

PROVIDER Bulletin



KERN HEALTH SYSTEMS

January 2, 2026

REMINDER!

Medicare (D-SNP) Provider Portal

Dear Provider,

The Kern Family Health Care Medicare (HMO D-SNP) (KFCHM) Provider Portal is a separate website/login from the Kern Family Health Care Medi-Cal Provider Portal.

The KFCHM Provider Portal is hosted by Universal Health Care through their EZ-Net Portal:
<https://eznetportal.universalhealthcareipa.com/>

Documents related to the provider portal, including instructions and registration forms have been uploaded to the Provider Resources section of Kern Health Systems (KHS) website: <https://www.kernfamilyhealthcare.com/providers/provider-resources-dsnp-medicare/manual-and-forms/>

EXISTING USERS:

Existing users with EZ-Net accounts will be able to request access to add the Kern Family Health Care Medicare (HMO D-SNP) Plan to their current account. Applicable forms and instructions are available on the Provider Resources section linked above:

- **Existing User Provider Portal Set-up Instructions**
- **EZ-Net Portal Access Add on Form**

NEW USERS:

New users without existing EZ-Net accounts will need to request access as outlined in the instructions on the Provider Resources section linked above:

- **New User Provider Portal Set-Up Instructions**
- **Provider Portal User Access Form**
- **Provider Portal User Guide**

Please note, requests for member transportation should continue to be submitted through the existing KFHC Medi-Cal portal.

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For any questions related to the KFHCM provider portal, please reach out to Universal Healthcare at customer_service@uhcmso.com

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements. If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000, silent prompt #5.

Sincerely,

Kristie Onaindia
Provider Relations Manager
Kern Health Systems