, Cultural and Linguistic Activities Report
1st Quarter 2023



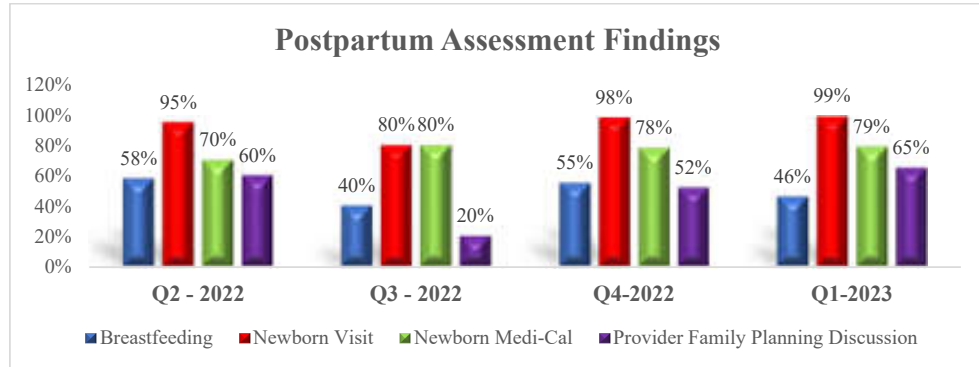
ACT Scores		
Intermittent Follow-up Calls		
Monthly Call	<12 years	12+ years
1	23	20
3	20	17
6	24	17

Baby Steps Perinatal Outreach and Education

The HE department performs outreach education calls to members with a positive pregnancy test claim, pregnant teens (under age 18), and postpartum members with a Cesarean delivery or teen pregnancy delivery. In Q1 2023, 706 episodes for pregnant members were completed and the rate of successful contacts was 66%. For postpartum, 476 episodes were completed, and the rate of successful contacts was 72%.



Kern Health Systems
Health Education, Cultural and Linguistic Activities Report
1st Quarter 2023

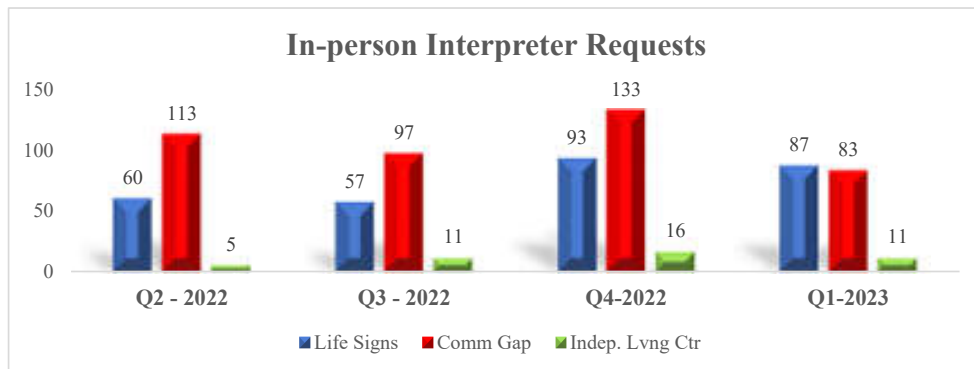


Interpreter Requests

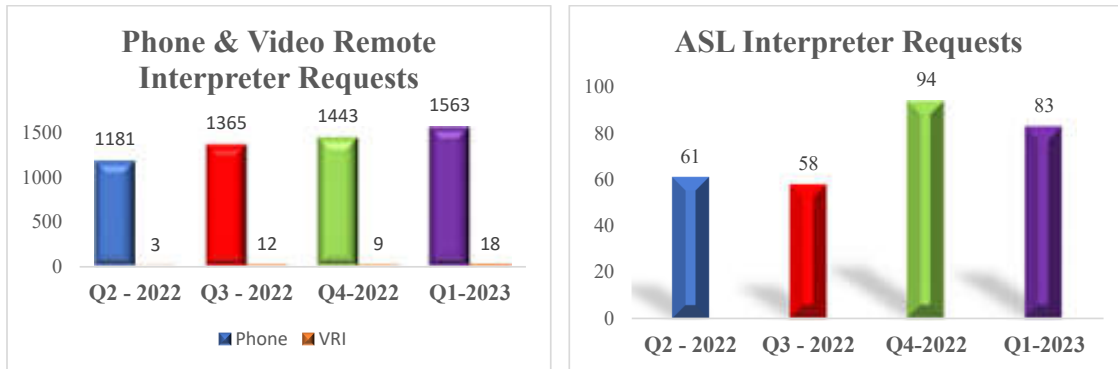
During this quarter, there were 181 requests for Face-to-Face Interpreting, 1,563 requests for Telephonic Interpreting, 18 for Video Remote Interpreting (VRI) and 99 requests for an American Sign Language (ASL) interpreter.

Top Face-to-Face Interpreting Languages Requested Phone and Video Remote
Spanish
Punjabi
Arabic

Top Face-to-Face Interpreting Languages Requested In-person
Spanish
Cantonese
Arabic

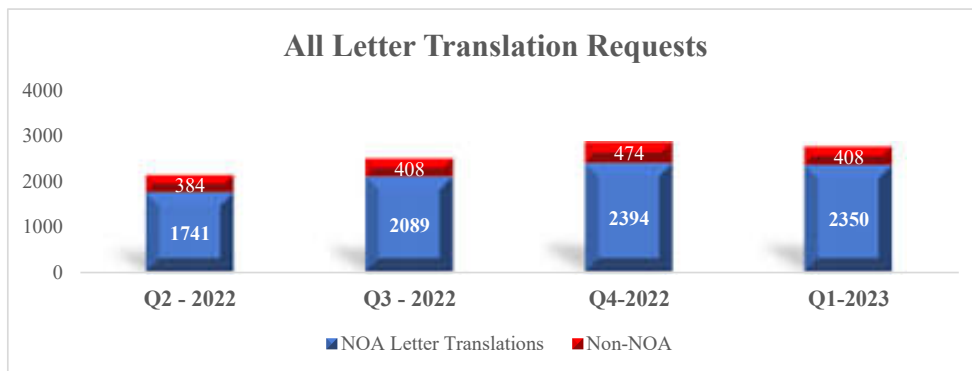


Kern Health Systems
 Health Education, Cultural and Linguistic Activities Report
 1st Quarter 2023



Written Translations

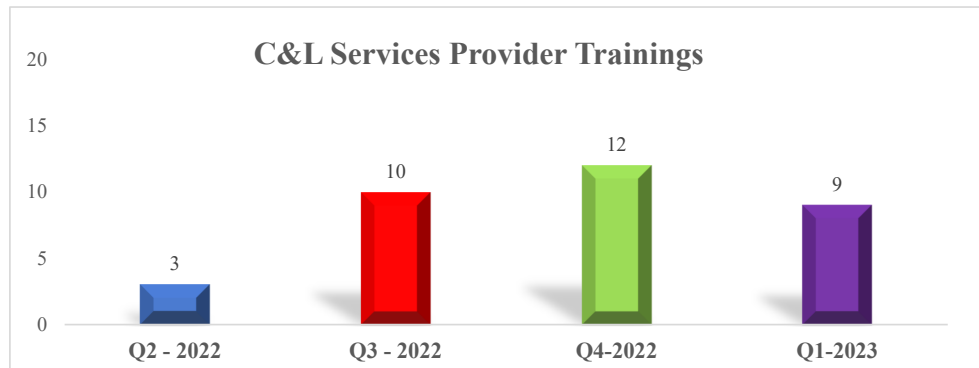
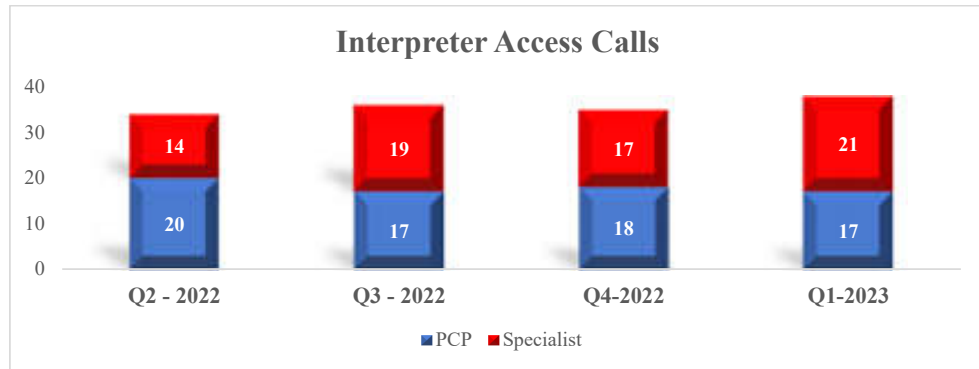
The HE department coordinates the translation of written documents for members. Translations are performed in-house by qualified translators or outsourced through a contracted translation vendor. During this quarter, 2,758 requests for written translations were received.



Interpreter Access Survey Calls

Each quarter, the Provider Network Management department conducts an interpreter access survey among KHS providers. During the 1st quarter, 17 PCPs and 21 Specialists participated in this survey. Of these providers, 9 received a refresher training on KHS' C&L services.

Kern Health Systems
Health Education, Cultural and Linguistic Activities Report
1st Quarter 2023





Background:

ECM is a whole-person, interdisciplinary approach to care that addresses the clinical and non-clinical needs of high cost and/or high-need Members through systematic coordination of services and comprehensive care management that is community-based, interdisciplinary, high-touch, and person-centered. Members who will be eligible for ECM are expected to be among the most vulnerable and highest-need Medi-Cal Managed Care Members. Members who stratify into the ECM program are broken up into the following DHCS defined Populations of Focuses:

1. Homeless or chronic homeless, or those are at risk for homeless with complex health or behavioral needs
2. Adult High Utilizers: frequent hospital admissions, short term skilled facility stays, or ER visits
3. Adult SMI/SUD
4. Individuals transitioning from incarceration
5. Individuals with I/DD
6. Individuals at Risk for Institutionalization and Eligible for Long-Term Care Services (Stratification)
7. Nursing Facility Residents Who Want to Transition to the Community (Referral)

POFs going live as of July 2023

Children/Youth Population of Focus (up to age 21), including:

- a. Children experiencing homelessness.
- b. Children who are considered High Utilizers.
- c. Children with significant behavioral health needs.
- d. Children enrolled in California Children's Services (CCS).
- e. Children involved in (or with a history of involvement) in child welfare.
- f. Children transitioning from incarceration.

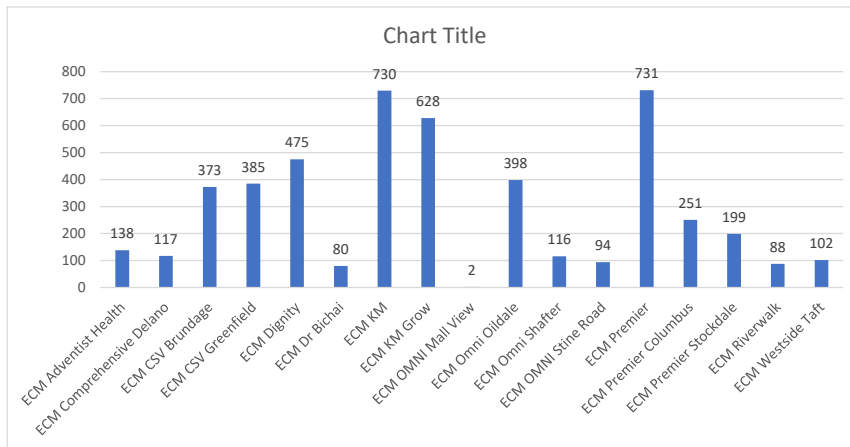
Discussion

The overarching aim of reporting to this committee is to highlight ECM's progress to date on certain clinical, cost savings and patient satisfaction measures as leveraged by data from internal reporting sources. The reporting period is for January 1st – March 31st (Quarter 1).

ECM Demographic Data

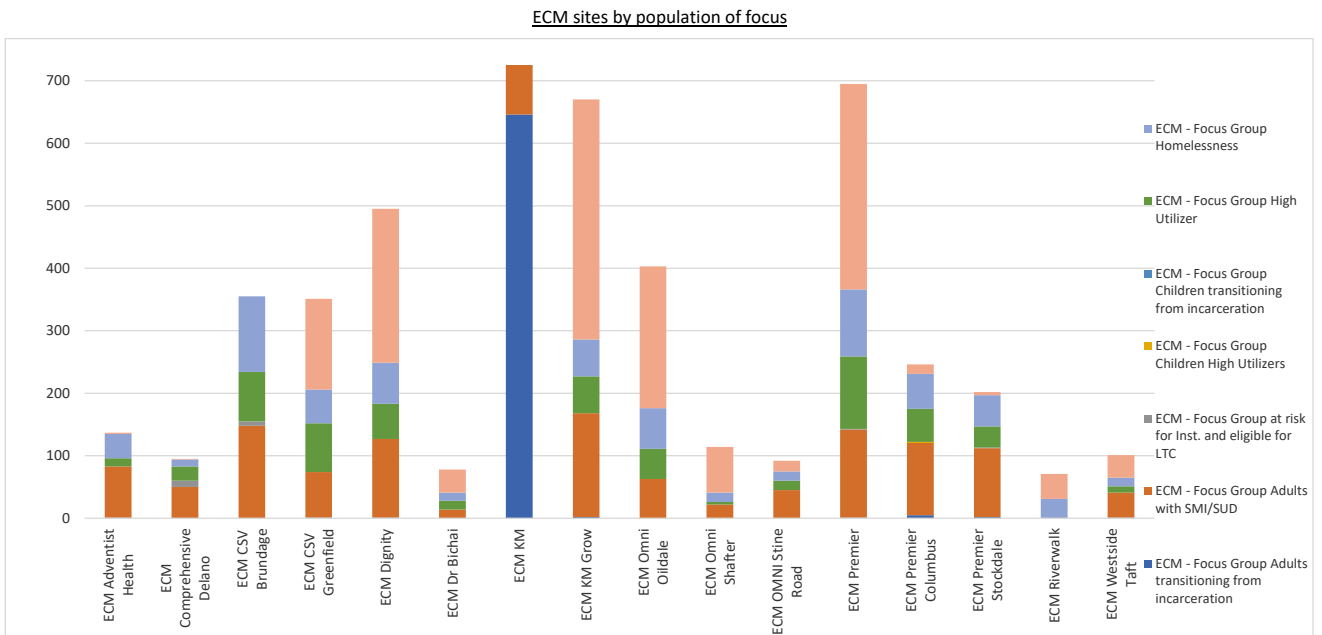
As of March 2023, ECM has a total of 4,907 members currently enrolled in Enhanced Care Management services. These members are stratified into 17 ECM sites via geographic logic and are assigned into seven distinct populations of focus as delineated by the DHCS.

ECM Population amount by site Quarter 1 2023



QIC Quarter 1

Enhanced Care Management



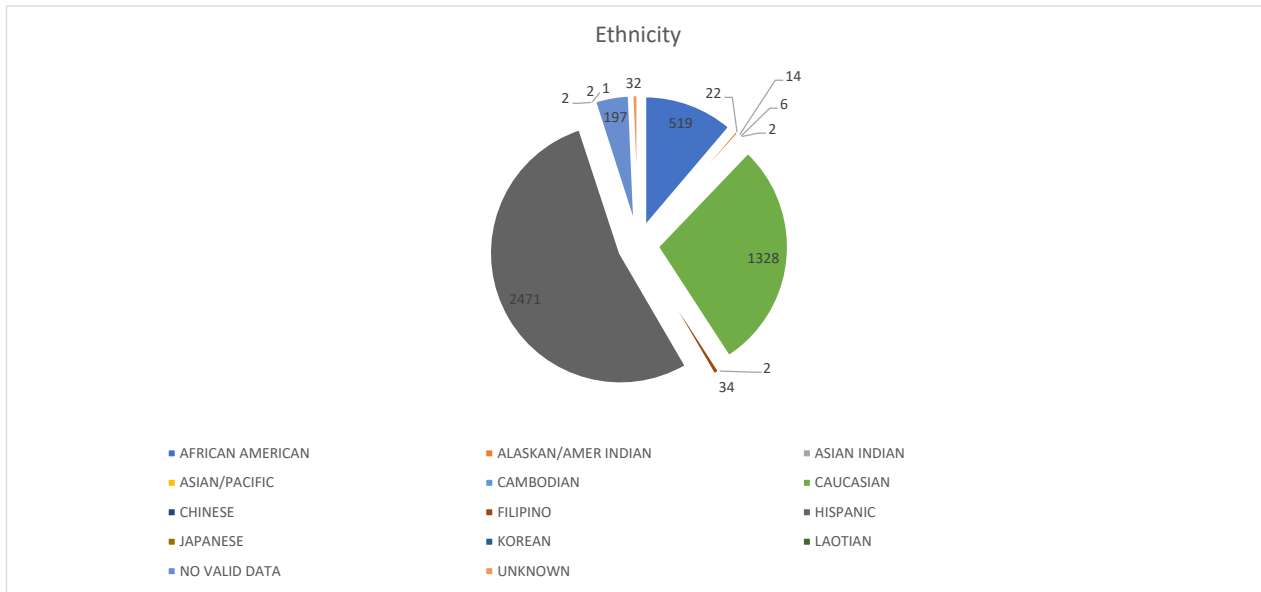
QIC Quarter 1

Enhanced Care Management

Ethnicity

In the Enhanced Care Management program we pride ourselves on maintaining the alignment in values shared throughout Kern Family Health Care in serving a diverse population. As denoted in the below graph (Ethnicity table), the largest ethnic group served by our ECM providers is the Hispanic population which constitutes 53% of the total ECM population, while a smaller population identify as other ethnic groups such as African American, Caucasian, Alaskan/American Indian, etc. We proudly boast a robust bilingual staff serving our membership throughout all 17 of our locations and continue to look at ways to be more inclusive to all our ethnic groups in ECM.

ECM cost saving measure:



QIC Quarter 1

Enhanced Care Management

Emergency Department utilization for enrolled ECM members in the 1st quarter

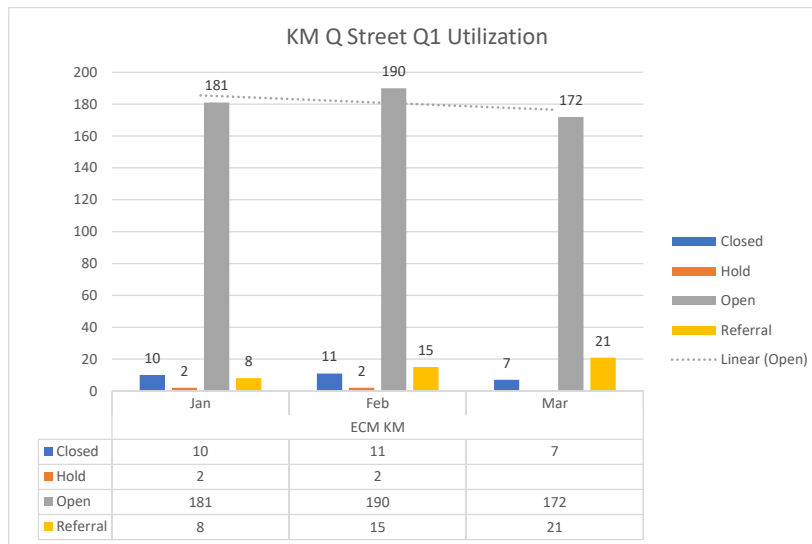
Transition of care is a core service of Enhanced Care management, and we continually process improve our member outreach strategy alongside our sites to increase the velocity and success of engagement with our members when transitions occur from one care setting to another or home. Our goal is to prevent the probable causes of repeat emergency department or inpatient utilization is through a three-prong approach of engagement, education and health behavior modeling of the member by our ECM site. In the event the member utilizes services for whatever cause, our sites are trained (and incentivized) to use utilization reports and internal tracking mechanisms to get in contact with the relevant site for coordination of safe discharge and to contact within 48 hours of discharge to help identify any outpatient barriers to access or variables that may lead to repeat utilization. Below is the fourth quarter outlay of total utilization of emergency room visits by engaged ECM members through all of our sites as generated by our internal Business Intelligence team.

QIC Quarter 1

Enhanced Care Management

Kern Medical:

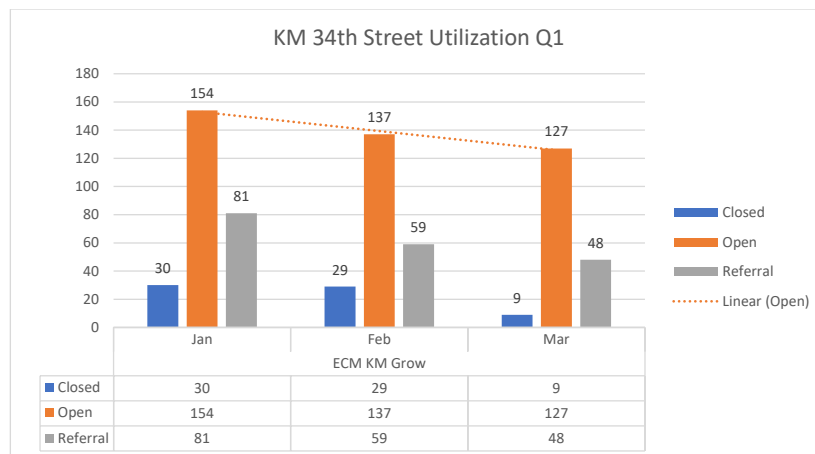
Total Population: 730



QIC Quarter 1

Enhanced Care Management

Total Population: 628

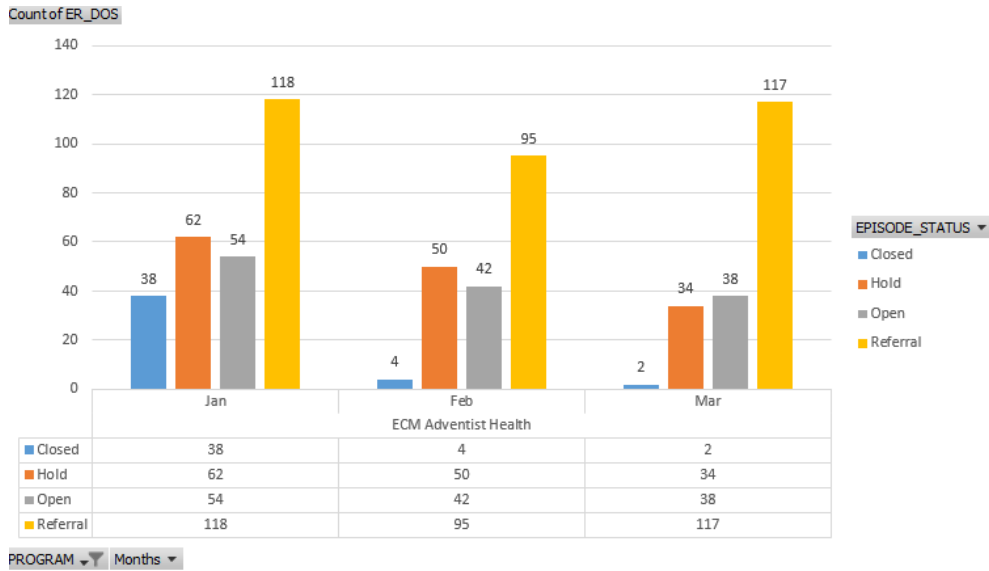


QIC Quarter 1

Enhanced Care Management

Adventist Health:

Total Population: 138



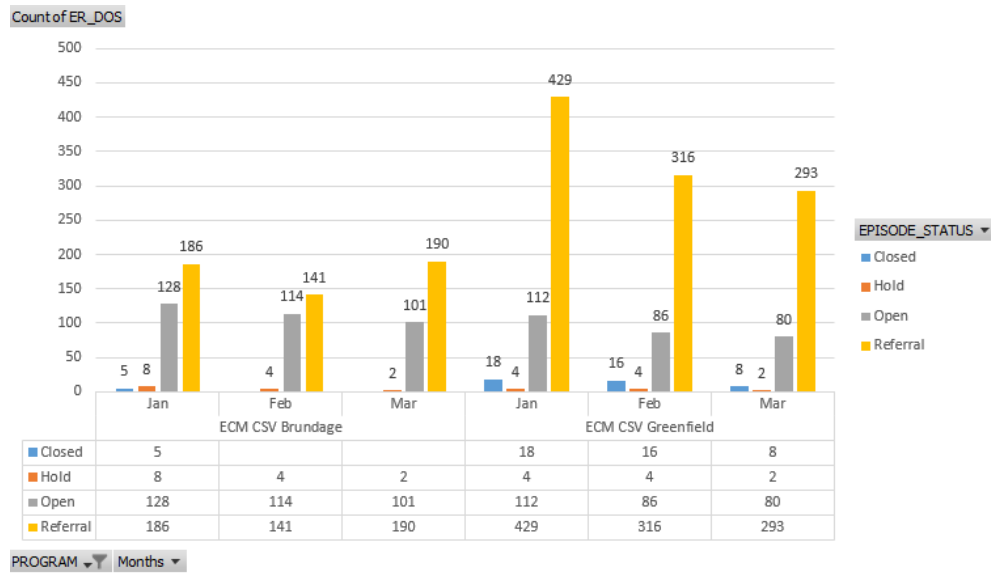
QIC Quarter 1

Enhanced Care Management

Clinica Sierra Vista Greenfield and First Street

Total Population: Greenfield – 385

First Street - 373



Dignity

QIC Quarter 1

Enhanced Care Management

Total Population: 475



QIC Quarter 1

Enhanced Care Management

Omni Family Health

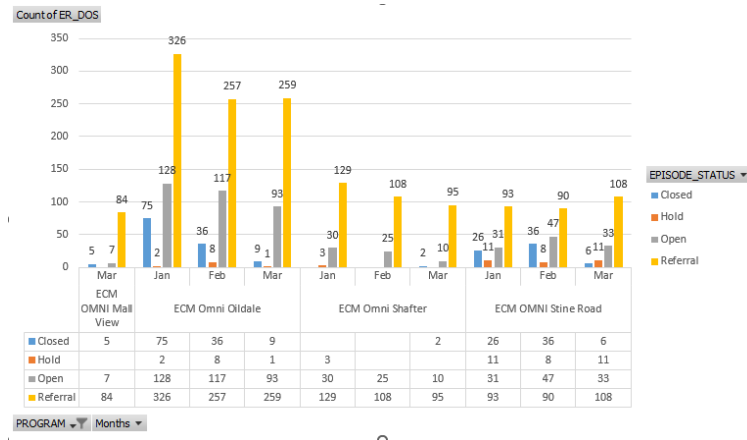
Total population:

Stine Road: 94

Shafter: 116

Oildale: 398

Mall View: 2



QIC Quarter 1

Enhanced Care Management

Premier

Total Population:

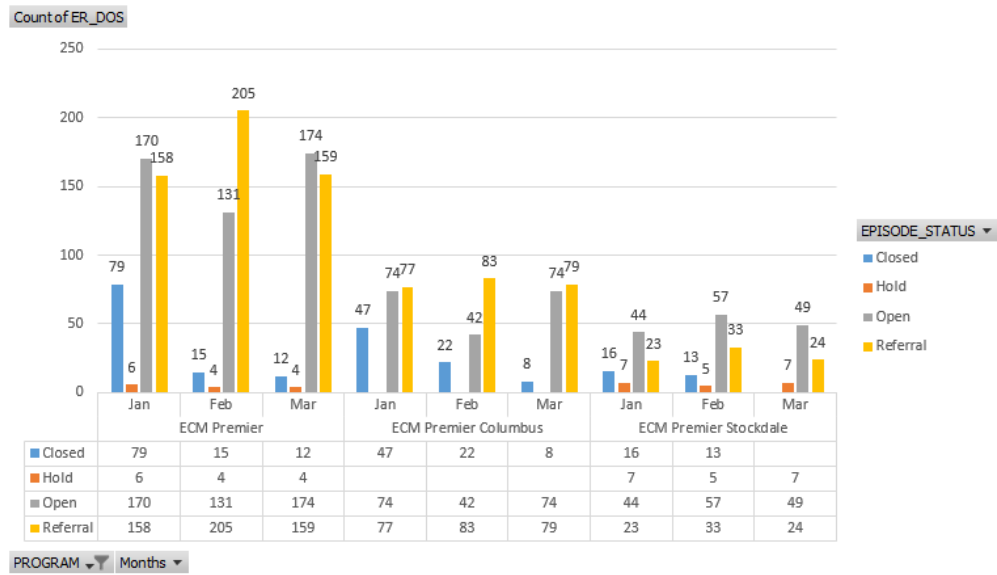
White Lane: 731

Stockdale: 199

Columbus: 251

QIC Quarter 1

Enhanced Care Management



QIC Quarter 1

Enhanced Care Management

Distributive Model

Total Population

Westside Taft: 102

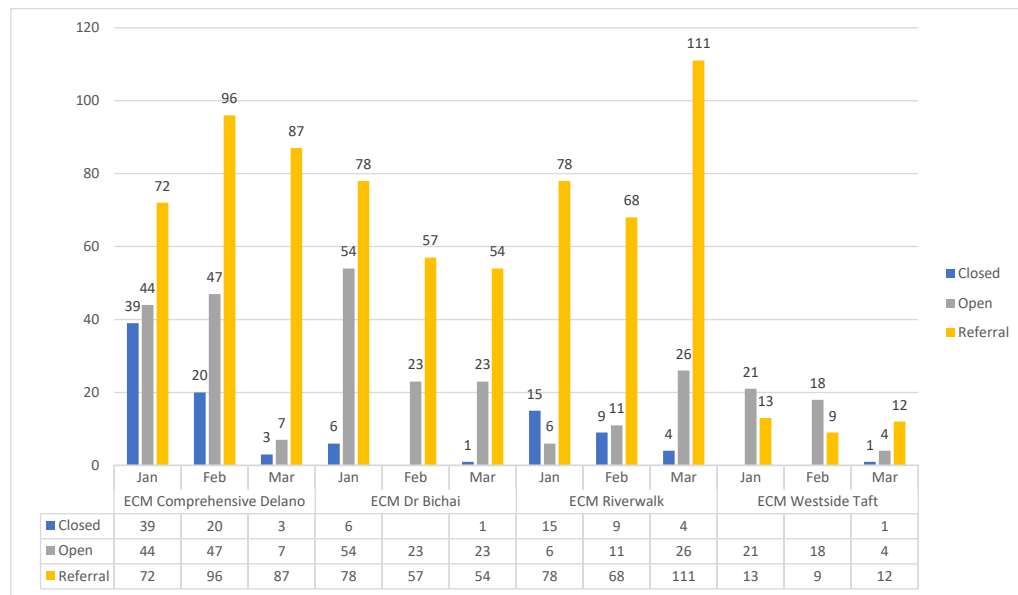
Coastal Kids: 88

Dr. Bichai: 80

CMG: 117

QIC Quarter 1

Enhanced Care Management



QIC Quarter 1

Enhanced Care Management

ER COUNT	Column Labels			
	Jan	Feb	Mar	Grand Total
SITE				
ECM Adventist Health	54	42	38	134
ECM Comprehensive Delano	44	47	7	98
ECM CSV Brundage	128	114	101	343
ECM CSV Greenfield	112	86	80	278
ECM Dignity	110	124	93	327
ECM Dr Bichai	54	23	23	100
ECM KM	181	190	172	543
ECM KM Grow	154	137	127	418
ECM OMNI Mall View			7	7
ECM Omni Oildale	128	117	93	338
ECM Omni Shafter	30	25	10	65
ECM OMNI Stine Road	31	47	33	111
ECM Premier	170	131	174	475
ECM Premier Columbus	74	42	74	190
ECM Premier Stockdale	44	57	49	150
ECM Riverwalk	6	11	26	43
ECM Westside Taft	21	18	4	43
Grand Total	1341	1211	1111	3663

Total ECM Population: 4907

Average of 248 unique ED encounter per 1000 enrolled members

QIC Quarter 1

Enhanced Care Management

In accordance to the most recent DHCS IPP Provider milestone requirements our institutional goals moving forward is to use our this quarterly data as a benchmark to incrementally decrease our overall percentage of utilization. As per the IPP requirements, plans must show a net decrease in the rate of emergency department (ED) visits per 1,000 member months for members ages 21 and older and who are eligible for ECM. MUST have positive improvement in periods 4 and 5. We plan to use our monthly site meetings to present emergency room utilization trends and totals to the providers and continue to work synergistically to find innovative ways to engage these members in the post discharge event and strategize on ways to prevent the over-utilization of emergency department services.

QIC Quarter 1

Enhanced Care Management

ECM clinical measure:

Hemoglobin A1c Control for Patients With Diabetes – HbA1c Poor Control (> 9%) measure



With our growing population in ECM we understand that our growing footprint in our organization lends the necessity of a shared commitment to the KHS organizational values to the adherence and wholistic improvement in MCAS measures. With this clinical measure, we want to emphasize our commitment in serving the ECM population in this MCAS measure by reinforce member and provider education regarding MCAS measure with and added emphasis on the Hemoglobin A1c Control for Patients with Diabetes – HbA1c Poor Control (> 9%) measure.

Historically with the ECM program we set a benchmark of a minimum of monthly meetings with the sites to discuss all administrative, technical, and clinical needs they may have. As we have evolved and grown in the program we have focused our clinical efforts in these meetings to build a solid focus on MCAS measures and emphasized with the sites the importance of tailoring their coordination/provider workflow to help meet these measures. Below, our internal Business Intelligence team queried the performance ECM member had in this measure as of close of quarter 4. Our population included members who are in 'Open' status (or engaged) with an ECM site through quarter 1 and met the thresholds of the measure:

QIC Quarter 1

Enhanced Care Management

Quarter 4 results:

A1C Report		
Measurement Year 2022		
ECM Member Age 18-75		
Open status at any point within Quarter 4 of 2022		
All ECM Member Count	A1C's 9 or greater or are missing a result	%
1,295	567	43.78%
The HDB measure is an inverse calculation; a lower rate is better.		
Data is as of 12/31/2022. Data with DOS of 2022 but received after 12/31/2022 is not included (Lag Data).		
Final audit that includes lag data will be available end of spring 2023.		
Continuous Enrollment is not account for in this request, as some ECM members disenrolled from KHS during the quarter		

Quarter 1 progress:

Measure	Population	Members Compliant	Measure Compliant Rate	MPL Goal	HPL Goal
Hemoglobin A1c Testing & Control for Patients With Diabetes <small>Inverse Measure</small>	1,241	1,131	61.5	50.95	61.27

QIC Quarter 1

Enhanced Care Management

As we move forward with our efforts in the coming year, we plan on rolling out MCAS specific reports that the sites will be held accountable for actionable items leading to completion of the given measure. For the QIC we will continue to track the progress to date through the quarters of the above MCAS measure, work with our internal team to drill down data per site and updating the committee accordingly.

QIC Quarter 1

Enhanced Care Management

Patient Satisfaction:

Survey Data

As of December 2022, the Enhanced Care Management team had sent an experience satisfaction survey out to it's members for resubmission to the plan. As of date of submission to the QIC, we are collecting all return surveys and plan to have resulting data quantified and graphed for further analysis and appropriate action plan formulation as stipulated by the results. Please see the below for survey outline.

ECM Member Survey Summary 2023

- Sample Size: 3500
- Completed Surveys: 488
- Overall ratings for the plan and the Enhanced Care Management (ECM) Program are high.
 - 94% of members are very satisfied or satisfied with Kern Family as their health insurance plan.
 - 92% are satisfied with their overall experience with the ECM Program.
 - 95% are very or somewhat likely to refer the program to family or friends.
- Most participants recognize benefits from participation.
 - 75% indicated that they can manage their health care better than 12 months ago.

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Enhanced Care Management

- 72% indicated that they can keep their symptoms in check better.
- 69% rated their physical health as better, while 64% rated their mental health as better.
- Three areas for improvement: lack of timely appointments, dissatisfaction with wait times for scheduled services, and dissatisfaction with the short amount of time spent with their provider



SURVEY INSTRUCTIONS

- ♦ Answer each question by marking the box to the left of your answer.

Thank you for being part of the Kern Family Enhanced Care Management (ECM) Program. Your feedback on your experiences with this program is needed for us so we ask that you take a few minutes to answer this brief survey. Please know that your responses will remain private, though your input will help us improve our quality of care by better knowing if we are meeting your needs. Please return this survey in the postage paid envelope provided.

EXPERIENCE WITH ECM PROGRAM

- When did you first become involved with the Kern Family ECM Program?**
 - Within the past 12 months
 - 12 to 24 months ago
 - Longer than 24 months ago
- How easy is it for you to schedule visits with the Kern Family ECM Program?**
 - Very easy
 - Somewhat easy
 - Somewhat hard
 - Very hard
- Do you have a hard time scheduling ongoing visits for any of the following reasons?**
 - Office hours do not work for my schedule
 - Available visits are too far in the future
 - I don't have a way to get to my office visits
 - Other
 - I do not have any scheduling issues

Checked on: 10/27/2022, 6:43 pm
To create health literate documents aim for **Grade 6 or lower**
Flesch-Kincaid Grade: **6.50**

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EXPERIENCE WITH ECM STAFF

- The Kern Family ECM Program is designed to help members manage their care. For each of the following, please check if you have seen or talked with the same person regularly for the past 12 months.**

	YES	NO	N/A
a. Primary care doctor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Behavioral Health doctor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Other Specialists	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Care Manager	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Primary care doctor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- Office hours do not work for my schedule
 - Available appointments are too far in the future
 - I have transportation issues
 - Other???
 - I do not have any scheduling issues

- Do you visit your assigned Kern Family ECM program physician each time you need care?**
 - Yes, every time or nearly every time
 - Yes, most of the time
 - No, I go to other doctor offices

EXPERIENCE WITH TELEHEALTH

- Currently with the COVID situation, the ECM program is using telehealth in place of in-person visits. Have you participated in a telehealth appointment with your ECM team?**
 - Yes
 - No
 - Wasn't aware I could
- How happy were you with your most recent telehealth visit?**
 - Very happy
 - Somewhat happy
 - Not at all happy
 - Haven't had a telehealth visit

Continued Page 2



8. How likely are you to keep using telehealth visits?

- Very likely
- Somewhat likely
- Not at all likely
- Haven't had a telehealth visit

9. If you had the option to choose an in-person or a telehealth visit, which would you most prefer?

- In-person visit
- Telehealth visit
- Hispanic/Latino

OFFICE VISIT SATISFACTION

10. Please rate your overall satisfaction with the following aspects of your most recent ECM visit:

	Very Satisfied	Satisfied	Fair	Dissatisfied	Very Dissatisfied
a. Ease of checking in	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Friendly office staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Wait time to see the doctor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Amount of time spent with the doctor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Having all your questions answered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Knowing required follow-up care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. How satisfied are you when you are able to speak to someone from the ECM Program in a timely manner about your health care issues?

	Very Satisfied	Satisfied	Fair	Dissatisfied	Very Dissatisfied
a. During normal business hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. After normal business hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. How satisfied are you with the Kern Family ECM Member Rewards Program?
(Not aware of)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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OVERALL SATISFACTION

13. How satisfied are you with Kern Family as your health insurance plan?

	Satisfied	Satisfied	Fair	Dissatisfied	Very Dissatisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14. How satisfied are you with your overall experience with your Kern Health ECM Program?

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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15. How likely are you to refer Kern Health's ECM Program to family or friends?

- Very likely
- Somewhat likely
- Somewhat unlikely
- Very unlikely



16. Compared to 12 months ago, how would you rate...?

	Much Better	Better	About the Same	Worse	Much Worse
a. Your full physical health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Your full mental health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. How well you can keep your symptoms in check	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. How well you can manage your health care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ABOUT YOU

17. **Gender:** Male Female

18. **Age:** **need range options – Under 21, 21-30, 31-40, 41-50, 51-65, 65+.**

19. **Ethnicity:**
 African American
 Asian
 Caucasian / White
 Hispanic/Latino

Thank you for participating in our survey!
Please mail the survey back in the enclosed post- age-paid, self-addressed reply envelope or send to: SPH Analytics • P.O. Box 985009
Ft. Worth, TX 76185-5009

If you have any questions, please call 1-866-975-6709 (TTY Call 711).

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