



JULY 2022

Hot Topics!

Medi-Cal RX Reinstatement of some DUR Edits & Prior Authorizations- DHCS has begun the efforts to terminate the suspension of edits and relaxation of prior authorizations. A notice was issued by the DHCS advising edits and prior authorization will be phased in over time. Following edit will be turned on effective 7/22/2022:

NCPSP Reject Code 88: Drug Utilization Review Reject Error for DUR alerts such as drug-drug interactions, high dose, early refill, etc.

https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.07_A_Update_Postponement_of_Implementation_RejectCode80.pdf

• **Eligibility** – Please Remember to Check Eligibility Every Visit. KHS has multiple ways to check eligibility including:

- **KHS Provider Portal**
- **DIVA 661-664-5185**
- **AEVS 800-456-2387**

• **Prior Authorization** – The KHS Prior Authorization List gets updated monthly, be sure to check prior to rendering services. The list can be found under the Provider Resources section of the Provider Tab of the KHS website:

<https://www.kernfamilyhealthcare.com/clientfiles/getfile/PA-List.pdf>

- Services that require prior authorization, must be submitted via the KHS Provider Portal

• **Provider Portal Tip** – Don't Forget to deactivate employees who have access to the KHS Provider Portal who are no longer employed with your office

Recent Bulletins

- Medi-Cal RX Reinstatement of DUR edits
- Rendering Provider
- Alternative Format for Visually Impaired Members
- No Wrong Door for Mental Health Services
- Facility Site Reviews
- IHA QI Audit
- Covid-19 Second Booster Update
- 340-B Flag
- Utilization Review
- Medi-Cal Adult Eligibility Expansion

KHS uses Provider Bulletins to communicate updates and regulatory requirements with our contracted providers/facilities.

To Access all KHS Bulletins, please visit the Provider section of the KHS website:

<https://www.kernfamilyhealthcare.com/providers/bulletins/>

Welcome to Our Newly Contracted Providers!

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| • Active Life Chiro
<i>Physical Therapy</i> | • Allergy, Asthma & Sinus Center
<i>Allergy</i> | • Angel Congregate Living, Inc.
<i>Skilled Nursing Facility</i> |
| • High Desert Medical & Sleep
<i>Durable Medical Equipment</i> | • InfuSystem Inc.
<i>Durable Medical Equipment</i> | • Montana HemeOncology
<i>Hematology/Oncology</i> |
| • Scott Boynton
<i>Podiatry/Wound Care</i> | • Wible Pharmacy
<i>DME/Pharmacy</i> | • Sandeep S. Walla, MD
<i>Ophthalmology</i> |

For more information on all contracted KHS providers, you can visit our online provider directory at:

<https://www.kernfamilyhealthcare.com/members/find-a-doctor-hospital-or-clinic/>

For more information on any of the topics above, or any question, please contact your Provider Relations Representative at 1-800-391-2000, or visit the KHS website at www.kernfamilyhealthcare.com