



August 10, 2022

Kern Health Systems Provider Portal Enhancements

Dear Provider,

The Kern Health Systems (KHS) Provider Portal offers various tools to assist our network providers in offering the best quality of care for our members. We are happy to announce there have been enhancements made to the Kern Family Health Care (KFHC) Provider Portal Member's Tab (eligibility screen). The additions below along with the other Gaps in Care measures will be found at the bottom of the member eligibility page if applicable:

- California Children Services (CCS) potential open CCS Case
- Alternative Format Selection for Members with Visual Impairments
- Physician Certification Statement for Transportation (PCS)
- Initial Health Assessment due

Other enhancements include the Provider Practice tab. Providers can now view a breakdown of how many measures are meeting the Minimum Performance Level (MPL) and exactly how many members are needed to reach MPL goal.

To access the Provider Portal please visit: www.kernfamilyhealthcare.com

If you have any questions or need to schedule additional training, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Melissa McGuire
Deputy Director of Provider Network
Kern Health Systems