

PROVIDER Bulletin



KERN HEALTH
SYSTEMS

October 14, 2024

UPDATED

Medi-Cal: Reminder – Verification Member Name on Claims

Dear Provider,

The Department of Health Care Services (DHCS) published a bulletin reminding the importance of verifying the name and date of birth (DOB) when processing claims. Though the bulletin speaks directly to submitting claims to MCRx, the same care should be exercised with submitting any claims to Kern Health Systems (KHS) as well.

A link to the bulletin regarding the verification of the member may be found here:

- https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2024.10_A_Reminder_Verification_Member_Name_on_Claims.pdf

[Provider Bulletins](#) are available on the [KHS website](#). Please visit the site regularly to stay informed about the latest updates and announcements.

If you have any additional questions, please contact your Provider Relations Representative at 1-800-391-2000.

Sincerely,

Bruce Wearda, R.Ph.
Director of Pharmacy
Kern Health Systems