



# PROVIDER *bulletin*

November 8, 2021

## Remittance Advice

Dear Provider:

This is a reminder that Kern Health Systems (KHS) is a No Share of Cost area for Medi-Cal. Members who are enrolled in Medi-Cal are never responsible for any covered services.

Recently, there has been an error in KHS Remittance Advice (RA) reporting of Patient Responsibility. While this error is being corrected, please remember members assigned to KHS can never be billed for any services or charges.

If you have questions, please contact the KHS Provider Relations Department at (661) 664-5000.

Thank you,

Melissa Lopez  
Provider Relations Manager  
Kern Health Systems