



November 18, 2024

KHS Provider Portal | System Restored

Dear Provider,

On November 14, 2024, the Kern Health Systems (KHS) Provider Portal experienced technical issues. We are pleased to inform you that the issue has now been resolved, and the portal is fully operational. You may continue using the portal as usual.

Thank you for your patience and understanding. If you encounter any further issues, please reach out to your Provider Relations Representative.

<u>Provider Bulletins</u> are available on the <u>KHS website</u>. Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Kristie Onaindia Provider Relations Manager Kern Health Systems