

# PROVIDER Bulletin



## KERN HEALTH SYSTEMS

July 15, 2025

### **ePayment Center/Payspan Transition**

Effective September 30th, 2025, Kern Health Systems will transition its ACH payments to the Kern Health Systems' ePayment Center. On the same date, Kern Health Systems will also conclude its partnership with Payspan.

#### **What action do I need to take?**

- If you are currently receiving electronic payments through Payspan, you will receive additional communications in the coming days with further details.
- If you are not currently enrolled with Payspan, you will need to enroll for electronic payments at **[KHS.epayment.center/register](https://khs.epayment.center/register)**.

#### **If we were enrolled in Payspan, do we need to enroll in the ePayment Center?**

Yes, if you are enrolled, it will be necessary to register for the Kern Health Systems ePayment Center to ensure that your electronic payments and statements continue seamlessly without any interruptions.

#### **What information do I need to have to enroll in ePayment Center?**

The following information is required before enrolling:

- 9-digit federal tax identification number (TIN) or employer identification number (EIN)
- Corporate name and primary details
- Bank routing transit number (RTN) and your organization's checking account number

#### **Is there a cost to using ePayment Center?**

There is no fee for enrolling in ePayment Center or for receiving claim payments and remittance details.

#### **Does enrolling in the ePayment Center change the process for submitting claims?**

No. Please continue to use your existing process for all claim submissions.

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

Sincerely,

James Winfrey  
Deputy Director of Provider Network  
Kern Health Systems