

PROVIDER Bulletin



February 26, 2026

mPulse KHS Provider Portal Training Sessions

Dear Provider,

Kern Family Health Care (KFHC) is excited to announce the tentative launch of the new mPulse KHS Provider Portal in **April 2026**. The new Provider Portal will offer several enhanced features to provide a more user-friendly experience.

To support a smooth transition, KFHC will be offering training opportunities for Network Providers. Please use the link below to select a date and time and RSVP for a session that best fits your schedule:

- [Provider Portal Training – Fill out form](#)

The meeting should be attended by individuals who have administrative authority for the particular practice. Sessions will be offered both in-person and via webinar. **Slots or in-person will be limited to 2 individuals per office and only 1 training session needs to be attended.**

Please be aware that the existing Zapari KFHC Provider Portal will be taken offline and will no longer be available once the new mPulse KFHC Provider Portal goes live.

Please note, Medicare Providers will continue to use the Medicare (UHC) Provider Portal and should use the link below to access the UHC Provider Portal Guide*

- [Provider Resources \(DSNP Medicare\) | Kern Family Health Care](#)

[Provider Bulletins](#) are available on the [KFHC website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt #5.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems